

Ameritech OSS Test
Open Exceptions Status Report

ID# Date Published/ State Applicability	Vers.	Author/ Test	Brief Description	Status	Notes	Additional Documents
					<p>KPMG Consulting for review weekly, and are holding working sessions daily with KPMG Consulting to discuss issues related to this Exception Report. Ameritech clarified that the documentation provided to KPMG Consulting is proprietary, and will not be released publicly. Ameritech also stated that some data flow documentation and data element maps are being created currently, and are being provided to KPMG Consulting as available.</p> <p>May 14:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they continue to provide Ameritech and the State Commission Staffs with a weekly documentation status summary and a report containing more detailed comments. Ameritech and KPMG Consulting continue to hold discussions to discuss the documentation provided. Ameritech stated that they are passing along more information to subject matter experts (SMEs), and are holding detailed documentation-focused meetings. <p>May 29:</p> <ul style="list-style-type: none"> ■ KPMG Consulting and Ameritech reported that they continue to hold discussions to discuss the documentation provided by Ameritech. KPMG Consulting stated that they are still providing to provide a weekly documentation status summary and a report containing more detailed comments. <p>June 12:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they continue to provide a weekly "Documentation Status Summary" in conjunction with a report containing detailed comments. Ameritech and KPMG Consulting continue to hold discussions to discuss the documentation provided. Ameritech stated that they expect to provide all of the documentation by June 28. KPMG Consulting also stated that they are monitoring restatements on CLIC Online. KPMG Consulting reported that documentation postings are up to 33 percent, and that a problem with numerator decimal point truncation has been corrected on a number of performance measurements. Ameritech clarified that this was a display problem which they have corrected, and will discuss impacts of this change with KPMG Consulting. <p>June 25:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they continue to provide a weekly 	

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					<p>"Documentation Status Summary" in conjunction with a report containing more detailed comments. KPMG Consulting stated that they continue to hold discussions with Ameritech to discuss the documentation provided. Ameritech expects to have all of the documentation provided by June 28, although there are still outstanding items regarding a number of Performance Measures which may not be resolved by 0June 28.</p> <ul style="list-style-type: none"> ■ A CLEC asked a clarifying question regarding publicly available documentation pertaining to this Exception Report. KPMG Consulting stated that there were no publicly available documents at this time, as the documents discussed are Ameritech's internal and technical proprietary documents. <p>July 9:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they received documentation for all 153 Performance measures as of June 28, and stated that further analysis regarding the accuracy of the information is ongoing. Ameritech stated that they plan to send a formal response to this Exception Report by the week of July 15. <p>July 23:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that analysis regarding the accuracy of the information Ameritech has provided is ongoing. KPMG Consulting reported that they are holding regular meetings with Ameritech to discuss questions regarding the documentation. KPMG Consulting also reported that they continue to monitor restatements and have noted that Ameritech restated 34 percent of its performance measurements on average between January and April 2002. ■ Ameritech stated that they will provide an additional response to this Exception Report by July 26. <p>August 6:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they are continuing to review the documentation provided and provide feedback to Ameritech. KPMG Consulting also stated that they continue to review the instances of restatements. <p>August 20:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that the average percentage of restatements for January to June 2002 is 26 percent, ranging from 	

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					<p>14 percent of performance measures restated in June to 42 percent in April. KPMG Consulting stated that they are continuing to review the documentation provided by Ameritech and provide feedback on the completeness and accuracy.</p> <ul style="list-style-type: none"> ■ KPMG Consulting stated that they have determined that all required documentation has been provided, and they have been providing detailed comments to Ameritech regarding documentation accuracy. ■ KPMG Consulting deferred discussion of this Observation Report until the September 3 Status Call. ■ Ameritech requested that KPMG Consulting clarify whether they consider entire performance measurements as "restated" in the monthly average of restatements if a disaggregation of the performance measurement was restated. KPMG Consulting confirmed this to be the case. <p>September 4:</p> <ul style="list-style-type: none"> ■ KPMG Consulting stated that they are continuing to work with the documentation to replicate Ameritech's published performance measurement results, and reported that a summary status of this activity is provided weekly to Ameritech and State Commission Staffs. ■ KPMG Consulting also stated that it has come to their attention that Ameritech SMEs may be unfamiliar with some of the documentation for some of the performance measures provided. KPMG Consulting and Ameritech are investigating this issue. <p>September 17:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they received Ameritech's supplemental response to this Exception Report on September 10, and are reviewing it. KPMG Consulting reported that they would draft a written response to this document. <p>October 1:</p> <ul style="list-style-type: none"> ■ KPMG Consulting deferred discussion of this Exception Report until the October 8 Status Call, and stated that they are drafting a response. <p>October 8:</p> <ul style="list-style-type: none"> ■ BearingPoint deferred discussion of this Exception Report until the October 15 Status Call. <p>October 22:</p>	

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26	12/28/01 Michigan, Illinois, Indiana, Ohio, Wisconsin	1	KPMG Consulting PMR3	Ameritech restated performance measurement results without notifying CLECs and regulators in a consistent manner.	Proposed to Close	<ul style="list-style-type: none"> ■ BearingPoint deferred discussion of this Exception Report until the October 29 Status Call. October 29: ■ BearingPoint deferred discussion of this Exception Report until the November 5 Status Call. November 5: ■ BearingPoint deferred discussion of this Exception Report until the November 12 Status Call. January 8: ■ KPMG Consulting reported that they received Ameritech's Exception Response on January 7, and are reviewing it. KPMG Consulting will report on their analysis on the January 15 Status Call. January 15: ■ KPMG Consulting reported that they have evaluated Ameritech's Response, and stated that they are satisfied with Ameritech's new policy for restatement notification. KPMG Consulting stated that they expect to see this new policy in Ameritech's change control manual. KPMG Consulting will defer discussion of this Exception Report until the February 12 Status Call to monitor adherence to this policy. January 29: ■ KPMG Consulting stated that they had a follow-up question. KPMG Consulting stated that Ameritech's response reported that they would forward a new policy for restatement procedures. KPMG Consulting stated that they have not yet received this document. Ameritech stated that they would forward this document by the week of February 4. February 12: ■ KPMG Consulting reported that they received Ameritech's updated Change Management Process document on February 11. KPMG Consulting stated that they are currently evaluating this document, and that an initial review shows that Ameritech has changed its policy somewhat from what was outlined in the Exception 26 Response. KPMG Consulting stated that there is a list of planned restatements mentioned in the Exception 26 Response which does not appear in the new process document. Ameritech stated that they 	