

kpmg Consulting

Observation Report	568	Version	1	Owner	KPMG Consulting
Issued	July 15, 2002	Test	PMR5	Role	Test Manager
Applicability	Michigan, Illinois, Indiana, Ohio, Wisconsin				

KPMG Consulting has been unable to replicate SBC Ameritech's January 2002 reported results for Performance Measurement 60 ("Percent Ameritech Missed Due Dates Due To Lack Of Facilities").

Issue

As part of the PMR5 (Metrics Calculations and Reporting) test, KPMG Consulting is attempting to replicate SBC Ameritech's published performance measurement reports for certain months.

KPMG Consulting has been unable to replicate SBC Ameritech's posted results for Performance Measure 60 for January 2002. Exhibit 1 below contains the KPMG Consulting and SBC Ameritech results for Performance Measurement 60.

Exhibit 1: KPMG Consulting Results vs. SBC Ameritech Reported Results

State - Geographic Disaggregation	Levels of Disaggregation:	CLEC Numerator		CLEC Denominator	
		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
IL - ALL	8.0 db Loops without Test Access > 0 Days	42	42	20,124	19,914
IL - ALL	8.0 db Loops without Test Access > 30 Days	3	2	20,124	19,914
IL - ALL	8.0 db Loops without Test Access > 90 Days	3	0	20,124	19,914
IL - ALL	BRI Loop with Test Access > 30 Days	4	0	845	845
IL - ALL	BRI Loop with Test Access > 90 Days	4	0	845	845
IL - ALL	DS1 Loop with Test Access > 30 Days	1	0	311	311
IL - ALL	DS1 Loop with Test Access > 90 Days	1	0	311	311
IL - ALL	DSL Loops with Line Sharing > 0 Days	44	23	4,278	1,523
IL - ALL	DSL Loops with Line Sharing > 30 Days	2	4	4,278	1,523
IL - ALL	DSL Loops with Line Sharing > 90 Days	0	1	4,278	1,523
IL - ALL	DSL Loops without Line Sharing > 0 Days	11	11	1,890	1,789
IL - ALL	DSL Loops without Line Sharing > 30 Days	4	2	1,890	1,789
IL - ALL	DSL Loops without Line Sharing > 90 Days	3	0	1,890	1,789
IL - CHICAGO	8.0 db Loops without Test Access > 0 Days	8	8	8,586	8,509
IL - CHICAGO	8.0 db Loops without Test Access > 30 Days	2	2	8,586	8,509
IL - CHICAGO	8.0 db Loops without Test Access > 90 Days	2	0	8,586	8,509
IL - CHICAGO	DS1 Loop with Test Access > 30 Days	1	0	89	89
IL - CHICAGO	DS1 Loop with Test Access > 90 Days	1	0	89	89
IL - CHICAGO	DSL Loops with Line Sharing > 0 Days	0	NR	8	NR
IL - CHICAGO	DSL Loops with Line Sharing > 30 Days	0	NR	8	NR
IL - CHICAGO	DSL Loops with Line Sharing > 90 Days	0	NR	8	NR
IL - CHICAGO	DSL Loops without Line Sharing > 0 Days	5	5	670	636
IL - CHICAGO	DSL Loops without Line Sharing > 30 Days	1	1	670	636
IL - CHICAGO	DSL Loops without Line Sharing > 90 Days	1	0	670	636
IL - CHICAGO	8.0 db Loops without Test Access > 0 Days	32	32	8,612	8,494

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State - Geographic Disaggregation	Levels of Disaggregation:	CLEC Numerator		CLEC Denominator	
		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
SUBURBAN					
IL - CHICAGO SUBURBAN	8.0 db Loops without Test Access > 30 Days	1	0	8,612	8,494
IL - CHICAGO SUBURBAN	8.0 db Loops without Test Access > 90 Days	1	0	8,612	8,494
IL - CHICAGO SUBURBAN	BRI Loop with Test Access > 30 Days	3	0	657	657
IL - CHICAGO SUBURBAN	BRI Loop with Test Access > 90 Days	3	0	657	657
IL - CHICAGO SUBURBAN	DSL Loops with Line Sharing > 0 Days	0	0	12	4
IL - CHICAGO SUBURBAN	DSL Loops with Line Sharing > 30 Days	0	0	12	4
IL - CHICAGO SUBURBAN	DSL Loops with Line Sharing > 90 Days	0	0	12	4
IL - CHICAGO SUBURBAN	DSL Loops without Line Sharing > 0 Days	6	6	948	907
IL - CHICAGO SUBURBAN	DSL Loops without Line Sharing > 30 Days	3	1	948	907
IL - CHICAGO SUBURBAN	DSL Loops without Line Sharing > 90 Days	2	0	948	907
IL - NORTH CENTRAL	8.0 db Loops without Test Access > 0 Days	2	2	2,446	2,431
IL - NORTH CENTRAL	8.0 db Loops without Test Access > 30 Days	0	0	2,446	2,431
IL - NORTH CENTRAL	8.0 db Loops without Test Access > 90 Days	0	0	2,446	2,431
IL - NORTH CENTRAL	BRI Loop with Test Access > 30 Days	1	0	86	86
IL - NORTH CENTRAL	BRI Loop with Test Access > 90 Days	1	0	86	86
IL - NORTH CENTRAL	DSL Loops with Line Sharing > 0 Days	0	NR	2	NR
IL - NORTH CENTRAL	DSL Loops with Line Sharing > 30 Days	0	NR	2	NR
IL - NORTH CENTRAL	DSL Loops with Line Sharing > 90 Days	0	NR	2	NR
IL - NORTH CENTRAL	DSL Loops without Line Sharing > 0 Days	0	0	202	191
IL - NORTH CENTRAL	DSL Loops without Line Sharing > 30 Days	0	0	202	191
IL - NORTH CENTRAL	DSL Loops without Line Sharing > 90 Days	0	0	202	191
IL - SOUTH	DSL Loops with Line Sharing > 0 Days	0	NR	6	NR
IL - SOUTH	DSL Loops with Line Sharing > 30 Days	0	NR	6	NR
IL - SOUTH	DSL Loops with Line Sharing > 90 Days	0	NR	6	NR
IL - SOUTH	DSL Loops without Line Sharing > 0 Days	0	0	70	55
IL - SOUTH	DSL Loops without Line Sharing > 30 Days	0	0	70	55
IL - SOUTH	DSL Loops without Line Sharing > 90 Days	0	0	70	55
IL - UNDETERMINED	DSL Loops with Line Sharing > 0 Days	44	23	4,250	1,519
IL - UNDETERMINED	DSL Loops with Line Sharing > 30 Days	2	4	4,250	1,519
IL - UNDETERMINED	DSL Loops with Line Sharing > 90 Days	0	1	4,250	1519
IN - ALL	8.0 db Loops without Test Access > 0 Days	38	38	2,620	2,612

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		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
IN - ALL	8.0 db Loops without Test Access > 30 Days	1	0	2,620	2,612
IN - ALL	8.0 db Loops without Test Access > 90 Days	1	0	2,620	2,612
IN - ALL	BRI Loop with Test Access > 30 Days	2	0	157	157
IN - ALL	BRI Loop with Test Access > 90 Days	2	0	157	157
IN - ALL	DS1 Loop with Test Access > 0 Days	0	0	113	109
IN - ALL	DS1 Loop with Test Access > 30 Days	0	0	113	109
IN - ALL	DS1 Loop with Test Access > 90 Days	0	0	113	109
IN - ALL	DSL Loops with Line Sharing > 0 Days	4	1	414	135
IN - ALL	DSL Loops with Line Sharing > 30 Days	0	0	414	135
IN - ALL	DSL Loops with Line Sharing > 90 Days	0	0	414	135
IN - ALL	DSL Loops without Line Sharing > 0 Days	9	6	346	270
IN - ALL	DSL Loops without Line Sharing > 30 Days	3	1	346	270
IN - ALL	DSL Loops without Line Sharing > 90 Days	2	0	346	270
IN - INDIANAPOLIS METRO SUBURB	8.0 db Loops without Test Access > 0 Days	32	32	1,622	1,615
IN - INDIANAPOLIS METRO SUBURB	8.0 db Loops without Test Access > 30 Days	1	0	1,622	1,615
IN - INDIANAPOLIS METRO SUBURB	8.0 db Loops without Test Access > 90 Days	1	0	1,622	1,615
IN - INDIANAPOLIS METRO SUBURB	BRI Loop with Test Access > 30 Days	1	0	136	136
IN - INDIANAPOLIS METRO SUBURB	BRI Loop with Test Access > 90 Days	1	0	136	136
IN - INDIANAPOLIS METRO SUBURB	DS1 Loop with Test Access > 0 Days	0	0	104	103
IN - INDIANAPOLIS METRO SUBURB	DS1 Loop with Test Access > 30 Days	0	0	104	103
IN - INDIANAPOLIS METRO SUBURB	DS1 Loop with Test Access > 90 Days	0	0	104	103
IN - INDIANAPOLIS METRO SUBURB	DSL Loops with Line Sharing > 0 Days	0	NR	2	NR
IN - INDIANAPOLIS METRO SUBURB	DSL Loops with Line Sharing > 30 Days	0	NR	2	NR
IN - INDIANAPOLIS METRO SUBURB	DSL Loops with Line Sharing > 90 Days	0	NR	2	NR
IN - INDIANAPOLIS METRO SUBURB	DSL Loops without Line Sharing > 0 Days	7	4	240	175
IN - INDIANAPOLIS METRO SUBURB	DSL Loops without Line Sharing > 30 Days	2	1	240	175
IN - INDIANAPOLIS METRO SUBURB	DSL Loops without Line Sharing > 90 Days	1	0	240	175
IN - LAKE COUNTY	DS1 Loop with Test Access > 0 Days	0	NR	2	NR
IN - LAKE COUNTY	DS1 Loop with Test Access > 30 Days	0	NR	2	NR
IN - LAKE COUNTY	DS1 Loop with Test Access > 90 Days	0	NR	2	NR

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		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
IN - LAKE COUNTY	DSL Loops without Line Sharing > 0 Days	0	NR	3	NR
IN - LAKE COUNTY	DSL Loops without Line Sharing > 30 Days	0	NR	3	NR
IN - LAKE COUNTY	DSL Loops without Line Sharing > 90 Days	0	NR	3	NR
IN - NORTH SOUTH	8.0 db Loops without Test Access > 0 Days	6	6	998	997
IN - NORTH SOUTH	8.0 db Loops without Test Access > 30 Days	0	0	998	997
IN - NORTH SOUTH	8.0 db Loops without Test Access > 90 Days	0	0	998	997
IN - NORTH SOUTH	BRI Loop with Test Access > 30 Days	1	0	21	21
IN - NORTH SOUTH	BRI Loop with Test Access > 90 Days	1	0	21	21
IN - NORTH SOUTH	DS1 Loop with Test Access > 0 Days	0	0	7	6
IN - NORTH SOUTH	DS1 Loop with Test Access > 30 Days	0	0	7	6
IN - NORTH SOUTH	DS1 Loop with Test Access > 90 Days	0	0	7	6
IN - NORTH SOUTH	DSL Loops without Line Sharing > 0 Days	2	2	103	95
IN - NORTH SOUTH	DSL Loops without Line Sharing > 30 Days	1	0	103	95
IN - NORTH SOUTH	DSL Loops without Line Sharing > 90 Days	1	0	103	95
IN - UNDETERMINED	DSL Loops with Line Sharing > 0 Days	4	1	412	135
IN - UNDETERMINED	DSL Loops with Line Sharing > 30 Days	0	0	412	135
IN - UNDETERMINED	DSL Loops with Line Sharing > 90 Days	0	0	412	135
MI - ALL	8.0 db Loops without Test Access > 0 Days	38	38	10,683	10,490
MI - ALL	8.0 db Loops without Test Access > 30 Days	2	2	10,683	10,490
MI - ALL	8.0 db Loops without Test Access > 90 Days	0	0	10,683	10,490
MI - ALL	BRI Loop with Test Access > 0 Days	8	8	455	454
MI - ALL	BRI Loop with Test Access > 30 Days	3	0	455	454
MI - ALL	BRI Loop with Test Access > 90 Days	3	0	455	454
MI - ALL	DS1 Loop with Test Access > 0 Days	0	0	175	164
MI - ALL	DS1 Loop with Test Access > 30 Days	0	0	175	164
MI - ALL	DS1 Loop with Test Access > 90 Days	0	0	175	164
MI - ALL	DSL Loops with Line Sharing > 0 Days	6	3	1,532	415
MI - ALL	DSL Loops with Line Sharing > 30 Days	0	0	1,532	415
MI - ALL	DSL Loops with Line Sharing > 90 Days	0	0	1,532	415
MI - ALL	DSL Loops without Line Sharing > 0 Days	14	14	1,027	915
MI - ALL	DSL Loops without Line Sharing > 30 Days	5	1	1,027	915
MI - ALL	DSL Loops without Line Sharing > 90 Days	4	0	1,027	915
MI - DETROIT METRO	8.0 db Loops without Test Access > 0 Days	26	26	5,362	5,189
MI - DETROIT METRO	8.0 db Loops without Test Access > 30 Days	2	2	5,362	5,189
MI - DETROIT METRO	8.0 db Loops without Test Access > 90 Days	0	0	5,362	5,189
MI - DETROIT METRO	BRI Loop with Test Access > 0 Days	4	4	368	367
MI - DETROIT METRO	BRI Loop with Test Access > 30 Days	1	0	368	367
MI - DETROIT METRO	BRI Loop with Test Access > 90 Days	1	0	368	367
MI - DETROIT METRO	DS1 Loop with Test Access > 0 Days	0	0	119	112
MI - DETROIT METRO	DS1 Loop with Test Access > 30 Days	0	0	119	112

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		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
MI - DETROIT METRO	DS1 Loop with Test Access > 90 Days	0	0	119	112
MI - DETROIT METRO	DSL Loops with Line Sharing > 0 Days	0	0	30	83
MI - DETROIT METRO	DSL Loops with Line Sharing > 30 Days	0	0	30	83
MI - DETROIT METRO	DSL Loops with Line Sharing > 90 Days	0	0	30	83
MI - DETROIT METRO	DSL Loops without Line Sharing > 0 Days	5	5	685	608
MI - DETROIT METRO	DSL Loops without Line Sharing > 30 Days	3	1	685	608
MI - DETROIT METRO	DSL Loops without Line Sharing > 90 Days	2	0	685	608
MI - GRAND RAPIDS KALAMAZOO	8.0 db Loops without Test Access > 0 Days	10	10	2,837	2,827
MI - GRAND RAPIDS KALAMAZOO	8.0 db Loops without Test Access > 30 Days	0	0	2,837	2,827
MI - GRAND RAPIDS KALAMAZOO	8.0 db Loops without Test Access > 90 Days	0	0	2,837	2,827
MI - GRAND RAPIDS KALAMAZOO	BRI Loop with Test Access > 30 Days	1	0	58	58
MI - GRAND RAPIDS KALAMAZOO	BRI Loop with Test Access > 90 Days	1	0	58	58
MI - GRAND RAPIDS KALAMAZOO	DS1 Loop with Test Access > 0 Days	0	0	26	25
MI - GRAND RAPIDS KALAMAZOO	DS1 Loop with Test Access > 30 Days	0	0	26	25
MI - GRAND RAPIDS KALAMAZOO	DS1 Loop with Test Access > 90 Days	0	0	26	25
MI - GRAND RAPIDS KALAMAZOO	DSL Loops with Line Sharing > 0 Days	0	NR	2	NR
MI - GRAND RAPIDS KALAMAZOO	DSL Loops with Line Sharing > 30 Days	0	NR	2	NR
MI - GRAND RAPIDS KALAMAZOO	DSL Loops with Line Sharing > 90 Days	0	NR	2	NR
MI - GRAND RAPIDS KALAMAZOO	DSL Loops without Line Sharing > 0 Days	8	8	218	206
MI - GRAND RAPIDS KALAMAZOO	DSL Loops without Line Sharing > 30 Days	2	0	218	206
MI - GRAND RAPIDS KALAMAZOO	DSL Loops without Line Sharing > 90 Days	2	0	218	206
MI - SAGINAW LANSING JACKSON	8.0 db Loops without Test Access > 0 Days	2	2	2,483	2,473
MI - SAGINAW LANSING JACKSON	8.0 db Loops without Test Access > 30 Days	0	0	2,483	2,473
MI - SAGINAW LANSING JACKSON	8.0 db Loops without Test Access > 90 Days	0	0	2,483	2,473
MI - SAGINAW LANSING JACKSON	BRI Loop with Test Access > 30 Days	1	0	29	29
MI - SAGINAW LANSING JACKSON	BRI Loop with Test Access > 90 Days	1	0	29	29
MI - SAGINAW	DS1 Loop with Test Access > 0 Days	0	0	30	27

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		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
LANSING JACKSON					
MI - SAGINAW					
LANSING JACKSON	DS1 Loop with Test Access > 30 Days	0	0	30	27
MI - SAGINAW					
LANSING JACKSON	DS1 Loop with Test Access > 90 Days	0	0	30	27
MI - SAGINAW					
LANSING JACKSON	DSL Loops without Line Sharing > 0 Days	1	1	123	100
MI - SAGINAW					
LANSING JACKSON	DSL Loops without Line Sharing > 30 Days	0	0	123	100
MI - SAGINAW					
LANSING JACKSON	DSL Loops without Line Sharing > 90 Days	0	0	123	100
MI - UNDETERMINED	DSL Loops with Line Sharing > 0 Days	6	3	1,500	332
MI - UNDETERMINED	DSL Loops with Line Sharing > 30 Days	0	0	1,500	332
MI - UNDETERMINED	DSL Loops with Line Sharing > 90 Days	0	0	1,500	332
OH - ALL	8.0 db Loops without Test Access > 0 Days	22	22	6,689	6,581
OH - ALL	8.0 db Loops without Test Access > 30 Days	1	0	6,689	6,581
OH - ALL	8.0 db Loops without Test Access > 90 Days	1	0	6689	6581
OH - ALL	DS1 Loop with Test Access > 0 Days	6	6	267	264
OH - ALL	DS1 Loop with Test Access > 30 Days	3	0	267	264
OH - ALL	DS1 Loop with Test Access > 90 Days	3	0	267	264
OH - ALL	DSL Loops with Line Sharing > 0 Days	14	2	1,292	383
OH - ALL	DSL Loops with Line Sharing > 30 Days	0	0	1,292	383
OH - ALL	DSL Loops with Line Sharing > 90 Days	0	0	1,292	383
OH - ALL	DSL Loops without Line Sharing > 0 Days	4	4	553	480
OH - ALL	DSL Loops without Line Sharing > 30 Days	4	1	553	480
OH - ALL	DSL Loops without Line Sharing > 90 Days	3	0	553	480
OH - NORTH	8.0 db Loops without Test Access > 0 Days	13	13	3,148	3,077
OH - NORTH	8.0 db Loops without Test Access > 30 Days	1	0	3,148	3,077
OH - NORTH	8.0 db Loops without Test Access > 90 Days	1	0	3,148	3,077
OH - NORTH	DS1 Loop with Test Access > 0 Days	2	2	169	168
OH - NORTH	DS1 Loop with Test Access > 30 Days	0	0	169	168
OH - NORTH	DS1 Loop with Test Access > 90 Days	0	0	169	168
OH - NORTH	DSL Loops with Line Sharing > 0 Days	0	0	8	1
OH - NORTH	DSL Loops with Line Sharing > 30 Days	0	0	8	1
OH - NORTH	DSL Loops with Line Sharing > 90 Days	0	0	8	1
OH - NORTH	DSL Loops without Line Sharing > 0 Days	1	1	306	260
OH - NORTH	DSL Loops without Line Sharing > 30 Days	1	0	306	260
OH - NORTH	DSL Loops without Line Sharing > 90 Days	1	0	306	260
OH - SOUTH	8.0 db Loops without Test Access > 0 Days	9	9	3,541	3,504
OH - SOUTH	8.0 db Loops without Test Access > 30 Days	0	0	3,541	3,504
OH - SOUTH	8.0 db Loops without Test Access > 90 Days	0	0	3,541	3,504

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		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
OH - SOUTH	DS1 Loop with Test Access > 0 Days	4	4	98	96
OH - SOUTH	DS1 Loop with Test Access > 30 Days	3	0	98	96
OH - SOUTH	DS1 Loop with Test Access > 90 Days	3	0	98	96
OH - SOUTH	DSL Loops with Line Sharing > 0 Days	0	NR	18	NR
OH - SOUTH	DSL Loops with Line Sharing > 30 Days	0	NR	18	NR
OH - SOUTH	DSL Loops with Line Sharing > 90 Days	0	NR	18	NR
OH - SOUTH	DSL Loops without Line Sharing > 0 Days	3	3	247	220
OH - SOUTH	DSL Loops without Line Sharing > 30 Days	3	1	247	220
OH - SOUTH	DSL Loops without Line Sharing > 90 Days	2	0	247	220
OH - UNDETERMINED	DSL Loops with Line Sharing > 0 Days	14	2	1,266	382
OH - UNDETERMINED	DSL Loops with Line Sharing > 30 Days	0	0	1,266	382
OH - UNDETERMINED	DSL Loops with Line Sharing > 90 Days	0	0	1,266	382
WI - ALL					
WI - ALL	8.0 db Loops without Test Access > 0 Days	38	38	11,692	11,672
WI - ALL	8.0 db Loops without Test Access > 30 Days	4	1	11,692	11,672
WI - ALL	8.0 db Loops without Test Access > 90 Days	3	0	11,692	11,672
WI - ALL	BRI Loop with Test Access > 30 Days	2	0	124	124
WI - ALL	BRI Loop with Test Access > 90 Days	2	0	124	124
WI - ALL	DSL Loops with Line Sharing > 0 Days	4	0	486	34
WI - ALL	DSL Loops with Line Sharing > 30 Days	0	0	486	34
WI - ALL	DSL Loops with Line Sharing > 90 Days	0	0	486	34
WI - ALL	DSL Loops without Line Sharing > 0 Days	3	3	956	939
WI - ALL	DSL Loops without Line Sharing > 30 Days	1	0	956	939
WI - ALL	DSL Loops without Line Sharing > 90 Days	1	0	956	939
WI - MILWAUKEE METRO					
WI - MILWAUKEE METRO	8.0 db Loops without Test Access > 0 Days	11	11	3,061	3,044
WI - MILWAUKEE METRO	8.0 db Loops without Test Access > 30 Days	3	1	3,061	3,044
WI - MILWAUKEE METRO	8.0 db Loops without Test Access > 90 Days	2	0	3,061	3,044
WI - MILWAUKEE METRO	BRI Loop with Test Access > 30 Days	1	0	84	84
WI - MILWAUKEE METRO	BRI Loop with Test Access > 90 Days	1	0	84	84
WI - MILWAUKEE METRO	DSL Loops with Line Sharing > 0 Days	0	0	4	1
WI - MILWAUKEE METRO	DSL Loops with Line Sharing > 30 Days	0	0	4	1
WI - MILWAUKEE METRO	DSL Loops with Line Sharing > 90 Days	0	0	4	1
WI - MILWAUKEE METRO	DSL Loops without Line Sharing > 0 Days	1	1	288	276
WI - MILWAUKEE METRO	DSL Loops without Line Sharing > 30 Days	0	0	288	276

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METRO					
WI - MILWAUKEE METRO	DSL Loops without Line Sharing > 90 Days	0	0	288	276
WI - NORTH SOUTH	8.0 db Loops without Test Access > 0 Days	27	27	8,631	8,628
WI - NORTH SOUTH	8.0 db Loops without Test Access > 30 Days	1	0	8,631	8,628
WI - NORTH SOUTH	8.0 db Loops without Test Access > 90 Days	1	0	8,631	8,628
WI - NORTH SOUTH	BRI Loop with Test Access > 30 Days	1	0	40	40
WI - NORTH SOUTH	BRI Loop with Test Access > 90 Days	1	0	40	40
WI - NORTH SOUTH	DSL Loops with Line Sharing > 0 Days	0	NR	6	NR
WI - NORTH SOUTH	DSL Loops with Line Sharing > 30 Days	0	NR	6	NR
WI - NORTH SOUTH	DSL Loops with Line Sharing > 90 Days	0	NR	6	NR
WI - NORTH SOUTH	DSL Loops without Line Sharing > 0 Days	2	2	668	663
WI - NORTH SOUTH	DSL Loops without Line Sharing > 30 Days	1	0	668	663
WI - NORTH SOUTH	DSL Loops without Line Sharing > 90 Days	1	0	668	663
WI - UNDETERMINED	DSL Loops with Line Sharing > 0 Days	4	0	476	33
WI - UNDETERMINED	DSL Loops with Line Sharing > 30 Days	0	0	476	33
WI - UNDETERMINED	DSL Loops with Line Sharing > 90 Days	0	0	476	33

Assessment

CLECs and state public service commissions rely on SBC Ameritech's performance measure results to assess the quality of service provided by SBC Ameritech. KPMG Consulting's inability to replicate report values indicates that SBC Ameritech's calculations for this performance measure may be inaccurate.

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Observation Report	576	Version	1	Owner	KPMG Consulting
Issued	July 18, 2002	Test	PMR5	Role	Test Manager
Applicability	Michigan, Illinois, Indiana, Ohio, Wisconsin				

KPMG Consulting has been unable to replicate SBC Ameritech's January 2002 reported results for Performance Measurement 9 ("Percent Rejects").

Issue

As part of the PMR5 (Metrics Calculations and Reporting) test, KPMG Consulting is attempting to replicate SBC Ameritech's published performance measurement reports for certain months.

KPMG Consulting has been unable to replicate SBC Ameritech's posted results for Performance Measure 9 for January 2002. Exhibit 1 below contains the KPMG Consulting and SBC Ameritech results for Performance Measurement 9.

Exhibit 1: KPMG Consulting Results vs. SBC Ameritech Reported Results

State - Geographic Disaggregation	Levels of Disaggregation:	Numerator		Denominator	
		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
IL - All	CLEC Caused Reject	31,459	32,616	139,750	144,114
IL - All	Ameritech Caused Rejects (Re-flowed Orders)	381	211	139,750	144,114
IN - All	CLEC Caused Reject	3,030	3,112	12,797	13,160
IN - All	Ameritech Caused Rejects (Re-flowed Orders)	68	68	12,797	13,160
MI - All	CLEC Caused Reject	39,219	40,684	171,644	177,951
MI - All	Ameritech Caused Rejects (Re-flowed Orders)	409	184	171,644	177,951
OH - All	CLEC Caused Reject	6,558	6,808	28,255	29,464
OH - All	Ameritech Caused Rejects (Re-flowed Orders)	157	116	28,255	29,464
WI - All	CLEC Caused Reject	4,318	4,472	21,969	22,306
WI - All	Ameritech Caused	142	77	21,969	22,306

This observation report is for discussion purposes only and is subject to change without notice.

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State - Geographic Disaggregation	Levels of Disaggregation:	Numerator		Denominator	
		KPMG Consulting	SBC Ameritech	KPMG Consulting	SBC Ameritech
	Rejects (Re-flowed Orders)				

Assessment

CLECs and state public service commissions rely on SBC Ameritech's performance measure results to assess the quality of service provided by SBC Ameritech. KPMG Consulting's inability to replicate report values indicates that SBC Ameritech's calculations for this performance measure may be inaccurate.