

Alexander Reply Affidavit – Attachment C

Attachment 4

From: Boyce, Amie M. (AIT)
Sent: Wednesday, June 06, 2001 2:44 PM
To: 'catherine.castorena@wcom.com'
Cc: 'Beach, Michael A.'; WILLIAMS, MARILYNN Y (SBC-MSI); DIVINCENTIS, DAWN M (SNET); Boyce, Amie M. (AIT)
Subject: RE: MCI UNE-P: Service Activation for Non-payment Disconnects

Cathie,

Ameritech has provided responses to WCOM's questions below. Please review and let me know if WCOM has any additional questions.

Thank you,

Amie Boyce
Account Manager OSS
312-335-6547 Office
888-891-8970 Pager

-----Original Message-----

From: Cathie Castorena [mailto:catherine.castorena@wcom.com]
Sent: Wednesday, May 30, 2001 4:58 PM
To: Boyce, Amie M. (AIT)
Cc: Castorena, Catherine M.; Beach, Michael A.; WILLIAMS, MARILYNN Y (SBC-MSI)
Subject: MCI UNE-P: Service Activation for Non-payment Disconnects

Amie,

The purpose of this letter is to seek clarification on Ameritech's policy on reconnecting a CLEC's customer, whose lines have been disconnected, either accidentally or as a result of final treatment for non-payment. Please provide a written response to the following questions by June 6, 2001.

1. If MCI disconnects a telephone line as final treatment for non-payment, then the customer makes payment and wants to reconnect service, will Ameritech reconnect the MCI customer line? If so, under what circumstances? If not, why not?

Ameritech Response: If MCI uses Carrier Disconnect Service to temporarily suspend their end user for non-payment, and not a full disconnect, Ameritech will reconnect upon MCI direction within 24 hours. If MCI issues a full disconnect order then they may need a new combination (see also discussion of currently combined installation below). New combinations are available in Michigan when a CLEC signs the Merger Amendment Form or the Mi2A. CLEC online website contains additional details on Ameritech's Carrier Disconnect Service.

2. Does Ameritech propose a timeframe in which such lines can be

reconnected? For example, the Michigan Commission mandates 1 working day to re activate a customer's telephone service after disconnection for non-payment?

Ameritech Response: See Answer in #1.

3. During our 5/11 meeting, the Ameritech Account Team stated that Ameritech routinely pulls the jumpers from the MDF when a customer's line is disconnected. Please confirm if this is correct?

Ameritech Response: This depends on the Dedicated Inside Plant (DIP) rules in place at the Central Office in question. If DIP is turned 'on' in a given Central Office, then the policy is to generally leave a jumper in place so that the loop termination (ie., the 'F1' portion of the loop which is terminated at the MDF) may remain connected to the office equipment on the switch (ie., switch port). However, even where DIP is "on", the system may reassign loop and port terminations and jumpers may be removed due to office load balancing or other factors. When DIP is turned 'off', the jumper that connected the loop termination to the switch port is generally removed.

* Does this mean that residential customer lines do not remain "connected through" after disconnect, at least until those lines are re-used?

Ameritech Response: Strictly speaking, a "connect through" refers to a loop connected from the NID to the MDF; this does not mean that the loop is also connected to a switch port via DIP. However, this will vary by Central Office depending on whether the DIP is turned "on" or "off", as well as other factors in the Central Office. Even if DIP is left "on" and the jumper is left in place, a "connected through" loop may be reused in total or in part to serve another customer unless the premises is soon re-occupied and loop use re-established. This, again, will vary based on demand in an area.

* Does the customer's phone number immediately go back into the number assignment pool, or is it held out of this pool for some period of time prior to reassignment?

Ameritech Response: Residential numbers are held for 90 days before entering the number assignment pool unless circumstances require the need to use that number sooner. Business numbers are held for a year before entering the number assignment pool unless circumstances require the need to use that number sooner.

4. In the event that Ameritech inadvertently takes down an MCI customer line, for example as part of a SNIP, does Ameritech pull the jumpers from the frame or does the line remain connected through?

Ameritech Response: Please see response to question 3, first part.

5. Ameritech has stated to the Michigan and Illinois commissions, that Ameritech considers lines that are "connected through" to be previously

combined facilities which are not subject to the provisions of Ameritech's proposed 271 amendments. Given these statements, please explain the Account Team's rationale for stating that previously connected customers cannot be reconnected unless MCI signs the M2A or I2A.

Ameritech Response: In Michigan, if loop exists as "connected through" and with DIP (jumper exists between loop and office equipment), but has no dial tone, then Ameritech will provision as a currently combined installation pursuant to the tariff and the Mi2A. If the loop and port elements are not currently combined, then Ameritech will provision this request as a new combination in Michigan pursuant to the Merger Amendment (Promotional UNE-P) form or Mi2A.

In Illinois, Ameritech has submitted a proposed tariff to the Illinois Commerce Commission to address the scenario where no dial tone exists. The ICC has not approved this tariff yet.

I look forward to your research and responses to the questions above.

Sincerely,

Catherine Castorena
WCOM Carrier Management
312-470-3096