

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter, on the Commission's own motion,)
to consider Ameritech Michigan's compliance)
with the competitive checklist in Section 271 of) Case No. U-12320
the F ederal Telecommunications Act of 1996.)
_____)

FINAL ISSUES LIST

(11/7/00 Discussion Draft)

I. Facilities Modification Process: Issue A/F

1. Does the most recent version of Ameritech's facilities modification policy, as documented in Accessible Letter CLEC AM-00-153, dated

- October 27, 2000, solve the problems identified by CLECs in this proceeding?
2. Should the facilities modification policy require a delay notice within 24 hours rather than 48 hours of receiving the original firm order confirmation (FOC)?
 3. Should Ameritech be able to impose charges as proposed under the facilities modification policy?
 - (a) Can charges be properly imposed for complex modifications? If so, for what complex modifications are charges appropriate?
 - (b) On what basis may charges be imposed and what charges are reasonable?
 4. Should Ameritech be required to respond with a price quote for provisioning a UNE loop where an IDLC circumstance is presented in less than a 30-day period?

II. Deferral of Implementation Dates: Issues F(2), and H,

1. Should Ameritech be required to deploy the following OSS enhancements on the dates identified in the Public Service Commission of Wisconsin's July 19, 2000, Order, as subsequently amended by and committed to by Ameritech? How should these functions be deployed?
 - (a) Issue F(2): "865" Versioning (December 2, 2000)
 - (b) Issues H: Abbreviated address validation (March 2001 Release)
 - (i) Should Ameritech be required to synchronize its Street Address Guide ("SAG") with its Customer Service Record ("CSR")?
 - (ii) Should Ameritech be required to perform a one-time scrub of its SAG and CSR database to eliminate existing problems?

III. Change Management Process

1. Should the Commission adopt as the permanent Michigan change management process the SBC 13-state plan, including the modified voting process allowing for a majority vote by the OIS participants?

IV. Hot Cuts: Issue G

1. In what time frame before cutover should dial tone/ANI testing be performed?
 - (a) Should testing be accomplished on Due Date-2, Due Date-1, 30 minutes on cutover date or 1 hour on cutover date?
2. Should Ameritech be required to provide a status update every 1 hour on trouble report orders?

3. Should Ameritech be able to charge CLECs for dial tone/ANI testing? If so, on what basis and in what amount should a charge be imposed?
4. Should Ameritech be required to provide an additional indicator on the return transaction identifying that a change to the originally requested time has been made?

V. Network Interface Devices: Issue O

1. Should Ameritech be required to implement its promised revised policy concerning moving internal NIDS?
 - (a) Should Ameritech's revised policy include recalling technicians to any premises at no charge to the CLEC to move the NID outside?

VI. Flow Through: Issue S

1. Should Ameritech be required to improve its flow through capabilities for CLEC orders, including for any type of unbundled element orders such as loop and number portability orders?

2. If Ameritech should be required to improve its flow through capabilities, in what manner and over what time should Ameritech be required to improve its flow through capabilities?

VII. Directory Listing and Ordering: Issue L

1. Should Ameritech be required to incorporate the functionalities of its OSS interface and Ameritech advertising services interface so that CLECs can use a single interface for service orders and directory listing orders?
2. By what date should Ameritech be required to implement a single interface?
3. Should Ameritech be required to develop a work around solution for CLECs regarding the single interface for the period prior to the implementation of the permanent single interface? If so, what work-around solution should be employed and when should it be employed?
4. Should the single interface be required for both ordering and preordering?

5. Has Ameritech complied with its policy providing a review of listings on a timely basis, including providing a second proof of listing on a timely basis?

VIII. Master Test Plan

1. Should the Master Test Plan require Ameritech to perform some sort of volume test for manual items, such as loop ordering and provisioning, through, for example, a work force review or force and load analysis, that would identify work force additions necessary to accomplish manual ordering and provisioning requirements at certain increased future orderlevels?