

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION
NOTICE OF HEARING
CASE NO. U-16939

- The Michigan Public Service Commission will consider the complaint of Matrix Human Services against AT&T Michigan for alleged violations of the Michigan Telecommunications Act.
- A public hearing in this matter will be held:

DATE/TIME: February 10, 2012, at 9:00 a.m.

BEFORE: Administrative Law Judge Richard A. Patterson

LOCATION: Michigan Public Service Commission
6545 Mercantile Way, Suite 7
Lansing, Michigan

The Mercantile Way building sustained flood damage and remains closed until further notice. Please consult the Michigan Public Service Commission website at: www.michigan.gov/mpsc for updates on hearing locations or call 517.241.6060.

PARTICIPATION: Any interested person may attend and participate. The hearing site is accessible, including handicapped parking. Persons needing any accommodation to participate should contact the Commission's Executive Secretary at (517) 241-6160 in advance to request mobility, visual, hearing or other assistance.

On December 13, 2011, Matrix Human Services (Complainant) filed a formal complaint against AT&T Michigan (AT&T), for alleged violations of the Michigan Telecommunications Act (MTA), for billing errors and for breach of contract.

On January 17, 2012, the Commission served the complaint upon AT&T Michigan, directing a response on or before February 7, 2012.

The complaint may be dismissed if the Complainant fails to attend the hearing without requesting an adjournment pursuant to the Commission's Rules of Practice and Procedure R 460.17315 and R 460.17335. The same complaint may not be refiled at a later time unless a compelling reason is provided for not appearing or requesting another hearing. Requests for further information on adjournment should be directed to (517) 241-6060.

Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; and the Commission's Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 et seq.

MICHIGAN PUBLIC SERVICE COMMISSION

Mary Jo Kunkle
Executive Secretary

February 2, 2012