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SECTION B
ADMINISTRATIVE RULES INDEX

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

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R 460.3403 Metering inaccuracies; billing adjustments.
R 460.3404 Billing errors.
R 460.3406 Servicing utility equipment on customer's premises.
R 460.3407 Customer complaints; investigations; records.

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B4. COMMERCIAL AND INDUSTRIAL STANDARDS AND BILLING PRACTICES (R 460.3901 - R 460.3908)
(NONRESIDENTIAL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

- R 460.3901 Customer deposits.
- R 460.3902 Customer bill forms for commercial and industrial customers.
- R 460.3903 Denial or shutoff of service to commercial and industrial customers.
- R 460.3904 Denial or shutoff of service to commercial and industrial customers; insufficient cause.
- R 460.3905 Discounts and late payment charges.
- R 460.3906 Delivery and payment of bills.
- R 460.3907 Transfer of unpaid balances.
- R 460.3908 Notice of shutoff.

B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000511&Dpt=CI&RngHigh=48702110

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

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- B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT
(R 460.811 - R 460.814)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000811&Dpt=CI&RngHigh=48702110
- R 460.811 Definitions.
R 460.812 Purpose.
R 460.813 Standards of good practice; adoption by reference.
R 460.814 Exemption from rules; application to Commission; public hearing.
- B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION
(STRAY VOLTAGE) (R 460.2701 - R 460.2707)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002701&Dpt=CI&RngHigh=48702110
- R 460.2701 Definitions.
R 460.2702 Measuring animal contact voltage.
R 460.2703 Action required to mitigate animal contact current.
R 460.2704 Request for investigation.
R 460.2705 Appointment of experts.
R 460.2706 Request for a contested case hearing.
R 460.2707 Protocol to evaluate utility contribution to animal contact current.
- B8. ELECTRIC INTERCONNECTION STANDARDS (R 460.481 - R 460.489)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000481&Dpt=LG&RngHigh=48702110
- R 460.481 Definitions.
R 460.482 Electric utility interconnection procedures.
R 460.483 Technical criteria.
R 460.484 Project application.
R 460.485 Project filing fee.
R 460.486 Interconnection deadlines.
R 460.487 Additional services provided by electric utility.
R 460.488 Pre-certified equipment.
R 460.489 Waivers.

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B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS
(R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 1. GENERAL PROVISIONS

R 460.701 Application of rules.
R 460.702 Definitions.
R 460.703 Revision of tariff provisions.

PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

R 460.721 Duty to plan to avoid unacceptable levels of performance.
R 460.722 Unacceptable levels of performance during service interruptions.
R 460.723 Wire down relief requests.
R 460.724 Unacceptable service quality levels of performance.

PART 3. RECORDS AND REPORTS

R 460.731 Deadline for filing annual reports.
R 460.732 Annual report contents.
R 460.733 Availability of records.
R 460.734 Retention of records.

PART 4. FINANCIAL INCENTIVES AND PENALTIES

R 460.741 Approval of incentives by the Commission.
R 460.742 Criteria for receipt of an incentive.
R 460.743 Disqualification.
R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
R 460.745 Penalty for failure to restore service during normal conditions.
R 460.746 Penalty for repetitive interruptions of the same circuit.
R 460.747 Multiple billing credits allowed.
R 460.748 Effect in other proceedings.

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- B8. ELECTRIC INTERCONNECTION STANDARDS (R 460.481 - R 460.489)
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 - R 460.487 Additional services provided by electric utility.
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 - R 460.489 Waivers.
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- B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS(Contd)
(R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
R 460.752 Proceedings for waivers and exceptions.

*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below .

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=48702110
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES
(R 460.2011 - R 460.2031)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=48702110
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=48702110
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES
(R 460.9001)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009001&Dpt=CI&RngHigh=48702110
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771_05-10-1976.PDF

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B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R 460.701 - R 460.752) (Contd)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 4. FINANCIAL INCENTIVES AND PENALTIES

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- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
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- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009001&Dpt=CI&RngHigh=48702110
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
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