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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
PUBLIC SERVICE COMMISSION

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**EO Low-Income Collaborative
Process and Assistance Sub-Workgroups
February 12, 2010
1:30-3:00**

Call in number: 877.336.1828

Access Code: 2220392#

(Conference Card 1)

1:30 – 2:30

Coordination: *The question is not if we're on the same page, but if we're reading the same book...*

- Art Thayer
Exploration of a forum for the exchange of low-income program implementation challenges/changes.

2:30 – 3:00

Sub-Workgroup Issues: *Charting the Future – NOW!*

- Assistance Group Agenda, L. Towers-Hoover
 - Reducing costs for low-income customers not requiring legislative/rule changes:
 - Utility shutoff/restoration fees
 - Late payment interest & service fees
 - Deposit policies
- Process Group Agenda, Art Thayer
 - Weatherization/energy audit funding for non-EO program customers

Next Meeting Date: Main Low-Income Collaborative Group

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