

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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**NOTICE OF HEARING
REGARDING THE PROMULGATION OF REVISED
CONSUMER STANDARDS AND BILLING PRACTICES FOR
ELECTRIC AND GAS RESIDENTIAL CUSTOMERS**

CASE NO. U-11397

- The Michigan Public Service Commission is considering the adoption of revisions to the Consumer Standards and Billing Practices for Electrical and Gas Residential Customers. These revisions are intended to reflect common business practices, address recent changes in the marketplace, and eliminate unnecessarily burdensome requirements.
- The information below describes how a person may participate in this case.
- You may write or call the Michigan Public Service Commission, 6545 Mercantile Way, Lansing, Michigan, (517) 334-6436 or (800) 292-9555 for a free copy of the proposed revisions. Additionally, any person may review the proposed revisions at the Commission's offices.
- The public hearing will be held:

DATE: August 3, 1999
This public hearing is open to anyone who may desire to comment on the proposed revisions.

TIME: 9:00 a.m.

LOCATION OF HEARING: Michigan Public Service Commission
6545 Mercantile Way, Suite 7
Lansing, Michigan

PARTICIPATION: Any interested person may attend and participate. Persons with disabilities needing help to participate should call the Commission's Executive Secretary at (517) 334-6983 or (800) 202-9555 a week in advance to request mobility, visual, hearing, or other assistance.

The hearing will be for the purpose of providing an opportunity for all interested persons to present statements, views, data, questions, or arguments concerning the proposed revisions that the Commission may adopt. The public hearing will continue until all parties present have had a reasonable opportunity to present statements regarding the proposed revisions. Persons presenting statements may be asked questions by the Commission and its Staff, as well as by the presiding officer. Statements may be limited in duration by the presiding officer in order to ensure that all interested parties have an opportunity to participate in the proceedings.

In addition, interested parties may file written comments concerning the proposed revisions with the Commission not later than August 10, 1999 at 5:00 p.m. An original and fifteen (15) copies of all written comments shall be filed with the Michigan Public Service Commission, P. O. Box 30221, Lansing, Michigan 48909. Written comments may also be filed in a similar manner at the public hearing. The Commission requests that written comments refer to specific provisions of the proposed revisions.

The Commission proposes to adopt these revisions pursuant to 1909 PA 106, as amended, MCL 460.551 et seq.; MSA 22.151 et seq.; 1909 PA 300, as amended, MCL 462.2 et seq.; MSA 22.21 et seq.; 1919 PA 419, as amended, MCL 460.51 et seq.; MSA 22.1 et seq.; 1939 PA 3, as amended, MCL 460.1 et seq.; MSA 22.13(1) et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; MSA 3.560(101) et seq.; and the Commission's Rules of Practice and Procedure, as amended, 1992 AACS, R 460.17101 et seq.