

Template for comments about the KPMG Consulting Baseline MTP Document

Baseline MTP Page Number	MTP Section	Comment Source	Comments/ Revised Language	KPMG Consulting Notes
37	6.0	Rhythms	Because collocating at Ameritech’s premises is essential for all carriers, OSS testing should address the efficiency and timeliness of processing orders and provisioning all types of collocation, including caged, cageless, shared and adjacent collocation. Further, Ameritech’s OSS must ensure for scalability to process orders for collocation. Specifically, KPMG should test the processes on the basis of specific quantitative standards for missed collocation due dates, the number of days a collocation turnover is delayed, and the percentage of processed orders for competitors. The testing must also address the efficiency and timeliness of the processes for ordering and obtaining all types of collocation at the Ameritech premises, including caged, cageless, shared and adjacent collocation arrangements.	
43	9.1	Rhythms	KPMG should evaluate whether Ameritech currently has in place adequate coordinated testing prior to the turnover of unbundled facilities, such as unbundled loops used to provide xDSL services. Such testing is essential to uncover problems in the provisioning process, before a problem becomes a trouble ticket. Such testing minimizes customer disruption and delay.	
63	VI, 1.0	Rhythms	KPMG must examine the information and processes available for advanced services providers in the pre-ordering phase of OSS. Prior to ordering loops, Rhythms requires access to specific loop makeup information in order to service its customers competitively. Rhythms	

			<p>must be able to discern the capability of a loop for the provisioning of its xDSL services in the same manner and timeframe that Ameritech uses for provisioning of its own loop-based services, including all advanced services. In particular:</p> <ol style="list-style-type: none"> 1. KPMG should evaluate the adequacy and completeness of the loop makeup information provided to CLECs. Ameritech must provide sufficient information about the characteristics of a particular loop to establish its suitability for certain types of xDSL services prior to ordering. 2. KPMG should evaluate the intervals by which such information is provided, both on an electronic and manual basis. 3. KPMG should evaluate 	
64	VI, 1.3	Rhythms	KPMG should validate the existence (or lack of) a GUI interface for obtaining loop make-up information. Such access is essential for smaller CLECs.	
64	VI, 1.3	Rhythms	To the extent that loop makeup information is available only through manual processes (and particularly not via GUI), the Master Test Plan must test those processes to ensure that they retrieve pre-ordering information for the competitors in a manner that will allow competitors access to the information necessary for the provisioning of particular services.	
64	VI, 1.4	Rhythms	In testing the processes for ordering UNEs, KPMG must be careful to recognize the inherent complexities in ordering UNEs for xDSL services. Thus, Rhythms urges KPMG to include numerous testing scenarios for ordering all xDSL types in significant volumes. Rhythms also recommends	

