

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter of the application of the)
VOLUNTEER CENTER OF BATTLE CREEK, INC.,)
to be assigned the telephone digits 2-1-1 and)
designated as the community resource information)
and referral answering point for Calhoun County.)
_____)

Case No. U-13304

At the February 20, 2003 meeting of the Michigan Public Service Commission in Lansing,
Michigan.

PRESENT: Hon. Laura Chappelle, Chairman
Hon. David A. Svanda, Commissioner
Hon. Robert B. Nelson, Commissioner

OPINION AND ORDER

On February 19, 2002, the Volunteer Center of Battle Creek, Inc., (Volunteer Center) filed an application requesting that it be assigned the telephone number 2-1-1 for Calhoun County. After soliciting and considering comments, the Commission approved the application on May 16, 2002 and designated the Volunteer Center as the 2-1-1 community resource information and referral answering point for Calhoun County.

Because the Commission agreed that aligning 2-1-1 dialing strictly to county boundaries would be costly and time consuming, the Commission concluded that exchange boundaries should be used to define the area for which the Volunteer Center would serve as the answering point, especially because there were no current applications requesting the 2-1-1 designation for contiguous counties. As a result, the 2-1-1 dialing area to be served by the Volunteer Center was

defined to include 17 exchanges, including the Climax Exchange. Nevertheless, the Commission indicated that if additional applicants were to come forward, the Commission would reevaluate the boundary issue.

On November 22, 2002, Gryphon Place filed an application requesting that it be assigned the telephone number 2-1-1 for Kalamazoo County. It also requests that the Climax Exchange be included within its calling area. With its application, it submitted documents showing that the Volunteer Center and Climax Telephone Company agree that the Climax Exchange should be included in the exchanges served by the answering point for Kalamazoo County.

The Commission concurs that the change is in the public interest and should be approved. In another order issued today, in Case No. U-13640, the Commission has approved the application of Gryphon Place and has authorized it to be the answering point for 16 exchanges, including the Climax Exchange.

The Commission FINDS that:

a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; and the Commission's Rules of Practice and Procedure, as amended, 1992 AACS, R 460.17101 et seq.

b. The May 16, 2002 order should be amended so as to permit the Climax Exchange to be served by the 2-1-1 community resource information and referral answering point for Kalamazoo County.

THEREFORE, IT IS ORDERED that the May 16, 2002 order should be amended to remove the Climax Exchange from the list of exchanges for which the Volunteer Center of Battle Creek, Inc., is designated as the 2-1-1 community resource information and referral answering point.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ Laura Chappelle
Chairman

(S E A L)

/s/ David A. Svanda
Commissioner

/s/ Robert B. Nelson
Commissioner

By its action of February 20, 2003.

/s/ Dorothy Wideman
Its Executive Secretary

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MICHIGAN PUBLIC SERVICE COMMISSION

Chairman

Commissioner

Commissioner

By its action of February 20, 2003.

Its Executive Secretary

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Suggested Minute:

“Adopt and issue order dated February 20, 2003 amending the May 16, 2002 order to permit the Climax Exchange to be served by the 2-1-1 community resource information and referral answering point for Kalamazoo County, as set forth in the order.”