

	<b><i>Stand-alone Preorder</i></b>		
Scenario #	<b><i>Address Validation</i></b>	Residence	Business
1	By TN	X	X
2	By full address	X	X
3	By ECCKT	X	X
4	By name of a business		X
5	By fielded address and detailed service address information	X	X
6	By a TN of a non-published account	X	X
7	By a TN of a non-listed account	X	X
8	By the fielded service address of a multi-line customer	X	X
9	By a TN for a multi-line customer	X	X
10	By a fielded address of a customer who has 2 lines at a multi-tenant location	X	X
11	By a partial match within a multi-tenant customer location	X	X
12	By a service address that contains a special character	X	X

Scenario #	<b><i>Telephone Number Reservation</i></b>	Residence	Business
1	For a TN based on fielded address inquiry	X	X
2	Exchange a TN	X	X
3	Conversational TN	X	X
4	Direct TN	X	X
5	For a TN based on a specific TN	X	X
6	For a sequential set of TNs		X
7	For a range of TNs		X
8	For a vanity number	X	X

Scenario #	<b><i>Customer Service Record (CSR) Inquiry</i></b>	Residence	Business
1	For single line account	X	X
2	For a multi-line account	X	X
3	Parsed format where SA & LA contain different values.	X	X
4	Parsed format for a customer with additional listing	X	X
5	Parsed format for a non-published account	X	X

Scenario #	<i>Due Date Availability</i>	Residence	Business
1	Select a due date	X	X
2	Change a due date	X	X
3	Cancel a due date	X	X
4	Reserve a due date for one year in advance	X	X

Scenario #	<i>Directory Listing Inquiry</i>	Residence	Business
1	Straight line listing	X	X
2	Non-listed listing	X	X
3	Caption listing	X	X
4	All 1 <sup>st</sup> Level sub-caption listings	X	X
5	Non-published listing	X	

Scenario #	<i>Loop Qualification Inquiry</i>	Residence	Business
1	By service address	X	X
2	By TN	X	X
3	Re-grade an existing account.	X	X

Scenario #	<i>Product Service Availability</i>	Residence	Business
1	By service address	X	X
2	By WTN	X	X
3	By NPANXX	X	X
4	By NPANXXLINE	X	X
5	By ECCKT	X	X
6	By CLI	X	X

	<b>Order</b>		
Scenario #	<b>Resale</b>	Residence	Business
1	Migration from ILEC "As Is"	X	X
2	CLEC to CLEC migration	X	X
3	Feature changes to existing customer	X	X
4	Migration from ILEC "As Specified"	X	X
5	New customer	X	X
6	Telephone number change	X	X
7	Directory change	X	X
8	Add lines/trunks/circuits	X	X
9	Suspend/restore service	X	X
10	Disconnect (full and partial)	X	X
11	Moves (inside and outside)	X	X
12	Convert line to ISDN	X	X
13	Migrate from CLEC to ILEC	X	X
14	Change PIC	X	X
15	Change LPIC	X	X

Scenario #	<b>UNE</b>	Res and Bus Analog Loop	Residence Digital Loop ADSL	Business Digital Loop HDSL	Business DS1 Loop
1	Migrate lines from ILEC w/o number portability	X	X	X	X
2	Migrate lines from ILEC with LNP	X	X	X	X
3	Migrate from CLEC to CLEC	X			
4	Add new lines to existing customer	X	X	X	X
5	Add new interoffice DS1/DS3 facilities				X
6	New customer	X	X	X	X
7	Disconnect (full)	X	X	X	X
8	Disconnect (partial)	X	X	X	X
9	Moves (inside)	X	X	X	
10	Moves (outside)	X	X	X	
11	Convert from UNE-P to UNE loop	X	X	X	
12	Convert from Resale to UNE loop	X	X	X	
13	Convert ADSL to HDSL (and HDSL to ADSL)		X	X	
14	Convert line to ISDN	X			

15	Migrate As Is with a Directory Listing Change	X	X	X	
16	Add a new Directory Listing on existing account	X	X	X	
17	Add DID service				X
18	Changes to DID service				X
19	Migration of an account that has ILEC Initiated Blocking	X	X	X	
20	Migration of an account that has a pending ILEC service order	X	X	X	
21	Partial migration of a multi-line account	X	X	X	
22	Migration of an account that has an existing ILEC term/volume contract	X	X	X	X
23	Establish new CLEC end user account with request for Vanity #	X	X	X	
24	Stand-alone LNP				

Scenario #	<b>UNE-P</b>	Residence POTS	Business POTS	Residence ISDN	Business ISDN	Bus XDSL
1	Migration from ILEC "as is"	X	X			
2	Migration from CLEC to CLEC		X			
3	Feature changes to existing customer		X			
4	Migration from ILEC "As Specified"	X	X	X	X	
5	New customer	X	X			
6	Directory change	X	X	X	X	
7	Add lines/trunks/circuits		X	X		
8	Suspend/restore service	X	X			
9	Disconnect (full)	X	X		X	
10	Disconnect (partial)	X	X		X	
11	Telephone number change	X	X	X	X	
12	Inside Move	X	X	X	X	
13	Outside Move	X	X	X	X	
14	Convert line to ISDN	X	X	X	X	
15	Migrate from CLEC to ILEC	X	X	X	X	
16	Convert from Resale to UNE-Platform	X	X	X	X	
17	Convert XDSL to UNE-P	X	X	X	X	
18	Add and Changes to DID service	X	X	X	X	
19	Full and Partial Migration w/Directory Listing	X	X	X	X	
20	Add wide variety of features	X	X	X	X	
21	Change PIC/LPIC	X	X	X	X	
22	Add XDSL with line sharing					X
23	Migration of an account that has ILEC Initiated Blocking	X	X	X		
24	Migration of an account that has a pending ILEC service order	X	X	X		
25	Migration of an account that has an existing ILEC term/volume contract		X		X	

Scenario #	<i>UNE EEL</i>	Residence Analog Loop	Business Analog & DS1 Loops
1	Migrate lines from ILEC w/o number portability	X	X
2	Migrate lines from ILEC with LNP	X	X
3	Add new EELs to existing account	X	X
4	New customer	X	X
5	Disconnect (full and partial)	X	X
6	Convert line to XDSL	X	X