

ID#	Date Published/ State Applicability:	Vers. Test	Author/ Test	Brief Description	Status	Notes	Additional Documents
						<p>all 153 Performance measures as of June 28, and stated that further analysis regarding the accuracy of the information is ongoing. Ameritech stated that they plan to send a formal response to this Exception Report by the week of July 15.</p> <p>July 23:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that analysis regarding the accuracy of the information Ameritech has provided is ongoing. KPMG Consulting reported that they are holding regular meetings with Ameritech to discuss questions regarding the documentation. KPMG Consulting also reported that they continue to monitor restatements and have noted that Ameritech restated 34 percent of its performance measurements on average between January and April 2002. ■ Ameritech stated that they will provide an additional response to this Exception Report by July 26. <p>August 6:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they are currently retesting this Exception Requests. KPMG Consulting continues activities to verify the source systems identified. ■ KPMG Consulting stated that they will be sending out data requests over the next 2 weeks to verify Ameritech's stated retention periods. <p>August 20:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that 35 data requests were sent out week of August 12, and that some remaining data requests will be sent out the week of August 19. KPMG Consulting clarified that these requests are to verify the retention periods outlined by Ameritech. Discussion of this Exception Report is deferred until the September 3 Status Call while KPMG Consulting sends out additional data requests, and Ameritech responds to all data requests. <p>September 4:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they sent out 35 data requests to verify the data retention periods outlined in Ameritech's data retention policies. KPMG Consulting stated that there are currently 12 requests outstanding, and that they are evaluating the remaining responses. ■ KPMG Consulting also reported that they have submitted a number 	

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20	11/30/01 Michigan, Illinois,	1	KPMG Consulting PMR1	The procedures and controls Ameritech has in place for	Deferred until 11/12	<p>of questions to Ameritech regarding systems which were identified as Systems of Record (SORs), and stated that further questions will be sent to Ameritech the week of September 2. KPMG Consulting also stated that they will be sending out requests to verify the transfer of data in those instances where the SOR differs from source system.</p> <p>September 17:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they are reviewing Ameritech's responses to data requests, and that they expect to send out an additional set of requests. KPMG Consulting clarified that they expect to request additional information regarding transfer of data where source and system of record differs. <p>October 1:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they have issued 56 data requests to verify that Ameritech retains records in their systems of records, 14 of which Ameritech has not yet responded to or there are outstanding questions under review by Ameritech. ■ KPMG Consulting also reported that they issued one data request to gather documentation and information regarding data transfers and is awaiting a response. KPMG Consulting stated that they will send four more data requests on October 1. <p>October 22:</p> <ul style="list-style-type: none"> ■ BearingPoint reported that they are continuing to review Ameritech's responses to Data Retention Data Requests, and that they received a response to MT434 which describes the data transfer between ASON and MIHR. BearingPoint reported that a meeting has been scheduled to review the response with Ameritech. BearingPoint stated that they are awaiting responses to four additional Data Requests and expect to issue two more this week. <p>October 29:</p> <ul style="list-style-type: none"> ■ BearingPoint stated that the retest and review of documentation for this Exception Report is ongoing. BearingPoint deferred discussion of this Exception Report until the November 12 Status Call to continue retest activities. <p>January 3:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that a supplemental Status Call will be held on January 10 to discuss Exception Report 20. This call will 	

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	Indiana, Ohio, Wisconsin		PMR4 PMR5	performance measurement calculation and reporting are inadequate.		<p>involve any State Commission Staff or CLEC interested in joining. Conference Bridge information was distributed, and will be e-mailed to the Observations and Exceptions e-mail service list.</p> <p>January 10:</p> <ul style="list-style-type: none"> ■ A supplemental call was held on January 10 to discuss Exception Report 20. Status notes from this call are included below. ■ Ameritech stated that they were looking for feedback from KPMG Consulting regarding Ameritech's work in addressing Exception Report 20. KPMG Consulting and Ameritech discussed a number of topics during this call, and each exchange is outlined below. ■ KPMG Consulting clarified that when they discuss documentation deficiencies, they are referring to all known deficiencies, and that there are issues that may be uncovered as further performance measures are reviewed. Ameritech stated that they are planning on providing KPMG Consulting with updated documentation soon. ■ Ameritech stated that originally KPMG Consulting reported difficulty in interviewing some Ameritech performance measures personnel. KPMG Consulting stated that they have had better access to Ameritech personnel since they have been conducting research at Ameritech's headquarters. KPMG Consulting stated that they are having difficulty finding people who have an "overall" knowledge of Ameritech's core performance measures systems. ■ Ameritech reported success in compiling data for data mapping purposes, and will share this information with KPMG Consulting. ■ Ameritech stated that they would be drafting responses regarding performance measurement restatements. These responses will list the restatements and the reasons for restating these performance measures. ■ The PUCCO staff asked what public responses would be provided. Ameritech stated that they would provide written responses on restatements and other issues raised by Exception Report 20. KPMG Consulting stated that they would prepare supporting documentation for Exception Report 20, and post this information after Ameritech reviews the documents for proprietary information. <p>January 22:</p> <ul style="list-style-type: none"> ■ KPMG Consulting and Ameritech stated that they are actively addressing this Exception, and that performance measurement 	

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						<p>personnel is currently focused on resuming transaction testing. KPMG Consulting proposed to discuss this Exception Report every two weeks to provide an update on this Exception Report. In addition to these updates, KPMG Consulting and Ameritech may need to schedule separate Exceptions Status Calls to discuss these issues. Discussion of this Exception Report is deferred until the February 5 Status Call. A CLBC asked a clarifying question about documentation related to this Exception Report. Ameritech stated that they are reviewing related documents for proprietary data, and KPMG Consulting will post these documents after Ameritech's review.</p> <p>February 5:</p> <ul style="list-style-type: none"> ■ KPMG Consulting stated that they are working with Ameritech specifically on TVV related measures in order to resume testing in the three states where the transaction tests have been suspended. KPMG Consulting and Ameritech are currently reviewing source systems, and working on data validation. KPMG Consulting stated that they currently plan to conclude this review by February 15. <p>February 19:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they are still working on the transaction testing-related performance measures with Ameritech. KPMG Consulting and Ameritech plan to have their analysis complete by February 22. KPMG Consulting and Ameritech will report their findings to the Commission Staffs, and will eventually post findings to www.osstesting.com. <p>March 5:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they have completed the transaction testing (TVV)-related analysis, and TVV testing has resumed in Illinois, Indiana, and Wisconsin. KPMG Consulting stated that they plan to post a summary of activities to website. KPMG Consulting stated that they are also working with Ameritech staff to develop a template of a "library" of per-Performance Measurement of related documentation, which will include source mapping. This template is being created to address the issues raised in Exception Reports 19 and 20. KPMG Consulting and Ameritech are developing this information currently, and may distribute a "shell" of this template publicly. 	

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						<p>March 19:</p> <ul style="list-style-type: none"> ■ KPMG Consulting stated that they received templates from Ameritech that pertain to this Exception Report. Ameritech confirmed that KPMG Consulting can post these templates to www.osstesting.com. Ameritech stated that they will provide examples of populated templates on March 19, and that other data is forthcoming. <p>March 26:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that the templates Ameritech is using to address this Exception Report have been posted to www.osstesting.com. <p>April 2:</p> <ul style="list-style-type: none"> ■ KPMG Consulting stated that they have received populated templates from Ameritech and are reviewing them. KPMG Consulting stated that Ameritech continues to forward populated templates, and working sessions to discuss these issues are ongoing. <p>April 16:</p> <ul style="list-style-type: none"> ■ KPMG Consulting reported that they continuing to receive updated documentation from Ameritech, and that KPMG Consulting and Ameritech are in a process of ongoing review and working sessions. KPMG Consulting stated that they are currently validating the accuracy and completeness of Ameritech's data and documentation. ■ Ameritech stated that they are expecting a list from KPMG Consulting outlining KPMG Consulting's review of the adequacy and completeness of Ameritech's documentation. KPMG Consulting stated that they have been holding a series of working sessions to discuss these issues. A CLEC asked if KPMG Consulting's documentation requests were being filled pursuant to the posted templates, and Ameritech confirmed that this is the case. A CLEC asked if the detailed list Ameritech referred to was different than what was constructed in the templates. KPMG Consulting stated that the list Ameritech referred to is a "scorecard" used to plot progress and track documentation, and that this "scorecard" contained higher-level information which was a summary of the templates. <p>April 30:</p> <ul style="list-style-type: none"> ■ Ameritech reported that they are providing documentation to 	