



2009-2010  
Michigan  
Energy  
Assistance  
Directory

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## **Introduction**

The Coalition to Keep Michigan Warm is pleased to present the 2009-2010 Michigan Energy Assistance Directory. This directory was developed to assist those in the Michigan Legislature and the executive office who handle constituent problems dealing with low-income energy assistance.

The directory provides information regarding:

- Private and public programs that provide energy assistance for Michigan residents who qualify;
- Contact information for electric and gas utilities in Michigan; and a
- County by county listing of utilities, programs and resources available

We hope you will find this directory a useful tool in handling energy assistance issues for your constituents. For additional information about the Coalition please visit our website at <http://coalitiontokeepmichiganwarm.org>

## **What's New? Michigan Earned Income Tax Credit**

For tax year 2008, a taxpayer could claim a Michigan earned income tax credit equal to 10 percent of the federal earned income tax credit for which the taxpayer was eligible, if any. The new Michigan credit was created to provide assistance to working families struggling to keep up with rising costs. Watch for current and future availability of the Michigan Earned Income Tax Credit information in the Michigan Income Tax booklet.

## **Other Sources of Information**

Here are some additional websites where you can find additional information on low-income energy assistance programs and resources:

Home Heating Credit (HHC):

[www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html](http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html)

Low Income Home Energy Assistance Program (LIHEAP):

[www.acf.hhs.gov/programs/liheap/index.html](http://www.acf.hhs.gov/programs/liheap/index.html)

Weatherization Assistance Program (WAP):

[www.michigan.gov/heatingassistance/0,1607,7-215-33212-15408--,00.html](http://www.michigan.gov/heatingassistance/0,1607,7-215-33212-15408--,00.html)

State of Michigan Energy Assistance:

[www.michigan.gov/heatingassistance](http://www.michigan.gov/heatingassistance)

Service areas of electric and gas utilities by county and townships

[www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-townships.cgi](http://www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-townships.cgi)

Service areas of electric and gas utilities by city

[www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-list.cgi](http://www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-list.cgi)

## **Members of the Coalition to Keep Michigan Warm**

American Association of Retired Persons (AARP)  
Area Agencies on Aging  
ACORN  
Capital Area Community Services  
Consumers Energy  
DTE Energy – MichCon & Detroit Edison  
Human Development Commission  
Lansing Board of Water & Light  
Michigan Association of United Ways  
Michigan Community Action Agency Association (MCAAAA)  
Michigan Consumer Federation  
Michigan County Social Services Association  
Michigan Department of Human Services  
Michigan Department of Treasury  
Michigan Electric and Gas Association (MEGA)  
Michigan Electric Cooperative Association (MECA)  
Michigan Energy Efficiency Alliance  
Michigan Gas Utilities  
Michigan League for Human Services  
Michigan Office of Services to the Aging  
Michigan Poverty Law Program  
Michigan Propane Gas Association  
Michigan Public Service Commission (MPSC)  
Mid-Michigan Community Action Agency  
Northwest Michigan Human Service Agency  
OLSHA, Project Warmth  
SEMCO Energy  
Society of St. Vincent DePaul  
The Heat & Warmth Fund (THAW)  
The Salvation Army  
United Way of SE Michigan  
Urban Options & Northern Options  
WARM Training Center  
Wayne Metropolitan Community Action Agency

## **Michigan's New Energy and Regulatory Laws**

In 2008, Michigan adopted laws to establish a comprehensive, sustainable and long-term energy plan for the state. Some of the measures adopted will impact rates for electric and gas service in the short and long terms. Low-income customers will be affected by rate levels and new programs resulting from these laws.

### **Regulatory Framework**

#### **2008 Public Act 286 (Regulatory Reform):**

Amends existing laws to revise the procedural requirements for electric and gas utility rate cases before the MPSC; adopts new regulation of utility mergers and asset transfers to allow regulatory oversight of the rate impacts; adopts an optional new certificate of need procedure allowing MPSC regulatory review of major electric projects before commencement; limits electric retail choice to no more than 10% of a utility's retail sales and provides for a transition to rates based on actual cost of service to customer classes. Residential customers are protected from large increases (above 2.5% per year) from the transition to cost-based electric rates and schools receive early reductions.

Section 11(3) of Act 286 provides new authority for the MPSC to establish special rates for eligible low-income customers or senior citizens. These rates can be below cost of service to such customers.

#### **2008 Public Act 295 (The "Clean, Renewable and Efficient Energy Act"):**

This new law contains two major components; first, a state directive for all electric providers in the state to incorporate up to 10% renewable energy (RE) as a power supply source by 2015. Although there are costs associated with adding RE generation, the intent of the legislation is to reduce long-term costs compared to alternatives such as building new coal-fired plants. There are environmental benefits due to the absence of air emissions for some RE sources, such as wind, solar or hydroelectric power.

The second major component of Act 295 is a requirement for both electric and natural gas service providers to implement energy optimization (EO) programs that increase conservation and efficiency in the use of energy. Energy optimization plans must meet specific targets of reducing usage, ultimately by 1% per year (0.75% for natural gas). Long-term savings are anticipated from the lowered usage and reducing the pressure on natural gas and electricity market prices from increasing consumption.

## **Michigan's New Energy and Regulatory Laws**

(cont.)

The overall goal of EO plans is to reduce future costs of provider service to customers. The EO plans of providers must include programs for low-income residential customers, which are not evaluated under the costs-effectiveness test used for other programs.

Energy providers are currently preparing EO and RE plan filings, which are due beginning late February, 2009. Some EO programs for smaller utilities and electric cooperatives will be handled through either a state-selected program administrator or under a collaborative joint program. These plans will include projected costs to comply and the legislation includes cost-effectiveness requirements and rate impact caps to assure that customers are protected from excessive costs and receive benefits from these programs.

The specifics of EO and RE plans will become known during 2009, with MPSC regulatory review and approval required before they take effect. For more information, contact your service provider or the MPSC.

### **2008 PA 287:**

This public act establishes new state income tax credits for eligible residents to offset certain costs of energy efficiency products and the costs of electric service attributable to the implementation of utility RE plans. A credit of up to \$75.00 (\$150 for joint returns) is available for the years 2009-2011 if the taxpayer installs residential efficiency products such as insulation, a new furnace or certain appliances. A credit of either 20% or 25% is available for the years 2009-2012 against the RE costs resulting from Act 295. These credits are not available for higher income taxpayers.



## Tips on Saving Energy & Money at Home

To help reduce heating bills, the U.S. Department of Energy's Home Energy Efficiency Website – [www.energysavers.gov/](http://www.energysavers.gov/) recommends these energy efficiency tips.

### Find the Leaks – Then Weatherize You can save 10% or more on your energy bill by reducing air leaks in your home.

Seal air leaks with caulk or weather-stripping. Pay particular attention to air leaks at doors, windows, and places where plumbing, ducting, or electrical wiring penetrates through exterior walls, floors, ceilings, and soffits over cabinets.

For a more accurate measurement of air leakage, hire a technician to conduct a blower door test in your home.



**Sources of Air Leaks in Your Home:** 1. Dropped Ceiling; 2. Recessed lights; 3. Attic entrance; 4. Sill Plates; 5. Water & furnace flues; 6. All Ducts; 7. Door frames; 8. Chimney flashing; 9. Window frames; 10. Electrical outlets and switches; 11. Plumbing & utilities entrance

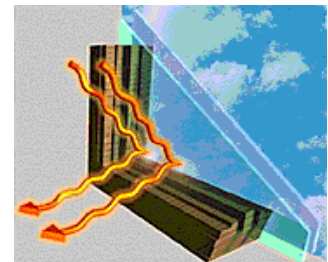
### Lighting

An average household dedicates 5% to 10% of its energy budget to lighting. Use tube fluorescent and energy efficient compact fluorescent lights (CFLs) in fixtures throughout your home to provide high-quality and high-efficiency lighting. CFLs are four times more energy efficient than incandescent bulbs and provide the same light levels.

### Don't Lose Energy out the Window

Windows can add to the ambiance of the home but they can waste a lot of energy.

- Close your curtains and shades at night – open them during the day.
- Tape clear plastic sheeting to the inside of your window frames if drafts, water condensation, and frost are present.
- Install tight-fitting, insulating window shades on windows that feel drafty after weatherizing.



Double-pane windows with low-e coating on the glass reflect heat back into the room during winter months.

**Long-Term Savings Tip** – Install storm windows over single-pane windows or replace them with double-pane windows with low-e coating. Look for the Energy Star®.



## Insulate Against High Bills

### Insulation will reduce your energy bills year-round.

- Insulate your water heater and hot water pipes. Follow the manufacturer's instructions or get professional help.
- Check the insulation in your attic, ceilings, exterior and basement walls, and crawlspaces to see if it meets levels recommended for your area. For insulation levels for your location, visit the DOE Zip-Code Insulation Program at <http://www.ornl.gov/~roofs/Zip/ZipHome.html>. For Michigan, the DOE recommended insulation levels are R-49 for attics and R-18 for walls.

**Long-Term Savings Tip** – One of the more cost effective ways to make your home more comfortable year-round is to add insulation in the attic.

## Control Your Temperature

### Installing a programmable thermostat is an excellent way to cut your heating bills.

- For each 1 degree you turn down the thermostat in the winter, you'll save up to 5% on your heating costs.
- A programmable thermostat can be pre-set to lower the temperature when you're sleeping or at work. The energy savings will offset the cost of a basic unit in less than a year.
- Lower your thermostat from 72° to 65° for eight hours a day to save up to 10% on your heating bill.
- Regularly clean or replace furnace air filters, follow the manufacturer's maintenance schedule, and don't block the registers.



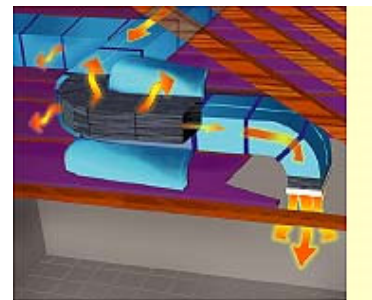
**Long-Term Savings Tip** – Install a new energy efficient furnace to save money over the long term. Look for the Energy Star®.

## Don't Forget Your Ducts

### Even though you can't see them, your ducts may be wasting money.

- Check you ducts for air leaks. First look for the sections that have separated and then look for obvious holes.
- Insulating ducts in unconditioned spaces is usually very cost effective.

**Long-Term Savings Tip** – You can lose up to 60% of your heated air before it reaches the register if your ducts aren't insulated and they travel through unheated spaces such as the attic or crawlspace. Get a qualified professional to help you insulate and repair ducts.



Unsealed and uninsulated ducts lose heat, wasting energy and money.

Additional energy saving information can be found at:

Michigan Energy Office: [www.michigan.gov/energyoffice](http://www.michigan.gov/energyoffice)

Michigan Weatherization Assistance: [www.michigan.gov/dhs-weatherization](http://www.michigan.gov/dhs-weatherization)

Michigan Energy Demonstration Centers: [www.warmtraining.org/medc/](http://www.warmtraining.org/medc/)

U.S. Department of Energy's Home Energy Efficiency: [www.energysavers.gov/](http://www.energysavers.gov/)



# Frequently Asked Questions

## Natural Gas

### **1. What costs make up my natural gas bill?**

There are four parts to your natural gas bill:

1. **Gas Commodity Charge:** The cost of the natural gas that flows through your meter – shown on your bill in measurements of 100 cubic feet (Ccf). This cost accounts for 75% to 80% of your bill. The rate is either regulated by the Michigan Public Service Commission (MPSC), or set by an Alternative Gas Supplier (AGS) if you choose to participate in a Gas Customer Choice Program.
2. **Delivery Charge:** The cost of delivering the gas from a central pipeline to your home or business. This charge includes construction and maintenance costs, depreciation costs, operating expenses, taxes, and the company's return on invested capital. This charge is based on the amount of gas used (Ccf) and is regulated by the MPSC.
3. **Customer Charge:** A fixed monthly charge that covers the cost of connecting you to the utility's system. This includes the cost of your service line and meter and expenses associated with meter reading, billing, administrative costs, and service line maintenance. This fixed monthly charge is the same no matter how much natural gas you use. This charge is regulated by the MPSC.
4. **Sales Tax:** The Michigan Department of Treasury requires the utility company to collect 4% sales tax from residential customers and 6% from business customers. Larger cities assess and collect a Utility Users Tax through the energy bills. The utility company collects the taxes from the customers and remits the amounts to the taxing authority.

### **2. Does the natural gas company profit from natural gas price increases?**

Increased natural gas prices do not result in any additional profit for regulated natural gas companies. Under Michigan law, the regulated utility sells its natural gas to consumers at the same price that it pays for the gas with no mark-up.

### **3. With higher costs, how can I better manage my energy bill?**

All Commission-regulated natural gas companies offer equal monthly payment plans (or budget plans) to help you manage your winter heating bills by setting your monthly bill at an average amount. You may contact your utility company to establish a payment plan. There are no costs associated with setting up a plan. In addition, there are many ways you can reduce your natural gas usage. Check out the U.S. Department of Energy's brochure Saving Energy Tips at [www.eere.energy.gov/consumer/tips](http://www.eere.energy.gov/consumer/tips).

### **4. Can the utility company estimate my bill?**

Utility companies are allowed to estimate a bill only if an actual meter reading cannot be obtained by any reasonable method. The Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service can be found at the Commission's website at [www.michigan.gov/mpsc](http://www.michigan.gov/mpsc) under the Administrative Rules section. The Michigan Public Service Commission's Consumer Alert on estimated bills can be found on the website under Consumer Information and Consumer Alerts.

## Frequently Asked Questions

(cont.)

### 5. What programs are available if I'm experiencing difficulty paying my bills?

- **Winter Protection Plan**

The Winter Protection Plan protects senior and low-income customers of Commission-regulated natural gas and electric companies, rural electric cooperatives and alternative electric suppliers from electric or natural gas service shut-off and high utility payments between **November 1 and March 31**. Persons qualify for the plan if they meet any of the following criteria:

- age **65** or older;
- receive Michigan Department of Human Services cash assistance;
- receive Food Stamps or Medicaid; or
- have a household income **at or below 150%** of federal poverty level.

Winter Protection allows eligible low-income customers to make monthly payments of at least 7% of their estimated annual bill, along with a portion of any past-due amount, November through March, and avoid shut-off during that time even if their bills are higher. Eligible senior citizens participating in Winter Protection are not required to make specific monthly payments between November 1 and March 31, but are encouraged to do so to avoid higher bills when the protection period ends. At the end of the protection period, both low-income and senior citizens taking part in the plan must pay off any money owed in installments between April and November in addition to the current bill.

The procedures for Winter Protection Plan shutoff or termination of service can be found in the Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service, Part 9, Rules 48 and 49. **To apply for the Winter Protection Program, contact your natural gas or electric utility company.**

- **Earned Income Credit**

The Earned Income Credit (EIC) is a special tax benefit for people who work full- or part-time. Those who qualify will owe less in taxes and may get a refund. Even a person who does not generally owe income tax may get a credit, but must file a tax return to do so. Apply for an Earned Income Credit with the U.S. Department of Treasury, Internal Revenue Service (IRS) by filling out Form 1040 or 1040A and attach the EIC when completing Federal Income tax returns. For details, check IRS tax forms for the Earned Income Credit. **Application forms can be requested from the IRS at 1-800-829-1040 or through its website at [www.irs.gov](http://www.irs.gov).**

- **Home Heating Credit**

Qualified persons may receive a credit to help pay winter heating bills. Apply for a Home Heating Credit if you have a low-income, are receiving public assistance, or are receiving unemployment compensation. Eligible customers must meet guidelines based on household income, exemptions, and heating costs. **The application form (MI-1040CR-7) can be requested from the Michigan Department of Treasury at 1.800.827.4000, or through its website at [www.michigan.gov/treasury](http://www.michigan.gov/treasury).**

## Frequently Asked Questions

(cont.)

- **State Emergency Relief Program**

This program may help low-income households pay part of their heating or electric bills and may help keep their utilities in service or have service restored. Anyone can apply for help. The program is available year-round. **Call your local Department of Human Services office for information.**

- **Protection for Customers on Active Duty**

Utility customers or their spouses called to full-time active duty by the President or the Governor during a time of declared national or state emergency or war may apply for shut-off protection for electric or natural gas service for up to 90 days. These customers may reapply for extensions. The utility company may request verification of active duty status. Customers will still be responsible to pay for all services used during the time of protection. **Contact your utility company for details.**

- **Other Assistance Options**

There are other organizations that can, at times, provide emergency energy bill payment assistance. The Heat and Warmth Fund (THAW) provides bill payment assistance to low-income residents in several Michigan counties – including the Upper Peninsula. THAW's toll-free referral number is 1-800-866-THAW (8429). The Salvation Army may also be able to provide emergency assistance. Check your telephone book for the nearest center.

- **Programs to Reduce Energy Use**

Using less energy in the home will lower utility bills. Local Michigan Community Action Agencies may help with caulking and insulation, if specific low-income guidelines are met. Check your telephone book or the MCAAA directory at [www.mcaaa.org/directory/directory.htm](http://www.mcaaa.org/directory/directory.htm) to locate the Community Action Agency in your area.

### **6. How can I take control over the amount of energy I use?**

By taking a number of no-cost and low-cost measures, you can reduce the amount of your energy usage and save money in the process. Check out the U.S. Department of Energy's brochure Saving Energy Tips at [www.eere.energy.gov/consumer/tips](http://www.eere.energy.gov/consumer/tips).

### **7. Can a customer avoid disconnection due to a medical illness?**

A utility can postpone the shutoff of service for 21 days at a time. The customer needs to produce a physician's certificate or notice from a public health or a social services official stating that the shutoff of service will aggravate an existing medical emergency with a permanent resident of the premises. This temporary hold will not exceed 63 continuous days in any 12-month period per household member or 126 days per household. Contact your utility company for details.

The rules on Medical Emergency shut off can be found in the Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service, Part 9, Rule 47.

## Frequently Asked Questions

(cont.)

### **8. Am I required to give my social security number when applying for new service?**

A utility shall not require a customer or applicant to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service. However, a utility may ask for positive identification such as a picture identification, driver's license or ID card issued by the state, U.S. military card or military dependent's ID card, Native American tribal document, or passport.

### **9. My natural gas service was switched to another company without my authorization, what should I do?**

It is a violation of Michigan law for a natural gas company to switch your service without your authorization, otherwise known as "slamming". If your natural gas service is slammed, file an informal complaint with the Michigan Public Service Commission. If the investigation shows that you were not switched due to a clerical error, you can file a formal complaint with the Commission (i.e., request a hearing).

## **Electric**

### **1. Why are there so many electric outages?**

Catastrophic storms (severe weather), weather (lightning, heavy ice, strong wind), trees (in and out of right-of-way), equipment failure, public interference (dig-ins, car crashes, vandalism, third party contact), animals (raccoons, squirrels, birds) and scheduled maintenance are known causes of electric outages.

### **2. What are the rules that apply to electric restoration if a customer is waiting to be restored due to storm outages?**

The rules for restoration of electric service can be found in the Service Quality and Reliability Standards for Electric Distribution Systems at the Commission's website under Administrative Rules for Electric Service.

Rule 44 describes the penalty for failure to restore service after an interruption due to catastrophic conditions: "Unless an electric utility requests a waiver pursuant to part 5 of these rules, an electric utility that fails to restore service to a customer within 120 hours after an interruption that occurred during the course of catastrophic conditions shall provide to any affected customer that notifies the utility of the interruption with a bill credit on the customer's next bill. The amount of the credit provided to a residential customer shall be the greater of \$25.00 or the customer's monthly customer charge. The amount of the credit provided to any other distribution customer shall be the customer's minimum bill prorated on a daily basis."

## Frequently Asked Questions

(cont.)

### **3. What are the rules that apply to electric restoration if a customer is shut off for non-payment?**

After a utility has shutoff service, it shall restore service promptly upon the customer's request when the cause has been cured or credit arrangements satisfactory to the utility have been made. Except for reasons beyond its control, the utility shall restore service not later than the first working day after the customer's request. The utility may assess the customer a charge, including reasonable costs, for restoring services and relocating the customer's meter as specified in the utility's approved schedule of rates and tariffs.

### **4. Can the utility company estimate my bill?**

Utility companies are allowed to estimate a bill only if an actual meter reading cannot be obtained by any reasonable method. The Michigan Public Service Commission Billing and Payment Standards can be found on the Commission's website. The Michigan Public Service Commission's Consumer Alert on estimated bills has additional information on estimated bills.

### **5. What are the guidelines for tree trimming?**

Utilities are required to trim trees to improve safety, efficiency, and reliability. The MPSC and the National Electrical Safety Code (NESC) require your utility company to trim trees that may interfere with overhead utility lines. (Untrimmed trees can result in outages, damages, injuries, and even deaths if not appropriately maintained). Michigan law states that a utility can gain what is known as a prescriptive easement. This means that the utility can gain access to power lines on private property without prior consent from the property owner. After a routine tree trimming job, the smaller pieces of debris may be turned into mulch, while the much larger pieces will be cut and left for the property owner to dispose of. The stumps are removed and then are cut as close to the ground as possible.

### **6. Does the MPSC regulate damages that occurred during storms and outages?**

The MPSC does not have jurisdiction over damage claims. This problem would need to be settled between the utility company, the customer, and possibly the customer's insurance company.

### **7. Can a customer avoid disconnection due to a medical illness?**

A utility can postpone the shutoff of service for 21 days at a time. The customer needs to produce a physician's certificate or notice from a public health or a social services official stating that the shutoff of service will aggravate an existing medical emergency with a permanent resident of the premises. This temporary hold will not exceed 63 continuous days in any 12-month period per household member or 126 days per household. Contact your utility company for details.

## Frequently Asked Questions

(cont.)

### **8. Am I required to give my social security number when applying for new service?**

A utility shall not require a customer or applicant to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service. However, a utility may ask for positive identification which may include a picture identification, a driver's license, an ID card issued by the state, U.S. military card, military dependent's ID card, Native American tribal document or passport.

### **9. What can I do if the company will not make payment arrangements?**

Utility companies are not obligated to make payment arrangements (for example, if the customer has defaulted on a previous payment arrangement). However, utility companies rarely deny a payment arrangement. If you are denied a payment arrangement, you always have the option of locating agencies (for example, the Department of Human Services, Salvation Army, etc.) for assistance. You may also request the utility to provide a settlement agreement on the bill.

### **10. If I can't pay the total bill can I make a partial payment to prevent my utility service from being shut off?**

Low income customers of a combination utility are permitted to designate how partial payments shall be applied to their account. If you receive a shutoff notice you have the following options:

- An extended payment plan for both gas and electric service; and
- An extended payment plan to retain either your gas or electric service.



2-1-1 is the easy-to-remember telephone number for constituents to access utility assistance and comprehensive health and human service information. 2-1-1 is available in the following counties:

Allegan	Lenawee
Berrien	Livingston
Branch	Macomb
Calhoun	Mason
Cass	Midland
Clare	Monroe
Clinton	Muskegon
Eaton	Oakland
Gladwin	Oceana
Gratiot	Ottawa
Hillsdale	St. Joseph
Ingham	Van Buren
Isabella	All counties across the
Jackson	Upper Peninsula
Kalamazoo	Washtenaw
Kent	Wayne

**Note:** A caller must be calling from within one of the counties listed above to dial the 2-1-1 number directly -- the caller simply dials 2-1-1. If calling from outside the county, you can reach 2-1-1 by calling their 800#, 1-800-552-1183.

2-1-1 provides a live answer by trained specialist 24 hours a day, 365 days a year including multi-lingual services and access for people with sensory impairments.

Through 2-1-1 callers receive information for every-day needs and in times of crisis; they gain access to the following types of services:

- Basic Human Needs Resource: food banks, clothing, shelters, rent assistance, housing foreclosure prevention, utility assistance.





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- Physical and Mental Health Resources: medical information lines, crisis intervention services, support groups, counseling, drug and alcohol intervention, rehabilitation, health insurance programs, Medicaid and Medicare, maternal health, children's health insurance programs.
- Employment Support: unemployment benefits, financial assistance, job training, transportation assistance, education programs, credit counseling and financial literacy programs.
- Support for Older Americans and Persons with Disabilities: home health care, adult day care, congregate meals, Meals on Wheels, respite care, transportation, and homemaker services.
- Support for Children, Youth and Families: quality childcare, Success by 6, after school programs, Head Start, family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services.
- Volunteer opportunities and donations.

## **Area Community Services Employment and Training Council (ACSET)**

*The singular objective of ACSET is helping people. We actively seek funding for program delivery systems, community involvement, provide direct services to people, and delegate activities to organizations that are committed to our goals. Our staff is dedicated to providing services to people so as to insure an individual's dignity, commitment to family, and respect as members of a single human race.*

The Area Community Services Employment and Training Council (ACSET) and its predecessor organizations have been delivering direct services and administrative oversight for over 35 years. City and county commissioners where services are provided have continuously provided agency oversight. Representatives of public and private industry have volunteered many hours to insure ACSET provides needed, quality services to our constituents. These community volunteers or stakeholders have empowered ACSET to become a Western Michigan leader in the provision of diverse services to persons such as the disadvantaged, unemployed, underemployed, welfare recipients, homeless, veterans, seniors, limited English speaking, disabled, and many more. Our advocacy role is mostly shaped by our member jurisdictions and the ever-changing demands of federal and state legislation.

ACSET has evolved into two separately identifiable approaches to meeting constituent needs. ACSET has organized itself around these approaches by creating a Community Action Division and an Employment and Training Division. The Community Action Division focuses on meeting immediate or emergency needs such as but not limited to providing food, shelter, health care, safety, and energy conservation. These needs are met through its many programs:

- Michigan Enrolls
- Weatherization
- Energy Conservation Client Education
- Exterior House painting
- Latin American Services
- Latin American Senior Meals
- Temporary Assistance to Needy Families (TANF)
- THAW
- Utility and Shelter Emergency Assistance
- TEFAP – Temporary Emergency Food Assistance Program
- CSFP – Commodity Surplus Food Program
- Senior Outreach
- Transportation Services

## **Area Community Services Employment and Training Council (ACSET)**

(cont.)

The Employment and Training Division focuses on meeting long-term needs such as but not limited to empowering people to become economically self-sufficient. This division assists employers who are closing plants and/or laying off employees, job seekers, and persons who need to acquire marketable skills. The Employment and Training Division also assists persons mitigate emergency situations while he/she is striving to become economically self-sufficient.

It accomplishes this by contracting through the Michigan Works! system.

- Work-to-Work
- Unemployment-to-Work
- Welfare-to-Work
- Career-to-Work

## **Michigan Community Action Agency Association (MCAAA)**

[www.mcaaa.org](http://www.mcaaa.org)

### Overview

The mission of the Michigan Community Action Agency Association (MCAAA) is to provide leadership, information, and advocacy to facilitate institutional change directed towards the alleviation of the causes of poverty. Nationally, Community Action Agencies (CAAs) share the goal of empowering low-income families and individuals to become more self-sufficient. Although this is accomplished through an array of service delivery, CAAs strive to meet the vision and mission of, "Helping People. Changing Lives."

Michigan's 30 Community Action Agencies primarily serve the "working poor." These are individuals/families that are employed, but do not make livable wages and it is difficult for them to afford basic household needs, including heat and energy. Community Action Agency clients include single-parent households, families, children, seniors, persons with disabilities, and households with emergency needs.

Each CAA provides a unique blend of services to the community, which is based on a community needs assessment. This assessment is conducted in conjunction with other nonprofit organizations, community representatives, and customers. A unique tri-partite board of directors, which is made up of 1/3 elected public officials, 1/3 private/business representatives and 1/3 low-income community representatives, governs each CAA.

Community Action Agencies collaborate with a wide range of local entities to maximize resource capabilities, i.e., Michigan Department of Human Services, Michigan Public Services Commission, Red Cross, Salvation Army, and others, to cost share expenses for emergency services. Cooperative arrangements are also in place with schools, faith-based organizations, and childcare groups to provide children's programs. In addition, CAAs work with groups and local units of government in implementing strategies for various improvements, to solve problems, and address unmet needs.

### Energy

Every CAA provides low-income families with financial and energy efficiency assistance to help cope with household energy bills. As the state association of Michigan's Community Action Agencies, MCAAA is directly involved in low-income energy assistance programs, including metered utility payments and payments for deliverable fuels such as propane, fuel oil, wood, and coal.

From 2002-08, CAAs distributed more than \$17 million in grants from the Michigan Public Services Commission Energy Assistance Program to assist more than 39,000 low-income households in reducing their energy bills through direct energy payments. Community Action Agencies also receive funding for energy assistance from the State Emergency Fund, the Low Income Home Energy Assistance Program (LIHEAP), and collaborative partnerships including The Heat and Warmth Fund (THAW), HeatBank, People Care, private contributions, and corporate dollars.

## **Michigan Community Action Agency Association (MCAAA)**

(cont.)

Many CAAs also hold an annual "Walk for Work" or other fundraising events to raise money and awareness for home heating needs.

### Weatherization

Weatherization measures are proven methods for saving energy and money. A "weatherized" home, that is, a home with an efficient furnace, appropriate levels of insulation, and minimal heat loss through doors, windows, and other sources, can reduce household energy costs by 20-25%.

Since 2002, MCAAA has distributed nearly \$7 million in grants from Michigan Public Services Commission to CAAs to help some 5,700 low-income households in Michigan reduce future energy consumption through home weatherization and energy education. Each CAA has weatherization personnel who conduct energy assessments at clients' homes to determine energy conservation needs and then recommend and/or arrange follow-up activities. Measures have included furnace repair and replacement; installation of insulation and energy efficient doors and windows; and other general repairs to the home that minimize heat loss. Energy conserving appliances and lighting fixtures might be recommended as well.

### Energy Education

Educating clients to become savvy energy consumers is an invaluable component of CAAs' energy assistance programs: closing off unused rooms to conserve heat, dialing down the thermostat when no one is at home, and turning off unnecessary lights are a few of the effective conservation techniques that can be taught and learned.

The Client Education program currently in place includes not only energy education, but money management classes as well, and provides potential incentives to encourage clients' participation. MCAAA encourages its member agencies to leverage the funds awarded to them under the U.S. Department of Energy Weatherization Assistance Program and through the DHS/Bureau Weatherization & Client Education program to develop creative and effective client education opportunities and methods.

### For more information contact:

Michigan Community Action Agency Association (MCAAA)

516 South Creyts Road, Suite A

Lansing, Michigan 48917

Phone: (517) 321-7500

Fax: (517) 321-7504

Email: [contact@mcaaa.org](mailto:contact@mcaaa.org)

## **Michigan League for Human Services**

[www.milhs.org/](http://www.milhs.org/)

The Michigan League for Human Services (MLHS) is a state-level policy organization dedicated to ensuring that the needs of Michigan's low-income residents are met. The League seeks to ensure that low-income individuals and families across the state achieve economic security through a range of public and private supports, including public assistance, work and family supports, job training and education. The League also works to ensure that adequate resources are available from which to provide these services. Through research, analysis, public education and data-based advocacy efforts, the League brings credible and accessible information to the public policy discussion of the critical issues that affect the lives of low-income people.

The MLHS has been in existence since 1912, and is comprised of over 1,500 organizational and individual members from across Michigan who represent business, labor, human services professionals, representatives of state and local government, faith-based organizations, academics and concerned citizens. Its priority policy goals include strengthening the safety net for low-income people; ensuring that the state has an adequate, stable and fair revenue base; health care access; and workforce development policies that increase the opportunities for low-wage workers to achieve economic security.

The MLHS also undertakes special projects encompassed by one or more of the priority areas to achieve specific goals and outcomes. Current projects include Kids Count in Michigan, the State Fiscal Analysis Initiative, the Middle Start Initiative, and the Workforce and Employment Policies Project.

The MLHS offers Michigan's residents an opportunity to be connected to the state's vital human services network and the chance to affect the outcome of public policy decisions that ultimately impact their lives. Its work is supported by member dues, program fees, foundation grants, and local United Ways.

## **The Salvation Army**

Eastern Michigan Division: [www.salvationarmyemich.org](http://www.salvationarmyemich.org)

Western Michigan Northern Indiana Division: [www.sawmni.org](http://www.sawmni.org)

Wisconsin Upper Michigan Division: [www.usc.salvationarmy.org/usc/www\\_usc\\_wum.nsf](http://www.usc.salvationarmy.org/usc/www_usc_wum.nsf)

The Salvation Army addresses multiple needs for food, rent, clothing, prescriptions, transportation, and emergency lodging. It approaches social services from an holistic perspective, addressing the whole person in the context of their environment. As a result of this approach, The Salvation Army is in an ideal position to identify and address needs for energy assistance when a family member presents for other services, to offer additional types of assistance when a person requests energy assistance, and to develop a case plan to help families through crises. Energy assistance, provided by social work staff and informed by a careful needs assessment and individualized case planning, can prevent the worsening of other conditions for these families.

The Salvation Army social service offices generally receive in-person requests for a variety of assistance types, as well as telephone and written inquiries during normal weekday business hours. Individuals and families may self-refer or be referred by local public and private human services agencies.

Each eligible household requesting assistance is formally assessed through a one-to-one interview conducted by social work staff. During the interview, individual strengths and needs, including the need for energy assistance, are identified. Past and current use of community resources is explored and household income and expenses are reviewed. This assessment serves as the basis for development of a service plan to guide the provision of assistance.

### For more information contact:

Whitney Schraw, Utility Programs Specialist

The Salvation Army, Western Michigan Northern Indiana Divisional Headquarters

1215 E. Fulton Street

Grand Rapids, MI 49503

Phone: (616) 459-3433, ext. 1173

Email: [wschraw@usc.salvationarmy.org](mailto:wschraw@usc.salvationarmy.org)

For information on assistance available in your area, see the contact information for your county in the 'County Information' tab at the back of this booklet.





## The Heat & Warmth Fund (THAW)

[www.thawfund.org](http://www.thawfund.org)

**Who We Are:** THAW improves the quality of life in Michigan and prevents human suffering by providing low-income individuals and families with energy assistance during crisis and advocating for long-term solutions to energy issues.

THAW, a statewide, 501(c)(3) independent non-profit agency, has provided \$83 million in assistance to more than 135,000 of Michigan households who found themselves in temporary crisis since its inception in 1985. THAW has received designation as a Four Star Charity by Charity Navigator for the past six years. During the 2008-2009 fiscal year, THAW distributed more than \$14.77 million in energy assistance to more than 11,000 Michigan families.

**Where We Help:** People can apply for assistance at more than 130 collaborating agencies such as Community Action agencies and other organizations in 75 counties who provide a full range of services including THAW's energy assistance program. To find a THAW agency visit our website at [www.thawfund.org](http://www.thawfund.org) or call 1-800-866-THAW (8429).

Alcona	Dickinson	Keweenaw	Oakland
Alger	Eaton	Lake	Oceana
Allegan	Emmet	Lapeer	Ogemaw
Alpena	Gladwin	Leelanau	Ontonagon
Antrim	Gogebic	Lenawee	Osceola
Baraga	Grand Traverse	Livingston	Oscoda
Barry	Gratiot	Luce	Otsego
Benzie	Hillsdale	Mackinac	Ottawa
Berrien	Houghton	Macomb	Presque Isle
Branch	Huron	Manistee	Roscommon
Calhoun	Ingham	Marquette	Sanilac
Cass	Ionia	Mason	St. Clair
Charlevoix	Iosco	Mecosta	St. Joseph
Cheboygan	Iron	Menominee	Schoolcraft
Chippewa	Isabella	Monroe	Tuscola
Clare	Jackson	Montcalm	Van Buren
Clinton	Kalamazoo	Montmorency	Washtenaw
Crawford	Kalkaska	Muskegon	Wayne
Delta	Kent	Newaygo	Wexford

## Michigan Energy Assistance Directory 2009-2010

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### The Heat & Warmth Fund (THAW)

(cont.)

**Who We Help:** THAW's fiscal year is July 1 through June 30 with programs running until funding is exhausted (typically through May). In October of each year, THAW's Early Emergency program offers assistance to restore service for qualified customers.

Eligible individuals or families requesting assistance must have:

- A past-due balance that places them in threat of shut-off or have an immediate need for heating fuel;
- A residential account in their name in an area served by THAW;
- Made contact with their utility company;
- Annual Household income less than 250% of federal poverty guidelines;
- Applied for other public and private resources for energy assistance; and made payment of \$450 on a combined utility account (\$225 for heat or electric utility account) in the past six months.

After the applicant contacts the local THAW site, agency staff will verify eligibility and begin the application in THAW's web-based SafetyNet 2.0 application system. An appointment is made for the customer to complete the application. Payments are made directly to the utility or fuel provider.

**Why We Help:** By keeping people safe and warm in their homes, THAW helps avoid community problems such as homelessness, theft, vandalism of vacant houses, and children who are disrupted from school. Fires, illness, and even death are prevented by avoiding use of dangerous sources to get heat and electricity.

**Our Partners:** More than 21,165 donors, local organizations, businesses, corporations, and foundations support our program. Our utility partners provide funds to offset our administrative expenses, bill credits, and in-kind services. DTE Energy and SEMCO Energy solicit their customers and match customer contributions in some cases. Consumers Energy provides bill credits through their People Care Program.

Support is also received from the Michigan Public Service Commission, Faith based organizations, and through special events, including the Night of Warm Hearts, the WWJ Winter Survival Radiothon for THAW in Southeastern Michigan, as well as other fund-raising events.

**For more information contact:**

Deborah Diviny  
607 Shelby, Ste. 400, Detroit, Michigan 48226  
Phone: (313) 226-9465  
info@thawfund.org

## **Michigan Energy Options**

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

Michigan Energy Options' mission is to implement energy efficiency solutions for Michigan. Founded in 1978, Urban Options, based in East Lansing, is a non-profit organization that provides quality energy and environmental education and services. In 2005, Northern Options was established in Marquette located in the Upper Peninsula to better serve Michigan with energy and environmental programs and services. During 2009 the two organizations blended under the umbrella title of Michigan Energy Options.

We fulfill our mission by furnishing information, educational programs, demonstrations, and services that encourage practical actions people can take to improve the energy efficiency and environmental sustainability of their homes, businesses, and communities.

We strive to achieve our goals by building partnerships that advance creative energy and environmental solutions and encourage the market transformation of energy efficient products and services.

### **Services We Provide**

- **Energy Education Workshops and Seminars:** Michigan residents and businesses can learn low cost ways to improve their energy efficiency and lessen their impact on the environment. We provide practical solutions that prioritize energy efficiency improvements for homes and businesses.
- **Residential and Commercial Energy Assessments and Audits:** Michigan Energy Options provide quality energy assessments and audits to Michigan residents and small to mid-sized businesses and provide them with the tools and information for making their homes and businesses more energy efficient. These services can be tailored to fit the needs of each individual client, from a walk-thru assessment of a home or business to a full Technical Energy Audit for commercial or Home Energy Rating System (HERS) audit.
- **Low Income Energy Services:** Michigan Energy Options have provided a variety of energy efficiency education and service programs to the low income population throughout Michigan. Some programs include: free energy assessments and installations of weatherization materials and high efficiency lighting, heating system repair or replacement and educational workshops and training for weatherization.

## **Michigan Energy Options**

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

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- **Rebuild Michigan Partner:** Michigan Energy Options are Rebuild Michigan partners through the State of Michigan Energy Office. We provide commercial energy programs and services throughout Michigan. The Rebuild Michigan program is designed to assist public K-12 schools, colleges, universities, local governments and public housing authorities with improving the energy efficiency of their buildings. This program offers technical assistance and attractive financing information for cost effective projects.
- **Change a Light, *Change Michigan*:** Since 2005, Michigan Energy Options have implemented statewide energy efficiency programs to encourage Michigan residents to purchase ENERGY STAR compact fluorescent bulbs (CFLs) by working with the Michigan Public Service Commission, state utilities, manufacturers and retailers to offer the CFL bulbs for as little as \$.99.

Michigan Energy Options has State of Michigan Energy Demonstration Centers that offer energy and environmental resources and exhibits that demonstrate best practices in the market of energy efficiency, environmental sustainability, and building science. Individuals and groups are welcomed to tour the centers and utilize our resources.

For more information, please call or visit our website.

Michigan Energy Options-Urban Options

405 Grove Street

East Lansing, MI

(517) 337-0422

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

Michigan Energy Options-Northern Options

205 S. Front Street, Suite 2F

Marquette, MI 49855

(906) 226-1136

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

## **WARM Training Center**

[www.warmtraining.org](http://www.warmtraining.org)

WARM Training Center is a Detroit-based, nonprofit 501(c)3 organization founded in 1981. WARM's mission is to promote the development of resource efficient, affordable, healthy homes and communities. It does this by working with organizations to build energy efficient, healthy housing and with individuals to maintain their homes and save energy. Most of the services for individuals are restricted to Detroit and Wayne/Oakland counties. Some of the technical assistance to organizations is done on a statewide basis. WARM is a State of Michigan Energy Demonstration Center and has exhibits and reference materials on a wide range of energy efficient and green building materials and technologies. It also posts information on its website at [www.warmtraining.org](http://www.warmtraining.org).

The WARM Training Center provides the following services:

- Energy Education – WARM teaches people low-cost/no-cost things that they can do to save energy and bring their bills down. This is done through workshops or home visits. Usually people receive energy saving supplies, such as plastic storm window kits, energy saving lights and air-sealing materials. Eligibility is normally restricted to Detroit residents and those seeking fuel assistance from the Salvation Army or THAW sites in Wayne County.
- Home Repair Classes – WARM offers a series of classes to Detroit residents on minor home repairs. These include minor electrical, plumbing, drywall and painting, preventive maintenance and green building rehabilitation. These classes are held year round in various Detroit neighborhoods. Consult the website or call the office for a schedule.
- Other Services – WARM provides technical assistance to the nonprofit housing community in Michigan, especially Southeastern Michigan, on energy efficient, “green” building techniques. This assistance is delivered through workshops and/or individual consultation. WARM also has staff that is certified Home Energy Raters and can consult and certify homes as meeting the national Five Star standard.

For more information contact:

WARM Training Center  
4835 Michigan Avenue  
Detroit, MI 48210  
Phone: (313) 894-1030  
Fax: (313) 894-1063

## Michigan Energy Assistance Directory 2009-2010

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### Great Lakes Energy Service

Established in 2008, a group of Energy Professionals joined forces to build what they believe will be a strong, vibrant, mission-driven, nonprofit striving for one common goal. That goal was to facilitate energy education, efficiency, and to promote energy technologies and savings to all social and economic levels in the State of Michigan while at the same time helping to save the Earth's precious resources.

We fulfill our mission by furnishing information, educational programs, demonstrations, and services that encourage practical actions people can take to improve the energy efficiency and environmental sustainability of their homes, businesses and communities. We strive to achieve our goals by building partnerships that advance creative energy and environmental solutions and encourage the market transformation of energy efficient products and services using the most up-to-date technologies. Services we provide include:

- **Energy Education Workshops, Seminars and Trainings:** Residents and businesses in Michigan can learn low cost ways to improve their energy efficiency and lessen their impact on the environment. We provide economical and practical solutions that prioritize energy efficiency for homes and small businesses, and introductions to renewable energy and technologies.
- **Residential Assessments and Audits:** We provide top quality home energy audits (visit) to a full blown energy audit to Michigan residents and small businesses. Clients are provided with energy technologies and information for making their homes and businesses more energy efficient. We tailor our services to fit the needs of each client.
- **Low Income Energy Services:** We provide a variety of energy efficiency services and programs that serve the low-income population throughout Michigan. Programs include educational workshops and trainings on weatherization, home energy visits, heating system repair or replacement.
- **Home Energy Raters Training:** Clients will learn how the house works as a system; the principles of heat, air, and moisture transfer; how to use state-of-the-art diagnostic equipment (including Blower Door and Duct Blaster); how to produce a complete home energy analysis using REM/Rate software; how to create or expand your business using the home energy rating system; how to certify an ENERGY STAR home; and compliance, promotion and financial incentives for utility-sponsored programs.
- **Energy for our Youth (Energy Professor):** An assortment of seminars on energy, solar and efficiency. [Teaching children](#) about how becoming energy-efficient can help save our world. Including an energy fundraiser that helps schools and youth groups fund important extracurricular activities.
- **Recycling:** Great Lakes Energy Service intends to increase awareness, provide resource tools, information to users, and to encourage the recycling of all mercury-containing compact fluorescent light bulbs (CFLs) and thermostats.
- **Educational Center:** A state of the art demonstration and education center is in the planning stages.

For more information, please call or visit our website.

Great Lakes Energy Service

1790 E. Round Lake Road

DeWitt, MI 48820

Phone: (517) 669-5389

[www.greatlakesenergyservice.com](http://www.greatlakesenergyservice.com)

## **Michigan Department of Human Services**

[www.michigan.gov/dhs](http://www.michigan.gov/dhs)

The Department of Human Services (DHS) is Michigan's public assistance, child and family welfare agency. DHS directs the operations of public assistance and service programs through a network of DHS offices in every county in Michigan.

**Applications for assistance can be made in person, by mail, by fax or over the internet depending on the program.**

Local DHS offices administer the Federal Temporary Assistance for Needy Families grant (called Family Independence Program or FIP) and Food Assistance Program (formerly called Food Stamps) and take applications for Medicaid, which is administered by the Michigan Department of Community Health. Other assistance programs DHS administers are the State Disability Assistance, Adult Medical Program and the Child Development and Care Program. There is also a State Emergency Relief (SER) Program funded by the State of Michigan.

The Department administers the child support collection and investigates client welfare fraud. In addition, the Department provides other services to children, adults and families in the state.

Services to adults include protective services, adult placement services, home help services and assistance with health, housing, transportation and educational needs.

Family services include referrals for employment and training, independent living services providing housing assistance, family planning, counseling, health-related services, volunteer services, refugee assistance, foster family care, transitional services to youth exiting foster care/out-of-home placements, migrant services, Native American services and domestic violence prevention and treatment programs. These services are provided to help maintain and strengthen family life and to help families become self-sufficient.

A wide range of service programs are available for the families and children of Michigan. They include protective and preventive services for children who are neglected, abused or exploited, including foster care placement. The Department also provides a wide range of institutional and non-institutional social services for the care, training and treatment of neglected and delinquent children committed to the agency as state wards and temporary court wards. Such services include casework and counseling, adoption, foster care, and the operation of centers for institutional residential care and group homes.



## **Michigan Department of Human Services**

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In addition, it offers consultation on general child welfare problems to private and public agencies throughout the state and offers services through the interstate compact.

The Department of Human Services applies each year for the Low Income Home Energy Assistance Program (LIHEAP) block grant. The funds are used for the Home Heating Credit, administered by the Department of Treasury, energy crisis payments (issued under the SER program) and weatherization.

The Department of Human Services also receives federal Department of Energy Weatherization Assistance Program funds. Weatherization is administered centrally by the DHS Bureau of Community Action and Economic Opportunity and locally by 30 Community Action Agencies and two Limited Purpose Agencies throughout the state. Weatherization Assistance is a home energy conservation program providing free services to low-income Michigan residents. Families receiving weatherization services can expect heating costs to be reduced 20-25%.

Information may be obtained by calling the Home Heating Hotline at 1-800-292-5650. Additional information about the home heating credit, State Emergency Relief and weatherization may be obtained by visiting [www.michigan.gov/dhs](http://www.michigan.gov/dhs) and [www.michigan.gov/heatingassistance](http://www.michigan.gov/heatingassistance).

**Michigan Office of Services to the Aging  
(Area Agencies on Aging)**

[www.michigan.gov/miseniors](http://www.michigan.gov/miseniors)

The Michigan Office of Services to the Aging (OSA) advocates on behalf of adults age 60 and over and caregivers for policies, programs, and services. The office administers federal and state funds and manages grants for aging services. Oversight is conducted to ensure quality programs and services. The Office of Services to the Aging engages in research and planning, and develops a multi-year and annual state plan.

The Michigan aging network is composed of 16 area agencies on aging (AAA's) and over 1,000 service providers. The Area Agencies on Aging (AAAs) are regional planning and administrative agencies. The Office of Services to the Aging contracts with AAAs to plan and provide needed services to seniors in specified geographic regions of the state.

The Office of Services to the Aging collaborates on initiatives to develop and enhance services for Michigan seniors including housing, transportation, volunteer services, guardianship/alternatives, programs designed to keep people in their own homes, and cultural diversity training. The Office is an active participant in special task forces related to issues of critical concern for elders.

More information about OSA and links to Michigan Area Agencies on Aging can be found at [www.michigan.gov/miseniors](http://www.michigan.gov/miseniors).

Michigan Office of Services to the Aging  
Chandler Plaza Building  
300 E. Michigan Avenue, 3<sup>rd</sup> Floor  
Lansing, Michigan 48933  
Phone: (517) 373-8230  
Fax: (517) 373-4092

Mailing address:  
P.O. Box 30676  
Lansing, Michigan 48909

## **Michigan Public Service Commission (MPSC)**

[www.michigan.gov/mpsc](http://www.michigan.gov/mpsc)

The mission of the Michigan Public Service Commission is to grow Michigan's economy and enhance the quality of life of its communities by assuring safe and reliable energy, telecommunications, and transportation services at reasonable prices.

The goals of the Commission are to:

- Establish fair and reasonable rates for regulated services, and adopt and administer fair terms and conditions of service for the State's utility customers.
- Assure adequate and reliable supplies of regulated services to all Michigan customers, and the safe and efficient production, distribution, and use of the State's energy, telecommunications, and transportation services.
- Assure the security of the State's critical infrastructure by promoting homeland security.
- Promote the State's economic growth and enhance the quality of life of its communities through adoption of new telecommunications technologies and efficient renewable energy resources.
- Provide customers with the opportunity to choose alternative electric, natural gas, telecommunications, and transportation providers.
- Provide regulatory oversight in a prudent and efficient manner while implementing legislative and constitutional requirements.

The MPSC offices are located at 6545 Mercantile Way, Lansing, Michigan. You may reach the Commission by mail at P.O. Box 30221, Lansing, Michigan 48909, by telephone at (517) 241-6180 or fax at (517) 241-6181. Inquiries and complaints are taken Monday through Friday, 8:30 a.m. through 4:30 p.m. (excluding State holidays) by calling: 1-800-292-9555 (MI) or 517-241-6180 (outside of Michigan).

## **Michigan State Housing Development Authority**

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

The Michigan State Housing Development Authority (MSHDA), established in 1966, provides financial and technical assistance through public and private partnerships to create and preserve safe and decent affordable housing, engage in community economic development activities, develop vibrant cities, towns and villages, and address homeless issues.

MSHDA's loans and operating expenses are financed through the sale of tax-exempt and taxable bonds and notes to private investors, not from state tax revenues. Proceeds of the bonds and notes are loaned at below-market interest rates to developers of rental housing, and also fund home mortgages and home improvement loans. MSHDA also administers various federal housing programs.

**Mortgage Foreclosure** – A toll-free hotline has been established by MSHDA to help homeowners who are facing mortgage foreclosure get counseling services and advice on how to avoid foreclosure. The toll-free number is **1-866-946-7432**. Representatives are available for assistance Monday through Friday, 8:00 a.m. to 4:30 p.m. The hotline directs homeowners to a housing counselor in their county, lenders throughout the state or to technical experts in the MSHDA homeownership division. The toll-free hotline is sponsored by the MSHDA "Save the Dream" campaign.

**Low-Interest Loans** – There are two refinancing initiatives available to protect home-ownership. These programs are in conjunction with the "Save the Dream" public awareness campaign to help citizens avoid foreclosure.

The two MSHDA initiatives are:

- *Assist Refinance Program* that will aide homeowners, who have an above market rate in refinancing to a lower-interest fixed-rate loan;
- *The Rescue Refinance Program* that will assist individuals who have had previous payment delinquencies on their mortgage.

To qualify for one of the loan products, homeowners must meet income and sales price limits. The loans will be funded by taxable bonds and homeowners will be responsible for paying off the full value of their refinanced mortgages. Rates for the programs will be aggressively priced, ensuring below industry market rates.

## **Michigan State Housing Development Authority**

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

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**Low-Income Energy Efficiency Home Loans** – MSHDA offers qualified low-income households low interest home improvement loans of 4% to 8% depending upon income. Loans of 8% are also available to qualified landlords. Homeowners can borrow up to \$25,000 without any equity to add insulation, replace the furnace, install energy efficient windows, install a solar water heating system, and pay for other eligible energy improvements. Customers can call 517-373-8017 for more information.

**Housing Locator** – The *Michigan Housing Locator* is a Web site devoted exclusively to assisting residents in finding affordable housing and giving property owners a marketing tool for their entire rental portfolio. The Web site is free to both renters and landlords and is very simple to navigate and register property information. The Web site is located at [www.MichiganHousingLocator.com](http://www.MichiganHousingLocator.com).

Landlords begin by following a simple 10 to 15 minute set-up process, which involves entering all property details and amenities. The site includes several great features including the display of unlimited floor plans and photos and the ability to attach an application and lease. Interactive maps are generated by Google mapping based on address information entered by property owners. The Web site is available 24 hours a day, 7 days a week and can be updated at any time.

The Michigan Housing Locator gives renters a full picture of the properties available in their price range, and will become the main source for Section 8 Voucher holders to find out which landlords will accept their vouchers.

## Michigan Energy Assistance Directory 2009-2010

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### 2009-2010 Customer Assistance Programs

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

1-800-477-5050

For many years, Consumers Energy has offered programs and energy-saving tips that assist customers with managing their energy bill payments.

**Senior Citizens are Special** – Customers 65 and over and the head of a household may qualify for shut-off protection, no late payment charges and automatic eligibility for payment plans regardless of income. They should call (800) 477-5050 or e-mail [customer@consumersenergy.com](mailto:customer@consumersenergy.com) to have their account coded properly. Please have your account number handy.

**PeopleCare** — Since 1983, Consumers Energy and its customers and employees have partnered with The Salvation Army to provide money, food, home heating and other emergency help to people and families in Michigan. Emergency aid may be available for those who have suffered a job loss, home foreclosure or are dealing with high or unexpected medical bills. For more information, call (800) 477-5050 or visit [www.consumersenergy.com/peoplecare](http://www.consumersenergy.com/peoplecare).

- In January and July, Consumers Energy solicits tax-deductible contributions from its employees, and business and residential customers
- PeopleCare has helped 360,000 households, raised over \$13 million in employee and customer contributions, and received \$27 million in energy bill credits from Consumers Energy

**Shut-off Protection Plan (SPP)** — The Shut-off Protection Plan provides year-round protection from shut off and is available to senior citizens 65 and over regardless of income, as well as customers with a household income at or below 200 percent of the federal income eligibility guidelines. Customers pay an initial down payment of 10 percent of their total bill, including any past-due balance. They also must enroll in a budget plan that spreads out their annual energy costs into equal monthly payments plus equal payments on their past-due balance.

## Michigan Energy Assistance Directory 2009-2010

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### 2009-2010 Customer Assistance Programs

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

1-800-477-5050

**Winter Protection Plan** — Consumers Energy offers low-income customers and senior citizens age 65 and over help with avoiding service shut off for nonpayment through the Winter Protection Plan. Customers are responsible for the electricity and natural gas used, but some of the payments may be deferred. From Nov. 1 through March 31, customers may pay 7 percent of their estimated annual bill along with a portion of their past-due amount and begin making up the difference in April. Customers must be age 65 and over or have a household income at or below 150 percent of poverty level.

**Home Heating Credit** – Through bill inserts, Consumers Energy encourages customers to find out if they qualify for a Home Heating Credit from the state. Customers qualify if their household income meets income guidelines. The Home Heating Credit can help customers pay their winter bills. Forms will be available from the Michigan Department of Treasury at (800) 367-6263, at [www.michigan.gov/treasury](http://www.michigan.gov/treasury) or at Consumers Energy bill payment offices. Forms must be filed by September 30<sup>th</sup> of the following year. Customers need not file an income tax return to apply for this credit.

**Medical Emergency** — Customers with a qualifying, documented medical emergency could be protected from energy service shut off for nonpayment for up to 21 days. Customers must provide written proof from a doctor, public health or social services agency that service shut off will aggravate an existing medical condition.

**Military Shut-off Protection** — Customers called to full-time, active military service by the president of the United States or the governor of Michigan during a time of declared national or state emergency or war may apply for shut-off protection for up to 90 days and may request extensions of this protection by re-applying. Customers must provide verification of active duty status. At the end of active duty, customers must notify Consumers Energy of their status. Customers still will be required to pay for the energy they used during participation in this program. The utility will set up a payment plan for all past-due amounts to be paid within one year.



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**2009-2010 Customer Assistance Programs**

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

1-800-477-5050

**Third-party Notification** — Customers may arrange to have Consumers Energy send a copy of any shut-off notice they receive to a third party. This can include a consenting friend, relative or agency. The third-party contact is not responsible for paying the bill, but can act as a liaison between the customer and utility.

**CONSUMERS ENERGY RESIDENTIAL ELECTRIC SERVICE RATE DESCRIPTIONS**

Qualifying customers may choose only one credit provision and may save up to \$72 on their annual electric bill. Call (800) 477-5050 to apply:

**Income Assistance (\$6 monthly credit)** – To qualify for this new provision, you must have received a Michigan Home Heating Credit (HHC)<http://www.consumersenergy.com/Products/Index.asp?SS2ID=120> - homeheatingcredit or ensure your total household income does not exceed 150 percent of the federal poverty level. Consumers Energy automatically will qualify electric customers for the income assistance provision upon notification of a customer's eligibility from a qualifying agency. The customer will be responsible for providing documentation every year to maintain enrollment in the income assistance provision.

**Life Support (\$4.90 monthly credit)** – To qualify, customers must contact Consumers Energy when a primary member in their household is on life support equipment and provide a physician's confirmation on a company form. Those previously on the utility's life support rate will be placed automatically on the life support provision. For emergency reasons, customers who notify us they are on life support will be identified in our system whether or not they choose to receive the credit.

**Small Farm (\$4.90 monthly credit)** – Customers who operate their farm for commercial use and home through the same meter may be eligible. Those previously on the utility's small farm rate will be placed automatically on the small farm provision.



**Michigan Energy Assistance Directory  
2009-2010**

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**2009-2010 Customer Assistance Programs**

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

1-800-477-5050

**Senior Citizen (\$3 monthly credit)** – A residential customer 65 years or older and head of the household qualifies for this credit. The income assistance credit is designed to help seniors on fixed incomes. If you sign up for the income assistance provision, you will be removed from the senior citizen provision.

**DTE Energy®**



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**MichCon and Detroit Edison  
2009-2010 Customer Assistance Programs**

[www.my.dteenergy.com/main/index.do](http://www.my.dteenergy.com/main/index.do)

1-800-477-4747

**Case Management**

DTE Energy has a team of specialists who can assist low-income residential customers reduce their unpaid balances by providing a personal payment plan, agency referrals and follow-up. To enroll customers should call 1.800.545.8046 and must have:

- An unpaid balance greater than \$750.00
- No illegal usage
- Household income at or below 200% of the Federal income eligibility guidelines

**Winter Protection Plan (WPP)**

The Winter Protection Plan protects low-income customers from service shutoff due to non-payment between November 1 and March 31. During this period, customers must pay a budget amount. After March 31, the required bill payment will increase to cover the winter bills.

Senior Citizen customers, 62 or older, are entitled to protection from shut-off from November 1 through March 31<sup>st</sup>. This protection is extended through April 30<sup>th</sup> for low income Senior Citizens. During the WPP period senior customers are not required to make specific payment amounts, but may enroll in a flexible payment plan. To enroll, customers should call 1-800-477-4747.

**Shut-Off Protection Plan (SPP)**

This plan is available to all residential customers regardless of income, churches and non-profit organizations that assist customers with human services (i.e., shelters, food pantries, payment assistance etc). The plan provides year-round protection from shut-off as long as the customer is enrolled and in good standing. The budget amount is reconciled after the first 12 months. For customers who wish to remain on the program at the end of 12 months, the budget amount is adjusted based on their usage and any outstanding balance owing.

Enrollment requirements are:

- Down payment consisting of a % of the past due amount
- Monthly budget plan that spreads out your future bills in 9 to 12 equal monthly payment, plus equal monthly payments on any outstanding balance

To enroll, customers should call 1.800.477.4747.

## Michigan Energy Assistance Directory 2009-2010

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**DTE Energy®**



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### **MichCon and Detroit Edison 2009-2010 Customer Assistance Programs**

[www.my.dteenergy.com/main/index.do](http://www.my.dteenergy.com/main/index.do)

1-800-477-4747

#### **The Heat and Warmth (THAW) Fund**

DTE Energy partners with THAW, a non-profit organization, which provides last-resort energy assistance to low-income families. Customers who meet the household income guidelines, are in shut off status, and have exhausted all federal and state funding programs may be eligible for assistance.

THAW welcomes donations. As a longtime supporter of THAW's efforts, DTE Energy will match contributions to THAW dollar for dollar. To make a contribution, call 1.800.866.8429.

#### **Home Heating Credit (HHC)**

Customers qualify for Michigan Home Heating Credit if their income is at or below 110% of the federal poverty guidelines. Customers that receive assistance from the state are also encouraged to file for the Energy Draft. DTE Energy e-files the Home Heating Credit for customers who do not have any other income or has already filed their taxes but did not file for the Home Heating Credit. Customers interested in filing their Home Heating Credit with DTE Energy or inquire about assistance to file for the HHC should give us a call at 1.866.200.2386.

#### **Medical Emergency**

Shutoff to an account due to non-payment may be postponed up to 21 days if a medical emergency exists in the home. Written proof from a doctor or notice from a public health or social services agency must be provided.

#### **Double Protection Notice**

This plan is helpful in case of an unexpected event, such as an extended vacation or a long hospital stay. It allows DTE Energy to send a duplicate shut-off to a consenting friend, relative or agency. The recipient of the duplicate shut-off is not responsible for paying the overdue bill but is alerted in case he/she chooses to take action on behalf of the customer. Call 1-800-477-4747 for more info or to enroll.

## Michigan Energy Assistance Directory 2009-2010

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**DTE Energy®**



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### MichCon and Detroit Edison 2009-2010 Customer Assistance Programs

[www.my.dteenergy.com/main/index.do](http://www.my.dteenergy.com/main/index.do)

1-800-477-4747

#### **Military Protection**

This plan provides up to 90 days shutoff protection if the customer of records is called to full time active military service by the President of the United States or the Governor of Michigan during a declared national or state emergency or war. Verification of active duty status may be required and extensions on the period may also be requested. Call 1-800-477-4747 for more information or to enroll.

#### **Cents for Energy**

Cents for Energy is a customer funded year-round energy assistance program. The fund will be administered by The Heat and Warmth Fund (THAW). Cents for Energy will target DTE Energy customers experiencing severe difficulty paying their DTE Energy bills and whose gross household income is between 201% and 250% of the federal poverty guidelines. Customers have three donation options:

- Option 1 - Round up monthly bill to the nearest dollar
- Option 2 - Round up monthly bill to the nearest dollar and add a \$1 or more
- Option 3 - Refer to THAW to make a one-time donation

To enroll, customers should call 1.800.477.4747

#### **Credit Counseling**

DTE Energy works with Green Path, a non-profit consumer credit counseling service. Green Path provides financial counseling and debt management services.

- Financial counseling includes a discussion with a certified counselor, a customized financial budget and personalized recommendations. Financial counseling is provided without charge.
- Debt management involves Green Path acting as the customer's advocate with all of their creditors, including DTE Energy, negotiating payment rates and terms. In a debt management program, the customer deposits funds with Green Path who in turn pay the creditors.

For more information call 1.888.235.1003

## Michigan Energy Assistance Directory 2009-2010

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**DTE Energy®**



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### MichCon and Detroit Edison 2009-2010 Customer Assistance Programs

[www.my.dteenergy.com/main/index.do](http://www.my.dteenergy.com/main/index.do)

1-800-477-4747

#### **Community Energy Solutions Program (CESP)**

A program designed to provide a one-stop-shop approach to assisting customers with a myriad of energy assistance needs.

At each site, customers can receive a plethora of services ranging from bill payment assistance, to energy efficiency and conservation information, from free tax preparation services, to household financial budgeting.

In an effort to educate, change energy consumption and usage habits and reduce energy costs, the CESP has partnered with WARM to provide energy efficiency training and information to customers. Additionally, CESP has staff that is trained to offer payment assistance through the Heat and Warmth Fund (THAW).

To participate in the program, customers must do the following:

- Call 1-866-554-2653 to schedule an appointment.
- Keep scheduled appointment.
- Have not visited the site within the last eight months

Currently, four churches within the Detroit City boundaries house a CESP site. The four locations and hours of operation are as follows:

	<b><u>Winter hours:</u></b>	<b><u>Summer hours:</u></b>
<b>New Galilee Baptist Church</b> 11241 Gunston, Detroit, MI 48213	Monday thru Thursday 8:30 am - 5 pm	Tuesday and Thursday 8:30 am - 12 pm
<b>Second Ebenezer Church</b> 14601 Dequindre, Detroit, MI 48203	Monday thru Thursday 11 am - 7 pm	Monday and Wednesday 1 pm - 5 pm
<b>St. Cecilia Catholic Church</b> 10400 Stoepel, Detroit, MI 48204	Monday thru Thursday 3:30 pm - 9 pm	Tuesday and Thursday 3:30 pm - 7 pm
<b>Fellowship Chappel</b> (opening soon) 7707 W. Outer Drive, Detroit, MI 48235	Monday thru Thursday 8:30 am - 5 pm	Monday and Wednesday 8:30 am - 12 pm

For additional information regarding these and other programs, please contact Cheryl Tramble at (313) 389-7761 or Denise Diz at (248)223-2377. Customers inquires should be directed to (800) 477-4747.



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**2009-2010 Customer Assistance Programs**

[www.michigangasutilities.com](http://www.michigangasutilities.com)

**Winter Protection**

The Winter Protection Plan protects **eligible senior and low-income customers** from service shutoff and high utility bill payments during the winter months (November 1 through March 31). Eligible customers may enroll in the Winter Protection Plan anytime between November 1 and March 31.

Eligible low-income customers who participate in the Winter Protection Plan will not have service discontinued during the winter months if they pay at least 7% of their estimated annual bill each month, plus past due balances in equal monthly installments between the date of application and the start of the subsequent heating season (beginning November 1).

Eligible senior citizen customers who participate in the Winter Protection Plan are not required to make specific payments between November 1 and March 31 to ensure that their service will not be shut off. However, seniors are encouraged to pay whatever they can during the winter so they will not have large, unmanageable bills when the protection period ends.

When the protection period ends (March 31), all eligible senior and low-income Winter Protection Plan participants will need to pay the full current monthly bill plus the arrearage in equal monthly installments owed from the winter months. These monthly amounts are to be paid through the start of the subsequent heating season.

**Customers qualify for the Winter Protection Plan if they meet one of the following requirements:**

- Are age 65 or older
- Receive Department of Human Services cash assistance
- Receive Food Stamps
- Receive Medicaid
- Have a household income at or below 150% of poverty level

Customers can call Michigan Gas Utilities at 1-800-401-6402 to apply or for additional information.

## Michigan Energy Assistance Directory 2009-2010

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### 2009-2010 Customer Assistance Programs

[www.michigangasutilities.com](http://www.michigangasutilities.com)

#### **The Share the Warmth Fund**

MGU encourages our customers and employees to contribute to the Share the Warmth Fund, a new bill assistance fund and partnership of MGU and The Salvation Army, in Michigan. MGU matches 50% of all customers contributions to help many customers ease their energy burden. All MGU customers, who would like to help, can contact Michigan Gas Utilities to inquire about the available options for making one-time or monthly donations to this program. Customers who may need assistance with their MGU bill may contact their local Salvation Army to inquire about the program guidelines and potential assistance, beginning February 1, 2010.

#### **Medical Emergency Protection**

Customers are protected from service shut-off for nonpayment of their natural gas and/or electric bill for up to 21 days if they have a proven medical emergency. They must provide written proof from a doctor that a medical emergency exists.

#### **Shut-off Protection for Customers on Active Duty in the Military**

If a Michigan Gas Utility customer of record or their spouse is called to full-time active military service by the President of the United States or the Governor of Michigan during a time of declared national or state emergency or war, they may apply for shut-off protection from their electric or natural gas service for up to 90 days. At the end of the active duty period, they must notify their utility company of their status and make payment arrangements.

For more information on these programs and to discuss assistance options and your specific situation, please contact Michigan Gas Utilities at 1-800-401-6402.



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**2009-2010 Customer Assistance Programs**

[www.semcoenergygas.com](http://www.semcoenergygas.com)

**The Heat And Warmth Fund (THAW)**

SEMCO Energy is a partner with THAW, a non-profit agency that provides energy bill payment assistance to qualified low-income customers who have used all other resources and need assistance with their utility bill. SEMCO and THAW also partner on a restoration program for qualified customers to ensure gas service is restored for the upcoming winter season.

**Home Heating Credit (HHC)**

Under this program, an energy draft may be issued to the company or to the eligible customer from the State of Michigan treasury department. SEMCO Energy will assist customers to complete the HHC forms over the telephone. The customer can call 1-800-280-2091. This program runs from mid-January through September 30 of each year.

**Emergency Medical Extensions**

If a medical emergency arises in the home, service Interruption will be postponed for 21 days with a physician's certificate stating that the shutoff will aggravate the existing medical condition. Extensions are permitted.

**Winter Protection Program (WPP)**

Our winter protection program can help avoid interruption of service during the winter months from November 1 through March 31. This program includes a payment schedule for both current and past due bills. In April, the account will be reconciled and the outstanding balance may be paid in equal monthly installments between April 1 and October 31. Qualified customers cannot exceed a household income of 150% of the poverty level and must register with the State of Michigan Department of Human Resources (DHS) to be enrolled.

**Senior Protection**

Any senior regardless of income is eligible for senior protection. Service will not be interrupted between November 1 and March 31. The qualifying age for a senior is 65 years. On April 1, if requested, the senior may pay any outstanding balance in equal monthly installments between April 1 and October 31.



## Michigan Energy Assistance Directory 2009-2010

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### 2009-2010 Customer Assistance Programs

[www.semcoenergygas.com](http://www.semcoenergygas.com)

#### **Military Protection**

An eligible military customer or spouse may avoid disruption of service for a period of 90 days if certain conditions are met. Request for this protection is made directly to SEMCO Energy.

#### **Flex Budget Program**

SEMCO Energy's Flex Budget Program is open to all residential customers. The amount paid each month will be the same for 11 months and in the 12<sup>th</sup> month, the account is reconciled to reflect any under or over amount. The budget amount may be adjusted midway through the year based on weather factors and gas prices. Each bill will also reflect the actual cost and amount of gas used each month.

For information regarding these and other program, please contact Cheryl Hachee at 1-810-887-2022.

## **Michigan Electric & Gas Association (MEGA)**

[www.gomega.org](http://www.gomega.org)

The Michigan Electric and Gas Association (MEGA) is a trade association established in 1984 to provide a collective voice in Michigan government and public affairs for its board member investor-owned electric and gas public utilities. MEGA works with the Michigan legislature, federal and state regulatory agencies and the entire Michigan energy industry to assure safe, reliable and affordable electric and gas utility service.

There are currently ten MEGA Board member investor-owned utilities, including Alpena Power Company, Aurora Gas Company, Citizens Gas Fuel Company, Edison Sault Electric Company, Indiana Michigan Power Company, Michigan Gas Utilities Corporation, Upper Peninsula Power Company, We Energies, Wisconsin Public Service Corporation and Xcel Energy. These companies collectively serve more than 261,000 electric and 187,000 gas utility customers in Michigan.

MEGA works with all of the investor-owned utilities in Michigan on matters of common interest, utilizing either its committee structure or task-oriented working groups. MEGA receives support from board members and other industry participants, including American Transmission Company LLC, Consumers Energy Company, The Detroit Edison Company, Michigan Consolidated Gas Company and SEMCO Energy Gas Company. MEGA works cooperatively with other associations representing and groups regarding industry matters, including the Michigan Electric Cooperative Association, the Michigan Municipal Electric Association, MISS DIG Systems, Inc. and the Coalition to Keep Michigan Warm.

MEGA serves as a forum for industry communication and information exchange on matters of public policy, legal issues, legislation and utility service. MEGA has coordinated joint member and industry filings in regulatory proceedings before the Michigan Public Service Commission and court cases. Input from committees and workgroups is used to identify issues and develop consensus positions. MEGA actively sponsors and co-sponsors industry conferences and meetings.

For more information contact:

James A. Ault, President.....(517) 484-7730

Susan J. Denison, Administrative Assistant

MEGA

110 W. Michigan Avenue, Suite 1000 B

Lansing, MI 48933

**Michigan Energy Assistance Directory  
2009-2010**

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**Michigan Electric & Gas Association (MEGA)**

(cont.)

MEGA members include the following:

**Alpena Power Company** (electric only)

Customer Service .....(989) 358-4900

401 N. 9<sup>th</sup> Street, PO Box 188

Alpena, MI 49707

Website: [www.alpenapower.com](http://www.alpenapower.com)

Contact: Ann Nowak .....(989) 358-4901

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**Aurora Gas Company** (gas only)

Customer Service .....(989) 733-6625

7038 Black River Road

PO Box 721

Onaway, MI 49765

Website: [www.auroragas.com](http://www.auroragas.com)

Contact: Sue Nelson.....(989) 733-6625

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**Citizens Gas Fuel Company** (gas only)

Customer Service .....1-800-982-2831

127 N. Main Street

PO Box 40

Adrian, MI 49221

Website: [www.citizensgasfuel.com](http://www.citizensgasfuel.com)

Contact: Becky Gramling .....(517) 264-4410

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**Edison Sault Electric Company** (electric only)

Customer Service .....(877) 254-8233 or

725 E. Portage Avenue.....(906) 632-5141

Sault Ste. Marie, MI 49783

Website: [www.edisonsault.com](http://www.edisonsault.com)

Contact: Mandy Emplit .....(906) 632-5166

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**Michigan Energy Assistance Directory  
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**Michigan Electric & Gas Association (MEGA)**

(cont.)

**Wisconsin Public Service Corporation** (electric and gas)

Customer Service .....1-800-450-7260

700 N. Adams, PO Box 19002

Green Bay, WI 54307-9002

Website: [www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

Contact: James Phillippo.....(920) 433-5763

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**Xcel Energy** (electric and gas)

Customer Service .....1-800-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....1-800-331-5262

**Michigan Energy Assistance Directory  
2009-2010**

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**Michigan Electric Cooperative Association (MECA)**

[www.countrylines.com](http://www.countrylines.com)

The Michigan Electric Cooperative Association (MECA) is a statewide trade association representing Michigan's nine distribution cooperatives and one generation and transmission cooperative. Electric cooperatives are nonprofit, member-owned and controlled utilities, which are governed by a board of directors elected from its members.

Michigan's electric cooperatives serve more than 315,000 meters, employ approximately 750 people, have total revenues in excess of \$400 million, and maintain over 37,500 miles of distribution line in 62 of Michigan's 83 counties.

For more information contact:

Michael Peters, President and CEO .....(571) 351-6322

Michael Buda, Director of External Affairs

Susan Schlaybaugh, Director of Legislative Relations

MECA

2859 W. Jolly Road

Okemos, MI 48864

MECA's members include the following:

**Alger Delta Cooperative Electric Association**

Customer Service: .....1-800-562-0950 or

426 North 9th St. (906) 428-4141

Gladstone, MI 49837

[www.algerdelta.com](http://www.algerdelta.com)

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**Cherryland Electric Cooperative**

Customer Service: .....1-800-442-8616 or

5930 U.S. 31 South (231) 486-9200

P.O. Box 298

Grawn, MI 49637

[www.cecelec.com](http://www.cecelec.com)

**Michigan Energy Assistance Directory  
2009-2010**

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**Michigan Electric Cooperative Association (MECA)**

(cont.)

**Cloverland Electric Cooperative**

Customer Service: .....(906) 635-6800

2916 W. M-28

Dafter, MI 49724

[www.cloverland.com](http://www.cloverland.com)

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**Great Lakes Energy – Boyne City**

Customer Service: .....(888) 485-2537 or

1323 Boyne Avenue

(231) 582-6521

P.O. Box 70

Boyne City, MI 49712-0070

[www.gtlakes.com](http://www.gtlakes.com)

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**Great Lakes Energy – Newaygo**

Customer Service: .....(231) 652-1651

One Cooperative Center Dr.

P.O. Box 800

Newaygo, MI 49337

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**Great Lakes Energy – Hart**

Customer Service: .....(231) 873-7481

P.O. Box 232

Hart, MI 49420

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**HomeWorks Tri-County Electric Cooperative**

Customer Service: .....(517) 647-7554

7973 E. Grand River

P.O. Box 379

Portland, MI 48875

[www.homeworks.org](http://www.homeworks.org)

**Michigan Energy Assistance Directory  
2009-2010**

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**Michigan Electric Cooperative Association (MECA)**

(cont.)

**Midwest Energy Cooperative**

Customer Service: .....1-800-492-5989 or  
901 E. State St. (269) 445-1000  
P.O. Box 127  
Cassopolis, MI 49031  
[www.teammidwest.com](http://www.teammidwest.com)

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**Ontonagon County Rural Electrification Association**

Customer Service .....1-800-562-7128 or  
500 J.K. Paul St. (906) 884-4151  
Ontonagon, MI 49953  
<http://ontonagon.countrylines.com>

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**Presque Isle Electric & Gas Co-op**

Customer Service: .....1-800-423-6634 or  
19831 M-68 Highway (989) 733-8515  
P.O. Box 308  
Onaway, MI 49765  
[www.pieg.com](http://www.pieg.com)

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**Thumb Electric Cooperative**

Customer Service: .....1-800-327-0166 or  
2231 Main St. (989) 658-8571  
Ubyly, MI 48475-0157  
[www.tecmi.com](http://www.tecmi.com)

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**Wolverine Power Cooperative**

Customer Service: .....1-800-283-1250 or  
10125 W. Watergate Road.....(231) 775-5700  
P.O. Box 229  
Cadillac, MI 49601-0229  
[www.wpsci.com](http://www.wpsci.com)

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**Michigan Propane Gas Association (MPGA)**

[www.usemichiganpropane.com](http://www.usemichiganpropane.com)

The mission of the Michigan Propane Gas Association (MPGA) is to promote the proper handling and use of propane, to work for favorable environment for propane distribution and marketing, and to increase its application by demonstrating propane's value as a clean energy source.

The MPGA is a trade and membership service organization that represents propane marketers throughout the state. Founded on April 3, 1947, the MPGA has grown in its influence, while maintaining its core principles of education and safety.

The MPGA's primary purpose is to maintain high standards of practice within the industry and, in so doing, protect and expand the ability of its members to compete in the marketplace. The MPGA is dedicated to the betterment of the propane industry and to the customers it serves in Michigan. Since its inception, the MPGA has been supported by its many volunteers who dedicate their time for the betterment of the industry.

For more information contact:

Michigan Propane Gas Association (MPGA) .....(517) 487-2021  
Derek Dalling, Executive Director  
1000 West St. Joseph, Suite 200  
P.O. Box 15339  
Lansing, MI 48901-5339  
Fax: 517-485-9408  
Email: [mpga@kindsvatterassociates.com](mailto:mpga@kindsvatterassociates.com)

A complete listing of MPGA members and contact information is found under the "Utility Information" tab.

**Michigan Energy Assistance Directory  
2009-2010**

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**Cooperative Electric Utilities**

**Alger Delta Cooperative Electric Association**

Customer Service: .....1-800-562-0950  
426 N. 9<sup>th</sup> Street  
Gladstone, MI 49837  
[www.algerdelta.com](http://www.algerdelta.com)

Contact: Tom Harrell, General Mgr. ....(906) 428-4141

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**Bayfield Electric Cooperative, Inc.**

Customer Service: .....1-800-278-0166  
68325 Lea Street  
P.O. Box 68  
Iron Rive, WI 54847  
[www.bayfeldelectric.com](http://www.bayfeldelectric.com)

Contact: C.J. Melchiors, Mgr. ....(715) 372-4287

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**Cherryland Electric Cooperative**

Customer Service: .....1-800-442-8616 or  
5930 U.S. 31 South (231) 486-9200  
P.O. Box 298  
Grawn, Michigan 49637  
[www.cecelec.com](http://www.cecelec.com)

Contact: Anthony Anderson, General Mgr. ....1-800-442-8616

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**Cloverland Electric Cooperative**

Customer Service: .....1-800-562-4953  
2916 W. M-28  
P.O. Box 97  
Dafter, MI 49724  
[www.cloverland.com](http://www.cloverland.com)

Contact: Dan Dasho, Mgr. ....(906) 635-6800

**Michigan Energy Assistance Directory  
2009-2010**

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**Cooperative Electric Utilities**

(cont.)

**Great Lakes Energy Cooperative**

Customer Service:.....(888) 485-2537

1323 Boyne Avenue

P.O. Box 70

Boyne City, MI 49712

[www.gtlakes.com](http://www.gtlakes.com)

Contact: Steven Boeckman, President & CEO (231) 582-6521

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**HomeWorks Tri-County Electric Cooperative**

Customer Service:.....1-800-562-8232

7923 E. Grand River Avenue

P.O. Box 379

Portland, MI 48875

[www.homeworks.org](http://www.homeworks.org)

Contact: Mark Kappler, General Mgr. & CEO .....(517) 647-7554

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**Midwest Energy Cooperative**

Customer Service:.....1-800-492-5989

901 E. State Street

P.O. Box 127

Cassopolis, MI 49031

[www.teammidwest.com](http://www.teammidwest.com)

Contact: Robert Hance, President & CEO .....(269) 445-1000

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**Ontonagon County Rural Electrification**

Customer Service:.....(906) 884-4151

500 J.K. Paul Street

P.O. Box 97

Ontonagon, MI 49953

Contact: Thomas Haarala, Mgr.....(906) 884-4151

**Michigan Energy Assistance Directory  
2009-2010**

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**Cooperative Electric Utilities**

(cont.)

**Presque Isle Electric & Gas Co-op**

Customer Service:.....1-800-423-6634

19831 M-68 Highway

P.O. Box 308

Onaway, MI 49765

[www.pieg.com](http://www.pieg.com)

Contact: Brian Burns, President & CEO.....(989) 733-8515

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**Thumb Electric Cooperative**

Customer Service:.....1-800-327-0166 or

2231 Main Street

(989) 658-8571

P.O. Box 157

Ubly, MI 48475

[www.tecni.coop](http://www.tecni.coop)

Contact: Michael Krause, General Mgr. ....1-800-327-0166 or  
(989) 658-8571

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**Wabash Valley Power Association**

Customer Service:.....(317) 481-2800

722 N. High School Road

Indianapolis, IN 46214

[www.wvpa.com](http://www.wvpa.com)

Contact: Rick Coons, President & CEO.....(317) 481-2800

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**Wolverine Power Supply Cooperative, Inc.**

Customer Service:.....(231) 775-5700

10125 W. Watergate Road

P.O. Box 229

Cadillac, MI 49601

[www.wpsci.com](http://www.wpsci.com)

Contact: Eric Baker, President & CEO .....(231) 775-5700

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**Investor Owned Electric Utilities**

**Alpena Power Company**

Customer Service:.....(989) 358-4900

401 N. 9<sup>th</sup> Street

P.O. Box 188

Alpena, MI 49707

Website: [www.alpenapower.com](http://www.alpenapower.com)

Contact: Ann Nowak .....(989) 358-4901

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**Consumers Energy Company**

Customer Service:.....1-800-477-5050

One Energy Plaza

Jackson, MI 49201-2276

Website: [www.consumersenergy.com/welcome.htm](http://www.consumersenergy.com/welcome.htm)

Contact: State Government Affairs .....(517) 482-1525

Mary Stasek, Administrative Specialist

124 W. Allegan, Ste. 1800

Lansing, MI 48933

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**DTE Energy – Detroit Edison**

Customer Service:.....1-800-477-4747

2000 Second Avenue

Detroit, MI 48226-1279

Website: <http://my.dteenergy.com/main>

Contact: State Government Affairs .....(517) 371-2350

101 S. Washington Square, Ste. 700

Lansing, MI 48933

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**Investor Owned Electric Utilities**

(cont.)

**Edison Sault Electric Company**

Customer Service:.....(877) 254-8233 or  
725 E. Portage Avenue (906) 632-5141  
Sault Ste. Marie, MI 49783  
Website: [www.edisonsault.com](http://www.edisonsault.com)

Contact: Mandy Emplit .....(906) 632-5166

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**Indiana Michigan Power**

Customer Service:.....1-800-311-6424  
110 E. Wayne Street 2929 W. Lathrop Avenue  
Fort Wayne, IN 46802 South Bend, IN 46628  
Website: [www.indianamichiganpower.com](http://www.indianamichiganpower.com)

Contact: Sandra Frazier .....(574) 283-1812

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**Upper Peninsula Power Company**

Customer Service:.....1-800-562-7680  
600 Lakeshore Drive  
Houghton, MI 49931  
Website: [www.upppo.com](http://www.upppo.com)

Contact: Jodi Pineau .....(906) 485-2403

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**WE Energies (Wisconsin Electric Power Company and Wisconsin Gas Company)**

Customer Service:.....1-800-242-9137  
231 W. Michigan Avenue  
Milwaukee, WI 53201  
Website: [www.we-energies.com](http://www.we-energies.com)

Contact: Michael Mueller .....(414) 221-2521

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**Investor Owned Electric Utilities**

(cont.)

**Wisconsin Public Service Corporation**

Customer Service: .....1-800-450-7260

700 N. Adams Street

P.O. Box 19002

Green Bay, WI 54307-9002

Website: [www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

Contact: James Phillippo.....(920) 433-5763

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**Xcel Energy**

Customer Service .....1-800-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....1-800-331-5262

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**Municipal Electric Utilities**

**Village of Baraga**

Contact: Roy Kempainen .....(906) 353-6237  
100 Hemlock Street  
P.O. Box 290  
Baraga, MI 49908-0290

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**Bay City Electric Light & Power**

Contact: Phil Newton.....(989) 894-8346  
900 S. Water Street  
Bay City, MI 48708-7098

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**City of Charlevoix**

Contact: Don Swem .....(231) 547-3273  
210 State Street  
P.O. Box 550  
Charlevoix, MI 49720-1345  
[www.cityofcharlevoix.org/index-info.htm](http://www.cityofcharlevoix.org/index-info.htm)

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**Chelsea Electric Department**

Contact: John Hanifan.....(734) 475-1771  
305 South Main Street, #100  
Chelsea, MI 48118-1085

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**Village of Clinton**

Contact: Kevin Cornish .....(517) 456-7494  
119 E. Michigan Avenue  
Clinton, MI 49236  
[www.villageofclinton.org/power.htm](http://www.villageofclinton.org/power.htm)

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**Coldwater Board of Public Utilities**

Contact: Paul Beckhusen .....(517) 279-9531  
One Grand Street  
Coldwater, MI 49036  
[www.cbpu.com/](http://www.cbpu.com/)



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**Municipal Electric Utilities**

(cont.)

**Croswell Light & Power Department**

Contact: John Williams .....(810) 679-2120  
120 E. Sanborn Avenue  
P.O. Box 197  
Croswell, MI 48422-1224

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**City of Crystal Falls**

Contact: Charles C. Nordeman .....(906) 875-6647  
401 Superior Avenue  
Crystal Falls, MI 49920-1496

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**Daggett Electric Department**

Contact: Randall Marana .....(906) 753-4391  
200 W. School Rd.  
PO Box 2  
Daggett, MI 49821-0002

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**Detroit Public Lighting Department**

Contact: Stan Topolewski .....(313) 267-7260  
9449 Grinnell Avenue  
Detroit, MI 48213  
[www.ci.detroit.mi.us/publiclighting/Default.htm](http://www.ci.detroit.mi.us/publiclighting/Default.htm)

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**Dowagiac Department of Public Services**

Contact: Kevin Anderson .....(269) 782-8200  
241 South Front Street  
P.O. Box 430  
Dowagiac, MI 49047-0430

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**City of Eaton Rapids**

Contact: William LeFevere .....(517) 663-8118  
City Hall -- 200 S. Main  
Eaton Rapids, MI 48827-1256

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**Municipal Electric Utilities**

(cont.)

**Escanaba Electric Department**

Contact: Mike Furmanski, Interim Superintendent.....(906) 786-0061  
1711 Sheridan Road  
Escanaba, MI 49829-1800  
[www.escanaba.org/electric/electric.html](http://www.escanaba.org/electric/electric.html)

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**City of Gladstone Electrical Department**

Contact: Thomas E. White.....(906) 428-1701  
10 North 11<sup>th</sup> Street, P.O. Box 32  
Gladstone, MI 49837-0032  
[www.gladstonemi.org/electric.htm](http://www.gladstonemi.org/electric.htm)

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**Grand Haven Board of Light & Power**

Contact: Annette Allen .....(616) 846-9200  
1700 Eaton Drive  
Grand Haven, MI 49417-2872  
[www.ghblp.org/](http://www.ghblp.org/)

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**Harbor Springs Municipal Utility**

Contact: Fred Geuder .....(231) 526-2122  
204 E. Fairview  
Harbor Springs, MI 49740-

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**Hart Hydro-Electric**

Contact: Stanley Rickard .....(616) 873-5367  
407 State Street  
Hart, MI 49420-1228

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**Hillsdale Board of Public Utilities**

Contact: Rick Rose.....(517) 437-3387  
45 Monroe St.  
Hillsdale, MI 49242-1236  
[www.hillsdalebpu.com/](http://www.hillsdalebpu.com/)

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**Municipal Electric Utilities**

(cont.)

**Holland Board of Public Works**

Contact: Loren Howard .....(616) 355-1572  
625 Hastings Avenue  
Holland, MI 49423-5427  
[www.hollandbpw.com](http://www.hollandbpw.com)

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**Village of L'Anse**

Contact: Robert A. LaFave.....(906) 524-6116  
101 N. Main Street, -P.O. Box 157  
L'Anse, MI 49946-

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**Lansing Board of Water and Light**

Contact: J. Peter Lark.....(517) 371-6000  
1232 Haco Drive, P.O. Box 13007  
Lansing, MI 48901-3077  
[www.lbwl.com/](http://www.lbwl.com/)

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**Lowell Light & Power/Cable Television**

Contact: Greg Pierce .....(616) 897-8402  
127 N. Broadway Street, P.O. Box 229  
Lowell, MI 49331-0229

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**Marquette Board of Light and Power**

Contact: Kirby Juntala, Executive Director .....(906) 228-0322  
2200 Wright Street  
Marquette, MI 49855  
[www.mqtcty.org/blp.htm](http://www.mqtcty.org/blp.htm)

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**City of Marshall**

Contact: Tom Tarkiewicz .....(269) 781-3985  
323 W. Michigan Avenue  
Marshall, MI 49068-1547

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**Municipal Electric Utilities**

(cont.)

**Michigan South Central Power Agency**

Contact: Glenn White .....(517) 542-2346  
720 Herring Road, P.O. Box 62  
Litchfield, MI 49252-0062

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**City of Negaunee Electric Department**

Contact: Gerald Peterson.....(906) 475-7700  
100 Silver Street, P.O. Box 70  
Negaunee, MI 49866-1434

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**Newberry Water & Light Board**

Contact: Bill Glime .....(906) 293-8531  
307 East McMillan Avenue, P.O. Box 493  
Newberry, MI 49868-1550

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**Niles Utilities Department**

Contact: James Lehmkuhl.....(269) 683-4700  
322 E. Main Street, P.O. Box 217  
Niles, MI 49120-0217

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**City of Norway Electric Department**

Contact: Joe Pickart .....(906) 563-9641  
915 Brown Street, P.O. Box 99  
Norway, MI 49870-1243  
[www.norwaymi.gov](http://www.norwaymi.gov)

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**Village of Paw Paw**

Contact: John Small .....(269) 657-3169  
111 E. Michigan Avenue, P.O. Box 179  
Paw Paw, MI 49079-0179

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**Municipal Electric Utilities**

(cont.)

**City of Petoskey**

Contact: Mike Robbins.....(231) 347-2500  
101 East Lake Street  
Petoskey, MI 49770-2311

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**Portland Light and Power Board**

Contact: Jon Hyland.....(517) 647-6912  
259 Kent Street  
Portland, MI 48875-1458

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**City of St. Louis**

Contact: Kurt Giles .....(989) 681-4377  
108 W. Saginaw  
St. Louis, MI 48880  
[www.stlouismi.com/utilities/](http://www.stlouismi.com/utilities/)

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**Sebewaing Light & Water Department**

Contact: Jeffrey P. Schock.....(989) 883-2700  
110 W. Main  
Sebewaing, MI 48759

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**South Haven Board of Public Works**

Contact: Brian Disette.....(269) 637-0719  
1199 8<sup>th</sup> Avenue  
South Haven, MI 49090

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**City of Stephenson**

Contact: Ken Marklein .....(906) 753-4769  
W. 628 Samuel Street  
Stephenson, MI 49887  
[www.stephenson-mi.com](http://www.stephenson-mi.com)

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**Municipal Electric Utilities**

(cont.)

**Sturgis Municipal Electric Plant**

Contact: John Griffith .....(269) 651-2879  
130 N. Nottawa, P.O. Box 280  
Sturgis, MI 49091

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**Traverse City Light & Power**

Contact: Ed Rice .....(231) 932-4559  
1131 Hastings Street  
Traverse City, MI 49686  
[www.tclp.org](http://www.tclp.org)

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**Union City**

Contact: Dave Johnson.....(517) 741-8591  
208 N. Broadway  
Union City, MI 49094

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**Wakefield Electric Light Department**

Contact: John C. Siira.....(906) 224-1267  
311 Sunday Lake St.  
Wakefield, MI 49968

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**Wyandotte Municipal Services**

Contact: Melanie McCoy .....(734) 324-7111  
3005 Biddle Avenue, P.O. Box 658  
Wyandotte, MI 48192-0658  
[www.wyan.org/](http://www.wyan.org/)

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**Zeeland Board of Public Works**

Contact: David Walters.....(616) 772-6212  
350 E. Washington Avenue  
Zeeland, MI 49464  
[www.ci.zeeland.mi.us/bpw/bpw.htm](http://www.ci.zeeland.mi.us/bpw/bpw.htm)

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**Natural Gas Utilities**

**Aurora Gas Company**

Customer Service:.....(989) 733-6625  
7038 Black River Road  
P.O. Box 721  
Onaway, MI 49765  
Website: [www.auroragas.com](http://www.auroragas.com)

Contact: Sue Nelson.....(989) 733-6625

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**Citizens Gas Fuel Company**

Customer Service:.....1-800-982-2831  
127 N. Main Street  
P.O. Box 40  
Adrian, MI 49221  
Website: [www.citizensgasfuel.com](http://www.citizensgasfuel.com)

Contact: Becky Gramling .....(517) 264-4410

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**Consumers Energy**

Customer Service .....1-800-477-5050  
One Energy Plaza  
Jackson, MI 49201-2276  
Website: [www.consumersenergy.com/welcome.htm](http://www.consumersenergy.com/welcome.htm)

Contact: State Government Affairs .....(517) 482-1525  
Mary Stasek, Administrative Specialist  
124 W. Allegan, Ste. 1800  
Lansing, MI 48933

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**DTE Energy – MichCon**

Customer Service:.....1-800-477-4747  
2000 Second Avenue  
Detroit, MI 48226  
Website: <http://my.dteenergy.com/main>

Contact: State Government Affairs .....(517) 371-2350  
101 S. Washington Square, Ste. 700  
Lansing, MI 48933





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**Natural Gas Utilities**

(cont.)

**Xcel Energy**

Customer Service .....1-800-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....1-800-331-5262

**Michigan Energy Assistance Directory  
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## **Propane Gas Retailers**

### **Amerigas Propane LP**

4000 Leah Dr  
Flat Rock, MI 48134  
Phone: 734-676-4224  
Fax: 734-676-0028  
Contact: Gary Kuklis  
Email: gary.kuklis@amerigas.com

### **Amerigas Propane LP**

3153A US Hwy 23 South  
Alpena, MI 49707  
Phone: 989-356-0988  
Fax: 989-356-9281

### **Amerigas Propane LP**

PO Box 68  
Ashley, MI 48806  
Phone: 989-847-3041  
Fax: 989-847-2084  
Contact: Dennis Coston  
Email: costond@amerigas.com

### **Amerigas Propane LP**

11600 M 32  
Atlanta, MI 49709  
Phone: 989-785-4766  
Fax: 989-785-2361

### **Amerigas Propane LP**

1471 Sand Beach Rd  
Bad Axe, MI 48413  
Phone: 517-269-8248  
Fax: 517-269-7099

### **Amerigas Propane LP**

930 N Raymond Rd  
Battle Creek, MI 49014  
Phone: 269-962-8748  
Fax: 269-962-1702  
Contact: Kelly Steiner  
Email: steinerk@amerigas.com

### **Amerigas Propane LP**

9883 Belding Rd  
Belding, MI 48809  
Phone: 616-794-1510  
Fax: 616-794-7319  
Contact: Dennis Coston  
Email: costond@amerigas.com

### **Amerigas Propane LP**

711 E. Cayuga St.  
Bellaire, MI 49615  
Phone: 231-533-8324  
Fax: 231-533-6395  
Contact: Kevin Robertson  
Email: robertsonk@amerigas.com

### **Amerigas Propane LP**

22536 Telegraph Rd  
Brownstown Twp, MI 48183  
Phone: 734-676-4224  
Fax: 734-676-0028

### **Amerigas Propane LP**

351 West Wexford Ave  
Buckley, MI 48620  
Phone: 231-533-8324  
Fax: 231-533-6395  
Contact: Bob Maser  
Email: wilsonm@amerigas.com

### **Amerigas Propane LP**

G-4283 S Dort Hwy  
Burton, MI 48529  
Phone: 810-743-0500  
Fax: 810-743-9059

### **Amerigas Propane LP**

5555 E M 115  
Cadillac, MI 49601  
Phone: 231-779-2454  
Fax: 231-779-0452

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**Propane Gas Retailers**

(cont.)

**Amerigas Propane LP**

14900 Downey Rd  
Capac, MI 48014  
Phone: 810-395-4346  
Fax: 810-395-2373  
Contact: Steve Stone  
Email: stones@amerigas.com

**Amerigas Propane LP**

218 Water St.  
Cheboygan, MI 49721  
Phone: 231-627-9971  
Fax: 231-627-2503  
Contact: Mark Gudmunsen  
Email: gudmunsenm@amerigas.com

**Amerigas Propane LP**

681 E Chicago Rd  
Coldwater, MI 49036  
Phone: 517-278-4521  
Fax: 517-278-5203  
Contact: Steve Piloske  
Email: piloskes@amerigas.com

**Amerigas Propane LP**

8588 30th Ave (M-66)  
Ewart, MI 49631  
Phone: 231-734-5539  
Fax: 231-734-5530  
Contact: Mark Wilson  
Email: wilsonm@amerigas.com

**Amerigas Propane LP**

595 W McCoy Rd  
Gaylord, MI 49735  
Phone: 989-732-5656  
Fax: 989-731-1481  
Contact: Kevin Robertson  
Email: robertsonk@amerigas.com

**Amerigas Propane LP**

3821 M-65  
Hale, MI 48739  
Phone: 989-728-4110  
Fax: 989-728-5954

**Amerigas Propane LP**

3860 N Clare Ave  
Harrison, MI 48625  
Phone: 989-539-7050  
Fax: 989-539-5125

**Amerigas Propane LP**

137 Prospect St  
Hartford, MI 49057  
Phone: 800-424-1965  
Fax: 269-785-5926  
Contact: Mike Banic  
Email: banicm@amerigas.com

**Amerigas Propane LP**

Box AE-715 Seldon Rd  
Iron River, MI 49935  
Phone: 906-265-2519  
Fax: 906-265-4365  
Contact: Gregory Menhennick

**Amerigas Propane LP**

1600 King Hwy  
Kalamazoo, MI 49001  
Phone: 269-342-2632  
Fax: 269-342-9625  
Contact: Dean Sparkman  
Email: sparkmand@amerigas.com

**Amerigas Propane LP**

5643 East Ludington Ave  
Ludington, MI 49431  
Phone: 231-843-3165  
Fax: 231-843-4423  
Contact: Bob Maser  
Email: wilsonm@amerigas.com

**Amerigas Propane LP**

325 N Mount Tom Rd  
Mio, MI 48647  
Phone: 989-826-6281  
Fax: 989-826-6023

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**Propane Gas Retailers**

(cont.)

**Amerigas Propane LP**

250 US Hwy 41 E  
Negaunee, MI 49866  
Phone: 906-485-6700  
Fax: 906-475-4460  
Contact: Gregory Menhennick

**Amerigas Propane LP**

835 Croton Dr  
Newaygo, MI 49337  
Phone: 231-652-6848  
Fax: 231-625-7245  
Contact: Art Morales  
Email: moralesa@amerigas.com

**Amerigas Propane LP**

450 W Michigan Ave  
Parma, MI 49269  
Phone: 517-531-3426  
Fax: 517-531-3736

**Amerigas Propane LP**

1901 River Rd  
Petoskey, MI 49770  
Phone: 231-347-8131  
Fax: 231-347-0554  
Contact: Mark Gudmunson

**Amerigas Propane LP**

7971 N. Harrison, Rd  
Roscommon, MI 48653  
Phone: 989-821-4126  
Fax: 989-821-3124

**Amerigas Propane LP**

4885 East Rd.  
Saginaw, MI 48601  
Phone: 989-777-6070  
Fax: 989-777-4165  
Contact: Mike Wengrow

**Amerigas Propane LP**

2120 Ashmun St  
Sault Ste. Marie, MI 49783  
Phone: 906-632-2262  
Fax: 906-632-6073  
Contact: Karlene Mills

**Amerigas Propane LP**

6654 Cotter Ve  
Sterling Heights, MI 48314  
Phone: 586-731-4400  
Fax: 586-734-2442  
Contact: Dennis Mingle  
Email: mingled@amerigas.com

**Amerigas Propane LP**

16559 Marcellus Rd  
Three Rivers, MI 49093  
Phone: 269-273-6935  
Fax: 269-273-2209  
Contact: Dane Peterson  
Email: petersond@amerigas.com

**Amerigas Propane LP**

6435 Highland Rd  
Waterford, MI 48327  
Phone: 248-666-3978  
Fax: 248-666-1620  
Contact: Ray Baiz  
Email: baizr@amerigas.com

**Amerigas Propane LP**

750 W Elm St  
Wayland, MI 49348  
Phone: 800-792-6378  
Fax: 269-792-4230  
Contact: Matt Kleifgen  
Email: kleifgenm@amerigas.com

**Amerigas Propane LP**

5025 Carpenter Rd  
Ypsilanti, MI 48197  
Phone: 734-434-1200  
Fax: 734-434-1208  
Contact: Bonnie Lykowski  
Email: lykowskib@amerigas.com

**Amerigas Propane LP**

11150 Chicago Dr  
Zeeland, MI 49464  
Phone: 616-396-7523  
Fax: 616-393-0364  
Contact: Art Morales  
Email: moralesa@amerigas.com

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## **Propane Gas Retailers**

(cont.)

### **Heritage Propane**

5253 17 Mile Rd.  
Cedar Springs, MI 49319  
Phone: 616-696-7374  
Fax: 616-696-8292  
Contact: Blaine Cronn  
Email: bcronn@gmail.com

### **Blue Water Propane**

515 S. Parker PO Box 310  
Marine City, MI 48039  
Phone: 810-765-0050  
Fax: 810-765-7008  
Contact: Kenneth Dubay  
Email: kdubay@titanlp.com

### **Braun Propane**

10975 Hi Tech Dr.  
Whitmore Lake, MI 48189-9507  
Phone: 734-449-5800  
Fax: 734-449-9926  
Contact: Jerry Belknap

### **Holton's LP Gas**

11125 Northland Dr.  
Big Rapids, MI 49307-9086  
Phone: 231-796-9129  
Fax: 231-796-5338  
Contact: Gene Vining

### **Holton's LP Gas**

PO Box 272  
Benzonia, MI 49616-0272  
Phone: 231-882-9952  
Fax: 231-882-9155  
Contact: Randy Newland

### **Holton's LP Gas**

13443 Northland Dr.  
Cedar Springs, MI 49319-9404  
Phone: 616-696-9640  
Fax: 616-696-3310  
Contact: Edward Kulak  
Email:

### **Holton's LP Gas**

11575 US 10  
Ewart, MI 49631-8418  
Phone: 231-734-3333  
Fax: 231-734-2967  
Contact: Dewane White

### **Holton's LP Gas**

1396 Milbocker Rd  
Gaylord, MI 49735  
Phone: 989-732-3297  
Fax: 989-732-9833  
Contact: Lee Prince Jr.  
Email: lprincesr@aol.com

### **Holton's LP Gas**

22441 M 40 Hwy  
Gobles, MI 49055  
Phone: 517-628-5661  
Fax: 517-628-4486  
Contact: John Grote

### **Holton's LP Gas**

3922 S. Morey Rd.  
Lake City, MI 49651-8658  
Phone: 616-839-4600  
Fax: 616-839-4614  
Contact: Gail Witbeck

### **Holton's LP Gas**

2472 N. US Hwy 31 North  
Petoskey, MI 49970-9322  
Phone: 231-348-2731  
Fax: 231-348-9860  
Contact: Randy Kube

### **Holton's LP Gas**

1019 Fairway Drive  
Lake Isabella, MI 48893  
Phone: 989-644-2181  
Contact: Lee Prince, Sr.  
Email: lprincesr@aol.com

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### Propane Gas Retailers

(cont.)

#### Rural Gas & Appliance

3354 S. State St.  
Ionia, MI 48846-9416  
Phone: 616-527-2050  
Fax: 616-527-2794  
Contact: Don Rittersdorf  
Email: RuralGas@gmail.com

#### Rural Gas & Appliance

10972 W. Grand River  
Grand Ledge, MI 48837-9204  
Phone: 517-627-3443  
Fax: 517-627-6240  
Contact: Mike Brown

#### Rural Gas & Appliance

10150 M-46  
Lakeview, MI 48850-9507  
Phone: 989-352-7400  
Fax: 989-352-8434  
Contact: Mike Perks

#### Rural Gas & Appliance

6705 S. Greenville Rd.  
Greenville, MI 48838  
Phone: 616-754-4663  
Fax: 616-754-0988  
Contact: John Reid

#### Streat LP & Water Treatment

800 Erie St.  
Flint, MI 48507  
Phone: 810-232-3835  
Fax: 810-232-0165  
Contact: Steve Wobig

#### Tecumseh LP Gas

319 S. Adrian St.  
Tecumseh, MI 49286  
Phone: 517-423-2359  
Fax: 517-423-0809  
Contact: Mike Vigliotti  
Email: mvigliotti@titanlp.com

#### Town & Country Gas

PO Box 935  
Coloma, MI 49038  
Phone: 269-468-6721  
Fax: 269-468-4230  
Contact: Terry Phillips

#### Inergy Propane

7111 Kalamazoo Ave SE  
Caledonia, MI 49316  
Phone: 616-656-9126  
Fax: 616-656-9127

#### Inergy Propane

22 Gunpowder Rd.  
Mechanicsburg, PA 17050  
Phone: 717-991-0506  
Contact: John Simcox  
Email: jsimcox@inergyservices.com

#### Inergy Propane

Two Brush Creek Blvd. Ste. 200  
Kansas City, MO 64112  
Phone: 877-446-3749  
Fax: 816-842-1904  
Contact: Aaron McDowell  
Email: amcdowell@inergyservices.com

#### Blue Flame LP Gas

PO Box 115  
Osseo, MI 49266  
Phone: 517-523-3754  
Fax: 517-523-2968

#### DeCock Bottle Gas, Inc.

6731 Hwy. US 2 & 41 & M-35  
Escanaba, MI 49829  
Phone: 906-786-4590  
Fax: 906-786-3531  
Contact: Craig Gundry  
Email: decock@dsnet.us

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

**Gaylord Gas, Inc.**

461 E. Miller Rd. PO Box 58  
Fairview, MI 48621  
Phone: 989-848-8336  
Fax: 989-848-8226  
Contact: Terry Rhoads  
Email: trhoads@gaylordgas.com

**Gaylord Gas, Inc.**

PO Box 885  
Alpena, MI 49707  
Phone: 989-356-8401  
Fax: 989-354-6119

**Lagasco Enterprises, Inc.**

7947 Pine Street  
Germfask, MI 49836-9801  
Phone: 906-586-9601  
Fax: 906-586-9604  
Contact: Daryl Lawrence  
Email: dlawrence@lagascopropane.com

**Lagasco Enterprises, Inc.**

41405 Hwy US 41  
Chassell, MI 49916  
Phone: 906-523-4506  
Fax: 906-523-1111

**Lagasco Enterprises, Inc.**

424 Mill St  
Munising, MI 49862  
Phone: 906-387-2069  
Fax: 906-387-1727

**McBride Oil & Propane**

2080 Corunna Ave  
Owosso, MI 48867  
Phone: 989-743-4509  
Fax: 989-743-6446

**Northwest Energy**

3043 Grange Hall Rd.  
Holly, MI 48442  
Phone: 248-634-6690  
Fax: 248-634-6699  
Contact: James Cross Jr  
Email: jimc@nwnrg.com

**Northwest Energy**

11879 Grand River Rd  
Brighton, MI 48116  
Phone: 810-227-5049  
Fax: 810-227-7975

**Northwest Energy**

1840 W Caro Rd  
Caro, MI 48723  
Phone: 989-673-7714  
Fax: 989-673-5398

**Northwest Energy**

2230 Lansing Rd  
Charlotte, MI 48813  
Phone: 517-543-1560  
Fax: 517-543-7937

**Northwest Energy**

237 Graham Rd  
Imlay City, MI 48444  
Phone: 810-724-3515  
Fax: 810-724-3841

**Northwest Energy**

3043 Grange Hall Rd  
Holly, MI 48442  
Phone: 248-634-6690, ext. 122  
Fax: 248-634-6699  
Contact: Tim Miller  
Email: timm@nwnrg.com

**Northwest Energy**

3043 Grange Hall Rd.  
Holly, MI 48442  
Phone: 248-634-6690 x124  
Fax: 248-634-6699  
Contact: Jim Smallwood

**Northwest Energy**

3109 Pielemeier Dr  
Chelsea, MI 48118  
Phone: 734-475-8866  
Fax: 734-475-9648

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

#### Northwest Energy

3300 La Peer Rd  
Oxford, MI 48371  
Phone: 248-628-7377  
Fax: 248-628-3270

#### Northwest Energy

715 South St.  
Chesaning, MI 48616  
Phone: 989-845-2100  
Fax: 989-845-2392

#### Northwest Energy

PO Box 328  
Linwood, MI 48634  
Phone: 989-697-5761  
Fax: 989-697-3898

#### Northwest Energy

PO Box 216  
Breckenridge, MI 48615  
Phone: 989-842-3575  
Fax: 989-842-3078

#### Pearl Gas

PO Box 176  
Somerset Center, MI 49282  
Phone: 517-688-4486  
Fax: 517-688-9578

#### Petoskey Propane

2090 Fochtman Ind. Dr.  
Petoskey, MI 49770  
Phone: 231-347-9045  
Fax: 231-347-7590

#### ProGas Propane

1535 S. Walker Rd.  
Muskegon, MI 49442-4557  
Phone: 231-773-3261  
Fax: 231-773-3463  
Contact: Kim Kroes  
Email: [kkroes@progaspropane.com](mailto:kkroes@progaspropane.com)

#### ProGas Propane

1535 S. Walker Rd.  
Muskegon, MI 49442  
Phone: 231-773-8990  
Fax: 231-773-3463  
Contact: John Bryant

#### ProGas Propane

PO Box 118  
Barryton, MI 49305  
Phone: 989-382-7771  
Fax: 989-382-7774

#### ProGas Propane

13385 168th Ave  
Grand Haven, MI 49417  
Phone: 616-842-9240  
Fax: 616-842-3507

#### ProGas Propane

920 State St  
Hart, MI 49420  
Phone: 231-873-3182  
Fax: 231-873-0219

#### ProGas Propane

PO Box 146  
Hudsonville, MI 49426  
Phone: 616-669-1121  
Fax: 616-669-0936

#### ProGas Propane

24500 Cole Ave  
Mattawan, MI 49071  
Phone: 269-668-2220  
Fax: 269-668-7721

#### ProGas Propane

PO Box 647  
Mendon, MI 49072  
Phone: 269-496-2385  
Fax: 269-496-8130

#### ProGas Propane

PO Box 728  
Stanton, MI 48888  
Phone: 989-831-4343  
Fax: 989-831-8144



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## **Propane Gas Retailers**

(cont.)

### **ProGas Propane**

8220 Whitehall Rd  
Whitehall, MI 49461  
Phone: 231-893-3009  
Fax: 231-893-2332

### **Quality Propane**

129 W Hwy M-35  
Gwinn, MI 49841  
Phone: 906-346-4922  
Fax: 906-346-5012

### **Lakes Gas Co**

PO Box 465  
Ironwood, MI 49938  
Phone: 906-932-3832  
Fax: 906-932-1205

### **Lakes Gas Co**

W7989 Breitung Ave  
Kinsford, MI 49802  
Phone: 906-779-9776  
Fax: 906-779-5580

### **Valley National Gases, Inc.**

1315 Parkway Drive  
Howell, MI 48843  
Phone: 517-745-8500  
Fax: 517-545-3886  
Contact: John White

### **Valley National Gases, Inc.**

28240 Beck Rd  
Wixom, MI 48393  
Phone: 248-735-7700  
Fax: 248-735-2155  
Contact: Gary Edmonds

### **ADLP Gas**

5601 Belleville Rd.  
Canton, MI 48188  
Phone: 877-235-7427  
Fax: 734-397-8425  
Contact: Mary Clark  
Email: mclark@adlpgas.com

### **Al Parsch Oil & Propane Co.**

5923 West Imlay City Rd.  
Imlay City, MI 48444  
Phone: 810-724-6425  
Fax: 810-724-3330  
Contact: Al Parsh  
Email: alparsch@parschoil.com

### **Alto LP Gas Company, Inc.**

6040 Alden Nash SE  
Alto, MI 49302  
Phone: 616-868-6242  
Fax: 616-868-2063  
Contact: Andrew VanderBoegh

### **Alto LP Gas Company, Inc.**

6040 Alden Nash SE  
Alto, MI 49302  
Phone: 616-868-6242  
Fax: 616-868-2063  
Contact: David Hast  
Email: dhast@altogas.com

### **Alto LP Gas Company, Inc.**

8086 N Sheridan  
Edmore, MI 48829  
Phone: 989-427-5000  
Fax: 989-427-3697  
Contact: David Witley

### **Alto LP Gas Company, Inc.**

2538 Lansing Rd  
Charlotte, MI 48813  
Phone: 517-541-9363  
Fax: 517-541-9365  
Contact: Scott Tonkin

### **American Gas & Oil, Inc.**

440 W. Division  
Sparta, MI 49345  
Phone: 616-887-0956  
Fax: 616-887-2634  
Contact: Jason Berris  
Email: jbberris462@aol.com

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## **Propane Gas Retailers**

(cont.)

### **Applebee Oil & Propane**

PO Box 45  
Ovid, MI 48866  
Phone: 989-834-2828  
Fax: 989-834-5701  
Contact: Shane Applebee  
Email: shapple@verizon.net

### **Autore Oil Company**

Highway M-134  
Cedarville, MI 49719  
Phone: 906-484-2233  
Fax: 906-484-3060  
Contact: Steven Autore  
Email: sautore@autoreoil.com

### **Avery Oil & Propane**

402 North Street  
Mason, MI 48554  
Phone: 800-371-1767  
Fax: 517-676-9612  
Contact: Dan Webster

### **Avery Oil & Propane**

100 E Russell Rd  
Tecumseh, MI 49286  
Phone: 800-888-6602  
Fax: 517-423-6603  
Contact: Jim Lawson  
Email: jimlawson@averyoilcompany.com

### **Avery Oil & Propane**

3700 Rives Eaton Rd  
Rives Junction, MI 49277  
Phone: 517-569-3366  
Fax: 517-569-3454  
Contact: Randall Avery  
Email: randyavery@averyoilcompany.com

### **Baker's Home Service Center**

9530 Mason Dr.  
Newaygo, MI 49337  
Phone: 231-652-5252  
Fax: 231-652-3820  
Contact: Richard Nelson  
Email: rick@bakerspropane.com

### **Baker's Propane, Inc.**

1300 Howard St  
Lincoln Park, MI 48161  
Phone:  
Contact: Gary Klemz

### **Baker's Propane, Inc.**

905 N Dixie Hwy  
Monroe, MI 48161  
Phone: 419-335-2220  
Fax: 419-335-2240  
Contact: Tom Klemz  
Email: tkelmz@bakergas.com

### **Beck's Propane & Marine**

7607 N. US 27  
St. Johns, MI 48879  
Phone: 989-224-6825  
Fax: 989-224-9273  
Contact: Lisa Fisher  
Email: lfisher@becksmarine.com

### **Blarney Castle Oil & Propane**

12348 US-31  
Bear Lake, MI 49614  
Phone: 231-864-3111  
Fax: 231-864-2303  
Contact: Dennis McCarthy  
Email: dpmmc@blarneycastleoil.com

### **Blarney Castle Oil & Propane**

6416 Riggsville  
Cheboygan, MI 49721  
Phone: 231-627-7109

### **Blarney Castle Oil & Propane**

578 W US-10  
Scottsville, MI 49545  
Phone: 231-757-6588

### **Blarney Castle Oil & Propane**

7245 S Rapid City Rd  
Rapids City, MI 49676  
Phone: 231-331-6588

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

#### **Blight Oil Company**

4786 Lansing Rd  
Bancroft, MI 48414  
Phone: 989-634-9156  
Fax: 989-634-9085  
Contact: Matt Blight  
Email: matt@blightpropane.com

#### **Blue Flame Propane, Inc.**

7430 Lakeshore Dr  
Lexington, MI 48450  
Phone: 586-405-8977  
Contact: Dennis Pfeffer

#### **Blue Flame Propane, Inc.**

PO Box 430, 36065 Water St.  
Richmond, MI 48062  
Phone: 586-727-3996 x7136  
Fax: 586-727-3466  
Contact: Don Kent  
Email: dkent@fosteroil.com

#### **Blue Flame Propane, Inc.**

1993 North Tawas  
West Branch, MI 48661  
Phone: 989-205-5892  
Contact: Jim Morris

#### **Blue Flame Propane, Inc.**

5180 N Clare  
Harrison, MI 48625  
Fax: 989-205-5889  
Contact: Mike Krawczak

#### **Blue Flame Propane, Inc.**

1107 Bayliss  
Midland, MI 48640  
Phone: 989-205-5889  
Contact: Mike Krawczak

#### **Blue Flame Propane, Inc.**

448 County Center Rd  
Lapeer, MI 48446  
Phone: 810-650-3383  
Contact: Todd Liechty

#### **Blue Flame Propane, Inc.**

133 N Mt. Tom Rd  
Mio, MI 48647  
Phone: 517-403-3552  
Contact: Vince Smith

#### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Guy Bowman  
Email: bowmangas@centurytel.net

#### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Kris Bowman  
Email: bowmangas@centurytel.net

#### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Stephanie Carlson  
Email: bowmangas@centurytel.net

#### **Bowman Gas Co., Inc.**

12046 State Hwy M28  
Newberry, MI 49869  
Phone: 906-293-3439

#### **Bowman Gas Co., Inc.**

E10060 State Hwy M28  
Wetmore, MI 49895  
Phone: 906-387-4660  
Fax: 906-387-4208

#### **Busby Oil & Propane**

PO Box 284  
Omena, MI 49674  
Phone: 231-386-7181  
Fax: 231-386-7181  
Contact: Gordon Wick

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### Propane Gas Retailers

(cont.)

#### **Cass City Propane**

6407 Main St.  
Cass City, MI 48726  
Phone: 989-872-2065  
Fax: 989-872-5391  
Contact: Erica Graham  
Email: erica@casscitygas.com

#### **Cass City Propane**

32 Ohmar Rd  
Mayville, MI 48744  
Phone: 989-872-2065  
Fax: 989-872-5391

#### **Caywood Propane Gas, Inc.**

14660 Hudson Rd.  
Hudson, MI 49247  
Phone: 517-448-6981  
Fax: 517-448-8658  
Contact: Michael Caywood  
Email: mcaywood@umich.edu

#### **Co-Alliance, LLP**

16724 Bakertown Rd  
Buchanan, MI 49017  
Phone: 800-477-7860  
Fax: 269-695-5141  
Contact: Thomas Stokes  
Email: tomst@co-alliance.com

#### **Co-Alliance, LLP**

PO Box 560  
Danville, IN 46122  
Phone: 317-745-4491  
Contact: Todd Masten  
Email: toddm@co-alliance.com

#### **Coyne Oil Corporation**

914 Packard  
Mt. Pleasant, MI 48804-0009  
Phone: 989-772-2270  
Fax: 989-772-0344  
Contact: David Coyne  
Email: david.coyne@coyneoil.com

#### **Coyne Oil Corporation**

4986 E M-115  
Cadillac, MI 49601  
Phone: 800-210-0398  
Fax: 231-779-8950  
Contact: Mike Barnette

#### **Crystal Flash Energy**

5051 M-115  
Cadillac, MI 49061  
Phone: 231-775-9903  
Fax: 231-775-5594  
Contact: Bruce Nix  
Email: brucen@crystalflash.com

#### **Crystal Flash Energy**

896 W Blue Star Dr  
Traverse City, MI 49684  
Phone: 231-946-5520  
Fax: 231-946-8420  
Contact: Bryan Wurm  
Email: bryanw@crystalflash.com

#### **Crystal Flash Energy**

1021 E Michigan  
Marshall, MI 49063  
Phone: 269-781-8221  
Fax: 269-781-2632  
Contact: David Biggs  
Email: daveb@crystalflash.com

#### **Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: David Montgomery  
Email: daveb@crystalflash.com

#### **Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: David Scigliano  
Email: daves@crystalflash.com

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

**Crystal Flash Energy**

1102 Lincoln Lake Rd.  
Lowell, MI 49331-0210  
Phone: 616-897-4101  
Fax: 269-781-2632  
Contact: Ernie Bowen  
Email: ernieb@crystalflash.com

**Crystal Flash Energy**

605 Industrial Park Dr  
Greenville, MI 48838  
Phone: 616-754-3951  
Fax: 616-754-7640  
Contact: Jack Switalski  
Email: jacks@crystalflash.com

**Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: John Wozniak  
Email: johnw@crystalflash.com

**Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: Ken Christenson  
Email: kenc@crystalflash.com

**Crystal Flash Energy**

59561 LaGrave  
Paw Paw, MI 49079  
Phone: 269-657-3161  
Fax: 269-946-8420  
Contact: Kevin Stoddard  
Email: kevins@crystalflash.com

**Crystal Flash Energy**

7667 36th St  
Newaygo, MI 49337  
Phone: 231-652-7808  
Fax: 231-652-2140  
Contact: Marianne Berry  
Email: marianneb@crystalflash.com

**Crystal Flash Energy**

4523 143th Ave  
Hamilton, MI 49419  
Phone: 269-751-2630  
Fax: 269-751-2004  
Contact: Marty Wilson  
Email: martyw@crystalflash.com

**Crystal Flash Energy**

16309 County Rd 451  
Hillman, MI 49746  
Phone: 989-742-3711  
Fax: 989-742-2165  
Contact: Scott Black  
Email: scottb@crystalflash.com

**Crystal Flash Energy**

200 Industrial Park Dr  
Bangor, MI 49013  
Phone: 269-657-3161

**Crystal Flash Energy**

14985 Taylor Hawks  
Lachine, MI 49753  
Phone: 989-742-3711

**Crystal Flash Energy**

10975 Brown Rd  
Lake Odessa, MI 48849  
Phone: 616-897-4101

**Crystal Flash Energy**

13649 Mackinaw Trail  
Leroy, MI 49655  
Phone: 231-775-9903

**Crystal Flash Energy**

4981 Northland Dr  
Morley, MI 49336  
Phone: 231-652-7808

**Crystal Flash Energy**

2199 N Woods Dr  
Muskegon, MI 49442  
Phone: 616-363-4851

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### Propane Gas Retailers

(cont.)

#### **Crystal Flash Energy**

11550 Shaner NE  
Cedar Springs, MI 49319  
Phone: 616-363-4851

#### **Crystal Flash Energy**

3240 Ellsworth Rd  
Central Lake, MI 49622  
Phone: 231-946-5520

#### **Crystal Flash Energy**

3585 Hope Industry Rd  
Delton, MI 49046  
Phone: 616-897-4101

#### **Crystal Flash Energy**

1221 Athens Rd  
Athens, MI 49011  
Phone: 269-781-8221

#### **Dague Dri-Gas, Inc.**

3875 S. Graham Rd.  
Saginaw, MI 48609  
Phone: 989-781-1310  
Fax: 989-781-1310  
Contact: Keith Dague

#### **Dependable LP Gas Co.**

1245 Grand River SE  
Lowell, MI 49331  
Phone: 616-897-4225  
Fax: 616-897-0240  
Contact: Chris DeGrote  
Email: dlpg@sbcglobal.net

#### **Derrer Oil & Propane**

PO Box 678  
Mancelona, MI 49659  
Phone: 231-587-9179  
Fax: 231-587-8083  
Contact: Dennis Derrer  
Email: doug@derreroil.com

#### **Diamond Propane, LLC**

301 E. Broadway  
Woodland, MI 48897  
Phone: 269-367-9700  
Fax: 269-367-9177  
Contact: Randy Hart  
Email: randyh301@yahoo.com

#### **E.M. Sergeant Co.**

542 E Michigan Ave  
Kalamazoo, MI 49007  
Phone: 269-343-1363  
Fax: 269-343-3133  
Contact: Peter Woodruff  
Email: pete@emsergeant.com

#### **Elliot Gas & Oil Company**

PO Box 365  
Gladwin, MI 48624  
Phone: 989-426-8851  
Fax: 989-426-0066  
Contact: John Wyrembelski

#### **Ellsworth Farmers Exchange**

6509 Center St.  
Ellsworth, MI 49729  
Phone: 231-588-2300  
Fax: 231-588-2106  
Contact: Tom VanStedum

#### **Excel Propane Company**

365 S. Third Ave.  
Fruitport, MI 49415  
Phone: 231-865-3665  
Fax: 231-865-2014  
Contact: Don Kowitz  
Email: fruitport@excelpropane.com

#### **Excel Propane Company**

11775 Maple Island Rd  
Fremont, MI 49412  
Phone: 231-924-4466  
Contact: Jeff Nadeau  
Email: fremont@excelpropane.com

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### Propane Gas Retailers

(cont.)

#### **Excel Propane Company**

4168 W Polk Rd  
Hart, MI 49420  
Phone: 231-873-0004  
Contact: John Dantuma  
Email: hart@excelpropane.com

#### **Excel Propane Company**

365 S. Third Ave.  
Fruitport, MI 49415  
Phone: 231-865-3665  
Fax: 231-865-2014  
Contact: Wayne Kohley  
Email: wkohley@hotmail.com

#### **Excel Propane Company**

8980 Mason Dr  
Newaygo, MI 49337  
Phone:

#### **Fairgrove Oil Company**

1788 S. Main St.  
Fairgrove, MI 48733  
Phone: 989-693-6600  
Fax: 989-693-6011  
Contact: Roger Brink  
Email: fairgroveoil@speednetlcc.com

#### **Fick & Sons**

2345 S F-41  
Mikado, MI 48745  
Phone: 989-736-7777  
Fax: 989-736-6363  
Contact: Bob Lane  
Email: blane@fickandsons.com

#### **Fick & Sons**

3529 W M-55  
West Branch, MI 48661  
Phone: 989-345-7551  
Fax: 989-345-7319  
Contact: Eric Alderton  
Email: ealderton@fickandsons.com

#### **Fick & Sons**

113 Fig St.  
Grayling, MI 49738  
Phone: 989-348-7647  
Fax: 989-348-4262  
Contact: John Payne  
Email: jpayne@fickandsons.com

#### **Fick & Sons**

113 Fig St.  
Grayling, MI 49738  
Phone: 989-348-7647  
Fax: 989-348-4262  
Contact: Scott Gabriel  
Email: sgabriel@fickandsons.com

#### **Fischer LP Gas**

17254 Caberfae Hwy  
Wellston, MI 49689  
Phone: 231-848-4789  
Fax: 231-848-4748  
Contact: Mark Fischer  
Email: igotgas55@hotmail.com

#### **Forward Corporation**

219 N. Front St.  
Standish, MI 48658  
Phone: 989-846-4501 x163  
Fax: 989-846-4412  
Contact: Jerry Nelson  
Email: jnelson@forwardcorp.com

#### **Franger Gas Co., Inc.**

PO Box 126  
Jones, MI 49061  
Phone: 269-244-8219  
Fax: 269-244-8990  
Contact: Bob Scott  
Email: shared@frangergas.com

#### **G & K Gas Corporation**

902 S. Orange St.  
Sturgis, MI 49091  
Phone: 269-651-8387  
Fax: 269-651-8278  
Contact: Dean Maystead  
Email: g\_kgas@voyager.net

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**Propane Gas Retailers**

(cont.)

**Garst LP Gas, Inc.**

4576 Teal Rd.  
Petersburg, MI 49270  
Phone: 734-279-1443  
Fax: 734-279-2990  
Contact: Rodney Garst  
Email: rodgarst@yahoo.com

**Gary Oil Company**

5130 N. US-23  
Oscoda, MI 48750-0287  
Phone: 989-739-9231  
Fax: 989-739-0567  
Contact: Daniel Gary  
Email: dgary@i-star.com

**Gas Production Co., Inc.**

8512 E. M-46  
Vestaburg, MI 48891  
Phone: 989-268-5079  
Fax: 989-268-5697  
Contact: Marc Sutherland  
Email: marc@gasproductioncompany.com

**Go-Gas Propane**

66020 M-62 N  
Edwardsburg, MI 49112  
Phone: 800-508-2002  
Fax: 269-445-8570  
Contact: Darrell Tittle

**Greene's Gas Co., Inc.**

2625 S. Huron Rd.  
Kawkawlin, MI 48631  
Phone: 989-684-3701  
Fax: 989-684-4195  
Contact: Bryan Greene  
Email: mdubiel@ggci.net

**Hamilton Energy**

6766 E Traverse Hwy  
Traverse City, MI 49684  
Phone: 888-GAS-2YOU  
Fax: 231-946-5862  
Contact: Kevin Kobbins  
Email: kkobbins@hfb.com

**Hamilton Energy**

4671 Washington Ave.  
Hamilton, MI 49419  
Phone: 269-751-5171  
Fax: 269-751-1039  
Contact: Pamela Schut  
Email: pschut@hfb.com

**Heintz' Propane, LLC**

5019 E Arnold Lk Rd  
Harrison, MI 48625  
Phone: 989-539-0251  
Fax: 989-539-4173  
Contact: Marvin Heintz  
Email: heintz99@hughes.net

**Hirschman Propane, Inc.**

9773 Saginaw St.  
Reese, MI 48757  
Phone: 989-868-9833  
Fax: 989-868-3432  
Contact: Mark Hirschman  
Email: hirschmanoil@juno.com

**Homeworks Tri-County Propane, LLC**

7973 E. Grand River Ave.  
Portland, MI 48875  
Phone: 877-574-2740  
Fax: 517-647-1297  
Contact: Randy Halstead  
Email: rhalstead@homeworks.org

**Homeworks Tri-County Propane, LLC**

3681 Costabella Rd  
Blanchard, MI 49310  
Phone: 877-574-2740  
Contact: Randy Halstead

**Hopkins Propane**

119 S. Water St.  
Hopkins, MI 49328  
Phone: 269-793-7205  
Fax: 269-793-3071  
Contact: Kris VanAndel  
Email: kvanandel@waycom.com



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### Propane Gas Retailers

(cont.)

#### **Hopkins Propane**

2701-12th Street  
Hopkins, MI 49328  
Phone: 269-792-7205  
Fax: 269-792-9120  
Contact: Kris VanAndel  
Email: kvanande@triton.net

#### **Hotflame Gas, Inc.**

136 US 41  
Carney, MI 49812  
Phone: 906-639-2122  
Fax: 906-639-2173  
Contact: Dennis Spehar  
Email: dennis.spehar@semcoenergy.com

#### **Hotflame Gas, Inc.**

323 4th Ave  
Menominee, MI 49858  
Phone: 906-639-2122  
Contact: Dennis Spehar

#### **Hotflame Gas, Inc.**

125 Lake Antonie Rd.  
Iron Mountain, MI 49801  
Phone: 906-639-2122  
Contact: Dennis Spehar

#### **Huron Gas Company**

7564 Pigeon Rd.  
Pigeon, MI 48755  
Phone: 989-453-2472  
Fax: 989-453-2432  
Contact: Joseph Maust  
Email: joemaust@yahoo.com

#### **Johnson's Propane**

507 S Otsego Ave  
Gaylord, MI 49734  
Phone: 989-732-2451  
Fax: 989-732-1682  
Contact: Kevin Johnson  
Email: kejohnson@dunnsonline.com

#### **Kent Oil & Propane**

735 Durkee St.  
Nashville, MI 49073  
Phone: 517-852-9210  
Fax: 517-852-0918  
Contact: Jeff Hynes  
Email: jhynes@kentoilpropane.com

#### **Kimmel Propane, Inc.**

303 Commerce Dr.  
Ithaca, MI 48847  
Phone: 989-875-2385  
Fax: 989-875-7152  
Contact: Scott Kimmel

#### **Knapp Energy, Inc.**

PO Box 50907  
Kalamazoo, MI 49005  
Phone: 269-388-5034  
Fax: 269-388-3984  
Contact: David Knapp  
Email: office@knappenergy.com

#### **Knoll Gas & Propane**

110 M-51 N  
Decatur, MI 49045  
Phone: 269-423-2366  
Fax: 269-423-8758  
Contact: Evan Knoll  
Email: knollgas@yahoo.com

#### **Kohler NRG & Propane**

957 S Van Dyke  
Bad Axe, MI 48413  
Phone: 888-950-7975  
Fax: 989-269-9348  
Contact: Mike Kohler  
Email: propane@avci.net

#### **Kohler's Propane**

4130 Main St  
Brown City, MI 48416  
Phone: 800-572-2191  
Fax: 810-346-5019  
Contact: Steve Kohler  
Email: gasman@greatlakes.net

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### Propane Gas Retailers

(cont.)

#### **Kohley's Superior Propane**

2404 Glade St.  
Muskegon Heights, MI 49444  
Phone: 800-686-3224  
Fax: 231-733-1848  
Contact: Lance Kohley  
Email: lance@kohleys.com

#### **Krzyske Brothers Co.**

28117 Waltz Rd.  
New Boston, MI 48164  
Phone: 734-654-2200  
Fax: 734-654-8508  
Contact: John Krzyske

#### **L.A. Bexten, Inc.**

6610 Sylvania-Petersberg Rd.  
Ottawa Lake, MI 49267  
Phone: 734-856-2655  
Fax: 734-854-2592  
Contact: David Hasbrouck  
Email: l.a.bexten@buckeye-express.com

#### **Lansing Ice & Fuel Company**

PO Box 20097  
Lansing, MI 48901  
Phone: 517-372-9777  
Fax: 517-485-9482  
Contact: Ron Bewersdorff  
Email: rsblifco@tds.net

#### **Liberty Propane**

116 Martin St.  
Reading, MI 49274  
Phone: 517-283-1328  
Fax: 517-283-3645  
Contact: Kandaus Wiley  
Email: tristatecyl@qcn.net

#### **Long Oil & LP**

6171 Vickeryville Rd.  
Sheridan, MI 48884  
Phone: 989-261-4373  
Fax: 989-261-4014  
Contact: Steven Long  
Email: thelongs@nethawk.com

#### **Long's Tri-County Gas Company, Inc.**

2535 VanDyke Rd  
Marlette, MI 48453  
Phone: 989-635-3596  
Fax: 989-635-5585  
Contact: David Long  
Email: dave@longsgas.com

#### **Long's Tri-County Gas Company, Inc.**

7544 S Brockway  
Yale, MI 48097  
Phone: 810-387-2033  
Fax: 810-387-4447  
Contact: David Long

#### **Lyons LP Gas Company**

16740 County Rd 10-3  
Lyons, OH 43533  
Phone: 517-547-3004  
Fax: 517-547-3033  
Contact: Ludlow Seaman  
Email: lyonsLPGas@bright.net

#### **Lyons LP Gas Company**

3880 N Meridian Rd  
Addison, MI 49220  
Phone: 517-547-3004  
Fax: 517-547-3033  
Contact: Steve Rosebreck  
Email: srosebrocklyons@sominet.com

#### **Marlette Oil & Gas Co.**

2875 Main St  
Marlette, MI 48453  
Phone: 989-635-7559  
Fax: 989-635-5315  
Contact: Scott Dorman  
Email: mog@centurytel.net

#### **Michael Oil & Propane**

18655 Northland Dr.  
Big Rapids, MI 49307-9773  
Phone: 231-796-8681  
Fax: 231-796-8673  
Contact: Gail Bailey  
Email: michaeloilandpropane@msn.com

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**Propane Gas Retailers**

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**Midwest Propane, LLC**

13600 M-40  
Gobles, MI 49055  
Phone: 800-492-5989  
Fax: 269-445-3792  
Contact: Andy Badner

**Midwest Propane, LLC**

3181 S Evergreen  
White Cloud, MI 49349  
Phone: 800-492-5989  
Fax: 269-445-3792  
Contact: Andy Badner

**Midwest Propane, LLC**

901 E. State St.  
Cassopolis, MI 49031  
Phone: 800-492-59889 x1012  
Fax: 269-445-3792  
Contact: Billy Meggs  
Email: billym@teammidwest.com

**Midwest Propane, LLC**

1610 East Maumee St  
Adrian, MI 49221  
Phone: 800-492-5989

**Miles Propane**

246 N. Eddy  
Merrill, MI 48637  
Phone: 989-643-0700  
Fax: 989-643-0900  
Contact: Barry Marlow  
Email: barry@mpioil.com

**Naser Oil & Propane**

N15889  
Powers, MI 49874  
Phone: 906-497-5172  
Fax: 906-497-4404  
Contact: Jeffrey Naser

**Norman Oil Co.**

PO Box 198  
Chatham, MI 49816  
Phone: 906-439-5149  
Fax: 906-439-5636  
Contact: Steve Norman  
Email: snorman@tds.net

**Nottawa Gas Company**

60300 M-66  
Nottawa, MI 49075  
Phone: 269-659-8777  
Fax: 269-651-8568  
Contact: James Brandon  
Email: jim@nottawagas.com

**Nottawa Gas Company**

100 US-27 S  
Tekonsha, MI 49092  
Phone: 517-767-3502  
Fax: 517-767-3712  
Contact: Wayne Tackett

**Owens Propane Services**

408 N. Albion  
Albion, MI 49224  
Phone: 517-629-3511  
Fax: 517-629-5335  
Contact: Randy Purucker  
Email: shelleyoilco@excite.com

**Parker's Propane Gas Company**

G-1447 E. Carpenter Rd.  
Flint, MI 48505  
Phone: 810-789-9177  
Fax: 810-789-3579  
Contact: Brian Parker

**Parker's Propane Gas Company**

5000 Zelle Rd  
Bridgeport, MI 48722  
Phone: 989-777-5533  
Fax: 989-777-1831  
Contact: Charlie Barden

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

#### **Pennington Gas Service**

13400 S M-52  
Stockbridge, MI 49285  
Phone: 517-851-7577  
Fax: 517-851-4900  
Contact: Eli Parker  
Email: eli@penningtongas.com

#### **Pennington Gas Service**

7403 State Rd  
Coopersville, MI 49404  
Phone: 616-837-7366  
Fax: 616-837-6438  
Contact: Joe Stewart  
Email: joes@penningtongas.com

#### **Pennington Gas Service**

420 N Willbrook Rd  
Coldwater, MI 49036  
Phone: 517-279-1300  
Fax: 517-279-7526  
Contact: Larry Burkhard  
Email: larry@penningtongas.com

#### **Pennington Gas Service**

9155 W. Weston Rd.  
Morenci, MI 49256  
Phone: 517-458-7107  
Fax: 517-458-7611  
Contact: Laura Garrow  
Email: laura@penningtongas.com

#### **Pennington Gas Service**

9155 W. Weston Rd.  
Morenci, MI 49256  
Phone: 517-458-7107  
Fax: 517-458-7611  
Contact: Mark Pennington  
Email: markp@penningtongas.com

#### **Pennington Gas Service**

7119 Old US-23  
Fenton, MI 48430  
Phone: 517-851-7577  
Fax: 517-851-4900  
Contact: Mary Shaffer  
Email: mary@penningtongas.com

#### **Peterson Oil & Propane, Inc.**

PO Box 788  
Greenville, MI 48838  
Phone: 616-754-3254  
Fax: 616-754-2232  
Contact: Mike Peterson  
Email: mpeterson@petersonoil.com

#### **Pohl Oil & Propane**

305 S. Westphalia St.  
Westphalia, MI 48894  
Phone: 989-587-3291  
Fax: 989-587-3625  
Contact: Daniel Pohl  
Email: dpohl@pohloilco.com

#### **Propane Services**

7200 Inkster Rd.  
Taylor, MI 48180  
Phone: 313-292-9100  
Fax: 313-292-5950  
Contact: Ron Lamentola  
Email: rlamentola@propaneservices.net

#### **Purity Cylinder Gases, Inc.**

2897 S Isabella Rd  
Mt. Pleasant, MI 48858  
Phone: 989-775-0898  
Fax: 989-779-1918  
Contact: Don O'Brien  
Email: dobrien@puritygas.com

#### **Purity Cylinder Gases, Inc.**

2580 28th St. SW  
Wyoming, MI 49509-0390  
Phone: 616-532-2375  
Fax: 616-532-5626  
Contact: Jim Hoekstra  
Email: jhoekstra@puritygas.com

#### **Purity Cylinder Gases, Inc.**

2015 Plett Rd  
Cadillac, MI 49601  
Phone: 231-779-2468  
Fax: 231-779-1872  
Contact: Nate VanderHoff  
Email: nvanderhoff@puritygas.com

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### Propane Gas Retailers

(cont.)

#### **Purity Cylinder Gases, Inc.**

1638 Armstrong Rd  
Warsaw, IN 46580  
Phone: 574-267-6066  
Fax: 574-262-2523  
Contact: Randy Garlock  
Email: rgarlock@puritygas.com

#### **Reliance Bottle Gas Company**

6025 Secor Rd.  
Toledo, OH 43613  
Phone: 419-473-1374  
Fax: 419-473-8785  
Contact: Harold Miller  
Email: hamiller@reliance-energy.com

#### **S&F Propane LLC**

9925 East D Avenue  
Richland, MI 49083  
Phone: 269-377-8705  
Fax: 269-629-0120  
Contact: Jodi Stafford

#### **Schluckebier Oil & Propane Company**

PO Box 269  
Frankenmuth, MI 48734  
Phone: 989-652-9821  
Fax: 989-652-9894  
Contact: Wallace Schluckebier  
Email: deblandin5@yahoo.com

#### **Schultz Bottle Gas**

1115 Dexter  
Milan, MI 48160  
Phone: 313-439-1503  
Fax: 313-439-1504  
Contact: Marvin Schultz

#### **Scotland Oil Company**

114 Grant St.  
Alma, MI 48801  
Phone: 989-463-4242  
Fax: 989-463-3473  
Contact: Jason Deja  
Email: jasondeja@yahoo.com

#### **Settlers Cooperative, Inc.**

PO Box 50  
Bruce Crossing, MI 49912-0098  
Phone: 906-827-3515  
Fax: 906-827-3604  
Contact: Robert Peltola  
Email: settlers@jamadodts.com

#### **Shute Oil Company**

11150 Main St  
Rudyard, MI 49780  
Phone: 906-478-3271  
Fax: 906-478-3151  
Contact: David Shute  
Email: shute@lighthouse.net

#### **Spratt's LP Gas**

3000 State Rd  
Hillsdale, MI 49242  
Phone: 517-437-3773  
Fax: 517-437-5078  
Contact: Tom Spratt  
Email: tomspratt1@yahoo.com

#### **Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Brian Lincoln  
Email: bjlincoln@slpg.net

#### **Stanford LP Gas**

1420 W M-61  
Gladwin, MI 48624  
Phone: 989-426-5000  
Fax: 989-426-2926  
Contact: Daniel Roberts

#### **Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Duane Stanford  
Email: dstanford@slpg.net

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

#### **Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Jeremy Stanford  
Email: jdstanford@slpg.net

#### **Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Marv Ockerman  
Email: mrockerman@slpg.net

#### **Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Mike VanDenBoom  
Email: mjvandenboom@slpg.net

#### **Stanford LP Gas**

3890 N M-65  
Hale, MI 48739  
Phone: 989-728-0166  
Fax: 989-728-0168  
Contact: Steve Rau

#### **Stanley Fuel, Gas & Oil Company**

513 W. Fifth St.  
Clare, MI 48617  
Phone: 989-386-7731  
Fax: 989-386-7739  
Contact: Donald Johnson  
Email: stanley@glccomputers.com

#### **Stanley Fuel, Gas & Oil Company**

10089 US 10  
Ewart, MI 49631  
Phone: 231-734-5560  
Fax: 231-734-6109  
Contact: Donald Johnson

#### **Stanley Fuel, Gas & Oil Company**

1511 N Clare Ave  
Harrison, MI 48625  
Phone:  
Contact: Donald Johnson

#### **Stanley Fuel, Gas & Oil Company**

1505 W M-61  
Gladwin, MI 48624  
Phone:  
Contact: Donald Johnson

#### **Steven's Propane**

10900 m-37  
Buckley, MI 49620  
Phone: 800-672-7427  
Fax: 231-269-4433  
Contact: Matt Stevens  
Email: info@stevenspropane.com

#### **Sun LP Gas**

11293 Buchanan Rd.  
Sumner, MI 48889  
Phone: 517-584-6556  
Contact: Lawrence Smith

#### **Swan Fuel Service, Inc.**

1615 E Mason St  
Dansville, MI 48819  
Phone: 517-623-6006  
Fax: 517-623-6079  
Contact: Gordon Swan  
Email: swanfuel@hotmail.com

#### **Tapper Propane, Inc.**

PO Box 519  
Paw Paw, MI 49079  
Phone: 269-423-6031  
Fax: 269-423-6737  
Contact: John Tapper  
Email: jtapp@tapperinc.com

#### **Towne LP Gas, Inc.**

8051 Lickley Rd.  
Pittsford, MI 49271  
Phone: 517-523-3512  
Fax: 517-523-3326  
Contact: Denver Towne

## Michigan Energy Assistance Directory 2009-2010

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### Propane Gas Retailers

(cont.)

#### **Tri-Gas Distributing Company**

9958 S M-88  
Mancelona, MI 49659  
Phone: 231-587-8727  
Fax: 231-587-0799  
Contact: Ron Allen

#### **Tri-Gas Distributing Company**

2560 Benzie Hwy  
Benzonia, MI 49616  
Phone: 231-882-0120  
Fax: 231-882-0148  
Contact: Scott Fleetwood  
Email: trigasdistributing@sbcglobal.net

#### **Tri-Gas Distributing Company**

1660 Barlow St.  
Traverse City, MI 49686  
Phone: 231-946-9011  
Fax: 231-946-2812  
Contact: Scott Overholt  
Email: scotto@trigasco.com

#### **VanAndel Propane**

3805 S. Ravenna Rd.  
Grand Rapids, MI 49451  
Phone: 231-853-2227  
Fax: 231-853-5230  
Contact: Lambert Van Andel Jr  
Email: vanandelpropaneboss@verizon.net

#### **VanDyke Gas Company**

15155 33 Mile Rd  
Romeo, MI 48065  
Phone: 586-752-9700  
Contact: Jeff Nieman

#### **VanDyke Gas Company**

23823 Sherwood  
Center Line, MI 48015  
Phone: 586-757-8500  
Fax: 586-757-6244  
Contact: Peter Scheid

#### **Vanson**

3505 Lakeshore Dr. Ste.100  
St. Joseph, MI 49085  
Phone: 269-983-5050  
Fax: 269-985-4575  
Contact: David Johnson  
Email: djohnson@vansonllc.com

#### **Webster & Garner, Inc.**

3346 W. Vienna Rd.  
Clio, MI 48420  
Phone: 810-686-9171  
Fax: 810-686-3001  
Contact: Todd Fuller  
Email: webgar@aol.com

#### **WESCO**

1460 Whitehall Rd.  
Muskegon, MI 49445  
Phone: 231-719-4490  
Fax: 231-719-4488  
Contact: James Blais  
Email: jblais@wescoinc.com

#### **Young's Gas Service**

22996 1/2 W. Michigan  
Albion, MI 49224  
Phone: 269-789-1606  
Contact: Richard Young

#### **ZLP, Inc. DBA Ziehm LP Gas**

958 N. US 31  
Scottsville, MI 49454  
Phone: 231-757-3775  
Fax: 231-757-2651  
Contact: Tami Schultz