

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter of the application of)	
HEART OF WEST MICHIGAN UNITED WAY)	
to be assigned the telephone digits 2-1-1 and)	Case No. U-13460
designated as the community resource information)	
and referral point for Kent County.)	
_____)	

At the May 17, 2005 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. J. Peter Lark, Chairman
Hon. Robert B. Nelson, Commissioner
Hon. Laura Chappelle, Commissioner

OPINION AND ORDER

On June 28, 2002, the Heart of West Michigan United Way (HWMUW) filed an application requesting to be assigned the telephone number 2-1-1 for Kent County, pursuant to MCL 484.2214. After soliciting and considering comments, the Commission approved the application on September 16, 2002, and designated the HWMUW as the 2-1-1 community resource information and referral answering point for Kent County. The Commission concluded that exchange boundaries should be used to define the area for which the HWMUW would serve as the answering point, especially because there were no current applications requesting the 2-1-1 designation for contiguous counties. As a result, the 2-1-1 dialing area to be served by the HWMUW was defined to include 19 exchanges, including the Casnovia Exchange. Nevertheless,

the Commission indicated that if additional applicants were to come forward, the Commission would reevaluate the boundary issue.

On February 24, 2005, the Community Access Line of the Lakeshore, Inc. (CALL), filed an application requesting that it be assigned the telephone number 2-1-1 for Muskegon County. It also requests that the Casnovia Exchange be included in its calling area. With its application, CALL submitted documents showing that the HWMUW and CALL agree that the Casnovia Exchange should be included in the exchanges served by the answering point for Muskegon County.

The Commission concurs that the change is in the public interest and should be approved. In another order issued today, in Case No. U-14446, the Commission has approved the application of CALL and has authorized it to be the answering point for eight exchanges, including the Casnovia Exchange.

The Commission FINDS that:

a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 *et seq.*; 1969 PA 306, as amended, MCL 24.201 *et seq.*; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 *et seq.*

b. The September 16, 2002 order should be amended to permit the Casnovia Exchange to be served by the 2-1-1 community resource information and referral answering point for Muskegon County.

THEREFORE, IT IS ORDERED that the September 16, 2002 order is amended to remove the Casnovia Exchange from the list of exchanges for which the Heart of West Michigan United Way is designated as the 2-1-1 community resource information and referral answering point.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark

Chairman

(S E A L)

/s/ Robert B. Nelson

Commissioner

/s/ Laura Chappelle

Commissioner

By its action of May 17, 20005.

/s/ Mary Jo Kunkle

Its Executive Secretary

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MICHIGAN PUBLIC SERVICE COMMISSION

Chairman

Commissioner

Commissioner

By its action of May 17, 2005.

Its Executive Secretary