

## Appendix A: Test Scenarios

The scenarios listed in this appendix are based on a current understanding of the products and capabilities that are likely to be available at the time the test is executed. Depending on changes in availability, the scenarios may need to be modified before the test begins. Also, it should be noted that the scenarios will include variations such as planned errors and supplements to cancel, change an order, or revise due dates.

### Resale

Activity	Res. / Bus. POTS	Res./ Bus. ISDN	Centrex	Private Line	PBX
Migration from Ameritech "as is"	X	X	X		X
CLEC to CLEC migration	X				
Feature changes to existing customer	X		X		
Migration from Ameritech "as specified"	X	X			
New customer	X	X	X	X	X
Telephone number change	X				
Directory change	X		X		
Add lines/trunks/ circuits	X	X	X	X	X
Suspend/restore service	X				
Disconnect (full and partial)	X	X	X	X	X
Moves (inside and outside)	X		X		
Convert line to ISDN		X			
Migrate from CLEC to Ameritech	X				
Convert POTS line to Centrex			X		

### UNE

Activity	Res./ Bus. Analog Loop	Res. / Bus. xDSL Capable Loop	Line Share	Bus. DS1 Loop	Inter-office Facility	UNE Combinations for CLEC Line Splitting
Migration from Ameritech without number porting	X	X		X		
Migration from Ameritech with LNP	X	X		X		
Migration from CLEC to CLEC	X	X				
Add new loops to existing customer	X	X		X		
Add new interoffice DS1/DS3 facilities					X	
Purchase loops for a new customer	X	X	X	X		

Activity	Res./ Bus. Analog Loop	Res. / Bus. xDSL Capable Loop	Line Share	Bus. DS1 Loop	Inter- office Facility	<b>UNE Combinat ions for CLEC Line Splitting</b>
Disconnect (full and partial)	X	X	X	X		
Moves (inside and outside)	X			X		
Standalone directory change	X	X				
Standalone LNP	X					
Convert from UNE-P to UNE loop	X					
Convert from Resale to UNE loop	X					
Migrate data service from Ameritech to CLEC			X			
Migrate voice service from CLEC to Ameritech			X			
Purchase dark fiber					X	
<u>Migrate from line sharing to UNE loop</u>		<u>X</u>				
<u>Purchase switch port for existing line shared retail customer</u>						<u>X</u>
<u>CLEC purchases unbundled xDSL capable loop and switch port to provide service to a new customer</u>						<u>X</u>

### UNE Platform

Activity	Res./Bus. POTS	Res. / Bus. ISDN
Migration from Ameritech "as is"	X	X
Migrate from CLEC to CLEC	X	
Feature changes to existing customer	X	
Migration from Ameritech "as specified"	X	X
New customer	X	X
Telephone number change	X	
Directory change	X	
Add lines/trunks/ circuits	X	X
Suspend/restore service	X	
Disconnect (full and partial)	X	X
Moves (inside and outside)	X	X
Convert line to ISDN		X
Migrate from CLEC to Ameritech	X	
Convert from Resale to UNE-P	X	X
<u>Migration from Line Share to UNE-P</u>	<u>X</u>	

**Stand-alone Preorder**

Activity	Residence/ Business
Obtain CSRs	X
Validate customer address	X
Reserve telephone numbers	X
Loop qualification (including xDSL)	X
Inquire about product/service availability	X
Determine availability of desired due date	X
Obtain Directory Listing information	X
Channel Facility Assignment (CFA) Inquiry	X
Network Channel/Network Channel Interface (NC/NCI) Inquiry	X

**UNE EEL**

Activity	Res./Bus. DS0	Bus. DS1 Loop
Migrate lines from Ameritech w/o number port.	X	X
Migrate lines from Ameritech with LNP	X	X
Add new lines to existing EEL	X	X
Purchase lines for a new customer	X	X
Convert customer from Resale to UNE EEL	X	
Disconnect (full and partial)	X	X

**Stand Alone Maintenance & Repair**

Activity	Res./ Bus. POTS	Res. / Bus. ISDN	Centre x	Private Line	PBX	xDSL UNE - Loop	Line Share	Switch Port
Short on outside plant facility	X				X	X	X	
Open on outside plant facility	X	X				X	X	
Short on the line within the central office	X		X	X		X	X	
Open on the line within the central office	X	X	X	X	X	X	X	
Noise on line	X	X				X	X	
Echo on line	X					X	X	
Customer w/ LNP not receiving incoming calls	X							
Customer receiving incoming calls intended for another customer's number.	X						X	X
Call waiting not working	X						X	X
Repeat dialing not working	X							X
Customer cannot call 900 numbers	X							
Calls do not roll-over for customer w/ multiline hunt group	X		X					
Call forwarding not working	X							

Caller ID not working	X						X	
Pick-up group order for large centrex customer not functioning properly			X					
DS1 loop MUXed to DS3 IOF not functioning.				X				
Customer's data not operational							X	
CLEC requests MLT	X							