

(Continued from Sheet No. C-28.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.4. Limitation of Liability

The Cooperative shall, when acting reasonably and prudently in accordance with these rules, not be liable for any loss, cost, damage, injury, or expense that may be sustained by Member-Consumer by reason of partial or complete curtailment of gas service.

C4. APPLICATION OF RATES

C4.1. Classes of Service

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the Member-Consumer, unless otherwise provided for in the Cooperative's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

C4.2. Choice of Rates

In some cases the Member-Consumer is eligible to take service under a choice of rates. Upon request, the Cooperative shall advise the Member-Consumer in the selection of the rate which will give the Member-Consumer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the Member-Consumer.

After the Member-Consumer has selected the rate under which the Member-Consumer elects to take service, the Member-Consumer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The Member-Consumer shall not be permitted to evade this rule by temporarily terminating service. However, the Cooperative may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

(Continued on Sheet No. C-30.00)

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C4. APPLICATION OF RATES (Contd)

C4.3. Application of Residential Usage and Non-Residential Usage

A. Residential Usage and Rate Application

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities.

1. Private Family Dwellings

Private family dwellings where individual household usage is separately metered and consumed shall be billed on the Residential Rate. A private family dwelling shall include:

- a. a single-family home
- b. a farm home
- c. a seasonal dwelling
- d. a duplex
- e. a separately metered mobile home
- f. a separately metered household within a condominium

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C4. APPLICATION OF RATES (Contd)

- g. a separately metered household within an apartment complex
 - h. a separately metered household within a cooperative complex
 - i. a separately metered generator to serve a residential household
2. Homes or Dormitories for Groups Other Than Private Family Dwellings:
- Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to six persons where residential usage is metered and consumed shall be classified as residential and billed on the Residential Rate. The landlord and the landlord's immediate family are not included in the six-person limitation.
3. Multifamily Dwellings Served Through a Single Meter:
- A multifamily dwelling shall be considered any duplex, apartment building, mobile home park, condominium, cooperative or other grouping of households. A multifamily dwelling served through a single meter where residential usage is metered and consumed shall be billed as follows:
- a. Multifamily dwellings containing two households shall be billed on the Residential Rate.
 - b. Multifamily dwellings containing more than two households shall be billed on the General Service Rate.

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C4. APPLICATION OF RATES (Contd)

B. Non-Residential Usage and Rate Application

For purposes of rate application, "Non-Residential usage" shall be usage metered and consumed that does not qualify for residential usage. Non-Residential usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. Non-Residential usage includes usage associated with penal institutions, corrective institutions, motels, hotels or swimming pool heater usage that is separately metered at a private family dwelling that is taking service under a gas residential service rate.

Non-Residential usage shall be billed on the Cooperative's appropriate General Service Rate.

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as Non-Residential and billed on the appropriate General Service Rate. The landlord and the landlord's immediate family are not included in the six-person rule.

C. Combined Residential and Non-Residential Usage and Rate Application

When the gas supplied to a Member-Consumer is used for both residential and Non-Residential purposes, the piping may be so arranged that the residential and Non-Residential usage is metered separately. Each type of usage shall be billed on the appropriate rate. If the usage is not separately metered, the combined usage shall be billed on the appropriate General Service Rate.

C4.4. Resale

No Member-Consumer shall resell gas service to others. The renting of premises with the cost of gas service included in the rental as an incident of tenancy, the sale of gas to transient tenants or supplying gas under the terms of the General Service Rate is not considered to be a resale of such service.

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C4. APPLICATION OF RATES (Contd)

C4.5. Mobile Home Park - Individually Served

For purposes of this rule, the definition of a mobile home park is a parcel or tract of land under the control of a person upon which three or more mobile homes are located on a continual, non-recreational basis and which is offered to the public for that purpose regardless of whether a charge is made therefore, together with any building, structure, enclosure, street, equipment, or facility used or intended for use incident to the occupancy of a mobile home.

Service to separately metered mobile homes shall be billed on the Residential Rate.

The mobile home park shall be of a permanent nature with improved streets and with individual water and sewer connections to each lot. Ordinarily, gas service to a mobile home shall be in the name of the occupant. However, service to lots designated for occasional or short-term occupancy shall be in the name of the owner of the park or an authorized representative.

At the request of the owner of the mobile home park or an authorized representative, the Cooperative shall install gas distribution mains in accordance the General Terms and Conditions of the Rate Schedules, Sheet Nos. D-1.01-D-1.03, for any mobile home park qualifying hereunder.

The owner of the park or an authorized representative shall provide the Cooperative with the necessary easement for construction, operation, maintenance and replacement of the Cooperative's facilities on the park property. The owner of the mobile home park or an authorized representative shall provide, own, install and maintain, in accordance with Cooperative specifications, suitable meter and regulator pedestals of a design subject to approval of the Cooperative. The owner of the park or an authorized representative shall provide, own, install and maintain the facilities from the outlet side of the meter and regulator to each mobile home.

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C5. MEMBER-CONSUMER RESPONSIBILITIES

C5.1. Access to Member-Consumer's Premises

The Cooperative's authorized agents shall have access to the Member-Consumer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Cooperative property, and to inspect and determine the load characteristics of appliances installed on the Member-Consumer's premises. Neglect or refusal on the part of the Member-Consumer to provide reasonable access shall be sufficient cause for shutoff of service by the Cooperative, and assurance of access may be required before service is restored.

C5.2. Bills and Payments

A. Billing Frequency

Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

B. Meter Reads and Estimated Bills

Meter readings are to be supplied by the Member-Consumers on a once per month basis. When the Cooperative is unable to obtain an actual meter reading, the bill shall be estimated on the basis of past service records, adjusted, as may be appropriate. Where past service records are not available or suitable for use, such billing shall be based upon whatever other service data are available. Each such account shall be adjusted as necessary each time an actual meter reading is obtained. If the Member-Consumer fails to provide a reading for three consecutive months, Cooperative will obtain a reading and bill each metered account the Meter Reading Charge as shown on Sheet No. D-5.00, Special Charges.

C. Member-Consumer Meter Reads

Bills rendered for gas service for periods for which readings were not obtained shall have the same force and effect as those based upon actual meter readings. Any Member-Consumer may read his/her own meter and provide the readings to the Cooperative on a secure Cooperative website, by telephone or on appropriate forms which shall be provided by the Cooperative.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

D. Responsibility for Payment

The Member-Consumer is responsible for the payment of bills until service is ordered shut off or terminated and the Cooperative has had reasonable time to secure a final meter reading.

E. Due Date

The Cooperative shall allow each Member-Consumer a period of not less than 21 calendar days, from the date the bill was transmitted to pay in full.

If a bill remains unpaid and not in dispute five days after its due date, the Cooperative shall then have the right to issue to the Member-Consumer a notice of intent to shut off service ten days or more after issuance of the notice.

F. Late Payment Charge

The Cooperative shall assess a late payment charge as authorized by the Cooperative's Gas Rate Book.

G. Returned Bill Payments

A check, debit card, credit card or other form of payment remitted as a bill payment and returned or an authorized prepayment not honored by the bank or financial institution against which it is drawn shall be re-billed to the Member-Consumer's account. A bad check handling charge shall be assessed to the Member-Consumer for processing a payment or an authorized prepayment returned by a bank or other financial institution for reason of insufficient funds, account closed, no account and similar situations, excluding bank or financial institution errors. See Sheet No. D-5.00, Special Charges.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

H. Billing Error

1. Overcharge

If a Member-Consumer has been overcharged as a result of incorrect reading of the meter by a Cooperative representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Cooperative or a Cooperative representative, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the Member-Consumer promptly upon discovery by the Cooperative. The Cooperative shall not make retroactive adjustments when the Member-Consumer has not notified the Cooperative as to pertinent conditions of service. The Cooperative is not required to adjust, refund or credit an overcharge beyond the three-year period immediately preceding discovery of the overcharge, unless the Member-Consumer is able to present a record establishing an earlier date of occurrence or commencement of the overcharge.

2. Undercharge

a. If a Member-Consumer has been undercharged as a result of incorrect reading of the meter by a Cooperative representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Cooperative or a Cooperative representative, or other similar reasons, the undercharge may be billed to the Member-Consumer subject to Section H(2)(b) of this rule. The Cooperative shall not make retroactive adjustments when the Member-Consumer has not notified the Cooperative as to pertinent conditions of service.

b. Except in cases of energy theft, stolen meter, switched meter by someone other than the Cooperative or a Cooperative representative, meter error or nonregistering meter, the following limitations shall apply to the backbilling of Member-Consumers.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

- (1) Backbilling of residential Member-Consumers is limited to the one-year period immediately preceding the discovery of the undercharge. The Member-Consumer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.
- (2) Backbilling of *Non-Residential* Member-Consumers and Multifamily Dwelling Service Rate A-1 Member-Consumers is limited to the one-year period immediately preceding discovery of the undercharge. In instances where the Cooperative could not have detected the undercharge through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a Member-Consumer's bills or records, the Cooperative may backbill a Member-Consumer for a period of up to three years immediately preceding discovery of the undercharge. The Member-Consumer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.

I. Meter Error or Non-Registering Meter

1. Overcharge

If a Member-Consumer has been overcharged as a result of a meter error or nonregistering meter, the amount of the overcharge shall be adjusted, refunded or credited to the Member-Consumer promptly upon discovery by the Cooperative in accordance with Rule B1 of the Technical Standards for Gas Service.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

2. Undercharge

If a Member-Consumer has been undercharged as a result of a meter error or nonregistering meter, the amount of the undercharge may be billed to the Member-Consumer in accordance with Rule B1 of the Technical Standards for Gas Service.

J. Energy Theft, Stolen Meter and Switched Meter

In cases where metered or unmetered energy theft, stolen meter or switched meter by someone other than a Cooperative representative are involved, refunds and backbillings are for the determined duration of the period. Where the duration cannot be reasonably established or estimated, the Cooperative shall adjust the billing for the past three years on the basis of actual monthly consumption determined from the most recent 36 months of consumption data.

Metered or unmetered energy theft includes but is not limited to tampering, unauthorized use, diversion and interference. For purposes of this rule, a stolen meter is classified as any meter not specifically assigned to that service location by the Cooperative. For purposes of this rule, a switched meter is classified as a meter incorrectly assigned to a Member-Consumer resulting in the Member-Consumer being billed for another Member-Consumer's consumption.

The Cooperative reserves the right to recover all unbilled service revenue and costs associated with the theft of energy, stolen meter or switched meter. The offending Member-Consumer who intentionally stole a meter, switched a meter or who was intentionally involved in energy theft shall pay all associated costs including costs for discovery, investigation and rewards for discovery. The Member-Consumer who did not intentionally steal a meter, switch a meter or who did not intentionally become involved in energy theft shall pay for their energy usage according to Section H of this rule.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

The owner of a multiple-metered building shall be responsible for accurately tracing all fuel lines and for tagging such fuel lines with Cooperative-provided tags to assure individual units are properly metered. The Cooperative shall not set the meters until the fuel lines are identified. The owner of a multiple-metered building could be held responsible for any underrecovery of revenues resulting from improperly tagged meters. Any future expense of tracing fuel lines due to instances of switched meters related to errors in tracing and tagging of such fuel lines shall be the responsibility of the current owner of the multiple-metered building.

C5.3. Restoration of Service

Restoration charges and meter relocation charges shall be made by the Cooperative to partially cover the cost of shutting off, terminating and restoring service.

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, or where service is restored following a voluntary termination within less than twelve months of that termination by the same Member-Consumer at the same location, a restoration charge shall be collected per the charges contained in Sheet D-5.00 from the Member-Consumer whose service was shut off if service was shut off at the Member-Consumer's meter or at the curb valve. The restoration/reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve (12) month period immediately following disconnect. If an excavation was necessary to shut off service, a restoration charge based upon the actual cost shall be collected from the Member-Consumer whose service was shut off. The Cooperative shall provide a minimum of 48 hours notice to the Member-Consumer that excavation is to be scheduled through a tag left on the premises or notification by mail.

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Member-Consumers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the Member-Consumer whose service was shut off. The Cooperative shall charge the Member-Consumer for relocating the meter, based on the Cooperative's current cost.

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C5. MEMBER-CONSUMER RESPONSIBILITIES (Contd)

The restoration charge and meter relocation charge, if applicable, shall be billed to the Member-Consumer and shall be paid before service is restored.

An on-premises collection charge shall be assessed to the Member-Consumer if a Cooperative employee is sent to the premises to either serve the Member-Consumer with a shut-off notification or to shut off service, unless the Member-Consumer presents evidence that reasonably indicates the claim has been satisfied or is currently in dispute. The charge may be collected at the time of the site visit or charged to the Member-Consumer account. The Cooperative shall not assess this fee twice on the same notice for shutoff. See Sheet No. D-5.00, Special Charges.

In the case of shutoff of service, the Cooperative shall restore service only after the Member-Consumer has paid all applicable charges authorized by its Gas Rate Book, subject to the Member-Consumer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Member-Consumers.

C6. METERING AND METERING EQUIPMENT

The Member-Consumer shall provide and maintain, free of expense to the Cooperative, space suitable for the meter set assembly, regulator, meter and other metering facilities located in accordance with the following:

New Residential Service - shall be outside at a point of attachment designated by the Cooperative.

New Commercial and Industrial Service - shall be outside, but if not feasible, then at the point of service line entrance designated by the Cooperative.

Mobile Home Service - shall be on an outside meter pedestal of a design approved by the Cooperative and which the mobile home park owner or authorized representative shall provide, own, install and maintain in accordance with Cooperative specifications.

The Member-Consumer shall permit only authorized agents of the Cooperative, or other personnel lawfully authorized to do so to initiate service or to inspect, test, repair or remove Cooperative-owned equipment. If the meter set assembly regulator, meter or metering facilities are damaged or destroyed through the neglect of the Member-Consumer, the cost of necessary repairs or replacements shall be paid by the Member-Consumer.

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C6. METERING AND METERING EQUIPMENT (Contd)

The Cooperative shall test meter accuracy upon request of a Member-Consumer if the Member-Consumer does not request a test more than once every two years, and if the Member-Consumer agrees to accept the results of the test as the basis for determining the difference claimed. No charge shall be made to the Member-Consumer for the first test in any five-year period, but if subsequent tests during the same period, for the same Member-Consumer, show the meter to be within the allowable limits of accuracy, the Cooperative shall charge the Member-Consumer for subsequent tests based on the Cooperative's current costs. The charge to a Member-Consumer for a meter test shall be filed with the Commission at least thirty days prior to being amended. If such test reveals the meter registration to be outside the accuracy limits prescribed in these rules, the cost of the test shall be refunded and a billing adjustment made. The Member-Consumer may be present at the time of the test if the Member-Consumer makes a request prior to the test. A written report shall be made to the Member-Consumer by the Cooperative and the Cooperative shall maintain a record of the test.

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C7. GAS COST RECOVERY CLAUSE

C7.1. Applicability of Clause

All rates for gas service, unless otherwise provided in the applicable rate schedule, shall include a Gas Cost Recovery Factor to allow the Cooperative to recover the booked costs of gas sold by the Cooperative if incurred under reasonable and prudent policies and practices.

C7.2. Booked Cost of Gas Sold

- A. Booked cost of gas sold as used in this rule includes the following as expensed on the books of the Cooperative:
1. Interstate Purchases: Cost of gas service.
 2. Intrastate Purchases: Cost of gas service incurred pursuant to all contracts on file with the Michigan Public Service Commission.
 3. Cooperative Produced Natural Gas: Cost which vary with volume produced.
 4. Cooperative Produced Substitute Natural Gas: Cost for feedstock used to produce substitute natural gas.
 5. Liquefied Petroleum Air Gas: Cost for propane used to produce a propane-air gas mixture.
 6. Storage Gas: Net costs of gas injected and withdrawn from underground storage facilities.
 7. Purchases From Other Michigan Utilities: Costs for gas service pursuant to contracts approved by the appropriate regulatory body.
 8. Supplier Refunds And Credits: Refunds and credits from suppliers in the period realized.

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C7. GAS COST RECOVERY CLAUSE (Contd)

- B. Booked cost of gas sold as used in this rule specifically excludes the following items:
- C. Gas used by the Cooperative, at the annual average booked cost of gas sold.
- D. Lost and unaccounted for gas, at the annual average booked cost of gas sold.
- E. Gas Sold at a price which does not include a gas cost recovery factor, at the incremental cost from the Cooperative's supplier.
- F. Contract, tariff and other penalties, unless the Members of the Cooperative benefit as a result of payment of such penalties.

C7.3. Billing

- A. In applying the Gas Cost Recovery Factor, per Mcf or dekatherm, any fraction of 0.01 cent shall be rounded to the nearest 0.01 cent.
- B. Each month the cooperative shall include in its rates a Gas Cost Recovery Factor up to the maximum authorized by the Commission as shown on Sheet No. D3.00. For months in which the Michigan Public Service Commission has not approved a specific Gas Cost Recovery Factor, the Cooperative may include an appropriate Gas Cost Recovery Factor in its rates if authorized by law to do so.
- C. The Gas Cost Recovery Factor shall be the same per Mcf or Ccf for each member metered using a pressure base of 14.65 PSIA. Members metered at pressures other than 14.65 PSIA shall be billed the appropriate monthly Gas Cost Recovery Factor adjusted by the ratio that the metered pressure bears to 14.65 PSIA. The factor shall be placed into effect in the first billing cycle of each monthly billing period and shall continue in effect throughout all cycles in each monthly billing period.
- D. The Gas Cost Recovery Factor shall appear on all member bills.

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C7. GAS COST RECOVERY CLAUSE (Contd)

C7.4. General Conditions

- A. At least fifteen days prior to each billing month, the cooperative will notify the Public Service Commission Staff as to the actual factor or factors to be billed to its Members in the subsequent month.

If the factor or factors are subject to change after this date due to an adjustment mechanism, the cooperative will notify the Public Service Commission Staff as to the actual factor or factors to be billed to its Members as soon as practical after the rate has been determined. The cooperative will also submit the revised tariff sheet D-3.00 showing the new factor or factors at that time.

- B. This Gas Cost Recovery Clause is authorized by the provisions of 1982 P.A. 304. A copy of that act is available for public inspection at each business office of the Cooperative. The Cooperative will provide a copy of the act to any member upon request.

C8. REFUNDING PROCEDURES

C8.1. Receipt of Refunds

- A. Supplier Refunds

By April 15th of each year the Cooperative shall notify the Michigan Public Service Commission Staff of any pipeline or other supplier refunds (other than a routine bill adjustment) received during the prior twelve months ended March 31st. During the period that the GCR clause is suspended, the notification shall include an indication of which amounts may be refundable to members for periods prior to the April 1999 Billing Cycle and allocations to non GCR members shall include deductions for Cooperative Use and Lost and Unaccounted for Gas in accordance with C8.3A. This notification shall be in the form of a letter and shall include:

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C8. REFUNDING PROCEDURES (Contd)

1. The amount of the refund, including interest.
2. Date each refund was received.
3. Source and reason for each refund.
4. Period covered by each refund (historical refund period).

B. Gas Cost Recovery (GCR) Plan Reconciliation

Over/(under)-recovery amounts arising from the annual GCR Reconciliation shall be reported in accordance with the provisions of 1982 PA 304. GCR Member Refunds:

C8.2. GCR Member Refunds

A. Supplier Refunds

All supplier refunds allocable to GCR members shall be reflected as reduction to the GCR Cost of Gas Sold in the month received and included in the Cost of Purchased and Produced Gas. No deductions for Cooperative Use and Lost and Unaccounted For Gas volumes shall be made from refunds allocated to GCR members.

B. GCR Reconciliation

Prior year GCR over/under-recoveries due to reconciliation provisions of the Cooperative's GCR Clause shall be computed annually according to the provisions of 1982 PA 304. Such over/underrecoveries and any Commission ordered adjustments or disallowances associated with the prior GCR year shall be reflected separately below the GCR Cost of Gas Sold line on the GCR Over/Under-recovery Reconciliation report.

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C8. REFUNDING PROCEDURES

C. Other Refunds

All other refunds shall be reflected in the month the refund is received and shall be included on a separate line below the Cost of Gas Sold line on the Over/Underrecovery Reconciliation Report so that such refunds are readily identifiable.

C8.3. Non-GCR Member Refunds

- A. All supplier refunds allocable to non-GCR members shall be allocated on the basis of actual consumption during the historical refund period. Deductions for Cooperative Use and Lost and Unaccounted For volumes shall be made from the non-GCR portion of the refund based upon the actual percentages for Cooperative Use and Lost and Unaccounted For during the historical refund period.
- B. Portions of the refunds allocable to non-GCR members shall be credited to a refund liability account to accrue interest until distributed. The Cooperative shall include an application to refund these moneys in its next GCR Reconciliation filing.
- C. The Cooperative is not required to issue checks to members who are in arrears with the Cooperative, to members for whom checks were returned as undeliverable in previous refunds or for refund amounts of less than \$5.00. Refunds may be applied against past due amounts owed to the Cooperative and any excess refunded according to these procedures. After 90 days, any returned or uncashed refund checks shall be transferred to the non-GCR refund liability account for refund to non-GCR members in the next GCR Reconciliation. Rights to any portion of a refund shall not vest until a refund check has been negotiated.
- D. Refund completion reports for non-GCR members shall be submitted to the Michigan Public Service Commission Staff six months following initial distribution of a non-GCR member refund. Reports, at a minimum, should include the amount authorized for refund compared to the amount actually refunded and the date of the refund distribution.

Issued August 24, 2009
By: Brian Burns
President and CEO
Onaway, Michigan



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**SECTION D
RATE SCHEDULES**

GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES

- A. Bills for utility service are subject to Michigan State Sales Tax. Member-Consumers may file a request with the Cooperative for partial or total exemption from the application of sales tax in accordance with the laws of the State of Michigan and the rules of the Michigan State Department of Treasury.
- B. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operation, or the production and/or sale of gas, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local increases.
- C. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority upon the Cooperative's production or sale of gas.
- D. A Member-Consumer that commences service under any of the Cooperative's Rate Schedules thereby agrees to abide by all of the applicable Rules and Regulations contained in this Rate Book for Natural Gas Service.
- E. Except for municipalities where home rule has been waived, all classes of service are subject to home rule as per a franchise agreement in each municipality.
- F. In all areas designated AER, an AER rate will apply until such time as the cost of said AER construction project is collected through the AER. The Cooperative reserves the right to waive the AER. The AER rate applies when a service or main extension is made from a designated AER pipeline.

(Continued on Sheet No. D-1.01)

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President and CEO
Onaway, Michigan



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SECTION D
RATE SCHEDULES
(Continued from Sheet No. D-1.00)

GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES (Contd)

- G. Service installation charges will be computed measuring from main to meter at the service location. The following charges will apply to all services. Presque Isle Electric & Gas Co-op reserves the right to adjust fees based on ground conditions, extenuating or unusual circumstances (frost, rock, etc.).

The installation charge for services is as follows:

| | |
|-----------------------|-----------|
| The first 50 feet | \$300 |
| 51 feet to 150 feet | \$4.00/ft |
| In excess of 151 feet | \$2.00/ft |

| | |
|--|------------|
| Directional Bore (Does NOT include pipe) | \$10.00/ft |
| Excess Flow Valve | \$80.00 |

- H. All service classifications are billed monthly.
- I. Budget Billing is available to provide even monthly billings with a reconciliation billing to reflect actual usage following twelve (12) even billings. Members with one year of recorded usage history at their present meter location and have an acceptable payment history are eligible for budget billing. The Budget Billing amount will be recalculated to reflect actual usage after one year.

(Continued on Sheet No. D-1.02)

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President and CEO
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SECTION D
RATE SCHEDULES
(Continued from Sheet No. D-1.01)

GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES (Contd)

- J. Presque Isle Electric & Gas Co-op will only extend and construct new natural gas pipeline when it is part of its overall business strategy; however, we do recognize the fact that a Member-Consumer, or Member-Consumers, may wish to obtain natural gas service and would be willing to pay for the extension of the natural gas pipeline to accommodate his or her (their) needs. Any natural gas pipeline that is extended and financed in whole or in part by the Member-Consumer is the property of the Cooperative.

When Presque Isle Electric & Gas Co-op has been requested to extend its natural gas pipeline to its members, the following aid-to-construction (ATC) fees apply. Presque Isle Electric & Gas Co-op reserves the right to adjust fees based on ground conditions,

Aid-to-Construction - Gas Main: Residential /Seasonal \$4.50/ft
Commercial As determined by the Cooperative

Aid-to-Construction – Misc. Directional Bore (Does NOT Include Pipe) \$10.00/ft

Construction Credit:

There will be a credit issued to offset the cost of gas main extensions per the schedule below. This credit is a maximum amount that can be applied to construction costs and there will be no refund where the credit amount exceeds the actual construction cost. Accounts will be classified as a monthly billed account or an annually billed account per the residency policy used by PIE&G to determine electric account status.

Seasonal Residential Accounts \$500.00

All Other Accounts \$800.00

(Continued on Sheet No. D-1.03)

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President and CEO
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SECTION D
RATE SCHEDULES
(Continued from Sheet No. D-1.02)

GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES (Contd)

- K. During the five (5) year period immediately following the date of payment, the Cooperative will make refunds of the charges paid for a main extension. The amount of any such refund shall be \$250 for each active natural gas service subsequently connected directly to the facilities financed by the member. Directly connected members are those, which do not require the construction of more natural gas main pipeline. Such refunds will be made only to the original contributor, and will not include any amount of contribution and aid of construction for gas service lines made under the provisions of the Cooperative's policy, nor the cost of brushing. The total refund shall not exceed the refundable portion paid by the member. It shall be the responsibility of the member to notify the Cooperative of his or her eligibility for refund.
- L. Presque Isle Electric & Gas Co-op reserves to itself the right to decide whether or not any proposed or requested extension or directional bore of its gas facilities shall be made.

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President and CEO
Onaway, Michigan



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SURCHARGES

Reserved for Future Use

Issued August 24, 2009
By: Brian Burns
President and CEO
Onaway, Michigan



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August 11, 2009 in Case No. **U-15774**

GAS COST RECOVERY FACTORS

The listed monthly Gas Cost Recovery amounts are authorized pursuant to Commission Order in Case No. U-16487.

The Actual Billed amount is the sum of the Base Price and an amount contingent on the Quarterly Adjustment (not to exceed \$0.30/ccf).

| <u>Billing Month</u> | Base Price <u>\$/ccf</u> | Quarterly Adjustment <u>\$/ccf</u> | Actual Billed <u>\$/ccf</u> |
|----------------------|-----------------------------|--|--------------------------------|
| April, 2011 | 0.6703 | | \$0.6703/ccf |
| May, 2011 | 0.6703 | | \$0.6703/ccf |
| June, 2011 | 0.6703 | | \$0.6703/ccf |
| July, 2011 | 0.6697 | | \$0.6697/ccf |
| August, 2011 | 0.6697 | | \$0.6697/ccf |
| September, 2011 | 0.6697 | | \$0.6697/ccf |
| October, 2011 | 0.6697 | | \$0.6697/ccf |
| November, 2011 | 0.6697 | | \$0.6697/ccf |
| December, 2011 | 0.6697 | | \$0.6697/ccf |
| January, 2012 | 0.6697 | | \$0.6697/ccf |
| February, 2012 | 0.6697 | | \$0.6697/ccf |
| March, 2012 | 0.6697 | | \$0.6697/ccf |

Issued: **July 27, 2011**
Brian Burns
President and CEO
Onaway, Michigan



Effective for bills rendered on and
after April 1, 2011

Issued under authority of **Michigan Public
Service Commission dated June 28, 2011**
in Case No. U-16487

GCR QUARTERLY ADJUSTMENT PROCESS

The GCR factors listed on Sheet No. D-3.00 may be increased on a quarterly basis, for the remaining quarters of the August 2009 through March 2010 GCR Plan partial-year, contingent upon the NYMEX futures prices for natural gas increasing to a level above the level incorporated into the calculation of the GCR base price.

The Quarterly Adjustment Process monitors the GCR factor as compared to changes in the NYMEX. The Quarterly Adjustment Process is summarized as follows:

- A. At least fifteen days before the beginning of each quarter, i.e., June 15, September 15 and December 15, Presque Isle will, if it so chooses, file with the Commission an updated GCR price, less than or equal to the maximum authorized GCR factor, based on the impact of the NYMEX future prices for the remainder of the GCR period. The information filing will include all supporting documents necessary to verify the updated price, including a copy of the five-day average of the NYMEX strip for the remaining months of the GCR period, and a copy of the NYMEX future prices sheets for the first five trading days of the month, such sheets being an authoritative source used by the gas industry. The filing would be incorporated into the GCR Plan docket, Case No. U-15776 and provided with notice to Staff and all village and townships served by Presque Isle's Regulated Gas Division.

- B. If the impact of the NYMEX prices on remaining GCR plan year unpurchased volumes is to reduce the GCR plan price significantly, Presque Isle would have the ability to charge less than the maximum authorized GCR factor. If the impact of the NYMEX prices on remaining GCR plan year unpurchased volumes is to increase the GCR plan year base price by more than 5%, Presque Isle could prospectively adjust its GCR price to that level, but remaining equal to or less than the maximum authorized factor, subject to the annual reconciliation process.

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By: Brian Burns
President and CEO
Onaway, Michigan



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Issued under authority of the Michigan
Public Service Commission dated
August 11, 2009 in Case No. **U-15774**

SPECIAL CHARGES

The Cooperative will make such charges for reasonable special services as necessary to discourage abuse and to minimize subsidy of such services by other members. The following schedule shall apply where applicable:

A. Charge for Any Special Services at Member-Consumer Request –

| | |
|---|------|
| During Regular Working Hours | \$25 |
| Outside Regular Working Hours | \$55 |
| Meter Reading Charge | \$20 |
| Meter Test Charge | \$55 |
| Reconnect Charge – During Regular Working Hours | \$30 |
| Reconnect Charge – Outside Regular Working Hours | \$70 |
| Collection Charge when Nonpayment Disconnect Order is Written | \$20 |
| Bad Check Handling Charge | \$25 |
| Energy Audit | \$15 |
| Account Transfer | \$10 |

B. Fee Applicable to the Transfer of Accounts

In those instances where the Cooperative is required to transfer a Member-Consumer's account to another Member-Consumer, the Cooperative will require that a \$10 transfer fee be paid by the Member-Consumer who will be receiving the account.

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President and CEO
Onaway, Michigan



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Issued under authority of the Michigan
Public Service Commission dated
August 11, 2009 in Case No. **U-15774**

RESIDENTIAL RATE

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any usual residential use in private family dwellings; tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to six persons; or multifamily dwellings containing two households served through a single meter.

This rate is not available for resale service, multifamily dwellings containing more than two living units served through a single meter or for tourist homes, rooming houses, dormitories, nursing homes and similarly occupied buildings containing sleeping accommodations for more than six persons or for any other Non-Residential usage.

Subject to limitations and restrictions contained in orders of the Michigan Public Service Commission in effect from time to time and in the Rules and Regulations of the Cooperative.

RATE

Member Charge

\$11.00 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.4615 per ccf.

Gas Cost Charge

This rate is subject to Gas Cost Recovery charges pursuant to Commission Order in Case No. U-15776. The monthly gas cost charge is set forth on Sheet No. D-3.00.

Minimum Charge

The minimum charge shall be the member charge included in the rate.

(Continued on Sheet No. D-6.01)

Issued **October 26, 2011**

By: Brian Burns
President and CEO
Onaway, Michigan



Effective for **bills rendered** on and
after **November 1, 2011**

Issued under authority of the Michigan
Public Service Commission dated **10/20/11**
in Case No. **U-16556**

RESIDENTIAL RATE
(Continued from Sheet No. D-6.00)

SPECIAL TAXES

- A. In municipalities which levy special taxes, license fees, or street rentals against the Cooperative, and which levy has been successfully maintained, the standard of rates shall be increased within the limits of such municipalities so as to offset such special charges and thereby prevent the members in other localities from being compelled to share any portion of such local increase.
- B. Bill shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority upon the Cooperative's production, transmission or sale of gas.

RULES AND REGULATIONS

Service under this rate schedule shall be subject to the Standard Rules and Regulations of the Cooperative.

LATE PAYMENT CHARGE

A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.

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President and CEO
Onaway, Michigan



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GENERAL SERVICE RATE

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any Non - Residential usage which includes tourist homes, rooming houses, dormitories, nursing homes and similarly occupied buildings containing sleeping accommodations for more than six persons. Gas shall not be purchased under any other rate for any equipment or process which uses gas under this rate.

This rate is not available for residential usage or for resale purposes.

Subject to limitations and restrictions contained in orders of the Michigan Public Service Commission in effect from time to time and in the Rules and Regulations of the Cooperative.

RATE

Member Charge

\$16.00 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.4015 per ccf.

Gas Cost Charge

This rate is subject to Gas Cost Recovery charges pursuant to Commission Order in Case No. U-15776. The monthly gas cost charge is set forth on Sheet No. D-3.00

Minimum Charge

The minimum charge shall be the member charge included in the rate.

SPECIAL TAXES

- A. In municipalities which levy special taxes, license fees, or street rentals against the Cooperative, and which levy has been successfully maintained, the standard of rates shall be increased within the limits of such municipalities so as to offset such special charges and thereby prevent the members in other localities from being compelled to share any portion of such local increase.
- B. Bill shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority upon the Cooperative's production, transmission or sale of gas.

(Continued on Sheet No. D-7.01)

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President and CEO
Onaway, Michigan



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in Case No. **U-16556**

GENERAL SERVICE RATE
(Continued from Sheet No. D-7.00)

RULES AND REGULATIONS

Service under this rate schedule shall be subject to the Standard Rules and Regulations of the Cooperative.

LATE PAYMENT CHARGE

A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.

Issued August 24, 2009
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President and CEO
Onaway, Michigan



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August 11, 2009 in Case No. **U-15774**

INDUSTRIAL RATE

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any Non - Residential usage with use in excess of 50,000 ccf in the previous 12 calendar months. In order to meet this minimum threshold, the member may aggregate as many as five (5) meters.

Subject to limitations and restrictions contained in orders of the Michigan Public Service Commission in effect from time to time and in the Rules and Regulations of the Cooperative.

RATE

Member Charge

\$188.00 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.2565 per ccf.

Gas Cost Charge

This rate is subject to Gas Cost Recovery charges pursuant to Commission Order in Case No. U-15776. The monthly gas cost charge is set forth on Sheet No. D-3.00.

Minimum Charge

The minimum charge shall be the member charge included in the rate.

SPECIAL TAXES

- A. In municipalities which levy special taxes, license fees, or street rentals against the Cooperative, and which levy has been successfully maintained, the standard of rates shall be increased within the limits of such municipalities so as to offset such special charges and thereby prevent the members in other localities from being compelled to share any portion of such local increase.
- B. Bill shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority upon the Cooperative's production, transmission or sale of gas.

(Continued on Sheet No. D-8.01)

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President and CEO
Onaway, Michigan



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in Case No. **U-16556**

INDUSTRIAL RATE
(Continued from Sheet No. D-8.00)

RULES AND REGULATIONS

Service under this rate schedule shall be subject to the Standard Rules and Regulations of the Cooperative.

LATE PAYMENT CHARGE

A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.

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By: Brian Burns
President and CEO
Onaway, Michigan



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Issued under authority of the Michigan
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August 11, 2009 in Case No. **U-15774**

RESIDENTIAL RATES APPLICABLE TO THE TOWNSHIP OF ALLIS

Natural gas service in Allis Township, is regulated by franchise between Presque Isle Electric & Gas Co-op and unregulated by the Commission. The Commission, however, pursuant to MCL 460.54, set prospective rates for natural gas service in Allis Township. All other terms and conditions of service in Allis Township remain subject to and governed by franchise.

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any usual residential use in private family dwellings; tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to six persons; or multifamily dwellings containing two households served through a single meter.

This rate is not available for resale service, multifamily dwellings containing more than two living units served through a single meter or for tourist homes, rooming houses, dormitories, nursing homes and similarly occupied buildings containing sleeping accommodations for more than six persons or for any other Non-Residential usage.

RATE

Member Charge

\$8.50 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.43821 per ccf.

Gas Cost Charge

\$0.91520

Minimum Charge

The minimum charge shall be the member charge included in the rate.

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By: Brian Burns
President and CEO
Onaway, Michigan



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after **August 26, 2009**

Issued under the authority of the Michigan
Public Service Commission dated
9/15/09 in Case No. **U-15342**

GENERAL SERVICE RATES APPLICABLE TO THE TOWNSHIP OF ALLIS

Natural gas service in Allis Township, is regulated by franchise between Presque Isle Electric & Gas Co-op and unregulated by the Commission. The Commission, however, pursuant to MCL 460.54, set prospective rates for natural gas service in Allis Township. All other terms and conditions of service in Allis Township remain subject to and governed by franchise.

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any Non - Residential usage which includes tourist homes, rooming houses, dormitories, nursing homes and similarly occupied buildings containing sleeping accommodations for more than six persons. Gas shall not be purchased under any other rate for any equipment or process which uses gas under this rate.

This rate is not available for residential usage or for resale purposes.

RATE

Member Charge

\$8.50 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.43821 per ccf.

Gas Cost Charge

\$0.91520

Minimum Charge

The minimum charge shall be the member charge included in the rate.

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President and CEO
Onaway, Michigan



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INDUSTRIAL RATES APPLICABLE TO THE TOWNSHIP OF ALLIS

Natural gas service in Allis Township, is regulated by franchise between Presque Isle Electric & Gas Co-op and unregulated by the Commission. The Commission, however, pursuant to MCL 460.54, set prospective rates for natural gas service in Allis Township. All other terms and conditions of service in Allis Township remain subject to and governed by franchise.

AVAILABILITY

Subject to any restrictions, this rate is available to any member desiring gas service for any Non - Residential usage with use in excess of 50,000 ccf in the previous 12 calendar months. In order to meet this minimum threshold, the member may aggregate as many as five (5) meters.

RATE

Member Charge

\$188.00 per member per month plus distribution charge and gas cost charge.

Distribution Charge

\$0.17500 per ccf.

Gas Cost Charge

\$0.91520

Minimum Charge

The minimum charge shall be the member charge included in the rate.

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By: Brian Burns
President and CEO
Onaway, Michigan



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**SECTION E
TRANSPORTATION SERVICE**

(NOT APPLICABLE AT THIS TIME, BUT INCLUDED FOR FUTURE USE)

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President and CEO
Onaway, Michigan



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**SECTION F
GAS CUSTOMER CHOICE PROGRAM**

(NOT APPLICABLE AT THIS TIME, BUT INCLUDED FOR FUTURE USE)

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President and CEO
Onaway, Michigan



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