



**2011-2012**  
Michigan  
Energy  
Assistance  
Directory

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## **Introduction**

The Coalition to Keep Michigan Warm is pleased to present the 2007 Michigan Energy Assistance Directory. This directory was developed to assist those in the Michigan Legislature and the executive office who handle constituent problems dealing with low-income energy assistance.

The directory provides information regarding:

- Private and public programs that provide energy assistance for Michigan residents who qualify;
- Contact information for electric and gas utilities in Michigan; and a
- County by county listing of utilities, programs and resources available

We hope you will find this directory a useful tool in handling energy assistance issues for your constituents. For additional information about the Coalition please visit our website at [www.coalitiontokeepmichiganwarm.com](http://www.coalitiontokeepmichiganwarm.com).

## **What's New? Michigan Earned Income Tax Credit**

For tax year 2008, a taxpayer may claim a Michigan earned income tax credit equal to 10 percent of the federal earned income tax credit for which the taxpayer is eligible, if any. The new Michigan credit will provide assistance to working families struggling to keep up with rising costs. The maximum credit for 2008 will be \$482, and the average credit amount is expected to be approximately \$190. Watch for additional information in the Michigan Income Tax booklet.

## **Other Sources of Information**

Here are some additional websites where you can find additional information on low-income energy assistance programs and resources:

Home Heating Credit (HHC):

[www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html](http://www.michigan.gov/heatingassistance/0,1607,7-215-33210---,00.html)

Low Income Home Energy Assistance Program (LIHEAP):

[www.acf.hhs.gov/programs/liheap/index.html](http://www.acf.hhs.gov/programs/liheap/index.html)

Weatherization Assistance Program (WAP):

[www.michigan.gov/heatingassistance/0,1607,7-215-33212-15408--,00.html](http://www.michigan.gov/heatingassistance/0,1607,7-215-33212-15408--,00.html)

State of Michigan Energy Assistance:

[www.michigan.gov/heatingassistance](http://www.michigan.gov/heatingassistance)

Service areas of electric and gas utilities by county and townships

[www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-townships.cgi](http://www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-townships.cgi)

Service areas of electric and gas utilities by city

[www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-list.cgi](http://www.dleg.state.mi.us/cgi-bin/mpsc/electric-gas-list.cgi)

## **Members of the Coalition to Keep Michigan Warm**

American Association of Retired Persons (AARP)  
Area Agencies on Aging  
ACORN  
Capital Area Community Services  
CLEARResults  
Consumers Energy  
DTE Energy – MichCon & Detroit Edison  
Human Development Commission  
Lansing Board of Water & Light  
Michigan Association of United Ways  
Michigan Community Action Agency Association (MCAAA)  
Michigan Consumer Federation  
Michigan County Social Services Association  
Michigan Department of Human Services  
Michigan Department of Treasury  
Michigan Electric and Gas Association (MEGA)  
Michigan Electric Cooperative Association (MECA)  
Michigan Energy Efficiency Alliance  
Michigan Energy Options  
Michigan Gas Utilities  
Michigan League for Human Services  
Michigan Office of Services to the Aging  
Michigan Poverty Law Program  
Michigan Propane Gas Association  
Michigan Public Service Commission (MPSC)  
Mid-Michigan Community Action Agency  
OLSHA, Project Warmth  
SEMCO Energy  
Society of St. Vincent DePaul  
The Heat & Warmth Fund (THAW)  
The Salvation Army  
True North Community Services  
United Way of SE Michigan  
WARM Training Center  
Wayne Metropolitan Community Action Agency

## **Michigan's New Energy and Regulatory Laws**

In 2008, Michigan adopted laws to establish a comprehensive, sustainable and long-term energy plan for the state. Some of the measures adopted will impact rates for electric and gas service in the short and long terms. Low-income customers will be affected by rate levels and new programs resulting from these laws.

### **Regulatory Framework**

#### **2008 Public Act 286 (Regulatory Reform):**

Amends existing laws to revise the procedural requirements for electric and gas utility rate cases before the MPSC; adopts new regulation of utility mergers and asset transfers to allow regulatory oversight of the rate impacts; adopts an optional new certificate of need procedure allowing MPSC regulatory review of major electric projects before commencement; limits electric retail choice to no more than 10% of a utility's retail sales and provides for a transition to rates based on actual cost of service to customer classes. Residential customers are protected from large increases (above 2.5% per year) from the transition to cost-based electric rates and schools receive early reductions.

Section 11(3) of Act 286 provides new authority for the MPSC to establish special rates for eligible low-income customers or senior citizens. These rates can be below cost of service to such customers.

#### **2008 Public Act 295 (The "Clean, Renewable and Efficient Energy Act"):**

This new law contains two major components; first, a state directive for all electric providers in the state to incorporate up to 10% renewable energy (RE) as a power supply source by 2015. Although there are costs associated with adding RE generation, the intent of the legislation is to reduce long-term costs compared to alternatives such as building new coal-fired plants. There are environmental benefits due to the absence of air emissions for some RE sources, such as wind, solar or hydroelectric power.

The second major component of Act 295 is a requirement for both electric and natural gas service providers to implement energy optimization (EO) programs that increase conservation and efficiency in the use of energy. Energy optimization plans must meet specific targets of reducing usage, ultimately by 1% per year (0.75% for natural gas). Long-term savings are anticipated from the lowered usage and reducing the pressure on natural gas and electricity market prices from increasing consumption.

## **Michigan's New Energy and Regulatory Laws (Cont'd)**

The overall goal of EO plans is to reduce future costs of provider service to customers. The EO plans of providers must include programs for low-income residential customers, which are not evaluated under the costs-effectiveness test used for other programs.

Energy providers are currently preparing EO and RE plan filings, which are due beginning late February, 2009. Some EO programs for smaller utilities and electric cooperatives will be handled through either a state-selected program administrator or under a collaborative joint program. These plans will include projected costs to comply and the legislation includes cost-effectiveness requirements and rate impact caps to assure that customers are protected from excessive costs and receive benefits from these programs.

The specifics of EO and RE plans will become known during 2009, with MPSC regulatory review and approval required before they take effect. For more information, contact your service provider or the MPSC.

### **2008 PA 287:**

This public act establishes new state income tax credits for eligible residents to offset certain costs of energy efficiency products and the costs of electric service attributable to the implementation of utility RE plans. A credit of up to \$75.00 (\$150 for joint returns) is available for the years 2009-2011 if the taxpayer installs residential efficiency products such as insulation, a new furnace or certain appliances. A credit of either 20% or 25% is available for the years 2009-2012 against the RE costs resulting from Act 295. These credits are not available for higher income taxpayers.



## Tips on Saving Energy & Money at Home

To help reduce heating bills, the U.S. Department of Energy's Home Energy Efficiency Website – [www.energysavers.gov/](http://www.energysavers.gov/) recommends these energy efficiency tips.

### Find the Leaks – Then Weatherize You can save 10% or more on your energy bill by reducing air leaks in your home.

Seal air leaks with caulk or weather-stripping. Pay particular attention to air leaks at doors, windows, and places where plumbing, ducting, or electrical wiring penetrates through exterior walls, floors, ceilings, and soffits over cabinets.

For a more accurate measurement of air leakage, hire a technician to conduct a blower door test in your home.



**Sources of Air Leaks in Your Home:** 1. Dropped Ceiling; 2. Recessed lights; 3. Attic entrance; 4. Sill Plates; 5. Water & furnace flues; 6. All Ducts; 7. Door frames; 8. Chimney flashing; 9. Window frames; 10. Electrical outlets and switches; 11. Plumbing & utilities entrance

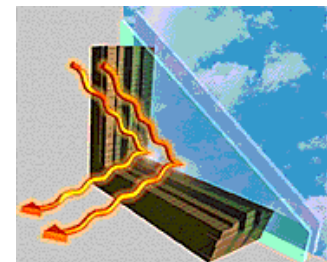
### Lighting

An average household dedicates 5% to 10% of its energy budget to lighting. Use tube fluorescent and energy efficient compact fluorescent lights (CFLs) in fixtures throughout your home to provide high-quality and high-efficiency lighting. CFLs are four times more energy efficient than incandescent bulbs and provide the same light levels.

### Don't Lose Energy out the Window

Windows can add to the ambiance of the home but they can waste a lot of energy.

- Close your curtains and shades at night – open them during the day.
- Tape clear plastic sheeting to the inside of your window frames if drafts, water condensation, and frost are present.
- Install tight-fitting, insulating window shades on windows that feel drafty after weatherizing.



Double-pane windows with low-e coating on the glass reflect heat back into the room during winter months.

**Long-Term Savings Tip** – Install storm windows over single-pane windows or replace them with double-pane windows with low-e coating. Look for the Energy Star®.

## Insulate Against High Bills

### Insulation will reduce your energy bills year-round.

- Insulate your water heater and hot water pipes. Follow the manufacturer's instructions or get professional help.
- Check the insulation in your attic, ceilings, exterior and basement walls, and crawlspaces to see if it meets levels recommended for your area. For insulation levels for your location, visit the DOE Zip-Code Insulation Program at <http://www.ornl.gov/~roofs/Zip/ZipHome.html>. For Michigan, the DOE recommended insulation levels are R-49 for attics and R-18 for walls.

**Long-Term Savings Tip** – One of the more cost effective ways to make your home more comfortable year-round is to add insulation in the attic.

## Control Your Temperature

### Installing a programmable thermostat is an excellent way to cut your heating bills.

- For each 1 degree you turn down the thermostat in the winter, you'll save up to 5% on your heating costs.
- A programmable thermostat can be pre-set to lower the temperature when you're sleeping or at work. The energy savings will offset the cost of a basic unit in less than a year.
- Lower your thermostat from 72° to 65° for eight hours a day to save up to 10% on your heating bill.
- Regularly clean or replace furnace air filters, follow the manufacturer's maintenance schedule, and don't block the registers.

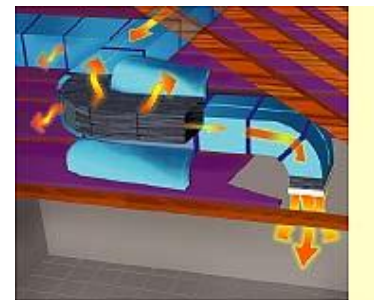


**Long-Term Savings Tip** – Install a new energy efficient furnace to save money over the long term. Look for the Energy Star®.

## Don't Forget Your Ducts

### Even though you can't see them, your ducts may be wasting money.

- Check you ducts for air leaks. First look for the sections that have separated and then look for obvious holes.
- Insulating ducts in unconditioned spaces is usually very cost effective.



Unsealed and uninsulated ducts lose heat, wasting energy and money.

**Long-Term Savings Tip** – You can lose up to 60% of your heated air before it reaches the register if your ducts aren't insulated and they travel through unheated spaces such as the attic or crawlspace. Get a qualified professional to help you insulate and repair ducts.

Additional energy saving information can be found at:

Michigan Energy Office: [www.michigan.gov/energyoffice](http://www.michigan.gov/energyoffice)

Michigan Weatherization Assistance: [www.michigan.gov/dhs-weatherization](http://www.michigan.gov/dhs-weatherization)

Michigan Energy Demonstration Centers: [www.warmtraining.org/medc/](http://www.warmtraining.org/medc/)

U.S. Department of Energy's Home Energy Efficiency: [www.energysavers.gov/](http://www.energysavers.gov/)

# Frequently Asked Questions

## Natural Gas

### **1. What costs make up my natural gas bill?**

There are four parts to your natural gas bill:

1. **Gas Commodity Charge:** The cost of the natural gas that flows through your meter – shown on your bill in measurements of 100 cubic feet (Ccf). This cost accounts for 75% to 80% of your bill. The rate is either regulated by the Michigan Public Service Commission (MPSC), or set by an Alternative Gas Supplier (AGS) if you choose to participate in a Gas Customer Choice Program.
2. **Delivery Charge:** The cost of delivering the gas from a central pipeline to your home or business. This charge includes construction and maintenance costs, depreciation costs, operating expenses, taxes, and the company's return on invested capital. This charge is based on the amount of gas used (Ccf) and is regulated by the MPSC.
3. **Customer Charge:** A fixed monthly charge that covers the cost of connecting you to the utility's system. This includes the cost of your service line and meter and expenses associated with meter reading, billing, administrative costs, and service line maintenance. This fixed monthly charge is the same no matter how much natural gas you use. This charge is regulated by the MPSC.
4. **Sales Tax:** The Michigan Department of Treasury requires the utility company to collect 4% sales tax from residential customers and 6% from business customers. Larger cities assess and collect a Utility Users Tax through the energy bills. The utility company collects the taxes from the customers and remits the amounts to the taxing authority.

### **2. Does the natural gas company profit from natural gas price increases?**

Increased natural gas prices do not result in any additional profit for regulated natural gas companies. Under Michigan law, the regulated utility sells its natural gas to consumers at the same price that it pays for the gas with no mark-up.

### **3. With higher costs, how can I better manage my energy bill?**

All Commission-regulated natural gas companies offer equal monthly payment plans (or budget plans) to help you manage your winter heating bills by setting your monthly bill at an average amount. You may contact your utility company to establish a payment plan. There are no costs associated with setting up a plan. In addition, there are many ways you can reduce your natural gas usage. Check out the U.S. Department of Energy's brochure Saving Energy Tips at [www.eere.energy.gov/consumer/tips](http://www.eere.energy.gov/consumer/tips).

### **4. Can the utility company estimate my bill?**

Utility companies are allowed to estimate a bill only if an actual meter reading cannot be obtained by any reasonable method. The Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service can be found at the Commission's website at [www.michigan.gov/mpsc](http://www.michigan.gov/mpsc) under the Administrative Rules section. The Michigan Public Service Commission's Consumer Alert on estimated bills can be found on the website under Consumer Information and Consumer Alerts.

## Frequently Asked Questions (Cont'd)

### 5. What programs are available if I'm experiencing difficulty paying my bills?

- **Winter Protection Plan**

The Winter Protection Plan protects senior and low-income customers of Commission-regulated natural gas and electric companies, rural electric cooperatives and alternative electric suppliers from electric or natural gas service shut-off and high utility payments between **November 1 and March 31**. Persons qualify for the plan if they meet any of the following criteria:

- age **65** or older;
- receive Michigan Department of Human Services cash assistance;
- receive Food Stamps or Medicaid; or
- have a household income **at or below 150%** of federal poverty level.

Winter Protection allows eligible low-income customers to make monthly payments of at least 7% of their estimated annual bill, along with a portion of any past-due amount, November through March, and avoid shut-off during that time even if their bills are higher. Eligible senior citizens participating in Winter Protection are not required to make specific monthly payments between November 1 and March 31, but are encouraged to do so to avoid higher bills when the protection period ends. At the end of the protection period, both low-income and senior citizens taking part in the plan must pay off any money owed in installments between April and November in addition to the current bill.

The procedures for Winter Protection Plan shutoff or termination of service can be found in the Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service, Part 9, Rules 48 and 49. **To apply for the Winter Protection Program, contact your natural gas or electric utility company.**

- **Earned Income Credit**

The Earned Income Credit (EIC) is a special tax benefit for people who work full- or part-time. Those who qualify will owe less in taxes and may get a refund. Even a person who does not generally owe income tax may get a credit, but must file a tax return to do so. Apply for an Earned Income Credit with the U.S. Department of Treasury, Internal Revenue Service (IRS) by filling out Form 1040 or 1040A and attach the EIC when completing Federal Income tax returns. For details, check IRS tax forms for the Earned Income Credit. **Application forms can be requested from the IRS at (800)-829-1040 or through its website at [www.irs.gov](http://www.irs.gov).**

- **Home Heating Credit**

Qualified persons may receive a credit to help pay winter heating bills. Apply for a Home Heating Credit if you have a low-income, are receiving public assistance, or are receiving unemployment compensation. Eligible customers must meet guidelines based on household income, exemptions, and heating costs. **The application form (MI-1040CR-7) can be requested from the Michigan Department of Treasury at 1.800.827.4000, or through its website at [www.michigan.gov/treasury](http://www.michigan.gov/treasury).**

## Frequently Asked Questions (Cont'd)

- **State Emergency Relief Program**

This program may help low-income households pay part of their heating or electric bills and may help keep their utilities in service or have service restored. Anyone can apply for help. The program is available year-round. **Call your local Department of Human Services office for information.**

- **Protection for Customers on Active Duty**

Utility customers or their spouses called to full-time active duty by the President or the Governor during a time of declared national or state emergency or war may apply for shut-off protection for electric or natural gas service for up to 90 days. These customers may reapply for extensions. The utility company may request verification of active duty status. Customers will still be responsible to pay for all services used during the time of protection. **Contact your utility company for details.**

- **Other Assistance Options**

There are other organizations that can, at times, provide emergency energy bill payment assistance. The Heat and Warmth Fund (THAW) provides bill payment assistance to low-income residents in 65 Michigan counties – including the Upper Peninsula. THAW's toll-free referral number is (800)-866-THAW (8429). The Salvation Army may also be able to provide emergency assistance. Check your telephone book for the nearest center.

- **Programs to Reduce Energy Use**

Using less energy in the home will lower utility bills. Local Michigan Community Action Agencies may help with caulking and insulation, if specific low-income guidelines are met. Check your telephone book or the MCAAA directory at [www.mcaaa.org/directory/directory.htm](http://www.mcaaa.org/directory/directory.htm) to locate the Community Action Agency in your area.

### **6. How can I take control over the amount of energy I use?**

By taking a number of no-cost and low-cost measures, you can reduce the amount of your energy usage and save money in the process. Check out the U.S. Department of Energy's brochure Saving Energy Tips at [www.eere.energy.gov/consumer/tips](http://www.eere.energy.gov/consumer/tips).

### **7. Can a customer avoid disconnection due to a medical illness?**

A utility can postpone the shutoff of service for 21 days at a time. The customer needs to produce a physician's certificate or notice from a public health or a social services official stating that the shutoff of service will aggravate an existing medical emergency with a permanent resident of the premises. This temporary hold will not exceed 63 continuous days in any 12-month period per household member or 126 days per household. Contact your utility company for details.

The rules on Medical Emergency shut off can be found in the Michigan Public Service Commission's Consumer Standards and Billing Practices for Electric and Gas Residential Service, Part 9, Rule 47.

## Frequently Asked Questions (Cont'd)

### **8. Am I required to give my social security number when applying for new service?**

A utility shall not require a customer or applicant to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service. However, a utility may ask for positive identification such as a picture identification, driver's license or ID card issued by the state, U.S. military card or military dependent's ID card, Native American tribal document, or passport.

### **9. My natural gas service was switched to another company without my authorization, what should I do?**

It is a violation of Michigan law for a natural gas company to switch your service without your authorization, otherwise known as "slamming". If your natural gas service is slammed, file an informal complaint with the Michigan Public Service Commission. If the investigation shows that you were not switched due to a clerical error, you can file a formal complaint with the Commission (i.e., request a hearing).

## **Electric**

### **1. Why are there so many electric outages?**

Catastrophic storms (severe weather), weather (lightning, heavy ice, strong wind), trees (in and out of right-of-way), equipment failure, public interference (dig-ins, car crashes, vandalism, third party contact), animals (raccoons, squirrels, birds) and scheduled maintenance are known causes of electric outages.

### **2. What are the rules that apply to electric restoration if a customer is waiting to be restored due to storm outages?**

The rules for restoration of electric service can be found in the Service Quality and Reliability Standards for Electric Distribution Systems at the Commission's website under Administrative Rules for Electric Service.

Rule 44 describes the penalty for failure to restore service after an interruption due to catastrophic conditions: "Unless an electric utility requests a waiver pursuant to part 5 of these rules, an electric utility that fails to restore service to a customer within 120 hours after an interruption that occurred during the course of catastrophic conditions shall provide to any affected customer that notifies the utility of the interruption with a bill credit on the customer's next bill. The amount of the credit provided to a residential customer shall be the greater of \$25.00 or the customer's monthly customer charge. The amount of the credit provided to any other distribution customer shall be the customer's minimum bill prorated on a daily basis."

## **Frequently Asked Questions (Cont'd)**

### **3. What are the rules that apply to electric restoration if a customer is shut off for non-payment?**

After a utility has shutoff service, it shall restore service promptly upon the customer's request when the cause has been cured or credit arrangements satisfactory to the utility have been made. Except for reasons beyond its control, the utility shall restore service not later than the first working day after the customer's request. The utility may assess the customer a charge, including reasonable costs, for restoring services and relocating the customer's meter as specified in the utility's approved schedule of rates and tariffs.

### **4. Can the utility company estimate my bill?**

Utility companies are allowed to estimate a bill only if an actual meter reading cannot be obtained by any reasonable method. The Michigan Public Service Commission Billing and Payment Standards can be found on the Commission's website. The Michigan Public Service Commission's Consumer Alert on estimated bills has additional information on estimated bills.

### **5. What are the guidelines for tree trimming?**

Utilities are required to trim trees to improve safety, efficiency, and reliability. The MPSC and the National Electrical Safety Code (NESC) require your utility company to trim trees that may interfere with overhead utility lines. (Untrimmed trees can result in outages, damages, injuries, and even deaths if not appropriately maintained). Michigan law states that a utility can gain what is known as a prescriptive easement. This means that the utility can gain access to power lines on private property without prior consent from the property owner. After a routine tree trimming job, the smaller pieces of debris may be turned into mulch, while the much larger pieces will be cut and left for the property owner to dispose of. The stumps are removed and then are cut as close to the ground as possible.

### **6. Does the MPSC regulate damages that occurred during storms and outages?**

The MPSC does not have jurisdiction over damage claims. This problem would need to be settled between the utility company, the customer, and possibly the customer's insurance company.

### **7. Can a customer avoid disconnection due to a medical illness?**

A utility can postpone the shutoff of service for 21 days at a time. The customer needs to produce a physician's certificate or notice from a public health or a social services official stating that the shutoff of service will aggravate an existing medical emergency with a permanent resident of the premises. This temporary hold will not exceed 63 continuous days in any 12-month period per household member or 126 days per household. Contact your utility company for details.

## **Frequently Asked Questions (Cont'd)**

### **8. Am I required to give my social security number when applying for new service?**

A utility shall not require a customer or applicant to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service. However, a utility may ask for positive identification which may include a picture identification, a driver's license, an ID card issued by the state, U.S. military card, military dependent's ID card, Native American tribal document or passport.

### **9. What can I do if the company will not make payment arrangements?**

Utility companies are not obligated to make payment arrangements (for example, if the customer has defaulted on a previous payment arrangement). However, utility companies rarely deny a payment arrangement. If you are denied a payment arrangement, you always have the option of locating agencies (for example, the Department of Human Services, Salvation Army, etc.) for assistance. You may also request the utility to provide a settlement agreement on the bill.

### **10. If I can't pay the total bill can I make a partial payment to prevent my utility service from being shut off?**

Low income customers of a combination utility are permitted to designate how partial payments shall be applied to their account. If you receive a shutoff notice you have the following options:

- An extended payment plan for both gas and electric service; and
- An extended payment plan to retain either your gas or electric service.



2-1-1 is the easy-to-remember telephone number for constituents to access utility assistance and comprehensive health and human service information. 2-1-1 and is available to 85% of Michigan's population.

Information and referrals to helping organizations can also be found online through searchable 2-1-1 databases and are available to the public. Go to <http://www.uwmich.org/2-1-1/2-1-1-call-centers> and click on the county to be directed to the database.

2-1-1 provides a live answer by trained specialist 24 hours a day, 365 days a year including multi-lingual services and access for people with sensory impairments.

Through 2-1-1 callers receive information for every-day needs and in times of crisis; they gain access to the following types of services:

- Basic Human Needs Resource: food banks, clothing, shelters, rent assistance, housing foreclosure prevention, utility assistance.
- Physical and Mental Health Resources: medical information lines, crisis intervention services, support groups, counseling, drug and alcohol intervention, rehabilitation, health insurance programs, Medicaid and Medicare, maternal health, children's health insurance programs.
- Employment Support: unemployment benefits, financial assistance, job training, transportation assistance, education programs, credit counseling and financial literacy programs.
- Support for Older Americans and Persons with Disabilities: home health care, adult day care, congregate meals, Meals on Wheels, respite care, transportation, and homemaker services.
- Support for Children, Youth and Families: quality childcare, Success by 6, after school programs, Head Start, family resource centers, summer camps and recreation programs, mentoring, tutoring, protective services.
- Volunteer opportunities and donations.

## **Area Community Services Employment and Training Council (ACSET)**

*The singular objective of ACSET is helping people. We actively seek funding for program delivery systems, community involvement, provide direct services to people, and delegate activities to organizations that are committed to our goals. Our staff is dedicated to providing services to people so as to insure an individual's dignity, commitment to family, and respect as members of a single human race.*

The Area Community Services Employment and Training Council (ACSET) and its predecessor organizations have been delivering direct services and administrative oversight for over 35 years. City and county commissioners where services are provided have continuously provided agency oversight. Representatives of public and private industry have volunteered many hours to insure ACSET provides needed, quality services to our constituents. These community volunteers or stakeholders have empowered ACSET to become a Western Michigan leader in the provision of diverse services to persons such as the disadvantaged, unemployed, underemployed, welfare recipients, homeless, veterans, seniors, limited English speaking, disabled, and many more. Our advocacy role is mostly shaped by our member jurisdictions and the ever-changing demands of federal and state legislation.

ACSET has evolved into two separately identifiable approaches to meeting constituent needs. ACSET has organized itself around these approaches by creating a Community Action Division and an Employment and Training Division. The Community Action Division focuses on meeting immediate or emergency needs such as but not limited to providing food, shelter, health care, safety, and energy conservation. These needs are met through its many programs:

- Michigan Enrolls
- Weatherization
- Energy Conservation Client Education
- Exterior House painting
- Latin American Services
- Latin American Senior Meals
- Temporary Assistance to Needy Families (TANF)
- THAW
- Utility and Shelter Emergency Assistance
- TEFAP – Temporary Emergency Food Assistance Program
- CSFP – Commodity Surplus Food Program
- Senior Outreach
- Transportation Services

## **Area Community Services Employment and Training Council (ACSET) (Cont'd)**

The Employment and Training Division focuses on meeting long-term needs such as but not limited to empowering people to become economically self-sufficient. This division assists employers who are closing plants and/or laying off employees, job seekers, and persons who need to acquire marketable skills. The Employment and Training Division also assists persons mitigate emergency situations while he/she is striving to become economically self-sufficient.

It accomplishes this by contracting through the Michigan Works! system.

- Work-to-Work
- Unemployment-to-Work
- Welfare-to-Work
- Career-to-Work

## **Michigan Community Action Agency Association (MCAAA)**

[www.mcaaa.org](http://www.mcaaa.org)

### Overview

The mission of the Michigan Community Action Agency Association (MCAAA) is to provide leadership, information, and advocacy to facilitate institutional change directed towards the alleviation of the causes of poverty. Nationally, Community Action Agencies (CAAs) share the goal of empowering low-income families and individuals to become more self-sufficient. Although this is accomplished through an array of service delivery, CAAs strive to meet the vision and mission of, "Helping People. Changing Lives."

Michigan's 30 Community Action Agencies primarily serve the "working poor." These are individuals/families that are employed, but do not make livable wages and it is difficult for them to afford basic household needs, including heat and energy. Community Action Agency clients include single-parent households, families, children, seniors, persons with disabilities, and households with emergency needs.

Each CAA provides a unique blend of services to the community, which is based on a community needs assessment. This assessment is conducted in conjunction with other nonprofit organizations, community representatives, and customers. A unique tri-partite board of directors, which is made up of 1/3 elected public officials, 1/3 private/business representatives and 1/3 low-income community representatives, governs each CAA.

Community Action Agencies collaborate with a wide range of local entities to maximize resource capabilities, i.e., Michigan Department of Human Services, Michigan Public Services Commission, Red Cross, Salvation Army, and others, to cost share expenses for emergency services. Cooperative arrangements are also in place with schools, faith-based organizations, and childcare groups to provide children's programs. In addition, CAAs work with groups and local units of government in implementing strategies for various improvements, to solve problems, and address unmet needs.

### Energy

Every CAA provides low-income families with financial and energy efficiency assistance to help cope with household energy bills. As the state association of Michigan's Community Action Agencies, MCAAA is directly involved in low-income energy assistance programs, including metered utility payments and payments for deliverable fuels such as propane, fuel oil, wood, and coal.

From 2002-08, CAAs distributed more than \$17 million in grants from the Michigan Public Services Commission Energy Assistance Program to assist more than 39,000 low-income households in reducing their energy bills through direct energy payments. Community Action Agencies also receive funding for energy assistance from the State Emergency Fund, the Low Income Home Energy Assistance Program (LIHEAP), and collaborative partnerships including The Heat and Warmth Fund (THAW), HeatBank, People Care, private contributions, and corporate dollars.

## **Michigan Community Action Agency Association (MCAAA) (Cont'd)**

Many CAAs also hold an annual "Walk for Work" or other fundraising events to raise money and awareness for home heating needs.

### Weatherization

Weatherization measures are proven methods for saving energy and money. A "weatherized" home, that is, a home with an efficient furnace, appropriate levels of insulation, and minimal heat loss through doors, windows, and other sources, can reduce household energy costs by 20-25%.

Since 2002, MCAAA has distributed nearly \$7 million in grants from Michigan Public Services Commission to CAAs to help some 5,700 low-income households in Michigan reduce future energy consumption through home weatherization and energy education. Each CAA has weatherization personnel who conduct energy assessments at clients' homes to determine energy conservation needs and then recommend and/or arrange follow-up activities. Measures have included furnace repair and replacement; installation of insulation and energy efficient doors and windows; and other general repairs to the home that minimize heat loss. Energy conserving appliances and lighting fixtures might be recommended as well.

### Energy Education

Educating clients to become savvier energy consumers is an invaluable component of CAAs' energy assistance programs: closing off unused rooms to conserve heat, dialing down the thermostat when no one is at home, and turning off unnecessary lights are a few of the effective conservation techniques that can be taught and learned.

The Client Education program currently in place includes not only energy education, but money management classes as well, and provides potential incentives to encourage clients' participation. MCAAA encourages its member agencies to leverage the funds awarded to them under the U.S. Department of Energy Weatherization Assistance Program and through the DHS/Bureau Weatherization & Client Education program to develop creative and effective client education opportunities and methods.

### For more information contact:

Michigan Community Action Agency Association (MCAAA)

2173 Commons Parkway

Okemos, Michigan 48864

Phone: (517) 321-7500

Fax: (517) 321-7504

Email: [contact@mcaaa.org](mailto:contact@mcaaa.org)

## **Michigan League for Human Services**

[www.milhs.org/](http://www.milhs.org/)

The Michigan League for Human Services (MLHS) is a state-level policy organization dedicated to ensuring that the needs of Michigan's low-income residents are met. The League seeks to ensure that low-income individuals and families across the state achieve economic security through a range of public and private supports, including public assistance, work and family supports, job training and education. The League also works to ensure that adequate resources are available from which to provide these services. Through research, analysis, public education and data-based advocacy efforts, the League brings credible and accessible information to the public policy discussion of the critical issues that affect the lives of low-income people.

The MLHS has been in existence since 1912, and is comprised of over 1,500 organizational and individual members from across Michigan who represent business, labor, human services professionals, representatives of state and local government, faith-based organizations, academics and concerned citizens. Its priority policy goals include strengthening the safety net for low-income people; ensuring that the state has an adequate, stable and fair revenue base; health care access; and workforce development policies that increase the opportunities for low-wage workers to achieve economic security.

The MLHS also undertakes special projects encompassed by one or more of the priority areas to achieve specific goals and outcomes. Current projects include Kids Count in Michigan, the State Fiscal Analysis Initiative, the Middle Start Initiative, and the Workforce and Employment Policies Project.

The MLHS offers Michigan's residents an opportunity to be connected to the state's vital human services network and the chance to affect the outcome of public policy decisions that ultimately impact their lives. Its work is supported by member dues, program fees, foundation grants, and local United Ways.

## **The Salvation Army**

Eastern Michigan Division: [www.salvationarmyemich.org](http://www.salvationarmyemich.org)

Western Michigan Northern Indiana Division: [www.sawmni.org](http://www.sawmni.org)

Wisconsin Upper Michigan Division: [www.usc.salvationarmy.org/usc/www\\_usc\\_wum.nsf](http://www.usc.salvationarmy.org/usc/www_usc_wum.nsf)

The Salvation Army addresses multiple needs for food, rent, clothing, prescriptions, transportation, and emergency lodging. It approaches social services from an holistic perspective, addressing the whole person in the context of their environment. As a result of this approach, The Salvation Army is in an ideal position to identify and address needs for energy assistance when a family member presents for other services, to offer additional types of assistance when a person requests energy assistance, and to develop a case plan to help families through crises. Energy assistance, provided by social work staff and informed by a careful needs assessment and individualized case planning, can prevent the worsening of other conditions for these families.

The Salvation Army social service offices generally receive in-person requests for a variety of assistance types, as well as telephone and written inquiries during normal weekday business hours. Individuals and families may self-refer or be referred by local public and private human services agencies.

Each eligible household requesting assistance is formally assessed through a one-to-one interview conducted by social work staff. During the interview, individual strengths and needs, including the need for energy assistance, are identified. Past and current use of community resources is explored and household income and expenses are reviewed. This assessment serves as the basis for development of a service plan to guide the provision of assistance.

For more information contact:

Deb Harmon, Utility Fund Administrator

The Salvation Army, Western Michigan Northern Indiana Divisional Headquarters

1215 E. Fulton Street

Grand Rapids, MI 49503

Phone: (616) 459-3433

Email: [debra\\_harmon@usc.salvationarmy.org](mailto:debra_harmon@usc.salvationarmy.org)

For information on assistance available in your area, see the contact information for your county in the 'County Information' tab at the back of this booklet.



## The Heat & Warmth Fund (THAW)

[www.thawfund.org](http://www.thawfund.org)

**Who We Are:** THAW improves the quality of life in Michigan and prevents human suffering by providing low-income individuals and families with energy assistance during crisis and advocating for long-term solutions to energy issues.

THAW, a statewide, 501(c)3 independent non-profit agency, has provided \$69 million in assistance to more than 124,000 of Michigan households who found themselves in temporary crisis since it's inception in 1986. THAW has received designation as a Four Star Charity by Charity Navigator for the past three years. During the 2007-2008 heating season, THAW distributed more than \$10,006,874 in energy assistance to more than 9,311 households.

**Where We Help:** People can apply for assistance at more than 130 collaborating agencies such as Community Action agencies, The Salvation Army, and other organizations in 73 counties who provide a full range of services including THAW's energy assistance program. To find a THAW agency check the county listings in this directory, visit our website at [www.thawfund.org](http://www.thawfund.org) or call (800)-866-THAW (8429).

Alcona	Dickinson	Lapeer	Oceana
Alger	Emmet	Leelanau	Ontonagon
Allegan	Gladwin	Lenawee	Osceola
Alpena	Gogebic	Livingston	Otsego
Antrim	Grand Traverse	Luce	Ottawa
Baraga	Gratiot	Mackinac	Presque Isle
Barry	Hillsdale	Macomb	Roscommon
Benzie	Houghton	Manistee	Sanilac
Berrien	Huron	Marquette	St. Clair
Branch	Ionia	Mason	St. Joseph
Calhoun	Iosco	Mecosta	Schoolcraft
Cass	Iron	Menominee	Tuscola
Charlevoix	Isabella	Missaukee	Van Buren
Cheboygan	Jackson	Monroe	Washtenaw
Chippewa	Kalamazoo	Montcalm	Wayne
Clare	Kalkaska	Montmorency	Wexford
Clinton	Kent	Muskegon	
Crawford	Keweenaw	Newaygo	
Delta	Lake	Oakland	

## Michigan Energy Assistance Directory 2011-2012

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### The Heat & Warmth Fund (THAW) (Cont'd)

**Who We Help:** THAW's fiscal year is July 1 through June 30 and runs programs as long as funding is available (typically through May). In October of each year, THAW's Early Emergency program offers assistance to restore service for qualified customers.

Eligible individuals or families requesting assistance must have:

- A past-due balance that places them in threat of shut-off or have an immediate need for heating fuel;
- A residential account in their name in an area served by THAW;
- Made contact with their utility company;
- Annual Household income less than 250% of federal poverty guidelines;
- Applied for other public and private resources for energy assistance; and
- Made payment of \$450 on a combined utility account (\$225 for heat or electric utility account) in the past six months.

After the applicant contacts the local THAW site, agency staff will verify eligibility and begin the application in THAW's web-based SafetyNet 2.0 application system. An appointment is made for the customer to complete the application. Payments are made directly to the utility or fuel provider.

**Why We Help:** By keeping people safe and warm in their homes, THAW helps avoid community problems such as homelessness, theft, vandalism of vacant houses, and children who are disrupted from school. Fires, illness, and even death are prevented by avoiding use of dangerous sources of energy.

**Our Partners:** More than 21,165 donors, local organizations, businesses, corporations, and foundations support our program. Our utility partners provide administrative expenses, bill credits, and in-kind services. DTE Energy, SEMCO Energy, and Michigan Gas Utilities solicit their customers and match customer contributions. Consumers Energy provides bill credits through their People Care Program.

Support is also received from the Michigan Public Service Commission, faith based organizations, and through special events, including the Night of Warm Hearts Auction, the WWJ Winter Survival Radiothon for THAW in southeastern Michigan, as well as other fund-raising events.

**For more information contact:**

John X. Miller  
607 Shelby, Ste. 400, Detroit, Michigan 48226  
Phone: (313) 226-9465  
Email: [jxmiller@thawfund.org](mailto:jxmiller@thawfund.org)

## **Michigan Urban Options**

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

For more than 30 years, Michigan Energy Options (formerly Urban and Northern Options) has helped more than a million people in our state conserve energy, save money, adopt renewable energy, reduce greenhouse gases and lead more sustainable lives. We are a team of diverse expertise: PhD, MBA, LEED accredited, HERS and BPI trained, licensed contractors, seasoned environmental and energy experts, project and financial managers – and practitioners for a greener Michigan.

We fulfill our mission by furnishing information, educational programs, demonstrations, and services that encourage practical actions people can take to improve the energy efficiency and environmental sustainability of their homes, businesses, and communities.

We strive to achieve our goals by building partnerships that advance creative energy and environmental solutions and encourage the market transformation of energy efficient products and services.

### **Services We Provide**

- **Energy Education Workshops and Seminars:** Michigan residents and businesses can learn low cost ways to improve their energy efficiency and lessen their impact on the environment. We provide practical solutions that prioritize energy efficiency improvements for homes and businesses.
- **Residential and Commercial Energy Assessments and Audits:** Michigan Energy Options provide quality energy assessments and audits to Michigan residents and small to mid-sized businesses and provide them with the tools and information for making their homes and businesses more energy efficient. These services can be tailored to fit the needs of each individual client, from a walk-thru assessment of a home or business to a full Technical Energy Audit for commercial or Home Energy Rating System (HERS) audit.
- **Low Income Energy Services:** Michigan Energy Options have provided a variety of energy efficiency education and service programs to the low income population throughout Michigan. Some programs include: free energy assessments and installations of weatherization materials and high efficiency lighting, heating system repair or replacement and educational workshops and training for weatherization.

## **Michigan Urban Options (Cont'd)**

[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

- **Rebuild Michigan Partner:** Michigan Energy Options are Rebuild Michigan partners through the State of Michigan Energy Office. We provide commercial energy programs and services throughout Michigan. The Rebuild Michigan program is designed to assist public K-12 schools, colleges, universities, local governments and public housing authorities with improving the energy efficiency of their buildings. This program offers technical assistance and attractive financing information for cost effective projects.
- **Change a Light, *Change Michigan*:** Since 2005, Michigan Energy Options have implemented statewide energy efficiency programs to encourage Michigan residents to purchase ENERGY STAR compact fluorescent bulbs (CFLs) by working with the Michigan Public Service Commission, state utilities, manufacturers and retailers to offer the CFL bulbs for as little as \$.99.

Urban Options and Northern Options are both State of Michigan Energy Demonstration Centers that offer energy and environmental resources and exhibits that demonstrate best practices in the market of energy efficiency, environmental sustainability, and building science. Individuals and groups are welcomed to tour the centers and utilize our resources.

For more information, please call or visit our website.

Michigan Energy Options  
405 Grove Street  
East Lansing, MI  
(517) 337-0422  
[www.michiganenergyoptions.org](http://www.michiganenergyoptions.org)

## **WARM Training Center**

[www.warmtraining.org](http://www.warmtraining.org)

WARM Training Center is a Detroit-based, nonprofit 501(c)3 organization founded in 1981. WARM's mission is to promote the development of resource efficient, affordable, healthy homes and communities. It does this by working with organizations to build energy efficient, healthy housing and with individuals to maintain their homes and save energy. Most of the services for individuals are restricted to Detroit and Wayne/Oakland counties. Some of the technical assistance to organizations is done on a statewide basis. WARM is a State of Michigan Energy Demonstration Center and has exhibits and reference materials on a wide range of energy efficient and green building materials and technologies. It also posts information on its website at [www.warmtraining.org](http://www.warmtraining.org).

The WARM Training Center provides the following services:

- Energy Education – WARM teaches people low-cost/no-cost things that they can do to save energy and bring their bills down. This is done through workshops or home visits. Usually people receive energy saving supplies, such as plastic storm window kits, energy saving lights and air-sealing materials. Eligibility is normally restricted to Detroit residents and those seeking fuel assistance from the Salvation Army or other THAW sites in Wayne County.
- Home Repair Classes – WARM offers a series of classes to Detroit residents on minor home repairs. These include minor electrical, plumbing, drywall and painting, preventive maintenance and green building rehabilitation. These classes are held year round in various Detroit neighborhoods. Consult the website or call the office for a schedule.
- Other Services – WARM provides technical assistance to the nonprofit housing community in Michigan, especially Southeastern Michigan, on energy efficient, “green” building techniques. This assistance is delivered through workshops and/or individual consultation. WARM also has staff that is certified Home Energy Raters and can consult and certify homes as meeting the national Five Star standard.

For more information contact:

WARM Training Center  
4835 Michigan Avenue  
Detroit, MI 48210  
Phone: (313) 894-1030  
Fax: (313) 894-1063

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### Great Lakes Energy Service

Established in 2008, a group of Energy Professionals joined forces to build what they believe will be a strong, vibrant, mission-driven, nonprofit striving for one common goal. That goal was to facilitate energy education, efficiency, and to promote energy technologies and savings to all social and economic levels in the State of Michigan while at the same time helping to save the Earth's precious resources.

We fulfill our mission by furnishing information, educational programs, demonstrations, and services that encourage practical actions people can take to improve the energy efficiency and environmental sustainability of their homes, businesses and communities. We strive to achieve our goals by building partnerships that advance creative energy and environmental solutions and encourage the market transformation of energy efficient products and services using the most up-to-date technologies. Services we provide include:

- **Energy Education Workshops, Seminars and Trainings:** Residents and businesses in Michigan can learn low cost ways to improve their energy efficiency and lessen their impact on the environment. We provide economical and practical solutions that prioritize energy efficiency for homes and small businesses, and introductions to renewable energy and technologies.
- **Residential Assessments and Audits:** We provide top quality home energy audits (visit) to a full blown energy audit to Michigan residents and small businesses. Clients are provided with energy technologies and information for making their homes and businesses more energy efficient. We tailor our services to fit the needs of each client.
- **Low Income Energy Services:** We provide a variety of energy efficiency services and programs that serve the low-income population throughout Michigan. Programs include educational workshops and trainings on weatherization, home energy visits, heating system repair or replacement.
- **Home Energy Raters Training:** Clients will learn how the house works as a system; the principles of heat, air, and moisture transfer; how to use state-of-the-art diagnostic equipment (including Blower Door and Duct Blaster); how to produce a complete home energy analysis using REM/Rate software; how to create or expand your business using the home energy rating system; how to certify an ENERGY STAR home; and compliance, promotion and financial incentives for utility-sponsored programs.
- **Energy for our Youth (Energy Professor):** An assortment of seminars on energy, solar and efficiency. [Teaching children](#) about how becoming energy-efficient can help save our world. Including an energy fundraiser that helps schools and youth groups fund important extracurricular activities.
- **Recycling:** Great Lakes Energy Service intends to increase awareness, provide resource tools, information to users, and to encourage the recycling of all mercury-containing compact fluorescent light bulbs (CFLs) and thermostats.
- **Educational Center:** A state of the art demonstration and education center is in the planning stages.

For more information, please call or visit our website.

Great Lakes Energy Service

1790 E. Round Lake Road

DeWitt, MI 48820

Phone: (517) 669-5389

[www.greatlakesenergyservice.com](http://www.greatlakesenergyservice.com)

## **Michigan Department of Human Services**

[www.michigan.gov/dhs](http://www.michigan.gov/dhs)

The Department of Human Services (DHS) is Michigan's public assistance, child and family welfare agency. DHS directs the operations of public assistance and service programs through a network of DHS offices in every county in Michigan.

**Applications for assistance can be made in person, by mail, by fax or over the internet depending on the program.**

Local DHS offices administer the Federal Temporary Assistance for Needy Families grant (called Family Independence Program or FIP) and Food Assistance Program (formerly called Food Stamps) and take applications for Medicaid, which is administered by the Michigan Department of Community Health. Other assistance programs DHS administers are the State Disability Assistance, Adult Medical Program and the Child Development and Care Program. There is also a State Emergency Relief (SER) Program funded by the State of Michigan.

The Department administers the child support collection and investigates client welfare fraud. In addition, the Department provides other services to children, adults and families in the state.

Services to adults include protective services, adult placement services, home help services and assistance with health, housing, transportation and educational needs.

Family services include referrals for employment and training, independent living services providing housing assistance, family planning, counseling, health-related services, volunteer services, refugee assistance, foster family care, transitional services to youth exiting foster care/out-of-home placements, migrant services, Native American services and domestic violence prevention and treatment programs. These services are provided to help maintain and strengthen family life and to help families become self-sufficient.

A wide range of service programs are available for the families and children of Michigan. They include protective and preventive services for children who are neglected, abused or exploited, including foster care placement. The Department also provides a wide range of institutional and non-institutional social services for the care, training and treatment of neglected and delinquent children committed to the agency as state wards and temporary court wards. Such services include casework and counseling, adoption, foster care, and the operation of centers for institutional residential care and group homes.

## **Michigan Department of Human Services (Cont'd)**

In addition, it offers consultation on general child welfare problems to private and public agencies throughout the state and offers services through the interstate compact.

The Department of Human Services applies each year for the Low Income Home Energy Assistance Program (LIHEAP) block grant. The funds are used for the Home Heating Credit, administered by the Department of Treasury, energy crisis payments (issued under the SER program) and weatherization.

The Department of Human Services also receives federal Department of Energy Weatherization Assistance Program funds. Weatherization is administered centrally by the DHS Bureau of Community Action and Economic Opportunity and locally by 30 Community Action Agencies and two Limited Purpose Agencies throughout the state. Weatherization Assistance is a home energy conservation program providing free services to low-income Michigan residents. Families receiving weatherization services can expect heating costs to be reduced 20-25%.

Information may be obtained by calling the Home Heating Hotline at (800)-292-5650. Additional information about the home heating credit, State Emergency Relief and weatherization may be obtained by visiting [www.michigan.gov/dhs](http://www.michigan.gov/dhs) and [www.michigan.gov/heatingassistance](http://www.michigan.gov/heatingassistance).

**Michigan Office of Services to the Aging  
(Area Agencies on Aging)**

[www.michigan.gov/miseniors](http://www.michigan.gov/miseniors)

The Michigan Office of Services to the Aging (OSA) advocates on behalf of adults age 60 and over and caregivers for policies, programs, and services. The office administers federal and state funds and manages grants for aging services. Oversight is conducted to ensure quality programs and services. The Office of Services to the Aging engages in research and planning, and develops a multi-year and annual state plan.

The Michigan aging network is composed of 16 area agencies on aging (AAA's) and over 1,000 service providers. The Area Agencies on Aging (AAAs) are regional planning and administrative agencies. The Office of Services to the Aging contracts with AAAs to plan and provide needed services to seniors in specified geographic regions of the state.

The Office of Services to the Aging collaborates on initiatives to develop and enhance services for Michigan seniors including housing, transportation, volunteer services, guardianship/alternatives, programs designed to keep people in their own homes, and cultural diversity training. The Office is an active participant in special task forces related to issues of critical concern for elders.

More information about OSA and links to Michigan Area Agencies on Aging can be found at [www.michigan.gov/miseniors](http://www.michigan.gov/miseniors).

Michigan Office of Services to the Aging  
Chandler Plaza Building  
300 E. Michigan Avenue, 3<sup>rd</sup> Floor  
Lansing, Michigan 48933  
Phone: (517) 373-8230  
Fax: (517) 373-4092

Mailing address:  
P.O. Box 30676  
Lansing, Michigan 48909

## **Michigan Public Service Commission (MPSC)**

[www.michigan.gov/mpsc](http://www.michigan.gov/mpsc)

The mission of the Michigan Public Service Commission is to grow Michigan's economy and enhance the quality of life of its communities by assuring safe and reliable energy, telecommunications, and transportation services at reasonable prices.

The goals of the Commission are to:

- Establish fair and reasonable rates for regulated services, and adopt and administer fair terms and conditions of service for the State's utility customers.
- Assure adequate and reliable supplies of regulated services to all Michigan customers, and the safe and efficient production, distribution, and use of the State's energy, telecommunications, and transportation services.
- Assure the security of the State's critical infrastructure by promoting homeland security.
- Promote the State's economic growth and enhance the quality of life of its communities through adoption of new telecommunications technologies and efficient renewable energy resources.
- Provide customers with the opportunity to choose alternative electric, natural gas, telecommunications, and transportation providers.
- Provide regulatory oversight in a prudent and efficient manner while implementing legislative and constitutional requirements.

The MPSC offices are located at 6545 Mercantile Way, Lansing, Michigan. You may reach the Commission by mail at P.O. Box 30221, Lansing, Michigan 48909, by telephone at (517) 241-6180 or fax at (517) 241-6181. Inquiries and complaints are taken Monday through Friday, 8:30 a.m. through 4:30 p.m. (excluding State holidays) by calling: (800)-292-9555 (MI) or 517-241-6180 (outside of Michigan).

## **Michigan State Housing Development Authority**

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

The Michigan State Housing Development Authority (MSHDA), established in 1966, provides financial and technical assistance through public and private partnerships to create and preserve safe and decent affordable housing, engage in community economic development activities, develop vibrant cities, towns and villages, and address homeless issues.

MSHDA's loans and operating expenses are financed through the sale of tax-exempt and taxable bonds and notes to private investors, not from state tax revenues. Proceeds of the bonds and notes are loaned at below-market interest rates to developers of rental housing, and also fund home mortgages and home improvement loans. MSHDA also administers various federal housing programs.

**Mortgage Foreclosure** – A toll-free hotline has been established by MSHDA to help homeowners who are facing mortgage foreclosure get counseling services and advice on how to avoid foreclosure. The toll-free number is **1-866-946-7432**. Representatives are available for assistance Monday through Friday, 8:00 a.m. to 4:30 p.m. The hotline directs homeowners to a housing counselor in their county, lenders throughout the state or to technical experts in the MSHDA homeownership division. The toll-free hotline is sponsored by the MSHDA "Save the Dream" campaign.

**Low-Interest Loans** – There are two refinancing initiatives available to protect home-ownership. These programs are in conjunction with the "Save the Dream" public awareness campaign to help citizens avoid foreclosure.

The two MSHDA initiatives are:

- *Assist Refinance Program* that will aide homeowners, who have an above market rate in refinancing to a lower-interest fixed-rate loan;
- *The Rescue Refinance Program* that will assist individuals who have had previous payment delinquencies on their mortgage.

To qualify for one of the loan products, homeowners must meet income and sales price limits. The loans will be funded by taxable bonds and homeowners will be responsible for paying off the full value of their refinanced mortgages. Rates for the programs will be aggressively priced, ensuring below industry market rates.

## **Michigan State Housing Development Authority (Cont'd)**

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

**Low-Income Energy Efficiency Home Loans** – MSHDA offers qualified low-income households low interest home improvement loans of 4% to 8% depending upon income. Loans of 8% are also available to qualified landlords. Homeowners can borrow up to \$25,000 without any equity to add insulation, replace the furnace, install energy efficient windows, install a solar water heating system, and pay for other eligible energy improvements. Customers can call 517-373-8017 for more information.

**Housing Locator** – The *Michigan Housing Locator* is a Web site devoted exclusively to assisting residents in finding affordable housing and giving property owners a marketing tool for their entire rental portfolio. The Web site is free to both renters and landlords and is very simple to navigate and register property information. The Web site is located at [www.MichiganHousingLocator.com](http://www.MichiganHousingLocator.com).

Landlords begin by following a simple 10 to 15 minute set-up process, which involves entering all property details and amenities. The site includes several great features including the display of unlimited floor plans and photos and the ability to attach an application and lease. Interactive maps are generated by Google mapping based on address information entered by property owners. The Web site is available 24 hours a day, 7 days a week and can be updated at any time.

The Michigan Housing Locator gives renters a full picture of the properties available in their price range, and will become the main source for Section 8 Voucher holders to find out which landlords will accept their vouchers.

## Michigan Energy Assistance Directory 2011-2012

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### 2011-12 Customer Assistance Programs

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

(800) 477-5050

For many years, Consumers Energy has offered programs and energy-saving tips that assist customers with managing their energy bill payments.

**Senior Citizens are Special** – Customers 65 and over and the head of a household may qualify for shut-off protection, no late payment charges and automatic eligibility for payment plans regardless of income. They should call (800) 477-5050 or e-mail [customer@consumersenergy.com](mailto:customer@consumersenergy.com) to have their account coded properly. Please have your account number handy.

**PeopleCare** — Since 1983, Consumers Energy and its customers and employees have partnered with The Salvation Army to provide money, food, home heating and other emergency help to people and families in Michigan. Emergency aid may be available for those who have suffered a job loss, home foreclosure or are dealing with high or unexpected medical bills. For more information, call (800) 477-5050 or visit [www.consumersenergy.com/peoplecare](http://www.consumersenergy.com/peoplecare).

- In January and July, Consumers Energy solicits tax-deductible contributions from its employees, and business and residential customers
- PeopleCare has helped 325,000 households, raised nearly \$15 million in employee and customer contributions, and received nearly \$30 million in energy bill credits from Consumers Energy

**Shut-off Protection Plan (SPP)** — The Shut-off Protection Plan provides year-round protection from shut off and is available to senior citizens 65 and over regardless of income, as well as customers with a household income at or below 200 percent of the federal income eligibility guidelines. Customers pay an initial down payment of 10 percent of their total bill, including any past-due balance. They also must enroll in a budget plan that spreads out their annual energy costs into equal monthly payments plus equal payments on their past-due balance.

**Third-party Notification** – Customers may arrange to have Consumers Energy send a copy of any shut-off notice they receive to a third party. This can include a consenting friend, relative or agency. The third-party contact is not responsible for paying the bill, but can act as a liaison between the customer and utility.

## Michigan Energy Assistance Directory 2011-2012

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### 2011-12 Customer Assistance Programs

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

(800) 477-5050

**Winter Protection Plan** — Consumers Energy offers low-income customers and senior citizens age 65 and over help with avoiding service shut off for nonpayment through the Winter Protection Plan. Customers are responsible for the electricity and natural gas used, but some of the payments may be deferred. From Nov. 1 through March 31, customers may pay 7 percent of their estimated annual bill along with a portion of their past-due amount and begin making up the difference in April. Customers must be age 65 and over or have a household income at or below 150 percent of poverty level. Qualifying customers will pay an initial down payment of 1/12 of their total bill.

**Home Heating Credit** — Through bill inserts, Consumers Energy encourages customers to find out if they qualify for a Home Heating Credit from the state. Customers qualify if their household income meets the current year income guidelines. The Home Heating Credit can help customers pay their winter bills. Forms will be available after January from the Michigan Department of Treasury at [www.michigan.gov/treasury](http://www.michigan.gov/treasury), at public libraries, or at Consumers Energy bill payment offices. Forms must be filed by September 30. Customers need not file an income tax return to apply for this credit.

**Medical Emergency** — Customers with a qualifying, documented medical emergency could be protected from energy service shut off for nonpayment for up to 21 days. Customers must provide written proof from a doctor, public health or social services agency that service shut off will aggravate an existing medical condition.

**Military Shut-off Protection** — Customers called to full-time, active military service by the president of the United States or the governor of Michigan during a time of declared national or state emergency or war may apply for shut-off protection for up to 90 days and may request extensions of this protection by re-applying. Customers must provide verification of active duty status. At the end of active duty, customers must notify Consumers Energy of their status. Customers still will be required to pay for the energy they used during participation in this program. The utility will set up a payment plan for all past-due amounts to be paid within one year.

**Michigan Energy Assistance Directory  
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**2011-12 Customer Assistance Programs**

[www.consumersenergy.com/energyanswers](http://www.consumersenergy.com/energyanswers)

(800)-477-5050

**CONSUMERS ENERGY RESIDENTIAL SERVICE RATE DESCRIPTIONS**

Qualifying customers may choose only one credit provision and may save up to \$72 on their annual electric bill. Qualifying natural gas customers may save up to \$126 on their annual gas bill with the gas Income Assistance Provision. Call (800) 477-5050 to apply:

**Electric Income Assistance (\$6 monthly credit)** – Customers must have received a Michigan Home Heating Credit or ensure their total household income does not exceed 150 percent of the federal poverty level. Consumers Energy automatically will qualify electric customers for the income assistance provision upon notification of a customer’s eligibility from a qualifying agency. The customer will be responsible for providing documentation every year to maintain enrollment in the income assistance provision.

**Electric Life Support (\$4.90 monthly credit)** – Customers must contact Consumers Energy when a primary member in their household is on life support equipment and provide a physician’s confirmation on a company form. For emergency reasons, customers who notify the utility they are on life support will be identified in the system whether or not they choose to receive the credit.

**Electric Small Farm (\$4.90 monthly credit)** – Customers who operate their farm for commercial use and their home through the same meter may be eligible.

**Electric Senior Citizen (\$3 monthly credit)** – The income assistance credit is designed to help senior citizens on fixed incomes. If customers sign up for the income assistance provision, they will be removed from the senior citizen provision.

**Natural Gas Income Assistance (\$10.50 monthly credit)** – Customers must have received a Michigan Home Heating Credit (HHC) or ensure their total household income does not exceed 110 percent of the federal poverty level. Consumers Energy automatically will qualify gas customers for the income

## Michigan Energy Assistance Directory 2011-2012

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assistance provision upon notification of a customer's eligibility from a qualifying agency. The customer will be responsible for providing documentation every year to maintain enrollment in the income assistance provision.

**DTE Energy®**

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### **MichCon and Detroit Edison 2011-12 Customer Assistance Programs**

[www.my.dteenergy.com/](http://www.my.dteenergy.com/)  
(800)-477-4747

#### **Case Management**

DTE Energy has a team of specialists who can assist low-income residential customers reduce their unpaid balances by providing a personal payment plan, agency referrals and follow-up. To enroll customers should call 1.800.545.8046 and must have:

- An unpaid balance greater than \$750.00
- No illegal usage
- Household income at or below 200% of the Federal income eligibility guidelines

#### **Winter Protection Plan (WPP)**

The Winter Protection Plan protects low-income customers from service shutoff due to non-payment between November 1 and March 31. During this period, customers must pay a budget amount. After March 31, the required bill payment will increase to cover the winter bills.

Senior Citizen customers, 62 or older, are entitled to protection from shut-off from November 1 through March 31<sup>st</sup>. This protection is extended through April 30<sup>th</sup> for low income Senior Citizens. During the WPP period senior customers are not required to make specific payment amounts, but may enroll in a flexible payment plan. To enroll, customers should call (800)-477-4747.

#### **Shut-Off Protection Plan (SPP)**

This plan is available to all residential customers regardless of income, churches and non-profit organizations that assist customers with human services (i.e., shelters, food pantries, payment assistance etc). The plan provides year-round protection from shut-off as long as the customer is enrolled and in good standing. The budget amount is reconciled after the first 12 months. For customers who wish to remain on the program at the end of 12 months, the budget amount is adjusted based on their usage and any outstanding balance owing.

Enrollment requirements are:

- Down payment consisting of a % of the past due amount
- Monthly budget plan that spreads out your future bills in 9 to 12 equal monthly payment, plus equal monthly payments on any outstanding balance

To enroll, customers should call 1.800.477.4747.

## Michigan Energy Assistance Directory 2011-2012

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**DTE Energy®**



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### **MichCon and Detroit Edison 2011-12 Customer Assistance Programs**

[www.my.dteenergy.com](http://www.my.dteenergy.com)

(800)-477-4747

#### **The Heat and Warmth (THAW) Fund**

DTE Energy partners with THAW, a non-profit organization, which provides last-resort energy assistance to low-income families. Customers who meet the household income guidelines, are in shut off status, and have exhausted all federal and state funding programs may be eligible for assistance.

THAW welcomes donations. As a longtime supporter of THAW's efforts, DTE Energy will match contributions to THAW dollar for dollar. To make a contribution, call 1.800.866.8429.

#### **Home Heating Credit (HHC)**

Customers qualify for Michigan Home Heating Credit if their income is at or below 110% of the federal poverty guidelines. Customers that receive assistance from the state are also encouraged to file for the Energy Draft. DTE Energy e-files the Home Heating Credit for customers who do not have any other income or has already filed their taxes but did not file for the Home Heating Credit. Customers interested in filing their Home Heating Credit with DTE Energy or inquire about assistance to file for the HHC should give us a call at 1.866.200.2386.

#### **Medical Emergency**

Shutoff to an account due to non-payment may be postponed up to 21 days if a medical emergency exists in the home. Written proof from a doctor or notice from a public health or social services agency must be provided.

#### **Double Protection Notice**

This plan is helpful in case of an unexpected event, such as an extended vacation or a long hospital stay. It allows DTE Energy to send a duplicate shut-off to a consenting friend, relative or agency. The recipient of the duplicate shut-off is not responsible for paying the overdue bill but is alerted in case he/she chooses to take action on behalf of the customer. Call (800)-477-4747 for more info or to enroll.

## Michigan Energy Assistance Directory 2011-2012

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**DTE Energy®**

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### **MichCon and Detroit Edison 2011-12 Customer Assistance Programs**

[www.my.dteenergy.com](http://www.my.dteenergy.com)

(800)-477-4747

#### **Military Protection**

This plan provides up to 90 days shutoff protection if the customer of records is called to full time active military service by the President of the United States or the Governor of Michigan during a declared national or state emergency or war. Verification of active duty status may be required and extensions on the period may also be requested. Call (800)-477-4747 for more information or to enroll.

#### **Cents for Energy**

Cents for Energy is a customer funded year-round energy assistance program. The fund will be administered by The Heat and Warmth Fund (THAW). Cents for Energy will target DTE Energy customers experiencing severe difficulty paying their DTE Energy bills and whose gross household income is between 201% and 250% of the federal poverty guidelines. Customers have three donation options:

- Option 1 - Round up monthly bill to the nearest dollar
- Option 2 - Round up monthly bill to the nearest dollar and add a \$1 or more
- Option 3 - Refer to THAW to make a one-time donation

To enroll, customers should call 1.800.477.4747

#### **Credit Counseling**

DTE Energy works with Green Path, a non-profit consumer credit counseling service. Green Path provides financial counseling and debt management services.

- Financial counseling includes a discussion with a certified counselor, a customized financial budget and personalized recommendations. Financial counseling is provided without charge.
- Debt management involves Green Path acting as the customer's advocate with all of their creditors, including DTE Energy, negotiating payment rates and terms. In a debt management program, the customer deposits funds with Green Path who in turn pay the creditors.

For more information call 1.888.235.1003

## Michigan Energy Assistance Directory 2011-2012

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**DTE Energy®**



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### MichCon and Detroit Edison 2011-12 Customer Assistance Programs

[www.my.dteenergy.com](http://www.my.dteenergy.com)

(800)-477-4747

#### **Community Energy Solutions Program (CESP)**

A program designed to provide a one-stop-shop approach to assisting customers with a myriad of energy assistance needs.

At each site, customers can receive a plethora of services ranging from bill payment assistance, to energy efficiency and conservation information, from free tax preparation services, to household financial budgeting.

In an effort to educate, change energy consumption and usage habits and reduce energy costs, the CESP has partnered with WARM to provide energy efficiency training and information to customers. Additionally, CESP has staff that is trained to offer payment assistance through the Heat and Warmth Fund (THAW).

To participate in the program, customers must do the following:

- Call 1-866-554-2653 to schedule an appointment.
- Keep scheduled appointment.
- Have not visited the site within the last eight months

Currently, four churches within the Detroit City boundaries house a CESP site. The four locations and hours of operation are as follows:

	<b><u>Winter hours:</u></b>	<b><u>Summer hours:</u></b>
<b>New Galilee Baptist Church</b> 11241 Gunston, Detroit, MI 48213	Monday thru Thursday 8:30 am - 5 pm	Tuesday and Thursday 8:30 am - 12 pm
<b>Second Ebenezer Church</b> 14601 Dequindre, Detroit, MI 48203	Monday thru Thursday 11 am - 7 pm	Monday and Wednesday 1 pm - 5 pm
<b>St. Cecilia Catholic Church</b> 10400 Stoepel, Detroit, MI 48204	Monday thru Thursday 3:30 pm - 9 pm	Tuesday and Thursday 3:30 pm - 7 pm
<b>Fellowship Chappel</b> (opening soon) 7707 W. Outer Drive, Detroit, MI 48235	Monday thru Thursday 8:30 am - 5 pm	Monday and Wednesday 8:30 am - 12 pm

For additional information regarding these and other programs, please contact Cheryl Tramble at (313) 389-7761 or Denise Diz at (248)223-2377. Customers inquires should be directed to (800) 477-4747.



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**2011-12 Customer Assistance Programs**

[www.michigangasutilities.com](http://www.michigangasutilities.com)

**Winter Protection**

The Winter Protection Plan protects **eligible senior and low-income customers** from service shutoff and high utility bill payments during the winter months (November 1 through March 31). Eligible customers may enroll in the Winter Protection Plan anytime between November 1 and March 31.

Eligible low-income customers who participate in the Winter Protection Plan will not have service discontinued during the winter months if they pay at least 7% of their estimated annual bill each month, plus past due balances in equal monthly installments between the date of application and the start of the subsequent heating season (beginning November 1).

Eligible senior citizen customers who participate in the Winter Protection Plan are not required to make specific payments between November 1 and March 31 to ensure that their service will not be shut off. However, seniors are encouraged to pay whatever they can during the winter so they will not have large, unmanageable bills when the protection period ends.

When the protection period ends (March 31), all eligible senior and low-income Winter Protection Plan participants will need to pay the full current monthly bill plus the arrearage in equal monthly installments owed from the winter months. These monthly amounts are to be paid through the start of the subsequent heating season.

**Customers qualify for the Winter Protection Plan if they meet one of the following requirements:**

- Are age 65 or older
- Receive Department of Human Services cash assistance
- Receive Food Stamps
- Receive Medicaid
- Have a household income at or below 150% of poverty level

Customers can call Michigan Gas Utilities at (800)-401-6402 to apply or for additional information.

## Michigan Energy Assistance Directory 2011-2012

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### 2011-12 Customer Assistance Programs

[www.michigangasutilities.com](http://www.michigangasutilities.com)

#### **The Heat and Warmth Fund (THAW)**

MGU encourages our customers and employees to contribute to the THAW fund in Michigan. MGU matches a percent of the contributions to help many customers ease their energy burden. Contact Michigan Gas Utilities to ask how you can help, or to inquire about receiving help from THAW. For more information on THAW, visit them on the internet at [www.thawfund.org](http://www.thawfund.org).

#### **Medical Emergency Protection**

Customers are protected from service shut-off for nonpayment of their natural gas and/or electric bill for up to 21 days if they have a proven medical emergency. They must provide written proof from a doctor that a medical emergency exists.

#### **Shut-off Protection for Customers on Active Duty in the Military**

If a Michigan Gas Utility customer of record or their spouse is called to full-time active military service by the President of the United States or the Governor of Michigan during a time of declared national or state emergency or war, they may apply for shut-off protection from their electric or natural gas service for up to 90 days. At the end of the active duty period, they must notify their utility company of their status and make payment arrangements.

For more information on these programs and to discuss assistance options and your specific situation, please contact Michigan Gas Utilities at (800)-401-6402.

## Michigan Energy Assistance Directory 2011-2012

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### 2011-12 Customer Assistance Programs

[www.semcoenergygas.com](http://www.semcoenergygas.com)

#### **The Heat And Warmth Fund (THAW)**

SEMCO Energy is a partner with THAW, a non-profit agency that provides energy bill payment assistance to qualified low-income customers who have used all other resources and need assistance with their utility bill. SEMCO and THAW also partner on a restoration program for qualified customers to ensure gas service is restored for the upcoming winter season.

#### **Home Heating Credit (HHC)**

Under this program, an energy draft may be issued to the company or to the eligible customer from the State of Michigan treasury department. SEMCO Energy will assist customers to complete the HHC forms over the telephone. The customer can call (800)-280-2091. This program runs from mid-January through September 30 of each year.

#### **Emergency Medical Extensions**

If a medical emergency arises in the home, service Interruption will be postponed for 21 days with a physician's certificate stating that the shutoff will aggravate the existing medical condition. Extensions are permitted.

#### **Winter Protection Program (WPP)**

Our winter protection program can help avoid interruption of service during the winter months from November 1 through March 31. This program includes a payment schedule for both current and past due bills. In April, the account will be reconciled and the outstanding balance may be paid in equal monthly installments between April 1 and October 31. Qualified customers cannot exceed a household income of 150% of the poverty level and must register with the State of Michigan Department of Human Resources (DHS) to be enrolled.

#### **Senior Protection**

Any senior regardless of income is eligible for senior protection. Service will not be interrupted between November 1 and March 31. The qualifying age for a senior is 65 years. On April 1, if requested, the senior may pay any outstanding balance in equal monthly installments between April 1 and October 31.

## Michigan Energy Assistance Directory 2011-2012

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SEMCOENERGY

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### 2011-12 Customer Assistance Programs

[www.semcoenergygas.com](http://www.semcoenergygas.com)

#### **Military Protection**

An eligible military customer or spouse may avoid disruption of service for a period of 90 days if certain conditions are met. Request for this protection is made directly to SEMCO Energy.

#### **Flex Budget Program**

SEMCO Energy's Flex Budget Program is open to all residential customers. The amount paid each month will be the same for 11 months and in the 12<sup>th</sup> month, the account is reconciled to reflect any under or over amount. The budget amount may be adjusted midway through the year based on weather factors and gas prices. Each bill will also reflect the actual cost and amount of gas used each month.

For information regarding these and other program, please contact Cheryl Hachee at 1-810-887-2022.

## Michigan Energy Assistance Directory 2011-2012

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### Michigan Electric & Gas Association (MEGA)

[www.gomega.org](http://www.gomega.org)

The Michigan Electric and Gas Association (MEGA) is a trade association established in 1984 to provide a collective voice in Michigan government and public affairs for its board member investor-owned electric and gas public utilities. MEGA works with the Michigan legislature, federal and state regulatory agencies and the entire Michigan energy industry to assure safe, reliable and affordable electric and gas utility service.

There are currently nine MEGA Board member investor-owned utilities, including Alpena Power Company, Aurora Gas Company, Citizens Gas Fuel Company, Indiana Michigan Power Company, Michigan Gas Utilities Corporation, Northern States Power – Wisconsin d/b/a Xcel Energy, Upper Peninsula Power Company, We Energies and Wisconsin Public Service Corporation. These companies collectively serve more than 242,000 electric and 195,000 gas utility customers in Michigan.

MEGA works with all of the investor-owned utilities in Michigan on matters of common interest, utilizing either its committee structure or task-oriented working groups. MEGA receives support from board members and other industry participants, including American Transmission Company LLC, Consumers Energy Company, The Detroit Edison Company, Michigan Consolidated Gas Company and SEMCO Energy Gas Company. MEGA works cooperatively with other associations representing and groups regarding industry matters, including the Michigan Electric Cooperative Association, the Michigan Municipal Electric Association, MISS DIG Systems, Inc. and the Coalition to Keep Michigan Warm.

MEGA serves as a forum for industry communication and information exchange on matters of public policy, legal issues, legislation and utility service. MEGA has coordinated joint member and industry filings in regulatory proceedings before the Michigan Public Service Commission and court cases. Input from committees and workgroups is used to identify issues and develop consensus positions. MEGA actively sponsors and co-sponsors industry conferences and meetings.

For more information contact:

James A. Ault, President..... (517) 484-7730  
Susan J. Denison, Administrative Assistant  
Michigan Electric & Gas Association (MEGA)  
110 W. Michigan Avenue, Suite 1000 B  
Lansing, MI 48933



**Michigan Energy Assistance Directory  
2011-2012**

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**Michigan Electric & Gas Association (MEGA) (Cont'd)**

**Michigan Gas Utilities Corporation** (gas only)

Customer Service..... (800)-401-6402

899 S. Telegraph Road  
Monroe, MI 48161

70 Sauk River Drive  
Coldwater, MI 49036

711 Starlite Drive  
Benton Harbor, MI 49022

1708 Eaton Drive  
Grand Haven, MI 49417

Website: [www.michigangasutilities.com](http://www.michigangasutilities.com)

Contact: David Light..... (616) 844-7509

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**Upper Peninsula Power Company** (electric only)

Customer Service..... (800)-562-7680

600 Lakeshore Drive  
Houghton, MI 49931

Website: [www.upppo.com](http://www.upppo.com)

Contact: Jodi Pineau ..... (906) 485-2403

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**We Energies (Wisconsin Electric Power Company)** (electric only)

Customer Service.....(800)-242-9137

231 W. Michigan Avenue  
Milwaukee, WI 53201

Website: [www.we-energies.com](http://www.we-energies.com)

Contact: Michael Mueller .....(414) 221-2521

**Michigan Energy Assistance Directory  
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**Michigan Electric & Gas Association (MEGA) (Cont'd)**

**Wisconsin Public Service Corporation** (electric and gas)

Customer Service.....(800)-450-7260

700 N. Adams, PO Box 19002

Green Bay, WI 54307-9002

Website: [www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

Contact: James Phillippo.....(920) 433-5763

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**Xcel Energy** (electric and gas)

Customer Service.....(800)-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....(800)-331-5262



**Michigan Electric Cooperative Association (MECA)**

[www.countrylines.com](http://www.countrylines.com)

The Michigan Electric Cooperative Association (MECA) is a statewide trade association representing Michigan's nine distribution cooperatives and one generation and transmission cooperative. Electric cooperatives are nonprofit, member-owned and controlled utilities, which are governed by a board of directors elected from its members.

Michigan's electric cooperatives serve more than 315,000 meters, employ approximately 750 people, have total revenues in excess of \$400 million, and maintain over 37,500 miles of distribution line in 62 of Michigan's 83 counties.

For more information contact:

Craig Borr, President and CEO .....(571) 351-6322

Susan Schlaybaugh, Director of Legislative Relations

MECA

2859 W. Jolly Road

Okemos, MI 48864

MECA's members include the following:

**Alger Delta Cooperative Electric Association**

Customer Service:.....(800) 562-0950 or

426 North 9th St. (906) 428-4141

Gladstone, MI 49837

[www.algerdelta.com](http://www.algerdelta.com)

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**Cherryland Electric Cooperative**

Customer Service:.....(800) 442-8616 or

5930 U.S. 31 South (231) 486-9200

P.O. Box 298

Grawn, MI 49637

[www.cecelec.com](http://www.cecelec.com)

**Michigan Energy Assistance Directory  
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**Michigan Electric Cooperative Association (MECA) (Cont'd)**

**Cloverland Electric Cooperative**

Customer Service:.....(800) 562-4953 or  
2916 W. M-28 (906) 635-6800  
Dafter, MI 49724  
[www.cloverland.com](http://www.cloverland.com)

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**Great Lakes Energy – Boyne City**

Customer Service:.....(888) 485-2537 or  
1323 Boyne Avenue (231) 582-6521  
P.O. Box 70  
Boyne City, MI 49712-0070  
[www.gtlakes.com](http://www.gtlakes.com)

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**Great Lakes Energy – Newaygo**

Customer Service:.....(231) 652-1651  
One Cooperative Center Dr.  
P.O. Box 800  
Newaygo, MI 49337

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**Great Lakes Energy – Hart**

Customer Service:.....(231) 873-7481  
P.O. Box 232  
Hart, MI 49420

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**HomeWorks Tri-County Electric Cooperative**

Customer Service:.....(517) 647-7554  
7973 E. Grand River  
P.O. Box 379  
Portland, MI 48875  
[www.homeworks.org](http://www.homeworks.org)

**Michigan Energy Assistance Directory  
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**Michigan Electric Cooperative Association (MECA) (Cont'd)**

**Midwest Energy Cooperative**

Customer Service:.....(800) 492-5989 or  
901 E. State St. (269) 445-1000  
P.O. Box 127  
Cassopolis, MI 49031  
[www.teammidwest.com](http://www.teammidwest.com)

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**Ontonagon County Rural Electrification Association**

Customer Service.....(800) 562-7128 or  
500 J.K. Paul St. (906) 884-4151  
Ontonagon, MI 49953  
<http://countrylines.com/coops/ontonagon>

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**Presque Isle Electric & Gas Co-op**

Customer Service:.....(800) 423-6634 or  
19831 M-68 Highway (989) 733-8515  
P.O. Box 308  
Onaway, MI 49765  
[www.pieg.com](http://www.pieg.com)

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**Thumb Electric Cooperative**

Customer Service:.....(800) 327-0166 or  
2231 Main St. (989) 658-8571  
Ubly, MI 48475-0157  
[www.tecni.coop](http://www.tecni.coop)

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**Wolverine Power Cooperative**

Customer Service:.....(800) 283-1250 or  
10125 W. Watergate Road.....(231) 775-5700  
P.O. Box 229  
Cadillac, MI 49601-0229  
[www.wpsci.com](http://www.wpsci.com)

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**Michigan Propane Gas Association (MPGA)**

[www.usemichiganpropane.com](http://www.usemichiganpropane.com)

The mission of the Michigan Propane Gas Association (MPGA) is to promote the proper handling and use of propane, to work for favorable environment for propane distribution and marketing, and to increase its application by demonstrating propane's value as a clean energy source.

The MPGA is a trade and membership service organization that represents propane marketers throughout the state. Founded on April 3, 1947, the MPGA has grown in its influence, while maintaining its core principles of education and safety.

The MPGA's primary purpose is to maintain high standards of practice within the industry and, in so doing, protect and expand the ability of its members to compete in the marketplace. The MPGA is dedicated to the betterment of the propane industry and to the customers it serves in Michigan. Since its inception, the MPGA has been supported by its many volunteers who dedicate their time for the betterment of the industry.

For more information contact:

Michigan Propane Gas Association (MPGA) .....(517) 487-2021  
Derek Dalling, Executive Director  
1000 West St. Joseph, Suite 200  
P.O. Box 15339  
Lansing, MI 48901-5339  
Fax: 517-485-9408  
Email: [mpga@kindsvatterassociates.com](mailto:mpga@kindsvatterassociates.com)

A complete listing of MPGA members and contact information is found under the "Utility Information" tab.

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**Cooperative Electric Utilities**

**Alger Delta Cooperative Electric Association**

Customer Service:.....(800)-562-0950  
426 N. 9<sup>th</sup> Street  
Gladstone, MI 49837  
[www.algerdelta.com](http://www.algerdelta.com)

Contact: Tom Harrell, General Mgr. ....(906) 428-4141

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**Bayfield Electric Cooperative, Inc.**

Customer Service:.....(800)-278-0166  
68325 Lea Street  
P.O. Box 68  
Iron Rive, WI 54847  
[www.bayfieldelectric.com](http://www.bayfieldelectric.com)

Contact: C.J. Melchiors, Mgr. . ....(715) 372-4287

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**Cherryland Electric Cooperative**

Customer Service:.....(800)-442-8616 or  
5930 U.S. 31 South (231) 486-9200  
P.O. Box 298  
Grawn, Michigan 49637  
[www.cecelec.com](http://www.cecelec.com)

Contact: Anthony Anderson, General Mgr. ....(800)-442-8616

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**Cloverland Electric Cooperative**

Customer Service:.....(800)-562-4953  
2916 W. M-28  
P.O. Box 97  
Dafter, MI 49724  
[www.cloverland.com](http://www.cloverland.com)

Contact: Dan Dasho, Mgr. ....(906) 635-6800

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**Cooperative Electric Utilities (Cont'd)**

**Great Lakes Energy Cooperative**

Customer Service:.....(888) 485-2537

1323 Boyne Avenue

P.O. Box 70

Boyne City, MI 49712

[www.gtlakes.com](http://www.gtlakes.com)

Contact: Steven Boeckman, President & CEO (231) 582-6521

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**HomeWorks Tri-County Electric Cooperative**

Customer Service:.....(800)-562-8232

7923 E. Grand River Avenue

P.O. Box 379

Portland, MI 48875

[www.homeworks.org](http://www.homeworks.org)

Contact: Mark Kappler, General Mgr. & CEO .....(517) 647-7554

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**Midwest Energy Cooperative**

Customer Service:.....(800)-492-5989

901 E. State Street

P.O. Box 127

Cassopolis, MI 49031

[www.teammidwest.com](http://www.teammidwest.com)

Contact: Robert Hance, President & CEO .....(269) 445-1000

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**Ontonagon County Rural Electrification**

Customer Service:.....(906) 884-4151

500 J.K. Paul Street

P.O. Box 97

Ontonagon, MI 49953

Contact: Thomas Haarala, Mgr. ....(906) 884-4151

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**Cooperative Electric Utilities (Cont'd)**

**Presque Isle Electric & Gas Co-op**

Customer Service:.....(800)-423-6634

19831 M-68 Highway

P.O. Box 308

Onaway, MI 49765

[www.pieg.com](http://www.pieg.com)

Contact: Brian Burns, President & CEO .....(989) 733-8515

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**Thumb Electric Cooperative**

Customer Service:.....(800)-327-0166 or

2231 Main Street

(989) 658-8571

P.O. Box 157

Ubly, MI 48475

[www.tecmi.coop](http://www.tecmi.coop)

Contact: Michael Krause, General Mgr. ....(800)-327-0166 or  
(989) 658-8571

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**Wabash Valley Power Association**

Customer Service:.....(317) 481-2800

722 N. High School Road

Indianapolis, IN 46214

[www.wvpa.com](http://www.wvpa.com)

Contact: Rick Coons, President & CEO .....(317) 481-2800

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**Wolverine Power Supply Cooperative, Inc.**

Customer Service:.....(231) 775-5700

10125 W. Watergate Road

P.O. Box 229

Cadillac, MI 49601

[www.wpsci.com](http://www.wpsci.com)

Contact: Eric Baker, President & CEO .....(231) 775-5700

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**Investor Owned Electric Utilities**

**Alpena Power Company**

Customer Service:.....(989) 358-4900

401 N. 9<sup>th</sup> Street

P.O. Box 188

Alpena, MI 49707

Website: [www.alpenapower.com](http://www.alpenapower.com)

Contact: Ann Nowak .....(989) 358-4901

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**Consumers Energy Company**

Customer Service:.....(800)-477-5050

One Energy Plaza

Jackson, MI 49201-2276

Website: [www.consumersenergy.com/welcome.htm](http://www.consumersenergy.com/welcome.htm)

Contact: State Government Affairs .....(517) 482-1525

Mary Stasek, Administrative Specialist

124 W. Allegan, Ste. 1800

Lansing, MI 48933

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**DTE Energy – Detroit Edison**

Customer Service:.....(800)-477-4747

2000 Second Avenue

Detroit, MI 48226-1279

Website: <http://my.dteenergy.com/main>

Contact: State Government Affairs .....(517) 371-2350

101 S. Washington Square, Ste. 700

Lansing, MI 48933



## **Investor Owned Electric Utilities (Cont'd)**

### **Wisconsin Public Service Corporation**

Customer Service:.....(800)-450-7260

700 N. Adams Street

P.O. Box 19002

Green Bay, WI 54307-9002

Website: [www.wisconsinpublicservice.com](http://www.wisconsinpublicservice.com)

Contact: James Phillippo.....(920) 433-5763

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### **Xcel Energy**

Customer Service.....(800)-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....(800)-331-5262

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**Municipal Electric Utilities**

**Village of Baraga**

Contact: Roy Kempainen .....(906) 353-6237  
100 Hemlock Street  
P.O. Box 290  
Baraga, MI 49908-0290

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**Bay City Electric Light & Power**

Contact: Phil Newton.....(989) 894-8346  
900 S. Water Street  
Bay City, MI 48708-7098

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**City of Charlevoix**

Contact: Don Swem .....(231) 547-3273  
210 State Street  
P.O. Box 550  
Charlevoix, MI 49720-1345  
[www.cityofcharlevoix.org/index-info.htm](http://www.cityofcharlevoix.org/index-info.htm)

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**Chelsea Electric Department**

Contact: John Hanifan.....(734) 475-1771  
305 South Main Street, #100  
Chelsea, MI 48118-1085

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**Village of Clinton**

Contact: Kevin Cornish .....(517) 456-7494  
119 E. Michigan Avenue  
Clinton, MI 49236  
[www.villageofclinton.org/power.htm](http://www.villageofclinton.org/power.htm)

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**Coldwater Board of Public Utilities**

Contact: Paul Beckhusen .....(517) 279-9531  
One Grand Street  
Coldwater, MI 49036  
[www.cbpu.com/](http://www.cbpu.com/)

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**Municipal Electric Utilities (Cont'd)**

**Croswell Light & Power Department**

Contact: John Williams .....(810) 679-2120  
120 E. Sanborn Avenue  
P.O. Box 197  
Croswell, MI 48422-1224

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**City of Crystal Falls**

Contact: Charles C. Nordeman .....(906) 875-6647  
401 Superior Avenue  
Crystal Falls, MI 49920-1496

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**Daggett Electric Department**

Contact: Randall Marana .....(906) 753-4391  
200 W. School Rd.  
PO Box 2  
Daggett, MI 49821-0002

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**Detroit Public Lighting Department**

Contact: Stan Topolewski .....(313) 267-7260  
9449 Grinnell Avenue  
Detroit, MI 48213  
[www.ci.detroit.mi.us/publiclighting/Default.htm](http://www.ci.detroit.mi.us/publiclighting/Default.htm)

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**Dowagiac Department of Public Services**

Contact: Kevin Anderson .....(269) 782-8200  
241 South Front Street  
P.O. Box 430  
Dowagiac, MI 49047-0430

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**City of Eaton Rapids**

Contact: William LeFevere .....(517) 663-8118  
City Hall -- 200 S. Main  
Eaton Rapids, MI 48827-1256

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**Municipal Electric Utilities (Cont'd)**

**Escanaba Electric Department**

Contact: Mike Furmanski, Interim Superintendent.....(906) 786-0061  
1711 Sheridan Road  
Escanaba, MI 49829-1800  
[www.escanaba.org/electric/electric.html](http://www.escanaba.org/electric/electric.html)

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**City of Gladstone Electrical Department**

Contact: Thomas E. White.....(906) 428-1701  
10 North 11<sup>th</sup> Street, P.O. Box 32  
Gladstone, MI 49837-0032  
[www.gladstonemi.org/electric.htm](http://www.gladstonemi.org/electric.htm)

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**Grand Haven Board of Light & Power**

Contact: Annette Allen .....(616) 846-9200  
1700 Eaton Drive  
Grand Haven, MI 49417-2872  
[www.ghblp.org/](http://www.ghblp.org/)

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**Harbor Springs Municipal Utility**

Contact: Fred Geuder .....(231) 526-2122  
204 E. Fairview  
Harbor Springs, MI 49740-

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**Hart Hydro-Electric**

Contact: Stanley Rickard .....(616) 873-5367  
407 State Street  
Hart, MI 49420-1228

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**Hillsdale Board of Public Utilities**

Contact: Rick Rose.....(517) 437-3387  
45 Monroe St.  
Hillsdale, MI 49242-1236  
[www.hillsdalebpu.com/](http://www.hillsdalebpu.com/)

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**Municipal Electric Utilities (Cont'd)**

**Holland Board of Public Works**

Contact: Loren Howard .....(616) 355-1572  
625 Hastings Avenue  
Holland, MI 49423-5427  
[www.hollandbpw.com](http://www.hollandbpw.com)

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**Village of L'Anse**

Contact: Robert A. LaFave.....(906) 524-6116  
101 N. Main Street, -P.O. Box 157  
L'Anse, MI 49946-

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**Lansing Board of Water and Light**

Contact: J. Peter Lark.....(517) 371-6000  
1232 Haco Drive, P.O. Box 13007  
Lansing, MI 48901-3077  
[www.lbwl.com/](http://www.lbwl.com/)

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**Lowell Light & Power/Cable Television**

Contact: Greg Pierce .....(616) 897-8402  
127 N. Broadway Street, P.O. Box 229  
Lowell, MI 49331-0229

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**Marquette Board of Light and Power**

Contact: Kirby Juntala, Executive Director .....(906) 228-0322  
2200 Wright Street  
Marquette, MI 49855  
[www.mqtcty.org/blp.htm](http://www.mqtcty.org/blp.htm)

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**City of Marshall**

Contact: Tom Tarkiewicz .....(269) 781-3985  
323 W. Michigan Avenue  
Marshall, MI 49068-1547

**Michigan Energy Assistance Directory  
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**Municipal Electric Utilities (Cont'd)**

**Michigan South Central Power Agency**

Contact: Glenn White .....(517) 542-2346  
720 Herring Road, P.O. Box 62  
Litchfield, MI 49252-0062

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**City of Negaunee Electric Department**

Contact: Gerald Peterson.....(906) 475-7700  
100 Silver Street, P.O. Box 70  
Negaunee, MI 49866-1434

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**Newberry Water & Light Board**

Contact: Bill Glime .....(906) 293-8531  
307 East McMillan Avenue, P.O. Box 493  
Newberry, MI 49868-1550

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**Niles Utilities Department**

Contact: James Lehmkuhl.....(269) 683-4700  
322 E. Main Street, P.O. Box 217  
Niles, MI 49120-0217

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**City of Norway Electric Department**

Contact: Joe Pickart .....(906) 563-9641  
915 Brown Street, P.O. Box 99  
Norway, MI 49870-1243  
[www.norwaymi.gov](http://www.norwaymi.gov)

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**Village of Paw Paw**

Contact: John Small .....(269) 657-3169  
111 E. Michigan Avenue, P.O. Box 179  
Paw Paw, MI 49079-0179

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**Municipal Electric Utilities (Cont'd)**

**City of Petoskey**

Contact: Mike Robbins.....(231) 347-2500  
101 East Lake Street  
Petoskey, MI 49770-2311

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**Portland Light and Power Board**

Contact: Jon Hyland.....(517) 647-6912  
259 Kent Street  
Portland, MI 48875-1458

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**City of St. Louis**

Contact: Kurt Giles .....(989) 681-4377  
108 W. Saginaw  
St. Louis, MI 48880  
[www.stlouismi.com/utilities/](http://www.stlouismi.com/utilities/)

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**Sebewaing Light & Water Department**

Contact: Jeffrey P. Schock.....(989) 883-2700  
110 W. Main  
Sebewaing, MI 48759

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**South Haven Board of Public Works**

Contact: Brian Disette.....(269) 637-0719  
1199 8<sup>th</sup> Avenue  
South Haven, MI 49090

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**City of Stephenson**

Contact: Ken Marklein .....(906) 753-4769  
W. 628 Samuel Street  
Stephenson, MI 49887  
[www.stephenson-mi.com](http://www.stephenson-mi.com)

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**Municipal Electric Utilities (Cont'd)**

**Sturgis Municipal Electric Plant**

Contact: John Griffith .....(269) 651-2879  
130 N. Nottawa, P.O. Box 280  
Sturgis, MI 49091

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**Traverse City Light & Power**

Contact: Ed Rice .....(231) 932-4559  
1131 Hastings Street  
Traverse City, MI 49686  
[www.tclp.org](http://www.tclp.org)

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**Union City**

Contact: Dave Johnson.....(517) 741-8591  
208 N. Broadway  
Union City, MI 49094

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**Wakefield Electric Light Department**

Contact: John C. Siira.....(906) 224-1267  
311 Sunday Lake St.  
Wakefield, MI 49968

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**Wyandotte Municipal Services**

Contact: Melanie McCoy .....(734) 324-7111  
3005 Biddle Avenue, P.O. Box 658  
Wyandotte, MI 48192-0658  
[www.wyan.org/](http://www.wyan.org/)

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**Zeeland Board of Public Works**

Contact: David Walters.....(616) 772-6212  
350 E. Washington Avenue  
Zeeland, MI 49464  
[www.ci.zeeland.mi.us/bpw/bpw.htm](http://www.ci.zeeland.mi.us/bpw/bpw.htm)

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**Natural Gas Utilities**

**Aurora Gas Company**

Customer Service:.....(989) 733-6625  
7038 Black River Road  
P.O. Box 721  
Onaway, MI 49765  
Website: [www.auroragas.com](http://www.auroragas.com)

Contact: Sue Nelson.....(989) 733-6625

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**Citizens Gas Fuel Company**

Customer Service:.....(800)-982-2831  
127 N. Main Street  
P.O. Box 40  
Adrian, MI 49221  
Website: [www.citizensgasfuel.com](http://www.citizensgasfuel.com)

Contact: Becky Gramling .....(517) 264-4410

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**Consumers Energy**

Customer Service.....(800)-477-5050  
One Energy Plaza  
Jackson, MI 49201-2276  
Website: [www.consumersenergy.com/welcome.htm](http://www.consumersenergy.com/welcome.htm)

Contact: State Government Affairs .....(517) 482-1525  
Mary Stasek, Administrative Specialist  
124 W. Allegan, Ste. 1800  
Lansing, MI 48933

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**DTE Energy – MichCon**

Customer Service:.....(800)-477-4747  
2000 Second Avenue  
Detroit, MI 48226  
Website: <http://my.dteenergy.com/main>

Contact: State Government Affairs .....(517) 371-2350  
101 S. Washington Square, Ste. 700  
Lansing, MI 48933



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**Natural Gas Utilities (Cont'd)**

**Xcel Energy**

Customer Service.....(800)-895-4999

Personal Accounts Department

PO Box 8

Eau Claire, WI 54702

Website: [www.xcelenergy.com](http://www.xcelenergy.com)

Contact: Tanya Thoney .....(800)-331-5262

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### Propane Gas Retailers

**Amerigas Propane LP**

4000 Leah Dr  
Flat Rock, MI 48134  
Phone: 734-676-4224  
Fax: 734-676-0028  
Contact: Gary Kuklis  
Email: [gary.kuklis@amerigas.com](mailto:gary.kuklis@amerigas.com)

**Amerigas Propane LP**

3153A US Hwy 23 South  
Alpena, MI 49707  
Phone: 989-356-0988  
Fax: 989-356-9281

**Amerigas Propane LP**

PO Box 68  
Ashley, MI 48806  
Phone: 989-847-3041  
Fax: 989-847-2084  
Contact: Dennis Coston  
Email: [costond@amerigas.com](mailto:costond@amerigas.com)

**Amerigas Propane LP**

11600 M 32  
Atlanta, MI 49709  
Phone: 989-785-4766  
Fax: 989-785-2361

**Amerigas Propane LP**

1471 Sand Beach Rd  
Bad Axe, MI 48413  
Phone: 517-269-8248  
Fax: 517-269-7099

**Amerigas Propane LP**

930 N Raymond Rd  
Battle Creek, MI 49014  
Phone: 269-962-8748  
Fax: 269-962-1702  
Contact: Kelly Steiner  
Email: [steinerk@amerigas.com](mailto:steinerk@amerigas.com)

**Amerigas Propane LP**

9883 Belding Rd  
Belding, MI 48809  
Phone: 616-794-1510  
Fax: 616-794-7319  
Contact: Dennis Coston  
Email: [costond@amerigas.com](mailto:costond@amerigas.com)

**Amerigas Propane LP**

711 E. Cayuga St.  
Bellaire, MI 49615  
Phone: 231-533-8324  
Fax: 231-533-6395  
Contact: Kevin Robertson  
Email: [robertsonk@amerigas.com](mailto:robertsonk@amerigas.com)

**Amerigas Propane LP**

22536 Telegraph Rd  
Brownstown Twp, MI 48183  
Phone: 734-676-4224  
Fax: 734-676-0028

**Amerigas Propane LP**

351 West Wexford Ave  
Buckley, MI 48620  
Phone: 231-533-8324  
Fax: 231-533-6395  
Contact: Bob Maser  
Email: [wilsonm@amerigas.com](mailto:wilsonm@amerigas.com)

**Amerigas Propane LP**

G-4283 S Dort Hwy  
Burton, MI 48529  
Phone: 810-743-0500  
Fax: 810-743-9059

**Amerigas Propane LP**

5555 E M 115  
Cadillac, MI 49601  
Phone: 231-779-2454  
Fax: 231-779-0452

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## **Propane Gas Retailers (Cont'd)**

**Amerigas Propane LP**

14900 Downey Rd  
Capac, MI 48014  
Phone: 810-395-4346  
Fax: 810-395-2373  
Contact: Steve Stone  
Email: [stones@amerigas.com](mailto:stones@amerigas.com)

**Amerigas Propane LP**

218 Water St.  
Cheboygan, MI 49721  
Phone: 231-627-9971  
Fax: 231-627-2503  
Contact: Mark Gudmunson  
Email: [gudmunsonm@amerigas.com](mailto:gudmunsonm@amerigas.com)

**Amerigas Propane LP**

681 E Chicago Rd  
Coldwater, MI 49036  
Phone: 517-278-4521  
Fax: 517-278-5203  
Contact: Steve Piloske  
Email: [piloskes@amerigas.com](mailto:piloskes@amerigas.com)

**Amerigas Propane LP**

8588 30th Ave (M-66)  
Ewart, MI 49631  
Phone: 231-734-5539  
Fax: 231-734-5530  
Contact: Mark Wilson  
Email: [wilsonm@amerigas.com](mailto:wilsonm@amerigas.com)

**Amerigas Propane LP**

595 W McCoy Rd  
Gaylord, MI 49735  
Phone: 989-732-5656  
Fax: 989-731-1481  
Contact: Kevin Robertson  
Email: [robertsonk@amerigas.com](mailto:robertsonk@amerigas.com)

**Amerigas Propane LP**

3821 M-65  
Hale, MI 48739  
Phone: 989-728-4110  
Fax: 989-728-5954

**Amerigas Propane LP**

3860 N Clare Ave  
Harrison, MI 48625  
Phone: 989-539-7050  
Fax: 989-539-5125

**Amerigas Propane LP**

137 Prospect St  
Hartford, MI 49057  
Phone: 800-424-1965  
Fax: 269-785-5926  
Contact: Mike Banic  
Email: [banicm@amerigas.com](mailto:banicm@amerigas.com)

**Amerigas Propane LP**

Box AE-715 Seldon Rd  
Iron River, MI 49935  
Phone: 906-265-2519  
Fax: 906-265-4365  
Contact: Gregory Menhennick

**Amerigas Propane LP**

1600 King Hwy  
Kalamazoo, MI 49001  
Phone: 269-342-2632  
Fax: 269-342-9625  
Contact: Dean Sparkman  
Email: [sparkmand@amerigas.com](mailto:sparkmand@amerigas.com)

**Amerigas Propane LP**

5643 East Ludington Ave  
Ludington, MI 49431  
Phone: 231-843-3165  
Fax: 231-843-4423  
Contact: Bob Maser  
Email: [wilsonm@amerigas.com](mailto:wilsonm@amerigas.com)

**Amerigas Propane LP**

325 N Mount Tom Rd  
Mio, MI 48647  
Phone: 989-826-6281  
Fax: 989-826-6023

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## **Propane Gas Retailers (Cont'd)**

**Amerigas Propane LP**

250 US Hwy 41 E  
Negaunee, MI 49866  
Phone: 906-485-6700  
Fax: 906-475-4460  
Contact: Gregory Menhennick

**Amerigas Propane LP**

835 Croton Dr  
Newaygo, MI 49337  
Phone: 231-652-6848  
Fax: 231-625-7245  
Contact: Art Morales  
Email: [moralesa@amerigas.com](mailto:moralesa@amerigas.com)

**Amerigas Propane LP**

450 W Michigan Ave  
Parma, MI 49269  
Phone: 517-531-3426  
Fax: 517-531-3736

**Amerigas Propane LP**

1901 River Rd  
Petoskey, MI 49770  
Phone: 231-347-8131  
Fax: 231-347-0554  
Contact: Mark Gudmunson

**Amerigas Propane LP**

7971 N. Harrison, Rd  
Roscommon, MI 48653  
Phone: 989-821-4126  
Fax: 989-821-3124

**Amerigas Propane LP**

4885 East Rd.  
Saginaw, MI 48601  
Phone: 989-777-6070  
Fax: 989-777-4165  
Contact: Mike Wengrow

**Amerigas Propane LP**

2120 Ashmun St  
Sault Ste. Marie, MI 49783  
Phone: 906-632-2262  
Fax: 906-632-6073  
Contact: Karlene Mills

**Amerigas Propane LP**

6654 Cotter Ve  
Sterling Heights, MI 48314  
Phone: 586-731-4400  
Fax: 586-734-2442  
Contact: Dennis Mingle  
Email: [mingled@amerigas.com](mailto:mingled@amerigas.com)

**Amerigas Propane LP**

16559 Marcellus Rd  
Three Rivers, MI 49093  
Phone: 269-273-6935  
Fax: 269-273-2209  
Contact: Dane Peterson  
Email: [petersond@amerigas.com](mailto:petersond@amerigas.com)

**Amerigas Propane LP**

6435 Highland Rd  
Waterford, MI 48327  
Phone: 248-666-3978  
Fax: 248-666-1620  
Contact: Ray Baiz  
Email: [baizr@amerigas.com](mailto:baizr@amerigas.com)

**Amerigas Propane LP**

750 W Elm St  
Wayland, MI 49348  
Phone: 800-792-6378  
Fax: 269-792-4230  
Contact: Matt Kleifgen  
Email: [kleifgenm@amerigas.com](mailto:kleifgenm@amerigas.com)

**Amerigas Propane LP**

5025 Carpenter Rd  
Ypsilanti, MI 48197  
Phone: 734-434-1200  
Fax: 734-434-1208  
Contact: Bonnie Lykowski  
Email: [lykowskib@amerigas.com](mailto:lykowskib@amerigas.com)

**Amerigas Propane LP**

11150 Chicago Dr  
Zeeland, MI 49464  
Phone: 616-396-7523  
Fax: 616-393-0364  
Contact: Art Morales  
Email: [moralesa@amerigas.com](mailto:moralesa@amerigas.com)

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## **Propane Gas Retailers (Cont'd)**

### **Heritage Propane**

5253 17 Mile Rd.  
Cedar Springs, MI 49319  
Phone: 616-696-7374  
Fax: 616-696-8292  
Contact: Blaine Cronn  
Email: [bcronn@gmail.com](mailto:bcronn@gmail.com)

### **Blue Water Propane**

515 S. Parker PO Box 310  
Marine City, MI 48039  
Phone: 810-765-0050  
Fax: 810-765-7008  
Contact: Kenneth Dubay  
Email: [kdubay@titanlp.com](mailto:kdubay@titanlp.com)

### **Braun Propane**

10975 Hi Tech Dr.  
Whitmore Lake, MI 48189-9507  
Phone: 734-449-5800  
Fax: 734-449-9926  
Contact: Jerry Belknap

### **Holton's LP Gas**

11125 Northland Dr.  
Big Rapids, MI 49307-9086  
Phone: 231-796-9129  
Fax: 231-796-5338  
Contact: Gene Vining

### **Holton's LP Gas**

PO Box 272  
Benzonia, MI 49616-0272  
Phone: 231-882-9952  
Fax: 231-882-9155  
Contact: Randy Newland

### **Holton's LP Gas**

13443 Northland Dr.  
Cedar Springs, MI 49319-9404  
Phone: 616-696-9640  
Fax: 616-696-3310  
Contact: Edward Kulak

### **Holton's LP Gas**

11575 US 10  
Ewart, MI 49631-8418  
Phone: 231-734-3333  
Fax: 231-734-2967  
Contact: Dewane White

### **Holton's LP Gas**

1396 Milbocker Rd  
Gaylord, MI 49735  
Phone: 989-732-3297  
Fax: 989-732-9833  
Contact: Lee Prince Jr.  
Email: [lprincesr@aol.com](mailto:lprincesr@aol.com)

### **Holton's LP Gas**

22441 M 40 Hwy  
Gobles, MI 49055  
Phone: 517-628-5661  
Fax: 517-628-4486  
Contact: John Grote

### **Holton's LP Gas**

3922 S. Morey Rd.  
Lake City, MI 49651-8658  
Phone: 616-839-4600  
Fax: 616-839-4614  
Contact: Gail Witbeck

### **Holton's LP Gas**

2472 N. US Hwy 31 North  
Petoskey, MI 49970-9322  
Phone: 231-348-2731  
Fax: 231-348-9860  
Contact: Randy Kube

### **Holton's LP Gas**

1019 Fairway Drive  
Lake Isabella, MI 48893  
Phone: 989-644-2181  
Contact: Lee Prince, Sr.  
Email: [lprincesr@aol.com](mailto:lprincesr@aol.com)

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### Propane Gas Retailers (Cont'd)

#### Rural Gas & Appliance

3354 S. State St.  
Ionia, MI 48846-9416  
Phone: 616-527-2050  
Fax: 616-527-2794  
Contact: Don Rittersdorf  
Email: [RuralGas@gmail.com](mailto:RuralGas@gmail.com)

#### Rural Gas & Appliance

10972 W. Grand River  
Grand Ledge, MI 48837-9204  
Phone: 517-627-3443  
Fax: 517-627-6240  
Contact: Mike Brown

#### Rural Gas & Appliance

10150 M-46  
Lakeview, MI 48850-9507  
Phone: 989-352-7400  
Fax: 989-352-8434  
Contact: Mike Perks

#### Rural Gas & Appliance

6705 S. Greenville Rd.  
Greenville, MI 48838  
Phone: 616-754-4663  
Fax: 616-754-0988  
Contact: John Reid

#### Streath LP & Water Treatment

800 Erie St.  
Flint, MI 48507  
Phone: 810-232-3835  
Fax: 810-232-0165  
Contact: Steve Wobig

#### Tecumseh LP Gas

319 S. Adrian St.  
Tecumseh, MI 49286  
Phone: 517-423-2359  
Fax: 517-423-0809  
Contact: Mike Vigliotti  
Email: [mvigliotti@titanlp.com](mailto:mvigliotti@titanlp.com)

#### Town & Country Gas

PO Box 935  
Coloma, MI 49038  
Phone: 269-468-6721  
Fax: 269-468-4230  
Contact: Terry Phillips

#### Inergy Propane

7111 Kalamazoo Ave SE  
Caledonia, MI 49316  
Phone: 616-656-9126  
Fax: 616-656-9127

#### Inergy Propane

22 Gunpowder Rd.  
Mechanicsburg, PA 17050  
Phone: 717-991-0506  
Contact: John Simcox  
Email: [jsimcox@inergyservices.com](mailto:jsimcox@inergyservices.com)

#### Inergy Propane

Two Brush Creek Blvd. Ste. 200  
Kansas City, MO 64112  
Phone: 877-446-3749  
Fax: 816-842-1904  
Contact: Aaron McDowell  
Email: [amcdowell@inergyservices.com](mailto:amcdowell@inergyservices.com)

#### Blue Flame LP Gas

PO Box 115  
Osseo, MI 49266  
Phone: 517-523-3754  
Fax: 517-523-2968

#### DeCock Bottle Gas, Inc.

6731 Hwy. US 2 & 41 & M-35  
Escanaba, MI 49829  
Phone: 906-786-4590  
Fax: 906-786-3531  
Contact: Craig Gundry  
Email: [decock@dsnet.us](mailto:decock@dsnet.us)

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## Propane Gas Retailers (Cont'd)

**Gaylord Gas, Inc.**

461 E. Miller Rd. PO Box 58  
Fairview, MI 48621  
Phone: 989-848-8336  
Fax: 989-848-8226  
Contact: Terry Rhoads  
Email: [trhoads@gaylordgas.com](mailto:trhoads@gaylordgas.com)

**Gaylord Gas, Inc.**

PO Box 885  
Alpena, MI 49707  
Phone: 989-356-8401  
Fax: 989-354-6119

**Lagasco Enterprises, Inc.**

7947 Pine Street  
Germfask, MI 49836-9801  
Phone: 906-586-9601  
Fax: 906-586-9604  
Contact: Daryl Lawrence  
Email: [dlawrence@lagascopropane.com](mailto:dlawrence@lagascopropane.com)

**Lagasco Enterprises, Inc.**

41405 Hwy US 41  
Chassell, MI 49916  
Phone: 906-523-4506  
Fax: 906-523-1111

**Lagasco Enterprises, Inc.**

424 Mill St  
Munising, MI 49862  
Phone: 906-387-2069  
Fax: 906-387-1727

**McBride Oil & Propane**

2080 Corunna Ave  
Owosso, MI 48867  
Phone: 989-743-4509  
Fax: 989-743-6446

**Northwest Energy**

3043 Grange Hall Rd.  
Holly, MI 48442  
Phone: 248-634-6690  
Fax: 248-634-6699  
Contact: James Cross Jr  
Email: [jimc@nwnrg.com](mailto:jimc@nwnrg.com)

**Northwest Energy**

11879 Grand River Rd  
Brighton, MI 48116  
Phone: 810-227-5049  
Fax: 810-227-7975

**Northwest Energy**

1840 W Caro Rd  
Caro, MI 48723  
Phone: 989-673-7714  
Fax: 989-673-5398

**Northwest Energy**

2230 Lansing Rd  
Charlotte, MI 48813  
Phone: 517-543-1560  
Fax: 517-543-7937

**Northwest Energy**

237 Graham Rd  
Imlay City, MI 48444  
Phone: 810-724-3515  
Fax: 810-724-3841

**Northwest Energy**

3043 Grange Hall Rd  
Holly, MI 48442  
Phone: 248-634-6690, ext. 122  
Fax: 248-634-6699  
Contact: Tim Miller  
Email: [timm@nwnrg.com](mailto:timm@nwnrg.com)

**Northwest Energy**

3043 Grange Hall Rd.  
Holly, MI 48442  
Phone: 248-634-6690 x124  
Fax: 248-634-6699  
Contact: Jim Smallwood

**Northwest Energy**

3109 Pielemeier Dr  
Chelsea, MI 48118  
Phone: 734-475-8866  
Fax: 734-475-9648

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## **Propane Gas Retailers (Cont'd)**

### **Northwest Energy**

3300 La Peer Rd  
Oxford, MI 48371  
Phone: 248-628-7377  
Fax: 248-628-3270

### **Northwest Energy**

715 South St.  
Chesaning, MI 48616  
Phone: 989-845-2100  
Fax: 989-845-2392

### **Northwest Energy**

PO Box 328  
Linwood, MI 48634  
Phone: 989-697-5761  
Fax: 989-697-3898

### **Northwest Energy**

PO Box 216  
Breckenridge, MI 48615  
Phone: 989-842-3575  
Fax: 989-842-3078

### **Pearl Gas**

PO Box 176  
Somerset Center, MI 49282  
Phone: 517-688-4486  
Fax: 517-688-9578

### **Petoskey Propane**

2090 Fochtman Ind. Dr.  
Petoskey, MI 49770  
Phone: 231-347-9045  
Fax: 231-347-7590

### **ProGas Propane**

1535 S. Walker Rd.  
Muskegon, MI 49442-4557  
Phone: 231-773-3261  
Fax: 231-773-3463  
Contact: Kim Kroes  
Email: [kkroes@progaspropane.com](mailto:kkroes@progaspropane.com)

### **ProGas Propane**

1535 S. Walker Rd.  
Muskegon, MI 49442  
Phone: 231-773-8990  
Fax: 231-773-3463  
Contact: John Bryant

### **ProGas Propane**

PO Box 118  
Barryton, MI 49305  
Phone: 989-382-7771  
Fax: 989-382-7774

### **ProGas Propane**

13385 168th Ave  
Grand Haven, MI 49417  
Phone: 616-842-9240  
Fax: 616-842-3507

### **ProGas Propane**

920 State St  
Hart, MI 49420  
Phone: 231-873-3182  
Fax: 231-873-0219

### **ProGas Propane**

PO Box 146  
Hudsonville, MI 49426  
Phone: 616-669-1121  
Fax: 616-669-0936

### **ProGas Propane**

24500 Cole Ave  
Mattawan, MI 49071  
Phone: 269-668-2220  
Fax: 269-668-7721

### **ProGas Propane**

PO Box 647  
Mendon, MI 49072  
Phone: 269-496-2385  
Fax: 269-496-8130

### **ProGas Propane**

PO Box 728  
Stanton, MI 48888  
Phone: 989-831-4343  
Fax: 989-831-8144

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## **Propane Gas Retailers (Cont'd)**

### **ProGas Propane**

8220 Whitehall Rd  
Whitehall, MI 49461  
Phone: 231-893-3009  
Fax: 231-893-2332

### **Quality Propane**

129 W Hwy M-35  
Gwinn, MI 49841  
Phone: 906-346-4922  
Fax: 906-346-5012

### **Lakes Gas Co**

PO Box 465  
Ironwood, MI 49938  
Phone: 906-932-3832  
Fax: 906-932-1205

### **Lakes Gas Co**

W7989 Breiturg Ave  
Kinsford, MI 49802  
Phone: 906-779-9776  
Fax: 906-779-5580

### **Valley National Gases, Inc.**

1315 Parkway Drive  
Howell, MI 48843  
Phone: 517-745-8500  
Fax: 517-545-3886  
Contact: John White

### **Valley National Gases, Inc.**

28240 Beck Rd  
Wixom, MI 48393  
Phone: 248-735-7700  
Fax: 248-735-2155  
Contact: Gary Edmonds

### **ADLP Gas**

5601 Belleville Rd.  
Canton, MI 48188  
Phone: 877-235-7427  
Fax: 734-397-8425  
Contact: Mary Clark  
Email: [mclark@adlpgas.com](mailto:mclark@adlpgas.com)

### **Al Parsch Oil & Propane Co.**

5923 West Imlay City Rd.  
Imlay City, MI 48444  
Phone: 810-724-6425  
Fax: 810-724-3330  
Contact: Al Parsh  
Email: [alparsch@parschoil.com](mailto:alparsch@parschoil.com)

### **Alto LP Gas Company, Inc.**

6040 Alden Nash SE  
Alto, MI 49302  
Phone: 616-868-6242  
Fax: 616-868-2063  
Contact: Andrew VanderBoegh

### **Alto LP Gas Company, Inc.**

6040 Alden Nash SE  
Alto, MI 49302  
Phone: 616-868-6242  
Fax: 616-868-2063  
Contact: David Hast  
Email: [dhast@altogas.com](mailto:dhast@altogas.com)

### **Alto LP Gas Company, Inc.**

8086 N Sheridan  
Edmore, MI 48829  
Phone: 989-427-5000  
Fax: 989-427-3697  
Contact: David Witley

### **Alto LP Gas Company, Inc.**

2538 Lansing Rd  
Charlotte, MI 48813  
Phone: 517-541-9363  
Fax: 517-541-9365  
Contact: Scott Tonkin

### **American Gas & Oil, Inc.**

440 W. Division  
Sparta, MI 49345  
Phone: 616-887-0956  
Fax: 616-887-2634  
Contact: Jason Berris  
Email: [jberris462@aol.com](mailto:jberris462@aol.com)

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## Propane Gas Retailers (Cont'd)

### **Applebee Oil & Propane**

PO Box 45  
Ovid, MI 48866  
Phone: 989-834-2828  
Fax: 989-834-5701  
Contact: Shane Applebee  
Email: [shapple@verizon.net](mailto:shapple@verizon.net)

### **Autore Oil Company**

Highway M-134  
Cedarville, MI 49719  
Phone: 906-484-2233  
Fax: 906-484-3060  
Contact: Steven Autore  
Email: [sautore@autoreoil.com](mailto:sautore@autoreoil.com)

### **Avery Oil & Propane**

402 North Street  
Mason, MI 48554  
Phone: 800-371-1767  
Fax: 517-676-9612  
Contact: Dan Webster

### **Avery Oil & Propane**

100 E Russell Rd  
Tecumseh, MI 49286  
Phone: 800-888-6602  
Fax: 517-423-6603  
Contact: Jim Lawson  
Email: [jimlawson@averyoilcompany.com](mailto:jimlawson@averyoilcompany.com)

### **Avery Oil & Propane**

3700 Rives Eaton Rd  
Rives Junction, MI 49277  
Phone: 517-569-3366  
Fax: 517-569-3454  
Contact: Randall Avery  
Email: [randyavery@averyoilcompany.com](mailto:randyavery@averyoilcompany.com)

### **Baker's Home Service Center**

9530 Mason Dr.  
Newaygo, MI 49337  
Phone: 231-652-5252  
Fax: 231-652-3820  
Contact: Richard Nelson  
Email: [rick@bakerspropane.com](mailto:rick@bakerspropane.com)

### **Baker's Propane, Inc.**

1300 Howard St  
Lincoln Park, MI 48161  
Phone:  
Contact: Gary Klemz

### **Baker's Propane, Inc.**

905 N Dixie Hwy  
Monroe, MI 48161  
Phone: 419-335-2220  
Fax: 419-335-2240  
Contact: Tom Klemz  
Email: [tkelmz@bakergas.com](mailto:tkelmz@bakergas.com)

### **Beck's Propane & Marine**

7607 N. US 27  
St. Johns, MI 48879  
Phone: 989-224-6825  
Fax: 989-224-9273  
Contact: Lisa Fisher  
Email: [lfisher@becksmarine.com](mailto:lfisher@becksmarine.com)

### **Blarney Castle Oil & Propane**

12348 US-31  
Bear Lake, MI 49614  
Phone: 231-864-3111  
Fax: 231-864-2303  
Contact: Dennis McCarthy  
Email: [dpmc@blarneycastleoil.com](mailto:dpmc@blarneycastleoil.com)

### **Blarney Castle Oil & Propane**

6416 Riggsville  
Cheboygan, MI 49721  
Phone: 231-627-7109

### **Blarney Castle Oil & Propane**

578 W US-10  
Scottsville, MI 49545  
Phone: 231-757-6588

### **Blarney Castle Oil & Propane**

7245 S Rapid City Rd  
Rapids City, MI 49676  
Phone: 231-331-6588

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## **Propane Gas Retailers (Cont'd)**

### **Blight Oil Company**

4786 Lansing Rd  
Bancroft, MI 48414  
Phone: 989-634-9156  
Fax: 989-634-9085  
Contact: Matt Blight  
Email: [matt@blightpropane.com](mailto:matt@blightpropane.com)

### **Blue Flame Propane, Inc.**

7430 Lakeshore Dr  
Lexington, MI 48450  
Phone: 586-405-8977  
Contact: Dennis Pfeffer

### **Blue Flame Propane, Inc.**

PO Box 430, 36065 Water St.  
Richmond, MI 48062  
Phone: 586-727-3996 x7136  
Fax: 586-727-3466  
Contact: Don Kent  
Email: [dkent@fosteroil.com](mailto:dkent@fosteroil.com)

### **Blue Flame Propane, Inc.**

1993 North Tawas  
West Branch, MI 48661  
Phone: 989-205-5892  
Contact: Jim Morris

### **Blue Flame Propane, Inc.**

5180 N Clare  
Harrison, MI 48625  
Fax: 989-205-5889  
Contact: Mike Krawczak

### **Blue Flame Propane, Inc.**

1107 Bayliss  
Midland, MI 48640  
Phone: 989-205-5889  
Contact: Mike Krawczak

### **Blue Flame Propane, Inc.**

448 County Center Rd  
Lapeer, MI 48446  
Phone: 810-650-3383  
Contact: Todd Liechty

### **Blue Flame Propane, Inc.**

133 N Mt. Tom Rd  
Mio, MI 48647  
Phone: 517-403-3552  
Contact: Vince Smith

### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Guy Bowman  
Email: [bowmangas@centurytel.net](mailto:bowmangas@centurytel.net)

### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Kris Bowman  
Email: [bowmangas@centurytel.net](mailto:bowmangas@centurytel.net)

### **Bowman Gas Co., Inc.**

2918 W. Highway 2  
Gulliver, MI 49840  
Phone: 906-283-3443  
Fax: 906-283-3439  
Contact: Stephanie Carlson  
Email: [bowmangas@centurytel.net](mailto:bowmangas@centurytel.net)

### **Bowman Gas Co., Inc.**

12046 State Hwy M28  
Newberry, MI 49869  
Phone: 906-293-3439

### **Bowman Gas Co., Inc.**

E10060 State Hwy M28  
Wetmore, MI 49895  
Phone: 906-387-4660  
Fax: 906-387-4208

### **Busby Oil & Propane**

PO Box 284  
Omena, MI 49674  
Phone: 231-386-7181  
Fax: 231-386-7181  
Contact: Gordon Wick

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## **Propane Gas Retailers (Cont'd)**

### **Cass City Propane**

6407 Main St.  
Cass City, MI 48726  
Phone: 989-872-2065  
Fax: 989-872-5391  
Contact: Erica Graham  
Email: [erica@casscitygas.com](mailto:erica@casscitygas.com)

### **Cass City Propane**

32 Ohmar Rd  
Mayville, MI 48744  
Phone: 989-872-2065  
Fax: 989-872-5391

### **Caywood Propane Gas, Inc.**

14660 Hudson Rd.  
Hudson, MI 49247  
Phone: 517-448-6981  
Fax: 517-448-8658  
Contact: Michael Caywood  
Email: [mcaywood@umich.edu](mailto:mcaywood@umich.edu)

### **Co-Alliance, LLP**

16724 Bakertown Rd  
Buchanan, MI 49017  
Phone: 800-477-7860  
Fax: 269-695-5141  
Contact: Thomas Stokes  
Email: [tomst@co-alliance.com](mailto:tomst@co-alliance.com)

### **Co-Alliance, LLP**

PO Box 560  
Danville, IN 46122  
Phone: 317-745-4491  
Contact: Todd Masten  
Email: [toddm@co-alliance.com](mailto:toddm@co-alliance.com)

### **Coyne Oil Corporation**

914 Packard  
Mt. Pleasant, MI 48804-0009  
Phone: 989-772-2270  
Fax: 989-772-0344  
Contact: David Coyne  
Email: [david.coyne@coyneoil.com](mailto:david.coyne@coyneoil.com)

### **Coyne Oil Corporation**

4986 E M-115  
Cadillac, MI 49601  
Phone: 800-210-0398  
Fax: 231-779-8950  
Contact: Mike Barnette

### **Crystal Flash Energy**

5051 M-115  
Cadillac, MI 49061  
Phone: 231-775-9903  
Fax: 231-775-5594  
Contact: Bruce Nix  
Email: [brucen@crystalflash.com](mailto:brucen@crystalflash.com)

### **Crystal Flash Energy**

896 W Blue Star Dr  
Traverse City, MI 49684  
Phone: 231-946-5520  
Fax: 231-946-8420  
Contact: Bryan Wurm  
Email: [bryanw@crystalflash.com](mailto:bryanw@crystalflash.com)

### **Crystal Flash Energy**

1021 E Michigan  
Marshall, MI 49063  
Phone: 269-781-8221  
Fax: 269-781-2632  
Contact: David Biggs  
Email: [daveb@crystalflash.com](mailto:daveb@crystalflash.com)

### **Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: David Montgomery  
Email: [daveb@crystalflash.com](mailto:daveb@crystalflash.com)

### **Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: David Scigliano  
Email: [daves@crystalflash.com](mailto:daves@crystalflash.com)

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### Propane Gas Retailers (Cont'd)

**Crystal Flash Energy**

1102 Lincoln Lake Rd.  
Lowell, MI 49331-0210  
Phone: 616-897-4101  
Fax: 269-781-2632  
Contact: Ernie Bowen  
Email: [ernieb@crystalflash.com](mailto:ernieb@crystalflash.com)

**Crystal Flash Energy**

605 Industrial Park Dr  
Greenville, MI 48838  
Phone: 616-754-3951  
Fax: 616-754-7640  
Contact: Jack Switalski  
Email: [jacks@crystalflash.com](mailto:jacks@crystalflash.com)

**Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: John Wozniak  
Email: [johnw@crystalflash.com](mailto:johnw@crystalflash.com)

**Crystal Flash Energy**

1754 Alpine Drive  
Grand Rapids, MI 49504  
Phone: 616-363-4851  
Fax: 616-363-7130  
Contact: Ken Christenson  
Email: [kenc@crystalflash.com](mailto:kenc@crystalflash.com)

**Crystal Flash Energy**

59561 LaGrave  
Paw Paw, MI 49079  
Phone: 269-657-3161  
Fax: 269-946-8420  
Contact: Kevin Stoddard  
Email: [kevins@crystalflash.com](mailto:kevins@crystalflash.com)

**Crystal Flash Energy**

7667 36th St  
Newaygo, MI 49337  
Phone: 231-652-7808  
Fax: 231-652-2140  
Contact: Marianne Berry  
Email: [marianneb@crystalflash.com](mailto:marianneb@crystalflash.com)

**Crystal Flash Energy**

4523 143th Ave  
Hamilton, MI 49419  
Phone: 269-751-2630  
Fax: 269-751-2004  
Contact: Marty Wilson  
Email: [martyw@crystalflash.com](mailto:martyw@crystalflash.com)

**Crystal Flash Energy**

16309 County Rd 451  
Hillman, MI 49746  
Phone: 989-742-3711  
Fax: 989-742-2165  
Contact: Scott Black  
Email: [scottb@crystalflash.com](mailto:scottb@crystalflash.com)

**Crystal Flash Energy**

200 Industrial Park Dr  
Bangor, MI 49013  
Phone: 269-657-3161

**Crystal Flash Energy**

14985 Taylor Hawks  
Lachine, MI 49753  
Phone: 989-742-3711

**Crystal Flash Energy**

10975 Brown Rd  
Lake Odessa, MI 48849  
Phone: 616-897-4101

**Crystal Flash Energy**

13649 Mackinaw Trail  
Leroy, MI 49655  
Phone: 231-775-9903

**Crystal Flash Energy**

4981 Northland Dr  
Morley, MI 49336  
Phone: 231-652-7808

**Crystal Flash Energy**

2199 N Woods Dr  
Muskegon, MI 49442  
Phone: 616-363-4851

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### Propane Gas Retailers (Cont'd)

**Crystal Flash Energy**

11550 Shaner NE  
Cedar Springs, MI 49319  
Phone: 616-363-4851

**Crystal Flash Energy**

3240 Ellsworth Rd  
Central Lake, MI 49622  
Phone: 231-946-5520

**Crystal Flash Energy**

3585 Hope Industry Rd  
Delton, MI 49046  
Phone: 616-897-4101

**Crystal Flash Energy**

1221 Athens Rd  
Athens, MI 49011  
Phone: 269-781-8221

**Dague Dri-Gas, Inc.**

3875 S. Graham Rd.  
Saginaw, MI 48609  
Phone: 989-781-1310  
Fax: 989-781-1310  
Contact: Keith Dague

**Dependable LP Gas Co.**

1245 Grand River SE  
Lowell, MI 49331  
Phone: 616-897-4225  
Fax: 616-897-0240  
Contact: Chris DeGrote  
Email: [dlpg@sbcglobal.net](mailto:dlpg@sbcglobal.net)

**Derrer Oil & Propane**

PO Box 678  
Mancelona, MI 49659  
Phone: 231-587-9179  
Fax: 231-587-8083  
Contact: Dennis Derrer  
Email: [doug@derreroil.com](mailto:doug@derreroil.com)

**Diamond Propane, LLC**

301 E. Broadway  
Woodland, MI 48897  
Phone: 269-367-9700  
Fax: 269-367-9177  
Contact: Randy Hart  
Email: [randyh301@yahoo.com](mailto:randyh301@yahoo.com)

**E.M. Sergeant Co.**

542 E Michigan Ave  
Kalamazoo, MI 49007  
Phone: 269-343-1363  
Fax: 269-343-3133  
Contact: Peter Woodruff  
Email: [pete@emsergeant.com](mailto:pete@emsergeant.com)

**Elliot Gas & Oil Company**

PO Box 365  
Gladwin, MI 48624  
Phone: 989-426-8851  
Fax: 989-426-0066  
Contact: John Wyrembelski

**Ellsworth Farmers Exchange**

6509 Center St.  
Ellsworth, MI 49729  
Phone: 231-588-2300  
Fax: 231-588-2106  
Contact: Tom VanStedum

**Excel Propane Company**

365 S. Third Ave.  
Fruitport, MI 49415  
Phone: 231-865-3665  
Fax: 231-865-2014  
Contact: Don Kowitz  
Email: [fruitport@excelpropane.com](mailto:fruitport@excelpropane.com)

**Excel Propane Company**

11775 Maple Island Rd  
Fremont, MI 49412  
Phone: 231-924-4466  
Contact: Jeff Nadeau  
Email: [fremont@excelpropane.com](mailto:fremont@excelpropane.com)

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### Propane Gas Retailers (Cont'd)

**Excel Propane Company**

4168 W Polk Rd  
Hart, MI 49420  
Phone: 231-873-0004  
Contact: John Dantuma  
Email: [hart@excelpropane.com](mailto:hart@excelpropane.com)

**Excel Propane Company**

365 S. Third Ave.  
Fruitport, MI 49415  
Phone: 231-865-3665  
Fax: 231-865-2014  
Contact: Wayne Kohley  
Email: [wkohley@hotmail.com](mailto:wkohley@hotmail.com)

**Excel Propane Company**

8980 Mason Dr  
Newaygo, MI 49337  
Phone:

**Fairgrove Oil Company**

1788 S. Main St.  
Fairgrove, MI 48733  
Phone: 989-693-6600  
Fax: 989-693-6011  
Contact: Roger Brink  
Email: [fairgroveoil@speednetlcc.com](mailto:fairgroveoil@speednetlcc.com)

**Fick & Sons**

2345 S F-41  
Mikado, MI 48745  
Phone: 989-736-7777  
Fax: 989-736-6363  
Contact: Bob Lane  
Email: [blane@fickandsons.com](mailto:blane@fickandsons.com)

**Fick & Sons**

3529 W M-55  
West Branch, MI 48661  
Phone: 989-345-7551  
Fax: 989-345-7319  
Contact: Eric Alderton  
Email: [ealderton@fickandsons.com](mailto:ealderton@fickandsons.com)

**Fick & Sons**

113 Fig St.  
Grayling, MI 49738  
Phone: 989-348-7647  
Fax: 989-348-4262  
Contact: John Payne  
Email: [jpayne@fickandsons.com](mailto:jpayne@fickandsons.com)

**Fick & Sons**

113 Fig St.  
Grayling, MI 49738  
Phone: 989-348-7647  
Fax: 989-348-4262  
Contact: Scott Gabriel  
Email: [sgabriel@fickandsons.com](mailto:sgabriel@fickandsons.com)

**Fischer LP Gas**

17254 Caberfae Hwy  
Wellston, MI 49689  
Phone: 231-848-4789  
Fax: 231-848-4748  
Contact: Mark Fischer  
Email: [igotgas55@hotmail.com](mailto:igotgas55@hotmail.com)

**Forward Corporation**

219 N. Front St.  
Standish, MI 48658  
Phone: 989-846-4501 x163  
Fax: 989-846-4412  
Contact: Jerry Nelson  
Email: [jnelson@forwardcorp.com](mailto:jnelson@forwardcorp.com)

**Franger Gas Co., Inc.**

PO Box 126  
Jones, MI 49061  
Phone: 269-244-8219  
Fax: 269-244-8990  
Contact: Bob Scott  
Email: [shared@frangergas.com](mailto:shared@frangergas.com)

**G & K Gas Corporation**

902 S. Orange St.  
Sturgis, MI 49091  
Phone: 269-651-8387  
Fax: 269-651-8278  
Contact: Dean Maystead  
Email: [g\\_kgas@voyager.net](mailto:g_kgas@voyager.net)

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## **Propane Gas Retailers (Cont'd)**

### **Garst LP Gas, Inc.**

4576 Teal Rd.  
Petersburg, MI 49270  
Phone: 734-279-1443  
Fax: 734-279-2990  
Contact: Rodney Garst  
Email: [rodgarst@yahoo.com](mailto:rodgarst@yahoo.com)

### **Gary Oil Company**

5130 N. US-23  
Oscoda, MI 48750-0287  
Phone: 989-739-9231  
Fax: 989-739-0567  
Contact: Daniel Gary  
Email: [dgary@i-star.com](mailto:dgary@i-star.com)

### **Gas Production Co., Inc.**

8512 E. M-46  
Vestaburg, MI 48891  
Phone: 989-268-5079  
Fax: 989-268-5697  
Contact: Marc Sutherland  
Email: [marc@gasproductioncompany.com](mailto:marc@gasproductioncompany.com)

### **Go-Gas Propane**

66020 M-62 N  
Edwardsburg, MI 49112  
Phone: 800-508-2002  
Fax: 269-445-8570  
Contact: Darrell Tittle

### **Greene's Gas Co., Inc.**

2625 S. Huron Rd.  
Kawkawlin, MI 48631  
Phone: 989-684-3701  
Fax: 989-684-4195  
Contact: Bryan Greene  
Email: [mdubiel@ggci.net](mailto:mdubiel@ggci.net)

### **Hamilton Energy**

6766 E Traverse Hwy  
Traverse City, MI 49684  
Phone: 888-GAS-2YOU  
Fax: 231-946-5862  
Contact: Kevin Kobbins  
Email: [kkobbins@hfb.com](mailto:kkobbins@hfb.com)

### **Hamilton Energy**

4671 Washington Ave.  
Hamilton, MI 49419  
Phone: 269-751-5171  
Fax: 269-751-1039  
Contact: Pamela Schut  
Email: [pschut@hfb.com](mailto:pschut@hfb.com)

### **Heintz' Propane, LLC**

5019 E Arnold Lk Rd  
Harrison, MI 48625  
Phone: 989-539-0251  
Fax: 989-539-4173  
Contact: Marvin Heintz  
Email: [heintz99@hughes.net](mailto:heintz99@hughes.net)

### **Hirschman Propane, Inc.**

9773 Saginaw St.  
Reese, MI 48757  
Phone: 989-868-9833  
Fax: 989-868-3432  
Contact: Mark Hirschman  
Email: [hirschmanoil@juno.com](mailto:hirschmanoil@juno.com)

### **Homeworks Tri-County Propane, LLC**

7973 E. Grand River Ave.  
Portland, MI 48875  
Phone: 877-574-2740  
Fax: 517-647-1297  
Contact: Randy Halstead  
Email: [rhalstead@homeworks.org](mailto:rhalstead@homeworks.org)

### **Homeworks Tri-County Propane, LLC**

3681 Costabella Rd  
Blanchard, MI 49310  
Phone: 877-574-2740  
Contact: Randy Halstead

### **Hopkins Propane**

119 S. Water St.  
Hopkins, MI 49328  
Phone: 269-793-7205  
Fax: 269-793-3071  
Contact: Kris VanAndel  
Email: [kvanandel@waycom.com](mailto:kvanandel@waycom.com)

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## **Propane Gas Retailers (Cont'd)**

### **Hopkins Propane**

2701-12th Street  
Hopkins, MI 49328  
Phone: 269-792-7205  
Fax: 269-792-9120  
Contact: Kris VanAndel  
Email: [kvanande@triton.net](mailto:kvanande@triton.net)

### **Hotflame Gas, Inc.**

136 US 41  
Carney, MI 49812  
Phone: 906-639-2122  
Fax: 906-639-2173  
Contact: Dennis Spehar  
Email: [dennis.spehar@semcoenergy.com](mailto:dennis.spehar@semcoenergy.com)

### **Hotflame Gas, Inc.**

323 4th Ave  
Menominee, MI 49858  
Phone: 906-639-2122  
Contact: Dennis Spehar

### **Hotflame Gas, Inc.**

125 Lake Antonie Rd.  
Iron Mountain, MI 49801  
Phone: 906-639-2122  
Contact: Dennis Spehar

### **Huron Gas Company**

7564 Pigeon Rd.  
Pigeon, MI 48755  
Phone: 989-453-2472  
Fax: 989-453-2432  
Contact: Joseph Maust  
Email: [joemaust@yahoo.com](mailto:joemaust@yahoo.com)

### **Johnson's Propane**

507 S Otsego Ave  
Gaylord, MI 49734  
Phone: 989-732-2451  
Fax: 989-732-1682  
Contact: Kevin Johnson  
Email: [kejohanson@dunnsonline.com](mailto:kejohanson@dunnsonline.com)

### **Kent Oil & Propane**

735 Durkee St.  
Nashville, MI 49073  
Phone: 517-852-9210  
Fax: 517-852-0918  
Contact: Jeff Hynes  
Email: [jhynes@kentoilpropane.com](mailto:jhynes@kentoilpropane.com)

### **Kimmel Propane, Inc.**

303 Commerce Dr.  
Ithaca, MI 48847  
Phone: 989-875-2385  
Fax: 989-875-7152  
Contact: Scott Kimmel

### **Knapp Energy, Inc.**

PO Box 50907  
Kalamazoo, MI 49005  
Phone: 269-388-5034  
Fax: 269-388-3984  
Contact: David Knapp  
Email: [office@knappenergy.com](mailto:office@knappenergy.com)

### **Knoll Gas & Propane**

110 M-51 N  
Decatur, MI 49045  
Phone: 269-423-2366  
Fax: 269-423-8758  
Contact: Evan Knoll  
Email: [knollgas@yahoo.com](mailto:knollgas@yahoo.com)

### **Kohler NRG & Propane**

957 S Van Dyke  
Bad Axe, MI 48413  
Phone: 888-950-7975  
Fax: 989-269-9348  
Contact: Mike Kohler  
Email: [propane@avci.net](mailto:propane@avci.net)

### **Kohler's Propane**

4130 Main St  
Brown City, MI 48416  
Phone: 800-572-2191  
Fax: 810-346-5019  
Contact: Steve Kohler  
Email: [gasman@greatlakes.net](mailto:gasman@greatlakes.net)

## Michigan Energy Assistance Directory 2011-2012

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### Propane Gas Retailers (Cont'd)

**Kohley's Superior Propane**

2404 Glade St.  
Muskegon Heights, MI 49444  
Phone: 800-686-3224  
Fax: 231-733-1848  
Contact: Lance Kohley  
Email: [lance@kohleys.com](mailto:lance@kohleys.com)

**Krzske Brothers Co.**

28117 Waltz Rd.  
New Boston, MI 48164  
Phone: 734-654-2200  
Fax: 734-654-8508  
Contact: John Krzske

**L.A. Bexten, Inc.**

6610 Sylvania-Petersberg Rd.  
Ottawa Lake, MI 49267  
Phone: 734-856-2655  
Fax: 734-854-2592  
Contact: David Hasbrouck  
Email: [l.a.bexten@buckeye-express.com](mailto:l.a.bexten@buckeye-express.com)

**Lansing Ice & Fuel Company**

PO Box 20097  
Lansing, MI 48901  
Phone: 517-372-9777  
Fax: 517-485-9482  
Contact: Ron Bewersdorff  
Email: [rsblifco@tds.net](mailto:rsblifco@tds.net)

**Liberty Propane**

116 Martin St.  
Reading, MI 49274  
Phone: 517-283-1328  
Fax: 517-283-3645  
Contact: Kandaus Wiley  
Email: [tristatecyl@qcnet.net](mailto:tristatecyl@qcnet.net)

**Long Oil & LP**

6171 Vickeryville Rd.  
Sheridan, MI 48884  
Phone: 989-261-4373  
Fax: 989-261-4014  
Contact: Steven Long  
Email: [thelongs@nethawk.com](mailto:thelongs@nethawk.com)

**Long's Tri-County Gas Company, Inc.**

2535 VanDyke Rd  
Marlette, MI 48453  
Phone: 989-635-3596  
Fax: 989-635-5585  
Contact: David Long  
Email: [dave@longsgas.com](mailto:dave@longsgas.com)

**Long's Tri-County Gas Company, Inc.**

7544 S Brockway  
Yale, MI 48097  
Phone: 810-387-2033  
Fax: 810-387-4447  
Contact: David Long

**Lyons LP Gas Company**

16740 County Rd 10-3  
Lyons, OH 43533  
Phone: 517-547-3004  
Fax: 517-547-3033  
Contact: Ludlow Seaman  
Email: [lyonsLPGas@bright.net](mailto:lyonsLPGas@bright.net)

**Lyons LP Gas Company**

3880 N Meridian Rd  
Addison, MI 49220  
Phone: 517-547-3004  
Fax: 517-547-3033  
Contact: Steve Rosebreck  
Email: [srosebrocklyons@sominet.com](mailto:srosebrocklyons@sominet.com)

**Marlette Oil & Gas Co.**

2875 Main St  
Marlette, MI 48453  
Phone: 989-635-7559  
Fax: 989-635-5315  
Contact: Scott Dorman  
Email: [mog@centurytel.net](mailto:mog@centurytel.net)

**Michael Oil & Propane**

18655 Northland Dr.  
Big Rapids, MI 49307-9773  
Phone: 231-796-8681  
Fax: 231-796-8673  
Contact: Gail Bailey  
Email: [michaelloilandpropane@msn.com](mailto:michaelloilandpropane@msn.com)

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### Propane Gas Retailers (Cont'd)

**Midwest Propane, LLC**

13600 M-40  
Gobles, MI 49055  
Phone: 800-492-5989  
Fax: 269-445-3792  
Contact: Andy Badner

**Midwest Propane, LLC**

3181 S Evergreen  
White Cloud, MI 49349  
Phone: 800-492-5989  
Fax: 269-445-3792  
Contact: Andy Badner

**Midwest Propane, LLC**

901 E. State St.  
Cassopolis, MI 49031  
Phone: 800-492-59889 x1012  
Fax: 269-445-3792  
Contact: Billy Meggs  
Email: [billym@teammidwest.com](mailto:billym@teammidwest.com)

**Midwest Propane, LLC**

1610 East Maumee St  
Adrian, MI 49221  
Phone: 800-492-5989

**Miles Propane**

246 N. Eddy  
Merrill, MI 48637  
Phone: 989-643-0700  
Fax: 989-643-0900  
Contact: Barry Marlow  
Email: [barry@mpioil.com](mailto:barry@mpioil.com)

**Naser Oil & Propane**

N15889  
Powers, MI 49874  
Phone: 906-497-5172  
Fax: 906-497-4404  
Contact: Jeffrey Naser

**Norman Oil Co.**

PO Box 198  
Chatham, MI 49816  
Phone: 906-439-5149  
Fax: 906-439-5636  
Contact: Steve Norman  
Email: [snorman@tds.net](mailto:snorman@tds.net)

**Nottawa Gas Company**

60300 M-66  
Nottawa, MI 49075  
Phone: 269-659-8777  
Fax: 269-651-8568  
Contact: James Brandon  
Email: [jim@nottawagas.com](mailto:jim@nottawagas.com)

**Nottawa Gas Company**

100 US-27 S  
Tekonsha, MI 49092  
Phone: 517-767-3502  
Fax: 517-767-3712  
Contact: Wayne Tackett

**Owens Propane Services**

408 N. Albion  
Albion, MI 49224  
Phone: 517-629-3511  
Fax: 517-629-5335  
Contact: Randy Purucker  
Email: [shelleyoilco@excite.com](mailto:shelleyoilco@excite.com)

**Parker's Propane Gas Company**

G-1447 E. Carpenter Rd.  
Flint, MI 48505  
Phone: 810-789-9177  
Fax: 810-789-3579  
Contact: Brian Parker

**Parker's Propane Gas Company**

5000 Zelle Rd  
Bridgeport, MI 48722  
Phone: 989-777-5533  
Fax: 989-777-1831  
Contact: Charlie Barden

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### Propane Gas Retailers (Cont'd)

**Pennington Gas Service**

13400 S M-52  
Stockbridge, MI 49285  
Phone: 517-851-7577  
Fax: 517-851-4900  
Contact: Eli Parker  
Email: [eli@penningtongas.com](mailto:eli@penningtongas.com)

**Pennington Gas Service**

7403 State Rd  
Coopersville, MI 49404  
Phone: 616-837-7366  
Fax: 616-837-6438  
Contact: Joe Stewart  
Email: [joes@penningtongas.com](mailto:joes@penningtongas.com)

**Pennington Gas Service**

420 N Willbrook Rd  
Coldwater, MI 49036  
Phone: 517-279-1300  
Fax: 517-279-7526  
Contact: Larry Burkhard  
Email: [larry@penningtongas.com](mailto:larry@penningtongas.com)

**Pennington Gas Service**

9155 W. Weston Rd.  
Morenci, MI 49256  
Phone: 517-458-7107  
Fax: 517-458-7611  
Contact: Laura Garrow  
Email: [laura@penningtongas.com](mailto:laura@penningtongas.com)

**Pennington Gas Service**

9155 W. Weston Rd.  
Morenci, MI 49256  
Phone: 517-458-7107  
Fax: 517-458-7611  
Contact: Mark Pennington  
Email: [markp@penningtongas.com](mailto:markp@penningtongas.com)

**Pennington Gas Service**

7119 Old US-23  
Fenton, MI 48430  
Phone: 517-851-7577  
Fax: 517-851-4900  
Contact: Mary Shaffer  
Email: [mary@penningtongas.com](mailto:mary@penningtongas.com)

**Peterson Oil & Propane, Inc.**

PO Box 788  
Greenville, MI 48838  
Phone: 616-754-3254  
Fax: 616-754-2232  
Contact: Mike Peterson  
Email: [mpeterson@petersonoil.com](mailto:mpeterson@petersonoil.com)

**Pohl Oil & Propane**

305 S. Westphalia St.  
Westphalia, MI 48894  
Phone: 989-587-3291  
Fax: 989-587-3625  
Contact: Daniel Pohl  
Email: [dpohl@pohloilco.com](mailto:dpohl@pohloilco.com)

**Propane Services**

7200 Inkster Rd.  
Taylor, MI 48180  
Phone: 313-292-9100  
Fax: 313-292-5950  
Contact: Ron Lamentola  
Email: [rlamentola@propaneservices.net](mailto:rlamentola@propaneservices.net)

**Purity Cylinder Gases, Inc.**

2897 S Isabella Rd  
Mt. Pleasant, MI 48858  
Phone: 989-775-0898  
Fax: 989-779-1918  
Contact: Don O'Brien  
Email: [dobrien@puritygas.com](mailto:dobrien@puritygas.com)

**Purity Cylinder Gases, Inc.**

2580 28th St. SW  
Wyoming, MI 49509-0390  
Phone: 616-532-2375  
Fax: 616-532-5626  
Contact: Jim Hoekstra  
Email: [jhoekstra@puritygas.com](mailto:jhoekstra@puritygas.com)

**Purity Cylinder Gases, Inc.**

2015 Plett Rd  
Cadillac, MI 49601  
Phone: 231-779-2468  
Fax: 231-779-1872  
Contact: Nate VanderHoff  
Email: [nvanderhoff@puritygas.com](mailto:nvanderhoff@puritygas.com)

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### Propane Gas Retailers (Cont'd)

**Purity Cylinder Gases, Inc.**

1638 Armstrong Rd  
Warsaw, IN 46580  
Phone: 574-267-6066  
Fax: 574-262-2523  
Contact: Randy Garlock  
Email: [rgarlock@puritygas.com](mailto:rgarlock@puritygas.com)

**Reliance Bottle Gas Company**

6025 Secor Rd.  
Toledo, OH 43613  
Phone: 419-473-1374  
Fax: 419-473-8785  
Contact: Harold Miller  
Email: [hamiller@reliance-energy.com](mailto:hamiller@reliance-energy.com)

**S&F Propane LLC**

9925 East D Avenue  
Richland, MI 49083  
Phone: 269-377-8705  
Fax: 269-629-0120  
Contact: Jodi Stafford

**Schluckebier Oil & Propane Company**

PO Box 269  
Frankenmuth, MI 48734  
Phone: 989-652-9821  
Fax: 989-652-9894  
Contact: Wallace Schluckebier  
Email: [deblandin5@yahoo.com](mailto:deblandin5@yahoo.com)

**Schultz Bottle Gas**

1115 Dexter  
Milan, MI 48160  
Phone: 313-439-1503  
Fax: 313-439-1504  
Contact: Marvin Schultz

**Scotland Oil Company**

114 Grant St.  
Alma, MI 48801  
Phone: 989-463-4242  
Fax: 989-463-3473  
Contact: Jason Deja  
Email: [jasondeja@yahoo.com](mailto:jasondeja@yahoo.com)

**Settlers Cooperative, Inc.**

PO Box 50  
Bruce Crossing, MI 49912-0098  
Phone: 906-827-3515  
Fax: 906-827-3604  
Contact: Robert Peltola  
Email: [settlers@jamadodts.com](mailto:settlers@jamadodts.com)

**Shute Oil Company**

11150 Main St  
Rudyard, MI 49780  
Phone: 906-478-3271  
Fax: 906-478-3151  
Contact: David Shute  
Email: [shute@lighthouse.net](mailto:shute@lighthouse.net)

**Spratt's LP Gas**

3000 State Rd  
Hillsdale, MI 49242  
Phone: 517-437-3773  
Fax: 517-437-5078  
Contact: Tom Spratt  
Email: [tomspratt1@yahoo.com](mailto:tomspratt1@yahoo.com)

**Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Brian Lincoln  
Email: [bjlincoln@slpg.net](mailto:bjlincoln@slpg.net)

**Stanford LP Gas**

1420 W M-61  
Gladwin, MI 48624  
Phone: 989-426-5000  
Fax: 989-426-2926  
Contact: Daniel Roberts

**Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Duane Stanford  
Email: [dostanford@slpg.net](mailto:dostanford@slpg.net)

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### Propane Gas Retailers (Cont'd)

**Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Jeremy Stanford  
Email: [jdstanford@slpg.net](mailto:jdstanford@slpg.net)

**Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Marv Ockerman  
Email: [mrockerman@slpg.net](mailto:mrockerman@slpg.net)

**Stanford LP Gas**

3611 N. Eastman Rd.  
Midland, MI 48642  
Phone: 989-835-4754  
Fax: 989-835-9230  
Contact: Mike VanDenBoom  
Email: [mjvandenboom@slpg.net](mailto:mjvandenboom@slpg.net)

**Stanford LP Gas**

3890 N M-65  
Hale, MI 48739  
Phone: 989-728-0166  
Fax: 989-728-0168  
Contact: Steve Rau

**Stanley Fuel, Gas & Oil Company**

513 W. Fifth St.  
Clare, MI 48617  
Phone: 989-386-7731  
Fax: 989-386-7739  
Contact: Donald Johnson  
Email: [stanley@glccomputers.com](mailto:stanley@glccomputers.com)

**Stanley Fuel, Gas & Oil Company**

10089 US 10  
Ewart, MI 49631  
Phone: 231-734-5560  
Fax: 231-734-6109  
Contact: Donald Johnson

**Stanley Fuel, Gas & Oil Company**

1511 N Clare Ave  
Harrison, MI 48625  
Phone:  
Contact: Donald Johnson

**Stanley Fuel, Gas & Oil Company**

1505 W M-61  
Gladwin, MI 48624  
Phone:  
Contact: Donald Johnson

**Steven's Propane**

10900 m-37  
Buckley, MI 49620  
Phone: 800-672-7427  
Fax: 231-269-4433  
Contact: Matt Stevens  
Email: [info@stevenspropane.com](mailto:info@stevenspropane.com)

**Sun LP Gas**

11293 Buchanan Rd.  
Sumner, MI 48889  
Phone: 517-584-6556  
Contact: Lawrence Smith

**Swan Fuel Service, Inc.**

1615 E Mason St  
Dansville, MI 48819  
Phone: 517-623-6006  
Fax: 517-623-6079  
Contact: Gordon Swan  
Email: [swanfuel@hotmail.com](mailto:swanfuel@hotmail.com)

**Tapper Propane, Inc.**

PO Box 519  
Paw Paw, MI 49079  
Phone: 269-423-6031  
Fax: 269-423-6737  
Contact: John Tapper  
Email: [jtapp@tapperinc.com](mailto:jtapp@tapperinc.com)

**Towne LP Gas, Inc.**

8051 Lickley Rd.  
Pittsford, MI 49271  
Phone: 517-523-3512  
Fax: 517-523-3326  
Contact: Denver Towne

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## **Propane Gas Retailers (Cont'd)**

### **Tri-Gas Distributing Company**

9958 S M-88  
Mancelona, MI 49659  
Phone: 231-587-8727  
Fax: 231-587-0799  
Contact: Ron Allen

### **Tri-Gas Distributing Company**

2560 Benzie Hwy  
Benzonia, MI 49616  
Phone: 231-882-0120  
Fax: 231-882-0148  
Contact: Scott Fleetwood  
Email: [trigasdistributing@sbcglobal.net](mailto:trigasdistributing@sbcglobal.net)

### **Tri-Gas Distributing Company**

1660 Barlow St.  
Traverse City, MI 49686  
Phone: 231-946-9011  
Fax: 231-946-2812  
Contact: Scott Overholt  
Email: [scotto@trigasco.com](mailto:scotto@trigasco.com)

### **VanAndel Propane**

3805 S. Ravenna Rd.  
Grand Rapids, MI 49451  
Phone: 231-853-2227  
Fax: 231-853-5230  
Contact: Lambert Van Andel Jr  
Email: [vanandelpropaneboss@verizon.net](mailto:vanandelpropaneboss@verizon.net)

### **VanDyke Gas Company**

15155 33 Mile Rd  
Romeo, MI 48065  
Phone: 586-752-9700  
Contact: Jeff Nieman

### **VanDyke Gas Company**

23823 Sherwood  
Center Line, MI 48015  
Phone: 586-757-8500  
Fax: 586-757-6244  
Contact: Peter Scheid

### **Vanson**

3505 Lakeshore Dr. Ste.100  
St. Joseph, MI 49085  
Phone: 269-983-5050  
Fax: 269-985-4575  
Contact: David Johnson  
Email: [djohnson@vansonllc.com](mailto:djohnson@vansonllc.com)

### **Webster & Garner, Inc.**

3346 W. Vienna Rd.  
Clio, MI 48420  
Phone: 810-686-9171  
Fax: 810-686-3001  
Contact: Todd Fuller  
Email: [webgar@aol.com](mailto:webgar@aol.com)

### **WESCO**

1460 Whitehall Rd.  
Muskegon, MI 49445  
Phone: 231-719-4490  
Fax: 231-719-4488  
Contact: James Blais  
Email: [jblais@wescoinc.com](mailto:jblais@wescoinc.com)

### **Young's Gas Service**

22996 1/2 W. Michigan  
Albion, MI 49224  
Phone: 269-789-1606  
Contact: Richard Young

### **ZLP, Inc. DBA Ziehm LP Gas**

958 N. US 31  
Scottsville, MI 49454  
Phone: 231-757-3775  
Fax: 231-757-2651  
Contact: Tami Schultz

**Michigan Energy Assistance Directory  
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# Michigan Energy Assistance Directory 2011-2012

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## Alcona County

### Utilities

#### Electric

Consumers Energy  
Presque Isle Electric & Gas Co-op

#### Gas

MichCon  
Presque Isle Electric & Gas Co-op

### Department of Human Services

DHS - Alcona County  
205 North State, P.O. Box 586  
Harrisville, MI 48740  
Phone: (989) 724-2100

### Area Agency on Aging

Region IX Area Agency on Aging  
Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474

Fax: (989) 358-6604  
Website: [www.nemcsa.org](http://www.nemcsa.org)

### Michigan Community Action Agency Association

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909  
Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

The Salvation Army  
2323 US 23, South  
Alpena, MI 49707  
Phone: (989) 358-2769

Fax: (989) 354-5120

### Weatherization Agency

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909  
Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Alger County

### Utilities

#### **Electric**

Alger Delta Cooperative Electric  
Assn.  
UP Power Company  
We Energies

#### **Gas**

MichCon

### Department of Human Services

DHS - Alger County  
101 Court Street  
Munising, MI 49862  
Phone: (906) 387-4440

### Area Agency on Aging

U.P. Area Agency on Aging – UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800)-338-7227 Fax: (906) 786-5853  
Website: [www.upcapservices.com](http://www.upcapservices.com)

### Michigan Community Action Agency Association

Alger - Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800)-562-9762 Fax: (906) 228-6527  
E-Mail: [inquiries@amcab.org](mailto:inquiries@amcab.org) Website: [www.amcab.org](http://www.amcab.org)

### The Salvation Army

The Salvation Army - Marquette Corps  
1009 W. Baraga  
Marquette, MI 49855  
Phone: (906) 226-2241  
Fax: (906) 226-5028

Alger-Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800)-562-9762  
Fax: (906) 228-6527  
Website: [www.amcab.org](http://www.amcab.org)

### THAW Agency Participants

#### Weatherization Agency

Alger - Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800) 562-9762  
Fax: (906) 228-6527  
E-Mail: [inquiries@amcab.org](mailto:inquiries@amcab.org)  
Website: [www.amcab.org](http://www.amcab.org)

# Michigan Energy Assistance Directory 2011-2012

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## Allegan County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Indiana Michigan Power

#### Gas

Consumers Energy  
MichCon  
Michigan Gas Utilities  
SEMCO  
Shell Gas Propane

### Department of Human Services

DHS - Allegan County  
3255 122nd, Ste. 300  
Allegan, MI 49010  
Phone: (269) 673-7700

### Area Agency on Aging

Area Agency on Aging Western Michigan  
1279 Cedar Street, NE  
Grand Rapids, MI 49503-1378  
Phone: (616) 456-5664 or (888) 456-5664 Fax: (616) 456-5692  
Website: [www.aaawm.org](http://www.aaawm.org)

### Michigan Community Action Agency Association

Allegan County Resources Development Committee  
323 Water Street  
Allegan, MI 49010  
Phone: (269) 673-5472 Fax: (269) 673-3795  
Website: [www.acrdc.org](http://www.acrdc.org)

### The Salvation Army

The Salvation Army - Holland Corps  
104 Clover Street  
Holland, MI 49423  
Phone: (616) 392-4461  
Fax: (616) 392-3145

The Salvation Army – Kalamazoo Corps  
1700 S. Burdick Street  
Kalamazoo, MI 49001  
Phone: (269) 344-6199  
Fax: (260) 344-1163

### THAW Agency Participants

Christian Neighbors  
218 S. Farmer Street  
Otsego, MI 49078  
Phone: (269) 694-4775 Fax: (269) 694-4775

### Weatherization Agency

Allegan County Resources Development Committee  
323 Water Street  
Allegan, MI 49010  
Phone: (269) 673-5472 Fax: (269) 673-3795  
Website: [www.acrdc.org](http://www.acrdc.org)

### 2-1-1

Gryphon Place 2-1-1 Phone (within county): 2-1-1

Outside the county: (800) 310-5454  
Searchable 2-1-1 Database:  
<http://www.refersoftware.com/uwswmi>

# Michigan Energy Assistance Directory 2011-2012

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## Alpena County

### Utilities

#### Electric

Alpena Power  
Consumers Energy  
Presque Isle Electric & Gas Co-op

#### Gas

MichCon  
Presque Isle Electric & Gas Co-op

### Department of Human Services

DHS - Alpena County  
711 W. Chisholm  
Alpena, MI 49707  
Phone: (989) 354-7200

Fax: (989) 354-7242

### Area Agency on Aging

Region IX Area Agency on Aging  
Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

### Michigan Community Action Agency Association

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909  
Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Alpena Corps  
722 N. Second Avenue  
Alpena, MI 49707  
Phone: (989) 358-2769

Fax: (989) 354-5120

### THAW Agency Participants

The Salvation Army  
2323 US 23  
Alpena, MI 49707  
Phone: (989) 358-2769

Fax: (989) 354-5120

### Weatherization Agency

St. Vincent DePaul  
805 W. Chisholm Street  
Alpena, MI 49707  
Phone: (989) 354-0777

# Michigan Energy Assistance Directory 2011-2012

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## Antrim County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon

### Department of Human Services

DHS - Antrim County  
205 E. Cayuga St.  
P.O. Box 316  
Bellaire MI 49615  
Phone: (231) 533-8664

Fax: (231) 533-8740

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive  
Traverse City, MI 49686  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Human Services Agency  
2202 Mitchell Park  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800)-632-7334  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 347-3664

### The Salvation Army

The Salvation Army - Petoskey Corps  
712 Pleasant Street  
Petoskey, MI 49770  
Phone: (231) 347-3531

Fax: (231)347-1993

### THAW Agency Participants

Northwest Michigan Community Action  
Agency  
2202 Mitchell Park, Suite 4  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800)-443-5518  
Fax: (231) 347-3664

Northwest Michigan Community Action  
Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800)-632-7334  
Fax: (231) 947-4935  
Website: [nmhsa.org](http://nmhsa.org)

### Weatherization Agency

Northwest Michigan Human Services Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800)-632-7334  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 947-4935

# Michigan Energy Assistance Directory 2011-2012

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## Arenac County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy

### Department of Human Services

DHS - Arenac County  
3709 Deep River Road  
Standish, MI 49658

### Area Agency on Aging

Region IX Area Agency on Aging  
Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

### Michigan Community Action Agency Association

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-Mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### Weatherization Agency

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-Mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Baraga County

### Utilities

#### Electric

Ontonagon  
UP Power Company  
We Energies

#### Gas

SEMCO

### Department of Human Services

DHS - Baraga County  
108 Main Street  
P.O. Box 10  
Baraga, MI 49908  
Phone: (906) 353-4700

### Area Agency on Aging

U.P. Area Agency on Aging  
UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800) 338-7227 Fax: (906) 786-5853  
Website: [www.upcapservices.com](http://www.upcapservices.com)

### Michigan Community Action Agency Association

Baraga CAA Outreach Office  
100 Hemlock Street  
Baraga, MI 49908  
Phone: (906) 353-6600 Fax: (906) 353-6600

### *The Salvation Army*

The Salvation Army - Hancock Corps 408 Ravine Street Hancock, MI 49930 Phone: (906) 482-3420 Fax: (906) 482-9622	The Salvation Army - Ishpeming Corps 222 E. Division Ishpeming, MI 49849 Phone: (906) 486-8121 Fax: (906) 486-8521
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### THAW Agency Participants

Baraga-Houghton-Keweenaw Community Action Agency  
926 Dodge Street  
Houghton, MI 49931  
Phone: (906) 482-5528 or (906) 337-4805 Fax: (906) 482-5512  
Website: [www.mcaaa.org/directory/bhkcaa.htm](http://www.mcaaa.org/directory/bhkcaa.htm)

### Weatherization Agency

Baraga-Houghton-Keweenaw Community Action Agency  
926 Dodge Street  
Houghton, MI 49931  
Phone: (906) 482-5528 Fax: (906) 482-5512  
Website: [www.mcaaa.org/directory/bhkcaa.htm](http://www.mcaaa.org/directory/bhkcaa.htm)  
E-mail: [bhkcaa@att.net](mailto:bhkcaa@att.net)

# Michigan Energy Assistance Directory 2011-2012

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## Barry County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
Michigan Gas Utilities  
SEMCO  
Shell Gas Propane

### Department of Human Services

DHS - Barry County  
430 Barfield Drive  
Hastings, MI 49058  
Phone: (269) 948-3200

### Area Agency on Aging

Region 3-B Agency on Aging  
200 W. Michigan Avenue, Ste. 100  
Battle Creek, MI 49017  
Phone: (269) 966-2450 or (800) 626-6719

Fax: (269) 966-2479

### Michigan Community Action Agency Association

Community Action  
149 W. State Street  
Hastings, MI 49058  
Phone: (269) 948-4260

Fax: (269) 965-5707

175 Main Street, PO Box 1026  
Battle Creek, MI 49016  
Phone: (269) 965-7766 or (877) 422-2726  
E-mail: [contact@caascsm.org](mailto:contact@caascsm.org)

Fax: (269) 965-8580  
Website: [www.caascsm.org](http://www.caascsm.org)

### The Salvation Army

The Salvation Army - Battle Creek Corps  
400 Capital Avenue, NE  
Battle Creek, MI 49016  
Phone: (269) 996-4162  
Fax: (269) 996-2514

The Salvation Army - Hastings  
Phone: (269) 948-9555

### THAW Agency Participants

Community Action  
450 Meadow Run, Ste. 100  
Hastings, MI 49058  
Phone: (269) 948-4260

Fax: (269) 945-5707

**Michigan Energy Assistance Directory  
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**Barry County (Cont'd)**

**Weatherization Agency**

Community Action

175 Main Street, PO Box 1026

Battle Creek, MI 49016

Phone: (269) 965-7766 or (877) 422-2726

contact@caascm.org

Fax: (269) 965-8580E-mail:

Website: [www.caascm.org](http://www.caascm.org)

# Michigan Energy Assistance Directory 2011-2012

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## Bay County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy

### Department of Human Services

DHS - Bay County  
1399 W. Center Road  
Essexville, MI 48732  
Phone: (989) 895-2100

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506 or (800) 858-1637 Fax: (989) 893-3770  
Website: [www.region7aaa.org](http://www.region7aaa.org)

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency - Bay County Outreach Office  
111 Washington Street  
Bay City, MI 48708  
Phone: (989) 894-9060 Fax: (989) 894-0565  
E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org) Website: [www.mmcaa.org](http://www.mmcaa.org)

MMCAA Main Office  
3963 East Washington Road, PO Box 768  
Farewell, MI 48622  
Phone: (989) 386-3805 Fax: (898) 386-3277

### The Salvation Army

The Salvation Army - Bay City Corps  
401 10th Street  
Bay City, MI 48708  
Phone: (989) 893-3041 Fax: (989) 893-8182

### Weatherization Agency

MMCAA Main Office  
3963 East Washington Road, PO Box 768  
Farewell, MI 48622  
Phone: (989) 386-3805 Fax: (898) 386-3277

# Michigan Energy Assistance Directory 2011-2012

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## Benzie County

### Utilities

#### Electric

Cherryland Electric Cooperative  
Consumers Energy

#### Gas

MichCon  
Superior Energy Company

### Department of Human Services

DHS - Benzie County  
Government Center  
448 Court Plaza  
P.O. Box 114  
Beulah MI 49617  
Phone: (231) 882-1330

Fax: (231) 882-9078

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive  
Traverse City, MI 49686  
Phone: (231) 947-8920 or (800) 442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Human Services Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935

### TrueNorth Community Services

Love INC. of Manistee County  
453 River St., PO Box 28  
Manistee, MI 49660  
Phone: (231) 723-2323

### The Salvation Army

The Salvation Army - Manistee Corps  
415 River Street  
Manistee, MI 49660  
Phone: (231) 723-6243

Fax: (231) 723-9355

### THAW Agency Participants

Northwest Michigan Community Action  
Agency  
2202 Mitchell Park, Suite 4  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800) 443-5518  
Fax: (231) 347-3664

Northwest Michigan Community Action  
Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Fax: (231) 947-4935  
Website: [www.nmhsa.org](http://www.nmhsa.org)

**Michigan Energy Assistance Directory  
2011-2012**

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**Benzie County (Cont'd)**

**Weatherization Agency**

Northwest Michigan Human Services Agency

3963 Three Mile Road

Traverse City, MI 49686

Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

Website: [www.nmcaa.net](http://www.nmcaa.net)

# Michigan Energy Assistance Directory 2011-2012

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## Berrien County

### Utilities

#### Electric

Indiana Michigan Power  
Midwest Energy Cooperative

#### Gas

Consumers Energy  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - Berrien County  
401 Eighth Street  
P.O. Box 1407  
Benton Harbor, MI 49023  
Phone: (269) 934-2000

Fax: (269) 934-2115

### Area Agency on Aging

Region IV Area Agency on Aging  
2900 Lakeview Avenue  
St. Joseph, MI 49085  
Phone: (269) 983-0177 or (800) 442-2803  
Fax: (269) 983-5218

Senior Info Line: (800) 654-2810

### Michigan Community Action Agency Association

Southwest Michigan Community Action Agency  
185 E. Main Street, Ste. 200  
Benton Harbor, MI 49022  
Phone: (269) 925-9077 or (800) 334-7670  
E-mail: [contact@smcaa.com](mailto:contact@smcaa.com)

Fax: (269) 925-9271  
Website: [www.smcaa.com](http://www.smcaa.com)

### The Salvation Army

The Salvation Army - Benton Harbor Corps  
233 Michigan Street  
Benton Harbor, MI 49022  
Phone: (269) 927-1353  
Fax: (269) 927-0401

The Salvation Army - Niles Corps  
424 N. 15th Street  
Niles, MI 49120  
Phone: (269) 684-2660  
Fax: (269) 684-4022

### THAW Agency Participants

Southwest Michigan Community Action Agency (Location Address)  
155 N. Paw Paw Street  
Lawrence, MI 49022  
Phone: (800)-334-7670 or (269) 674-7175  
Fax: (269) 925-9271

Southwest Michigan Community Action Agency (Mailing Address)  
185 E. Main Street, Ste. 200  
Benton Harbor, MI 49022  
Phone: (269) 965-9077 or (800)-334-7670  
Fax: (269) 925-9271

### Weatherization Agency

Southwest Michigan Community Action Agency  
185 E. Main Street, Ste. 200  
Benton Harbor, MI 49022  
Phone: (269) 925-9077 or (800) 334-7670  
E-mail: [contact@smcaa.com](mailto:contact@smcaa.com)

Fax: (269) 925-9271  
Website: [www.smcaa.com](http://www.smcaa.com)

**Michigan Energy Assistance Directory  
2011-2012**

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**Berrien County (Cont'd)**

**2-1-1**

Gryphon Place 2-1-1

Phone (within county): 2-1-1

Outside the county: (800) 310-5454

Searchable 2-1-1 Database: <http://www.refersoftware.com/uwswmi>

# Michigan Energy Assistance Directory 2011-2012

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## Branch County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy  
Michigan Gas Utilities

### Department of Human Services

DHS - Branch County  
388 Keith Wilhelm Drive  
Coldwater, MI 49036  
Phone: (517) 279-4200

Fax: (517) 278-5346

### Area Agency on Aging

Branch-St. Joseph Area Agency on Aging (III-C)  
Branch-Hillsdale-St. Joseph Community Health Agency  
570 Marshall Road  
Coldwater, MI 49036  
Phone: (517) 278-2538 or (888) 615-8009

Fax: (517) 278-2494

### Michigan Community Action Agency Association

Community Action  
285 North Michigan  
Coldwater, MI 49036  
Phone: (517) 279-8325

Fax: (517) 278-4063

Community Action  
175 Main Street, P. O. Box 1026  
Battle Creek, MI 49016  
Phone: (269) 965-7766 or (877) 422-2726  
E-mail: [contact@caascm.org](mailto:contact@caascm.org)

Fax: (269) 965-8580  
Website: [www.caascm.org](http://www.caascm.org)

### The Salvation Army

The Salvation Army - Coldwater Extension  
63 W Pearl Street  
Coldwater, MI 49036  
Phone: (517) 279-8116

The Salvation Army - Sturgis Corps  
105 N. 4th Street  
Sturgis, MI 49091  
Phone: (269) 651-4275  
Fax: (269)659-4850

### THAW Agency Participants

CAA of South Central Michigan  
285 N. Michigan Avenue  
Coldwater, MI 49036  
Phone: (517) 279-9325

Fax: (517) 278-4063

**Michigan Energy Assistance Directory  
2011-2012**

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**Branch County (Cont'd)**

**Weatherization Agency**

Community Action

175 Main Street, P. O. Box 1026

Battle Creek, MI 49016

Phone: (269) 441-1693

E-mail: [contact@caascm.org](mailto:contact@caascm.org)

Website: [www.caascm.org](http://www.caascm.org)

**2-1-1**

Hands on Battle Creek Phone (within county): 2-1-1

Outside the county: (800) 250-5628

Searchable 2-1-1 Database: <http://www.refersoftware.com/vcbc>

# Michigan Energy Assistance Directory 2011-2012

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## Calhoun County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - Albion  
101 N. Albion Street  
P.O. Box 808  
Albion, MI 49224  
Phone: (517) 629-5522

DHS - Calhoun County  
190 E. Michigan Avenue  
P.O. Box 490  
Battle Creek, MI 49016  
Phone: (269) 966-1284

### Area Agency on Aging

Region 3-B Agency on Aging  
200 W. Michigan Avenue, Ste. 100  
Battle Creek, MI 49017  
Phone: (269) 966-2450 or (800) 626-6719

Fax: (269) 966-2479

### Michigan Community Action Agency Association

Community Action Main Office  
175 Main Street, P. O. Box 1026  
Battle Creek, MI 49016  
Phone: (269) 965-7766 or (877) 422-2726  
E-mail: [contact@caascm.org](mailto:contact@caascm.org)

Fax: (269) 965-8580  
Website: [www.caascm.org](http://www.caascm.org)

Albion Office  
101 North Albion Street  
Albion, MI 49224  
Phone: (517) 629-9403 or (877) 422-2726

Fax: (517) 629-3227

### The Salvation Army

The Salvation Army - Battle Creek Corps  
400 Capitol Avenue, NE  
Battle Creek, MI 49017  
Phone: (269) 966-4162

Fax: (269) 966-2514

### THAW Agency Participants

Albion Action Center  
201 N. Clinton Street  
Albion, MI 49224  
Phone: (517) 629-9403  
Fax: (517) 629-3227

CAA of South Central MI  
169 Main Street  
Battle Creek, MI 49016  
Phone: (269) 965-7766  
Fax: (269) 965-1152

### 2-1-1

Hands on Battle Creek Phone (within county): 2-1-1  
Outside the county: (800) 250-5628  
Searchable 2-1-1 database: <http://www.refersoftware.com/vcbc>

**Michigan Energy Assistance Directory  
2011-2012**

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**Calhoun County (Cont'd)**

**Weatherization Agency**

Community Action

175 Main Street, P. O. Box 1026

Battle Creek, MI 49016

Phone: (269) 965-7766 or (877) 422-2726

Email: [contact@caascsm.org](mailto:contact@caascsm.org)

Fax: (269) 965-8580

Website: [www.caascsm.org](http://www.caascsm.org)

# Michigan Energy Assistance Directory 2011-2012

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## Cass County

### Utilities

#### Electric

Indiana Michigan Power  
Midwest Energy Cooperative

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - Cass County  
325 M-62  
Cassopolis, MI 49031  
Phone: (269) 445-0200

Fax: (269) 445-0299

### Area Agency on Aging

Region IV Area Agency on Aging  
2900 Lakeview Avenue  
St. Joseph, MI 49085  
Phone: (269) 983-0177 or (800) 442-2803  
Fax: (269) 983-5218

Senior Info Line: (800) 654-2810

### Michigan Community Action Agency Association

Southwest Michigan Community Action Agency  
325 M-62  
Cassopolis, MI 49031  
Phone: (269) 445-0231  
E-mail: [contact@smcaa.com](mailto:contact@smcaa.com)

Fax: (269) 445-0297  
Website: [www.smcaa.com](http://www.smcaa.com)

Main Office  
185 East Main, Suite 200  
Benton Harbor, MI 49022  
Phone: (269) 925-9077 or (800) 334-7670

Fax: (269) 925-9271

### The Salvation Army

The Salvation Army - Niles Corps  
424 N. 15th Street  
Niles, MI 49120  
Phone: (269) 684-2660

Fax: (269) 684-4022

### THAW Agency Participants

Southwest Michigan Community Action  
Agency (Location Address)  
21908 E. M-60  
Cassopolis, MI 49031  
Phone: (269) 445-3831 or (877) 474-6259  
Fax: (269) 925-9271

Southwest Michigan Community Action  
Agency (Mailing Address)  
185 E. Main Street, Ste. 200  
Benton Harbor, MI 49022  
Phone: (269) 965-9077 or (800)-334-7607  
Fax: (269) 925-9271

**Michigan Energy Assistance Directory  
2011-2012**

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**Cass County (Cont'd)**

**Weatherization Agency**

Main Office

185 East Main, Suite 200

Benton Harbor, MI 49022

Phone: (269) 925-9077 or (800) 334-7670

Fax: (269) 925-9271

Website: [www.smcaa.com](http://www.smcaa.com)

**2-1-1**

Gryphon Place 2-1-1 Phone (within county): 2-1-1

Outside the county: (800) 310-5454

Website: <http://www.refersoftware.com/uwswmi>

**Michigan Energy Assistance Directory  
2011-2012**

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## **Charlevoix County**

### **Utilities**

#### **Electric**

City of Charlevoix  
Consumers Energy  
Great Lakes Energy Cooperative

#### **Gas**

MichCon

### **Department of Human Services**

DHS - Charlevoix County  
2229 Summit Park Dr  
Petoskey MI 49770  
Phone: (231) 348-1600

Fax: (231) 347-6211

### **Area Agency on Aging**

Area Agency on Aging of Northwest Michigan  
1609 Park Drive  
Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### **Michigan Community Action Agency Association**

Northwest Michigan Community Action Agency  
2202 Mitchell Park Drive, Suite 4  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800) 443-5518

Main Office  
3963 Three Mile Road  
Traverse City, MI 49770  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935  
Website: [www.nmcaa.net](http://www.nmcaa.net)

### **The Salvation Army**

The Salvation Army - Petoskey Corps  
712 Pleasant Street  
Petoskey, MI 49770  
Phone: (231) 347-3531

Fax: (231) 347-1993

### **THAW Agency Participants**

Northwest Michigan Community Action  
Agency  
2202 Mitchell Park, Suite 4  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800)-443-5518  
Fax: (231) 347-3664

Northwest Michigan Community Action  
Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800)-632-7334  
Fax: (231) 947-4935  
Website: [www.nmcaa.net](http://www.nmcaa.net)

**Michigan Energy Assistance Directory  
2011-2012**

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**Charlevoix County (Cont'd)**

**Weatherization Agency**

Northwest Michigan Community Action Agency

3963 Three Mile Road

Traverse City, MI 49686

Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

Website: [www.nmcaa.net](http://www.nmcaa.net)

# Michigan Energy Assistance Directory 2011-2012

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## Cheboygan County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Presque Isle Electric & Gas Co-op

#### Gas

Aurora Gas  
MichCon  
Presque Isle Electric & Gas Co-op  
Shell Gas Propane

### Department of Human Services

DHS - Cheboygan County  
827 S. Huron St.  
Cheboygan MI 49721-2209  
Phone: (231) 627-8500

Fax: (231) 627-8546

### Area Agency on Aging

Region IX Area Agency on Aging  
Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

### Michigan Community Action Agency Association

Northeast Michigan Community Service Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (800) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909  
Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army – Cheboygan Service Unit  
444 S. Main  
Cheboygan, MI 49721  
Phone: (231) 627-9003

Fax: (231) 627-3961

### THAW Agency Participants

The Salvation Army-Cheboygan  
444 S. Main Street  
Cheboygan, MI 49721  
Phone: (231) 627-9003

Fax: (231) 627-3961

### Weatherization Agency

Northeast Michigan Community Service Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (800) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909  
Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Chippewa County

### Utilities

#### Electric

Cloverland Electric Cooperative

#### Gas

MichCon

### Department of Human Services

DHS - Chippewa County  
463 East 3 Mile Rd.  
Sault Ste. Marie MI 49783  
Phone: (906) 635-4100

Fax: (906) 635-4173

### Area Agency on Aging

UP Area Agency on Aging,  
UPCAP Services, Inc.  
2501 14th Avenue, S., P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701  
Fax: (906) 786-5853  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Sault Ste. Marie Office  
223 West Portage Avenue, Suite A  
Sault Ste. Marie, MI 49783

### Michigan Community Action Agency Association

Chippewa-Luce-Mackinac Community Action Agency Human Resource Authority  
524 Ashmun Street, P.O. Box 70  
Sault Ste. Marie, MI 49783  
Phone: (906) 632-3363 or (800) 562-4963  
E-Mail: [info@clmcaa.com](mailto:info@clmcaa.com)

Fax: (906) 632-4255  
Website: [www.clmcaa.com](http://www.clmcaa.com)

### The Salvation Army

The Salvation Army - Sault Ste. Marie Corps  
132 W Spruce St  
Sault Ste Marie, MI 49783-1912  
Phone: (906) 632-6521

Fax: (906)632-4357

### THAW Agency Participants

Sault Ste. Marie Housing Commission  
608 Pine Street, P.O. Box 928  
Sault Ste. Marie, MI 49783  
Phone: (906) 635-3138  
Fax: (906) 635-9500  
Website: [www.clmcaa.com](http://www.clmcaa.com)

Chippewa Luce Mackinac Community Action  
Agency  
524 Ashmun Street, P.O. Box 70  
Sault Ste. Marie, MI 49783  
Phone: (906) 632-3363 or (800)-562-4963  
Fax: (906) 632-4255  
Website: [www.clmcaa.com](http://www.clmcaa.com)

**Michigan Energy Assistance Directory  
2011-2012**

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**Chippewa County (Cont'd)**

**Weatherization Agency**

Chippewa-Luce-Mackinac Community Action Agency  
524 Ashmun Street, P.O. Box 70  
Sault Ste. Marie, MI 49783  
Phone: (906) 632-3363 or (800) 562-4963  
E-Mail: [info@clmcaa.com](mailto:info@clmcaa.com)

Fax: (906) 632-4255  
Website: [www.clmcaa.com](http://www.clmcaa.com)

**2-1-1**

Phone (within county): 2-1-1  
Outside the county: (800)-338-1119

# Michigan Energy Assistance Directory 2011-2012

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## Clare County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative

#### Gas

MichCon  
Consumers Energy

### Department of Human Services

DHS - Clare County

725 Richard Dr.

Harrison MI 48625

Phone: (989) 539-4260

Fax: (989) 539-5302

### Area Agency on Aging

Region VII Area Agency on Aging

1615 S. Euclid Avenue

Bay City, MI 48706

Phone: (989) 893-4506 or (800) 858-1637

Fax: (989) 893-3770

Website: [www.region7aaa.org](http://www.region7aaa.org)

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency - Clare County Office

1574 East Washington Road, PO Box 768

Farwell, MI 48708

Phone: (989) 386-3805

Fax: (989) 386-3277

E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Website: [www.mmcaa.org](http://www.mmcaa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### Weatherization Agency

Mid-Michigan Community Action Agency - Clare County Office

1574 East Washington Road - PO Box 768

Farwell, MI 48708

Phone: (989) 386-3805

Fax: (989) 386-3277

E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Website: [www.mmcaa.org](http://www.mmcaa.org)

### 2-1-1

2-1-1 Northeast Michigan Phone (within county): 2-1-1

Outside the county: (888) 636-4211

Searchable 2-1-1 database: <http://www.refersoftware.com/uwmc/>

# Michigan Energy Assistance Directory 2011-2012

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## Clinton County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Clinton County  
201 W. Railroad  
St. Johns, MI 48879  
Phone: (989) 224-5500

Fax: (989) 224-8717

### Area Agency on Aging

Tri-County Office on Aging  
5303 S. Cedar Street  
Lansing, MI 48911  
Phone: (517) 887-1440 or (800)-405-9141  
Website: [www.tcoa.org](http://www.tcoa.org)

Fax: (517) 887-8071

### Michigan Community Action Agency Association

Capital Area Community Services, Inc. - Clinton County Office  
1001 S. Oakland  
St. Johns, MI 48879  
Phone: (989) 224-6702  
Website: [www.mcaaa.org/directory/caca.htm](http://www.mcaaa.org/directory/caca.htm)

Main Office  
101 East Willow Street  
Lansing, MI 48906  
Phone: (517) 482-6281

Fax: (517) 482-7747  
Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### The Salvation Army

The Salvation Army - Lansing Capital Area Command  
525 N. Pennsylvania  
Lansing, MI 48912  
Phone: (517) 482-9715 or (517) 484-4424

Fax: (517) 484-0620

### Weatherization Agency

Main Office  
101 East Willow Street  
Lansing, MI 48906  
Phone: (517) 482-6281

Fax: (517) 482-7747  
Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### 2-1-1

Central Michigan 2-1-1  
Phone (within county): 2-1-1  
Outside the county: (866) 561-2500

## Michigan Energy Assistance Directory 2011-2012

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Searchable 2-1-1 database: <http://refersoftware.com/cmi211>

### Crawford County

#### Utilities

##### Electric

Consumers Energy  
Great Lakes Energy Cooperative

##### Gas

MichCon

#### Department of Human Services

DHS - Crawford County

230 Huron

Grayling MI 49738

Phone: (989) 348-7691

Fax: (989) 348-2838

#### Area Agency on Aging

Region IX Area Agency on Aging

Northeast Michigan Community Services Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474

Fax: (989) 358-6604

Website: [www.nemcsa.org](http://www.nemcsa.org)

#### Michigan Community Action Agency Association

Northeast Michigan Community Service Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (800) 484-7077

Fax: (989) 354-5909

E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Website: [www.nemcsa.org](http://www.nemcsa.org)

#### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

#### THAW Agency Participants

First Call For Help

116 E. Fifth Street

Gaylord, MI 49735

Phone: (989) 732-8929

Fax: (989) 731-2677

The Salvation Army - Gaylord

116 E Fifth Street

Gaylord, MI 49735

Phone: (989) 731-5959

Fax: (989) 732-3564

#### Weatherization Agency

Northeast Michigan Community Service Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (800) 219-2273

E-Mail: [Swisej@nemcsa.org](mailto:Swisej@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Delta County

### Utilities

#### **Electric**

Alger Delta Cooperative Electric  
Assn.  
UP Power Company  
We Energies

#### **Gas**

MichCon

### Department of Human Services

DHS - Delta County  
2940 College Avenue  
Escanaba, MI 49829  
Phone: (906) 786-5394

Fax: (906) 786-5350

### Area Agency on Aging

U.P. Area Agency on Aging – UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800)-338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Menominee-Delta-Schoolcraft Community Action Agency  
507 First Avenue, N  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Website: [www.mcaaa.org/directory/mdscaa.htm](http://www.mcaaa.org/directory/mdscaa.htm)

Fax: (906) 786-9423

### The Salvation Army

The Salvation Army - Escanaba Corps  
3001 5th Avenue, S  
Escanaba, MI 49829  
Phone: (906) 786-0590

Fax: (906) 786-1247

### THAW Agency Participants

MDS Community Action Agency  
507 First Avenue North  
Escanaba, MI 49829  
Phone: (906) 786-7080

Fax: (906) 786-9423

### Weatherization Agency

Menominee-Delta-Schoolcraft Community Action Agency  
507 First Avenue, N  
Escanaba, MI 49829  
Phone: (906) 786-7080

Fax: (906) 786-9423

### **2-1-1**

Phone (within county): 2-1-1

Outside the county: (800) 338-1119

# Michigan Energy Assistance Directory 2011-2012

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## Dickinson County

### Utilities

#### Electric

Norway Electric Department  
We Energies

#### Gas

MichCon

### Department of Human Services

DHS - Dickinson County  
1238 Carpenter Ave.  
Iron Mountain MI 49801  
Phone: (906) 774-1484

Fax: (906) 774-2775

### Area Agency on Aging

UP Area Agency on Aging, UPCAP Services, Inc.  
2501 14th Avenue, S., P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Dickinson-Iron Community Services Agency  
800 Crystal Lake Blvd., Suite 104  
Iron Mountain, MI 49801  
Phone: (906) 774-2256 or (800) 211-1696  
Website: [www.mcaaa.org/directory/dicsa.htm](http://www.mcaaa.org/directory/dicsa.htm)

Fax: (906) 774-2257

### The Salvation Army

The Salvation Army – Dickinson/Iron Mountain Corp  
221 E. 'A' Street, Ste. B  
Iron Mountain, MI 49801  
Phone: (906) 799-5717

Fax: (906) 799-5169

### THAW Agency Participants

Dickinson-Iron Community Services Agency  
800 Crystal Lake Blvd., Ste. 104  
Iron Mountain, MI 49801  
Phone: (906) 774-2256

Fax: (906) 774-2257

### Weatherization Agency

Dickinson-Iron Community Services Agency  
800 Crystal Lake Blvd., Suite 104  
Iron Mountain, MI 49801  
Phone: (906) 774-2256  
Website: [www.mcaaa.org/directory/dicsa.htm](http://www.mcaaa.org/directory/dicsa.htm)

Fax: (906) 774-2257

**Michigan Energy Assistance Directory  
2011-2012**

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**2-1-1**

Phone (within county): 2-1-1

Outside the county: (800) 338-1119

# Michigan Energy Assistance Directory 2011-2012

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## Eaton County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - Eaton County  
1050 Independence Blvd.  
Charlotte, MI 48813  
Phone: (517) 543-0860

Fax: (517) 543-2125

### Area Agency on Aging

Tri-County Office on Aging  
5303 S. Cedar Street  
Lansing, MI 48911  
Phone: (517) 887-1440 or (800) 405-9141  
Website: [www.tcoa.org](http://www.tcoa.org)

Fax: (517) 887-8071

### Michigan Community Action Agency Association

Capital Area Community Services, Inc. - Eaton County Office  
1370 North Clinton Trail  
Charlotte, MI 48813  
Phone: (517) 543-5465  
Website: [www.mcaaa.org/directory/caca.htm](http://www.mcaaa.org/directory/caca.htm)

Administrative Office:  
101 E. Willow Street  
Lansing, MI 48906  
Phone: (517) 482-6281

Fax: (517) 482-7747  
Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### The Salvation Army

The Salvation Army - Lansing Capital Area Command  
525 N. Pennsylvania  
Lansing, MI 48912  
Phone: (517) 482-9715 or (517) 484-4424

Fax: (517) 484-0620

### Weatherization Agency

Capital Area Community Services, Inc.  
Administrative Office:  
101 E. Willow Street  
Lansing, MI 48906  
Phone: (517) 482-6281

Fax: (517) 482-7747  
Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### 2-1-1

Central Michigan 2-1-1 Phone (within county): 2-1-1  
Outside the county: (866) 561-2500  
Searchable 2-1-1 database: <http://www.refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Emmet County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Harbor Springs Municipal Utility  
City of Petoskey  
Presque Isle Electric & Gas Co-op

#### Gas

MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Emmet County  
2229 Summit Park Drive  
Petoskey MI 49770  
Phone: (231) 348-1600

Fax: (231) 347-6211

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive  
Traverse City, MI 49686  
Phone: (231) 947-8920 or (800) 442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Community Action Agency  
2202 Mitchell Park  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800) 443-5518  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Main Office  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935

### The Salvation Army

The Salvation Army - Petoskey Corps  
712 Pleasant Street  
Petoskey, MI 49770  
Phone: (231) 347-3531

Fax: (231) 347-1993

### THAW Agency Participants

Northwest Michigan Community Action Agency  
2202 Mitchell Park, Suite 4  
Petoskey, MI 49770  
Phone: (231) 347-9070 or (800) 443-5518

Fax: (231) 347-3664

**Michigan Energy Assistance Directory  
2011-2012**

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**Emmet County (Cont'd)**

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

**Weatherization Agency**

Main Office  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935  
Website: [www.nmcaa.net](http://www.nmcaa.net)

# Michigan Energy Assistance Directory 2011-2012

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## Genesee County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy

### Department of Human Services

Genesee:

125 E. Union Street

P.O. Box 1620

Flint, MI 48501

Phone: (810) 760-2200

Fax: (810) 760-2984

Children's:

125 E. Union Street

P.O. Box 1628

Flint, MI 48501

Phone: (810) 760-2888

Fax: (810) 760-2094

### Area Agency on Aging

Valley Area Agency on Aging

711 N. Saginaw Street, Ste. 111

Flint, MI 48503

Phone: (810) 239-7671 or (800) 978-6275

Fax: (810) 239-8869

Website: [www.areaagencyonaging.org](http://www.areaagencyonaging.org)

### Michigan Community Action Agency Association

Genesee County Community Action Resource Department

601 N. Saginaw Street, Ste. 1B

Flint, MI 48502

Phone: (810) 232-2185

Fax: (810) 768-4667

Website: [www.co.genesee.mi.us/genccard/Default.asp](http://www.co.genesee.mi.us/genccard/Default.asp)

### The Salvation Army

The Salvation Army - Flint

211 W. Kearsley

Flint, MI 48503

Phone: (810) 232-2196

Fax: (810) 600-4466

### Weatherization Agency

Genesee County Community Action Resource Department

601 N. Saginaw Street, Ste. 1B

Flint, MI 48502

Phone: (810) 232-2185

Fax: (810) 768-4667

Website: [www.co.genesee.mi.us/genccard/Default.asp](http://www.co.genesee.mi.us/genccard/Default.asp)

### 2-1-1

Central Michigan 2-1-1 Phone (within county): 2-1-1

Outside the county: (866) 561-2500

Searchable 2-1-1 database: <http://www.refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Gladwin County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Gladwin County

250 N. State Street

Gladwin, MI 48624

Phone: (989) 426-3300

Fax: (989) 426-3353

### Area Agency on Aging

Region VII Area Agency on Aging

1615 S. Euclid Avenue

Bay City, MI 48706

Phone: (989) 893-4506 or (800) 858-1637

Fax: (989) 893-3770

Website: [www.region7aaa.org](http://www.region7aaa.org)

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency Gladwin County Office

1302 Chatterton

Gladwin, MI 48624

Phone: (989) 426-2801

Fax: (989) 426-4507

E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Website: [www.mmcaa.org](http://www.mmcaa.org)

Main Office

1574 East Washington Road, PO Box 768

Farwell, MI 48622

Phone: (989) 386-3805

Fax: (989) 386-3277

Website: [www.mmcaa.org](http://www.mmcaa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### Weatherization Agency

Mid-Michigan Community Action Agency Main Office

1574 East Washington Road, PO Box 768

Farwell, MI 48622

Phone: (989) 386-3805

Fax: (989) 386-3277

Website: [www.mmcaa.org](http://www.mmcaa.org)

### 2-1-1

2-1-1 Northeast Michigan 2-1-1 Phone (within county): 2-1-1

Outside the county: (888) 636-4211

Searchable 2-1-1 database: <http://www.refersoftware.com/uwmc>

# Michigan Energy Assistance Directory 2011-2012

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## Gogebic County

### Utilities

#### Electric

Bayfield  
We Energies  
Xcel Energy

#### Gas

SEMCO  
Xcel Energy

### Department of Human Services

DHS - Gogebic County  
301 E. Lead Street  
Bessemer, MI 49911  
Phone: (906) 663-6200

Fax: (906) 663-6230

### Area Agency on Aging

U.P. Area Agency on Aging  
UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800) 338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Gogebic-Ontonagon Community Action Agency  
Main Office  
100 S. Mill Street  
Bessemer, MI 49911  
Phone: (906) 667-0283  
Website: [www.mcaaa.org/directory/goccaa.htm](http://www.mcaaa.org/directory/goccaa.htm)

Fax: (906) 663-4810

### The Salvation Army

The Salvation Army - Hancock Corps  
408 Ravine Street  
Hancock, MI 49930  
Phone: (906) 482-3420

Fax: (906) 482-9622

### THAW Agency Participants

Gogebic-Ontonagon Community Action Agency  
320 E. Auroa Street  
Ironwood, MI 49938  
Phone: (906) 932-4200  
Fax: (906) 932-0271

### 2-1-1

Phone (within county): 2-1-1  
Outside the county: (800)-338-1119

### Weatherization Agency

Gogebic-Ontonagon Community Action Agency  
Main Office  
100 S. Mill Street  
Bessemer, MI 49911  
Phone: (906) 667-0283

Fax: (906) 663-4810

# Michigan Energy Assistance Directory 2011-2012

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## Grand Traverse County

### Utilities

#### **Electric**

Cherryland Electric Cooperative  
Consumers Energy  
Traverse City Light & Power  
Great Lakes Energy

#### **Gas**

MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Grand Traverse County  
701 S. Elmwood Ste. 19  
Traverse City MI 49684-3185  
Phone: (231) 941-3900

Fax: (231) 941-0037

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive  
Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800) 442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947- 4935  
Website: [www.nmcaa.net](http://www.nmcaa.net)

### The Salvation Army

The Salvation Army - Traverse City Corps  
1239 Barlow Street  
Traverse City, MI 49686-4256  
Phone: (231) 946-4644

Fax: (231) 946-4822

### THAW Agency Participants

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 947-4935

### Weatherization Agency

Northwest Michigan Human Services Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 947-4935

# Michigan Energy Assistance Directory 2011-2012

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## Gratiot County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Gratiot County  
201 Commerce Drive  
Ithaca, MI 48847  
Phone: (989) 875-5181

Fax: (989) 875-2811

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506 or (800) 858-1637  
Website: [www.region7aaa.org](http://www.region7aaa.org)

Fax: (989) 893-3770

### Michigan Community Action Agency Association

EightCAP, Inc. - Gratiot County Outreach Office  
525 North State Street, Suite 2  
Alma, MI 48801  
Phone: (989) 463-1325

Fax: (989) 463-6872

EightCAP Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-9315  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

### The Salvation Army

The Salvation Army - Alma Corps  
425 Republic Avenue  
Alma, MI 48801  
Phone: (989) 463-2864

Fax: (989) 463-5818

### THAW Agency Participants

The Salvation Army  
425 Republic Avenue  
Alma, MI 48801  
Phone: (989) 463-2864

Fax: (989) 463-5818

### Weatherization Agency

EightCAP Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-9315  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

**Michigan Energy Assistance Directory  
2011-2012**

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**Gratiot County (Cont'd)**

**2-1-1**

2-1-1 Northeast Michigan Phone (within county): 2-1-1

Outside the county: (888) 636-4211

Searchable 2-1-1 database: <http://www.refersoftware.com/uwmc>

**Michigan Energy Assistance Directory  
2011-2012**

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## **Hillsdale County**

### **Utilities**

#### **Electric**

Consumers Energy

#### **Gas**

Citizens Gas  
Consumers Energy  
Michigan Gas Utilities  
SEMCO

### **Department of Human Services**

DHS - Hillsdale County  
40 Care Drive  
Hillsdale, MI 49242-1096  
Phone: (517) 439-2200

Fax: (517) 439-2272

### **Area Agency on Aging**

Region 2 Area Agency on Aging  
102 N. Main St., P.O. Box 189  
Brooklyn, MI 49230  
Phone: (517) 592-1974 or (800) 335-7881  
Website: [www.r2aaa.org](http://www.r2aaa.org)

Fax: (517) 592-1975

### **Michigan Community Action Agency Association**

Community Action Agency  
55 Barnard  
Hillsdale, MI 48242  
Phone: (517) 437-3346 or (800) 750-9300

Main Office  
1214 Greenwood Avenue  
Jackson, MI 49203  
Phone: (517) 784-4800 or (800) 750-0004  
E-mail: [info@caajlh.org](mailto:info@caajlh.org)

Fax: (517) 784-6815  
Website: [www.caajlh.org](http://www.caajlh.org)

### **The Salvation Army**

The Salvation Army -Hillsdale Corps  
160 E. Bacon  
Hillsdale, MI 49242  
Phone: (517) 437-4240

Fax: (517) 437-0559

### **THAW Agency Participants**

Hillsdale County Community Action Agency  
55 Barnard  
Hillsdale, MI 49242  
Phone: (517) 437-3346  
Fax: (517) 437-3480

The Salvation Army  
160 E. Bacon  
Hillsdale, MI 49242  
Phone: (517) 437-4240  
Fax: (517) 437-0559

**Michigan Energy Assistance Directory  
2011-2012**

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**Hillsdale County (Cont'd)**

**Weatherization Agency**

Main Office

1214 Greenwood Avenue

Jackson, MI 49203

Phone: (517) 784-4800 or (800) 750-0004

E-mail: [info@caajlh.org](mailto:info@caajlh.org)

Fax: (517) 784-6815

Website: [www.caajlh.org](http://www.caajlh.org)

**2-1-1**

Central Michigan 2-1-1 Phone (within county): 2-1-1

Outside the county: (866) 561-2500

Searchable 2-1-1 database: <http://www.refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Houghton County

### Utilities

#### **Electric**

Ontonagon County Rural  
Electrification Assn.  
UP Power  
We Energies

#### **Gas**

Peninsular  
SEMCO

### Department of Human Services

DHS - Houghton County  
County Welfare Bldg.  
200 Quincy Street, P.O. Box 630  
Hancock, MI 49930  
Phone: (906) 482-0500

Fax: (906) 487-7726

### Area Agency on Aging

U.P. Area Agency on Aging, UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800) 338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Baraga-Houghton-Keweenaw Community Action Agency  
926 Dodge Street  
Houghton, MI 49931  
Phone: (906) 482-5528  
E-mail: [bhkcaa@att.net](mailto:bhkcaa@att.net)

Fax: (906) 482-5512

Website: [www.mcaaa.org/directory/bhkcaa.htm](http://www.mcaaa.org/directory/bhkcaa.htm)

### The Salvation Army

The Salvation Army - Hancock Corps  
408 Ravine Street, P.O. Box 389  
Hancock, MI 49930  
Phone: (906) 482-3420  
Fax: (906) 482-9622

### THAW Agency Participants

Baraga-Houghton-Keweenaw Community  
Action Agency  
926 Dodge Street  
Houghton, MI 49931  
Phone: (906) 482-5528 or (906) 337-4805  
Fax: (906) 482-5512  
Website: [www.mcaaa.org/directory](http://www.mcaaa.org/directory)

### Weatherization Agency

Baraga-Houghton-Keweenaw Community Action Agency  
926 Dodge Street  
Houghton, MI 49931  
Phone: (906) 482-5528  
E-mail: [bhkcaa@att.net](mailto:bhkcaa@att.net)

Fax: (906) 482-5512

Website: [www.mcaaa.org/directory](http://www.mcaaa.org/directory)

# Michigan Energy Assistance Directory 2011-2012

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## Huron County

### Utilities

#### Electric

Detroit Edison  
Thumb Electric Cooperative

#### Gas

Consumers Energy

### Department of Human Services

DHS - Huron County  
1911 Sand Beach Road  
Bad Axe, MI 48413  
Phone: (989) 269-9201

Fax: (989) 269-9875

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506  
Website: [www.region7aaa.org](http://www.region7aaa.org)

Fax: (989) 893-3770

### Michigan Community Action Agency Association

Human Development Commission  
Huron County Office  
40 Cook Dr.  
Bad Axe, MI 48413  
Phone: (989) 269-9502

Fax: (989) 269-6166

Main Office  
429 Montague Avenue  
Caro, MI 48723  
Phone: (989) 673-4121  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

Human Development Commission  
40 Cook Drive  
Bad Axe, MI 48413  
Phone: (989) 269-9502

Fax: (989) 269-6166

### Weatherization Agency

Main Office  
429 Montague Avenue  
Caro, MI 48723  
Phone: (989) 673-4121 or (800) 843-6394  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

# Michigan Energy Assistance Directory 2011-2012

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## Ingham County

### Utilities

#### Electric

Detroit Edison  
Lansing Board of Water & Light  
Tri-County Electric Cooperative

#### Gas

Consumers Energy

### Department of Human Services

DHS - Ingham County  
5303 S. Cedar Street  
Lansing, MI 48911  
Phone: (517) 887-9400

Fax: (517) 887-9500

### Area Agency on Aging

Tri-County Office on Aging  
5303 S. Cedar Street  
Lansing, MI 48911  
Phone: (517) 887-1440 or (800) 405-9141  
Website: [www.tcoa.org](http://www.tcoa.org)

Fax: (517) 887-8071

### Michigan Community Action Agency Association

Capital Area Community Services, Inc.  
Administrative Office  
101 E. Willow Street  
Lansing, MI 48906  
Phone: (517) 482-6281  
Website: [www.mcaaa.org/directory/caca.htm](http://www.mcaaa.org/directory/caca.htm)

Fax: (517) 482-7747

Lansing Services Center Office  
1301 Rensen Street  
Lansing, MI 48910  
Phone: (517) 393-7077

Rural Ingham Service Center Office  
407 North Cedar Street  
Mason, MI 48854  
Phone: (517) 676-1065

### The Salvation Army

The Salvation Army - Lansing Capital Area Command  
525 N. Pennsylvania  
Lansing, MI 48912  
Phone: (517) 482-9715 or (517) 484-4424

Fax: (517) 484-0620

**Michigan Energy Assistance Directory  
2011-2012**

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**Ingham County (Cont'd)**

**Weatherization Agency**

Capital Area Community Services, Inc.

101 E. Willow Street

Lansing, MI 48906

Phone: (517) 482-6281

Fax: (517) 482-7747

Website: [www.mcaaa.org/directory/caca.htm](http://www.mcaaa.org/directory/caca.htm)

**2-1-1**

Central Michigan 2-1-1 Phone (within county): 2-1-1

Outside the county: (866) 561-2500

Searchable 2-1-1 database: <http://www.refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Ionia County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Ionia County  
920 E. Lincoln  
Ionia, MI 48846  
Phone: (616) 527-5200

Fax: (616) 527-1849

### Area Agency on Aging

Area Agency on Aging Western Michigan  
1279 Cedar Street, NE  
Grand Rapids, MI 49503-1378  
Phone: (616) 456-5664 or (888) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

EightCAP, Inc.  
327 West Main  
Ionia, MI 48846  
Phone: (616) 527-5507

Fax: (616) 527-1196

Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-2660 or (800) 221-2033  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

### The Salvation Army

The Salvation Army - Alma Corps  
425 Republic Avenue  
Alma, MI 48801  
Phone: (989) 463-2864

Fax: (989) 463-5818

### THAW Agency Participants

EightCAP, Inc.  
300 W. Michigan Avenue  
Mt. Pleasant, MI 48858  
Phone: (989) 772-0110

Fax: (989) 775-3907

### Weatherization Agency

EightCAP, Inc. Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-2660 or (800) 221-2033  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

# Michigan Energy Assistance Directory 2011-2012

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## Iosco County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Iosco County

2145 E. Huron Rd.

East Tawas MI 48730

Phone: (989) 362-0300

Fax: (989) 362-6629

### Area Agency on Aging

Region IX Area Agency on Aging

Northeast Michigan Community Services Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474

Fax: (989) 358-6604

Website: [www.nemcsa.org](http://www.nemcsa.org)

### Michigan Community Action Agency Association

Northeast Michigan Community Service Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (800) 484-7077

Fax: (989) 354-5909

E-Mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

The Salvation Army

2323 US 23 South

Alpena, MI 49707

Phone: (989) 358-2769

Fax: (989) 354-5120

### Weatherization Agency

Northeast Michigan Community Service Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (800) 484-7077

Fax: (989) 354-5909

E-Mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Iron County

### Utilities

#### **Electric**

City of Crystal Falls  
UP Power  
We Energies  
Xcel Energy

#### **Gas**

MichCon  
Xcel Energy

### Department of Human Services

DHS - Iron County  
337 Brady Avenue, P.O. Box 250  
Caspian MI 49915  
Phone: (906) 265-9958

Fax: (906) 265-6390

### Area Agency on Aging

UP Area Agency on Aging  
UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701  
Fax: (906) 786-5853  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Iron Mountain Office  
800 Crystal Lake Boulevard, Suite 111  
Iron Mountain, MI

### Michigan Community Action Agency Association

Dickinson-Iron Community Service Agency  
800 Crystal Lake Blvd., Suite 104  
Iron Mountain, MI 49801  
Phone: (906) 774-2256 or (800) 211-1696  
E-mail: [dicsa@chartermi.net](mailto:dicsa@chartermi.net)

Fax: (906) 774-2257  
Website: [www.mcaaa.org/directory/dicsa.htm](http://www.mcaaa.org/directory/dicsa.htm)

### The Salvation Army

The Salvation Army – Dickinson/Iron Mtn  
221 E. 'A' Street, Ste. B  
Iron Mountain, MI 49801  
Phone: (906) 779-5717  
Fax: (906) 779-5169

### THAW Agency Participants

Dickinson-Iron Community Services Agency  
800 4th Avenue  
Iron River, MI 49935  
Phone: (906) 265-5590  
Fax: (906) 265-9448

### Weatherization Agency

Dickinson-Iron Community Service Agency  
800 Crystal Lake Blvd., Suite 104  
Iron Mountain, MI 49801  
Phone: (906) 774-2256 or (800) 211-1696  
E-mail: [dicsa@chartermi.net](mailto:dicsa@chartermi.net)

Fax: (906) 774-2257  
Website: [www.mcaaa.org/directory/dicsa.htm](http://www.mcaaa.org/directory/dicsa.htm)

# Michigan Energy Assistance Directory 2011-2012

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## Isabella County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Isabella County  
1475 S. Bamber Road  
Mt. Pleasant, MI 48858  
Phone: (989) 772-8400

Fax: (989) 772-8460

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506 or (800) 858-1637  
Website: [www.region7aaa.org](http://www.region7aaa.org)

Fax: (989) 893-3770

### Michigan Community Action Agency Association

EightCAP, Inc.  
300 W. Michigan Avenue  
Mt. Pleasant, MI 48858  
Phone: (989) 772-0110

Fax: (989) 775-3907

EightCAP, Inc. Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-2660  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

### The Salvation Army

The Salvation Army - Mt. Pleasant Corps  
1308 Burch Street  
Mt. Pleasant, MI 48867  
Phone: (989) 773-4663

Fax: (989) 773-9221

### THAW Agency Participants

Eight Cap, Inc.  
300 W. Michigan Avenue  
Mt. Pleasant, MI 48858  
Phone: (989) 772-0110

Fax: (989) 775-3907

### Weatherization Agency

EightCAP, Inc. Main Office  
904 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-2660  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

**Michigan Energy Assistance Directory  
2011-2012**

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**Isabella County (Cont'd)**

**2-1-1**

2-1-1 Northeast Michigan Phone (within county): 2-1-1

Outside the county: (888) 636-4211

Searchable 2-1-1 database: <http://www.refersoftware.com/uwmc>

# Michigan Energy Assistance Directory 2011-2012

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## Jackson County

### Utilities

#### Electric

Consumers Energy  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon  
SEMCO

### Department of Human Services

DHS - Jackson County  
301 E. Louis Highway  
Jackson, MI 49201  
Phone: (517) 780-7400

Fax: (517) 780-7160

### Area Agency on Aging

Region 2 Area Agency on Aging  
102 N. Main St., P.O. Box 189  
Brooklyn, MI 49230  
Phone: (517) 592-1974 or (800) 335-7881  
Website: [www.r2aaa.org](http://www.r2aaa.org)

Fax: (517) 592-1975

### Michigan Community Action Agency Association

Community Action Agency  
1214 Greenwood Ave.  
Jackson, MI 49203  
Phone: (517) 784-4800 or (800) 491-0004  
E-mail: [info@caajlh.org](mailto:info@caajlh.org)

Fax: (517) 784-6815  
Website: [www.caajlh.org](http://www.caajlh.org)

### The Salvation Army

The Salvation Army - Jackson Corps  
806 E. Pearl Street  
Jackson, MI 48201  
Phone: (517) 782-7185

Fax: (517) 782-0106

### THAW Agency Participants

Jackson County Community Action Agency  
1214 Greenwood Avenue  
Jackson, MI 49203  
Phone: (517) 784-4800

Fax: (517) 784-5188

### Weatherization Agency

Community Action Agency  
1214 Greenwood Ave.  
Jackson, MI 49203  
Phone: (517) 784-4800 or (800) 491-0004  
Fax: (517) 784-6815  
E-mail: [info@caajlh.org](mailto:info@caajlh.org)  
Website: [www.caajlh.org](http://www.caajlh.org)

### 2-1-1

Central Michigan 2-1-1Phone (within county): 2-1-1  
Outside the county: (866) 561-2500  
Searchable 2-1-1 database:  
<http://www.refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Kalamazoo County

### Utilities

#### Electric

Consumers Energy  
Indiana Michigan Power  
Midwest Energy Cooperative

#### Gas

Consumers Energy

### Department of Human Services

DHS - Kalamazoo County  
322 E. Stockbridge  
Kalamazoo, MI 49001  
Phone: (269) 337-4900

Fax: (269) 337-5179

### Area Agency on Aging

Region IIIA Area Agency on Aging  
3299 Gull Road  
Nazareth, MI 49074  
Phone: (269) 373-5147

Fax: (269) 373-5109

### Michigan Community Action Agency Association

Kalamazoo County Community Action Agency  
Nazareth Complex Wing 2 – Floor 3  
3299 Gull Road  
Nazareth, MI 49074  
Phone: (269) 373-5066  
Website: [www.kalcounty.com/hcs](http://www.kalcounty.com/hcs)

Fax: (269) 373-5132

### The Salvation Army

The Salvation Army - Kalamazoo Corps  
1700 S. Burdick  
Kalamazoo, MI 49001  
Phone: (269) 344-6119

Fax: (269) 344-1163

### THAW Agency Participants

Kalamazoo County Community Action Bureau Services Dept.  
3299 Gull Road, 2nd Wing, 3rd Floor  
Kalamazoo, MI 49048  
Phone: (269) 373-5066

Fax: (269) 373-5132

### Weatherization Agency

Kalamazoo County Community Action  
Bureau  
3299 Gull Road, 2nd Wing, 3rd Floor  
Nazareth MI 49074  
Phone: (269) 373-5006  
Fax: (269) 373-5132  
Website:  
[www.mcaaa.org/directory/kchsd.htm](http://www.mcaaa.org/directory/kchsd.htm)

### 2-1-1

Gryphon Place 2-1-1 Phone (within county):  
2-1-1  
Outside the county: (800) 563-5432  
Searchable 2-1-1 database:  
<http://www.refersoftware.com/gryphonplace>

# Michigan Energy Assistance Directory 2011-2012

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## Kalkaska County

### Utilities

#### Electric

Cherryland Electric Cooperative  
Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Kalkaska County  
503 North Birch Street  
Kalkaska MI 49646  
Phone: (231) 258-1200

Fax: (231) 258-4482

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive, Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800) 442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 947-4935

### The Salvation Army

The Salvation Army - Cadillac Corps  
725 Wright Street  
Cadillac, MI 49601  
Phone: (231) 775-7131

Fax: (231) 775-2775

### THAW Agency Participants

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

### Weatherization Agency

Northwest Michigan Human Services Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 947-4935

# Michigan Energy Assistance Directory 2011-2012

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## Kent County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperaive  
Lowell Light & Power

#### Gas

Consumers Energy  
MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Kent County  
415 Franklin, S.E.  
Grand Rapids MI 49507  
Phone: (616) 247-6000

Fax: (616) 247-6293

### Area Agency on Aging

Region 8 Area Agency on Aging  
1279 Cedar NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

ACSET Council  
1550 Leonard NE  
Grand Rapids, MI 49503  
Phone: (616) 336-4100  
Website: [www.acset.org](http://www.acset.org)

Fax: (616) 336-4118

### The Salvation Army

The Salvation Army - Booth Family Services  
1215 East Fulton Street  
Grand Rapids, MI 49503  
Phone: (616) 459-9468

Fax: (616) 459-9622

### THAW Agency Participants

ACSET Administrative Office  
144 E. Fulton  
Grand Rapids, MI 49503  
Phone: (616) 336-4100  
Fax: (616) 336-4118  
Website: [www.acset.org](http://www.acset.org)

ACSET Northeast Complex  
836 Fuller Ave, NE  
Grand Rapids, MI 49503  
Phone: (616) 336-8021  
Fax: (616) 336-4192

ACSET Community Action Agency  
4388 14 Mile Rd.  
Rockford, MI 49341  
Phone: (616) 863-9166  
Fax: (616) 863-9180

ACSET West Side Complex  
215 Straight, NW  
Grand Rapids, MI 49504  
Phone: (616) 545-4511  
Fax: (616) 336-4193

**Michigan Energy Assistance Directory  
2011-2012**

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**Kent County (Cont'd)**

**Weatherization Agency**

ACSET Council

1550 Leonard NE

Grand Rapids, MI 49503

Phone: (616) 336-4100

Fax: (616) 336-4118

Website: [www.acset.org](http://www.acset.org)

**2-1-1**

United Way's 2-1-1 Phone (within county): 2-1-1

Outside the county : (800) 887-1107

Searchable 2-1-1 database: <http://refersoftware.com/hwmi>

**Michigan Energy Assistance Directory  
2011-2012**

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**Keweenaw County**

**Utilities**

**Electric**

Ontonago County Rural  
Electrification Assn.  
UP Power Company

**Gas**

**Department of Human Services**

DHS - Keweenaw

3616 Highway US-41

Mohawk, MI 49950

Phone: (906) 337-3302

Fax: (906) 337-1131

**Area Agency on Aging**

U.P. Area Agency on Aging, UPCAP Services, Inc.

2501 14th Avenue, S, P.O. Box 606

Escanaba, MI 49829

Phone: (906) 786-4701 or (800) 338-7227

Fax: (906) 786-5853

Website: [www.upcapservices.com](http://www.upcapservices.com)

**Michigan Community Action Agency Association**

Baraga-Houghton-Keweenaw Community Action Agency

926 Dodge Street

Houghton, MI 49931

Phone: (906) 482-5528

Fax: (906) 482-5512

E-mail: [bhkcaa@att.net](mailto:bhkcaa@att.net)

Website: [www.mcaaa.org/directory/bhkcaa.htm](http://www.mcaaa.org/directory/bhkcaa.htm)

**The Salvation Army**

The Salvation Army - Hancock Corps

408 Ravine Street, P.O. Box 389

Hancock, MI 49930

Phone: (906) 482-3420

Fax: (906) 482-9622

**THAW Agency Participants**

Baraga-Houghton-Keweenaw Community Action Agency

926 Dodge Street

Houghton, MI 49931

Phone: (906) 482-5528 or (906) 337-4805

Fax: (906) 482-5512

Website: [www.mcaaa.org/directory/bhkcaa.htm](http://www.mcaaa.org/directory/bhkcaa.htm)

**Weatherization Agency**

Baraga-Houghton-Keweenaw Community Action Agency

926 Dodge Street

Houghton, MI 49931

Phone: (906) 482-5528

Fax: (906) 482-5512

E-mail: [bhkcaa@att.net](mailto:bhkcaa@att.net)

**2-1-1**

UPCAP Phone (within county): 2-1-1

Outside the county: (800) 338-1119

Searchable 2-1-1 Database: <http://referweb.net.up211>

# Michigan Energy Assistance Directory 2011-2012

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## Lake County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon

### Department of Human Services

DHS - Lake County  
5653 S. M-37  
Baldwin MI 49304  
Phone: (231) 745-8159

Fax: (231) 745-2930

### Area Agency on Aging

Region 8 Area Agency on Aging  
1279 Cedar, NE  
Grand Rapids, MI 49503  
Phone: 616-456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

FiveCAP, Inc.  
2476 W. 44th Street, PO Box 481  
Baldwin, MI 49304  
Phone: (231) 745-4617

Main Office  
302 North Main Street  
Scottsville, MI 49454  
Phone: (231) 757-9669  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Website: [www.fivecap.org](http://www.fivecap.org)

TrueNorth Community Services (at Dept of Human Services)  
5653 S. M-37  
Baldwin, MI 49304  
Phone: (231) 745-8159  
Website: [www.TrueNorthServices.org](http://www.TrueNorthServices.org)

### The Salvation Army

The Salvation Army - Big Rapids Corps  
701 Maple Street  
Big Rapids, MI 49307  
Phone: (231) 796-5597

Fax: (231) 796-1457

### THAW Agency Participants

Five Cap, Inc.  
302 N. Main Street  
Scottsville, MI 49454  
Phone: (231) 757-3785

Fax: (231) 757-9669

**Michigan Energy Assistance Directory  
2011-2012**

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**Lake County (Cont'd)**

American Red Cross-West Shore Chapter  
1644 West US 10  
Scottville, MI 49454  
Phone: (231) 757-3069  
Fax: (231) 757-3607

Newaygo County  
Community Services (NCCS)  
6308 S. Warner, P.O. Box 149  
Fremont, MI 49412  
Phone: (231) 924-0641

Fax: (231) 924-5594

**Weatherization Agency**

FiveCAP, Inc. Main Office  
302 North Main Street  
Scottsville, MI 49454  
Phone: (231) 757-9669  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Website: [www.fivecap.org](http://www.fivecap.org)

# Michigan Energy Assistance Directory 2011-2012

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## Lapeer County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - Lapeer County  
1505 Suncrest Drive  
Lapeer, MI 48446  
Phone: (810) 667-0800

Fax: (810) 667-0795

### Area Agency on Aging

Valley Area Agency on Aging  
711 N. Saginaw Street, Ste. 111  
Flint, MI 48503  
Phone: (810) 239-7671 or (800)-978-6275  
Website: [www.areaagencyonaging.org](http://www.areaagencyonaging.org)

Fax: (810) 239-8869

### Michigan Community Action Agency Association

Human Development Commission, Lapeer County Office  
1559 Imlay City Road  
Lapeer, MI 48446  
Phone: (810) 664-7133

Fax: (810) 664-2649

#### Main Office

420 Montague Avenue  
Caro, MI 48723  
Phone: (989) 673-4121  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

Human Development Commission  
1559 Imlay City Road  
Lapeer, MI 48446  
Phone: (810) 664-7133

Fax: (810) 664-2649

### Weatherization Agency

Human Development Commission, Main Office  
420 Montague Avenue  
Caro, MI 48723  
Phone: (989) 673-4121  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

# Michigan Energy Assistance Directory 2011-2012

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## Leelanau County

### Utilities

#### Electric

Cherryland Electric Cooperative  
Consumers Energy

#### Gas

MichCon

### Department of Human Services

DHS - Leelanau County  
701 S. Elmwood, Ste. 19  
Traverse City MI 49684-3185  
Phone: (231) 941-3900

Fax: (231) 941-0037

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive, Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Human Services Agency, Main Office  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935

### The Salvation Army

The Salvation Army - Traverse City Corps  
1239 Barlow Street  
Traverse City, MI 49686-4256  
Phone: (231) 946-4644

Fax: (231) 946-4822

### THAW Agency Participants

Northwest Michigan Community Action Agency  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800)-632-7334

Fax: (231) 947-4935

### Weatherization Agency

Northwest Michigan Human Services Agency, Main Office  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935

**Michigan Energy Assistance Directory  
2011-2012**

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**Lenawee County**

**Utilities**

**Electric**

Consumers Energy  
Detroit Edison  
Midwest Energy Cooperative

**Gas**

Citizens Gas  
Consumers Energy  
Michigan Gas Utilities

**Department of Human Services**

DHS - Lenawee County  
1040 S. Winter Street, Ste. 3013  
Adrian, MI 49221  
Phone: (517) 264-6300

Fax: (517) 264-6357

**Area Agency on Aging**

Region 2 Area Agency on Aging  
102 N. Main St., P.O. Box 189  
Brooklyn, MI 49230  
Phone: (517) 592-1974 or (800)-335-7881  
Website: [www.r2aaa.org](http://www.r2aaa.org)

Fax: (517) 592-1975

**Michigan Community Action Agency Association**

Community Action Agency  
400 W. South St.  
Adrian, MI 49221  
Phone: (517) 263-7861 or (800) 438-1845

**Main Office**

1214 Greenwood Avenue  
Jackson, MI 49203  
Phone: (517) 784-4800 or (800) 491-0004  
E-mail: [info@caajlh.org](mailto:info@caajlh.org)

Fax: (517) 784-6815  
Website: [www.caajlh.org](http://www.caajlh.org)

**The Salvation Army**

The Salvation Army - Adrian Corps  
217 W. Church Street  
Adrian, MI 4921  
Phone: (517) 265-2038

Fax: (517) 263-0174

**THAW Agency Participants**

Lenawee Community Action Agency  
400 W. South Street  
Adrian, MI 49221  
Phone: (517) 263-7861

Fax: (517) 263-6531

**Weatherization Agency**

Community Action Agency, Main Office  
1214 Greenwood Avenue  
Jackson, MI 49203  
Phone: (517) 784-4800 or (800) 491-0004  
E-mail: [info@caajlh.org](mailto:info@caajlh.org)

Fax: (517) 784-6815  
Website: [www.caajlh.org](http://www.caajlh.org)

**Michigan Energy Assistance Directory  
2011-2012**

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**Lenawee County (Cont'd)**

**2-1-1**

Central Michigan 2-1-1Phone (within county): 2-1-1

Outside the county: (866) 561-2500

Searchable 2-1-1 database: <http://refersoftware.com/cmi211>

# Michigan Energy Assistance Directory 2011-2012

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## Livingston County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Livingston County  
2300 E. Grand River, Ste. 1  
Howell, MI 48843  
Phone: (517) 548-0200

Fax: (517) 548-0298

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Fax: (248) 948-9691

### Michigan Community Action Agency Association

Oakland Livingston Human Service Agency  
2300 E. Grand Blvd., Ste. 107  
Howell, MI 48843  
Phone: (517) 546-8500

Fax: (517) 546-3507

#### Main Office

196 Oakland Avenue  
Pontiac, MI 48342  
Phone: (248) 209-2600  
E-mail: [livingston@olhsa.org](mailto:livingston@olhsa.org)

Fax: (248) 209-2645  
Website: [www.olhsa.org](http://www.olhsa.org)

### The Salvation Army

The Salvation Army - Livingston County Corps  
503 Lake Street, P.O. Box 647  
Howell, MI 48844  
Phone: (517) 546-4750

Fax: (517) 546-1983

### THAW Agency Participants

Oakland Livingston Human Services Agency  
2300 E. Grand Blvd., Ste. 107  
Howell, MI 48843  
Phone: (517) 546-8500  
Fax: (517) 546-3057

Salvation Army  
503 Lake Street, P.O. Box 647  
Howell, MI 48843  
Phone: (517) 546-4750  
Fax: (517) 546-3216

**Michigan Energy Assistance Directory  
2011-2012**

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**Livingston County (Cont'd)**

**Weatherization Agency**

Oakland Livingston Human Service Agency

Main Office

196 Oakland Avenue

Pontiac, MI 48342

Phone: (248) 209-2600 or (248) 209-2760

Fax: (248) 209-24645

**2-1-1**

Central Michigan Phone (within county): 2-1-1

Outside the county: (866) 561-2500

Searchable 2-1-1 database: [www.refersoftware.com/cmi211](http://www.refersoftware.com/cmi211)

# Michigan Energy Assistance Directory 2011-2012

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## Luce County

### Utilities

#### Electric

Cloverland Electric Cooperative

#### Gas

SEMCO

### Department of Human Services

DHS - Luce County

500 W. McMillan, P.O. Box 27

Newberry, MI 49868

Phone: (906) 293-5144

Fax: (906) 293-3857

### Area Agency on Aging

U.P. Area Agency on Aging, UPCAP Services, Inc.

2501 14th Avenue, S, P.O. Box 606

Escanaba, MI 49829

Phone: (906) 786-4701 or (800)-338-7227

Fax: (906) 786-5853

Website: [www.upcapservices.com](http://www.upcapservices.com)

### Michigan Community Action Agency Association

Chippewa-Luce-Mackinac Community Action Agency

524 Ashmun Street, PO Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800) 562-4963

Fax: (906) 632-4255

Website: [www.clmcaa.com](http://www.clmcaa.com)

### The Salvation Army

The Salvation Army - Sault Ste. Marie Corps

132 W Spruce St

Sault Ste Marie, MI 49783-1912

Phone: (906) 632-6521

Fax: (906) 632-4357

### THAW Agency Participants

Chippewa Luce Mackinac Community Action Agency

524 Ashmun Street, P.O. Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800)-562-4963

Fax: (906) 632-4255

Website: [www.clmcaa.com](http://www.clmcaa.com)

### Weatherization Agency

Chippewa-Luce-Mackinac Community Action Agency

524 Ashmun Street, PO Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800) 562-4963

Fax: (906) 632-4255

Website: [www.clmcaa.com](http://www.clmcaa.com)

### 2-1-1

UP CAP Phone (within county): 2-1-1

Outside the county: (800)-338-1119

Searchable 2-1-1 Database: [www.referweb.net/up211](http://www.referweb.net/up211)

# Michigan Energy Assistance Directory 2011-2012

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## Mackinac County

### Utilities

#### Electric

Cloverland Electric Cooperative  
Presque Isle Electric & Gas Co-op  
UP Power Company

#### Gas

SEMCO

### Department of Human Services

DHS - Mackinac County

199 Ferry Lane

St. Ignace, MI 49781

Phone: (906) 643-9550

Fax: (906) 643-7467

### Area Agency on Aging

U.P. Area Agency on Aging, UPCAP Services, Inc.

2501 14th Avenue, S, P.O. Box 606

Escanaba, MI 49829

Phone: (906) 786-4701 or (800)-338-7227

Fax: (906) 786-5853

Website: [www.upcapservices.com](http://www.upcapservices.com)

### Michigan Community Action Agency Association

Chippewa-Luce-Mackinac Community Action Agency

524 Ashmun Street, PO Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800) 562-4963

Fax: (906) 632-4255

Website: [www.clmaa.com](http://www.clmaa.com)

### The Salvation Army

The Salvation Army - Sault Ste. Marie Corps

132 W Spruce St

Sault Ste Marie, MI 49783-1912

Phone: (906) 632-6521

Fax: (906) 632-4357

### THAW Agency Participants

Chippewa Luce Mackinac Community Action Agency

524 Ashmun Street, P.O. Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800)-562-4963

Fax: (906) 632-4255

Website: [www.clmcaa.com](http://www.clmcaa.com)

### Weatherization Agency

Chippewa-Luce-Mackinac Community Action Agency

524 Ashmun Street, PO Box 70

Sault Ste. Marie, MI 49783

Phone: (906) 632-3363 or (800) 562-4963

Fax: (906) 632-4255

Website: [www.clmaa.com](http://www.clmaa.com)

### 2-1-1

Phone (within county): 2-1-1

Outside the county: (800)-338-1119

# Michigan Energy Assistance Directory 2011-2012

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## Macomb County

### Utilities

#### Electric

Detroit Edison

#### Gas

Consumers Energy  
MichCon  
SEMCO

### Department of Human Services

DHS - Macomb  
19700 Hall Road, Ste. A  
Clinton Twp., MI 48038-1478  
Phone: (586) 412-6100  
Fax: (586) 412-6141

DHS - Sterling Heights  
44600 Delco Blvd.  
Sterling Heights, MI 48313  
Phone: (586) 254-1500  
Fax: (586) 254-8072

DHS - Mt. Clemens  
21885 Dunham Road  
Clinton Twp., MI 48036  
Phone: (586) 469-7700  
Fax: (586) 783-0904

DHS - Warren  
27690 Van Dyke Avenue  
Warren, MI 48093  
Phone: (586) 427-0600  
Fax: (586) 427-0668

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Fax: (248) 948-9691

### Michigan Community Action Agency Association

Macomb County Community Services Agency  
VerKuilen Building  
21885 Dunham Road, Suite 10  
Clinton Township, MI 48036  
Phone: (586) 469-6999  
Website: [www.macombcountymi.gov/mccsa](http://www.macombcountymi.gov/mccsa)

Fax: (586) 469-5530  
E-mail: [mccsa@macombcountymi.gov](mailto:mccsa@macombcountymi.gov)

### The Salvation Army

The Salvation Army - Mt. Clemens Corps  
55 Church Street  
Mt. Clemens, MI 48043  
Phone: (586) 469-6712  
Fax: (586) 469-7310

The Salvation Army - Warren Corps  
24140 Mound Road  
Warren, MI 48091  
Phone: (586) 754-7400  
Fax: (586) 754-4540

### THAW Agency Participants

Macomb Community Services Agency -  
North  
58144 Gratiot  
New Haven, MI 48048  
Phone: (586) 749-5146  
Fax: (586) 749-2893

Macomb Community Services Agency -  
South  
22856 Ryan Road  
Warren, MI 48091  
Phone: (586) 759-9150  
Fax: (586) 759-9156

## Michigan Energy Assistance Directory 2011-2012

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### Macomb County (Cont'd)

#### **THAW Agency Participants (cont.)**

Macomb Community Services Agency-  
Center  
18 Market  
Mt. Clemens, MI 48043  
Phone: (586) 469-6964  
Fax: (586) 469-7436

The Salvation Army  
55 Church Street  
Mt. Clemens, MI 48043  
Phone: (586) 469-6712  
Fax: (586) 469-7310

The Salvation Army - Warren  
24140 Mound Road  
Warren, MI 48066  
Phone: (586) 754-7400  
Fax: (586) 754-4540

#### **Weatherization Agency**

Macomb County Community Services Agency  
VerKuilen Building  
21885 Dunham Road, Suite 10  
Clinton Township, MI 48036  
Phone: (586) 469-6999 or (589) 469-6329  
Website: [www.macombcountymi.gov/mccsa](http://www.macombcountymi.gov/mccsa)

Fax: (586) 469-5530  
E-mail: [mccsa@macombcountymi.gov](mailto:mccsa@macombcountymi.gov)

#### **2-1-1 & Other Services**

Veterans Trust Fund  
21885 Dunham Road, Ste. 3  
Robert A. Verkuilen Bldg  
Clinton Twp., MI 48036  
Phone: 211 or (586) 469-5315  
Fax: (586) 469-5316

#### **2-1-1**

United Way for Southeast Michigan Phone  
(within county): 2-1-1  
Outside the county: (800)-552-1183

Searchable 2-1-1 Database:  
[www.uwsem.org/gethelp](http://www.uwsem.org/gethelp)

# Michigan Energy Assistance Directory 2011-2012

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## Manistee County

### Utilities

#### **Electric**

Cherryland Electric  
Consumers Energy  
Great Lakes Energy Cooperative

#### **Gas**

MichCon  
Shell Gas Propane  
Superior Energy Company

### **Department of Human Services**

DHS - Manistee County  
1672 US Highway 31 South  
Manistee MI 49660  
Phone: (231) 723-8375

Fax: (231) 398-2106

### **Area Agency on Aging**

Area Agency on Aging of Northwest Michigan  
1609 Park Drive, Box 5946  
Traverse City, MI 49696  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### **Michigan Community Action Agency Association**

FiveCAP, Inc.  
265 First Street  
Manistee, MI 49660  
Phone: (231) 723-8327

Fax: (231) 723-3599

FiveCAP, Inc. Main Office  
302 North Main Street, PO Box 37  
Scottsville, MI 49454  
Phone: (231) 757-3785  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Fax: (231) 757-9669  
Website: [www.fivecap.com](http://www.fivecap.com)

### **TrueNorth Community Services**

Love INC. of Manistee County  
453 River St., PO Box 28  
Manistee, MI 49660  
Phone: (231) 723-2323

### **The Salvation Army**

The Salvation Army - Manistee Corps  
415 River Street  
Manistee, MI 49660-1522  
Phone: (231) 723-6243

Fax: (231) 723-9355

**Michigan Energy Assistance Directory  
2011-2012**

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**Manistee County (Cont'd)**

**THAW Agency Participants**

American Red Cross-West Shore Chapter  
1644 West US 10  
Scottsville, MI 49454  
Phone: (231) 757-3069  
Fax: (231) 757-3607

Newaygo County Community Services (NCCS)  
6308 S. Warner, P.O. Box 149  
Fremont, MI 49412  
Phone: (231) 924-0641  
Fax: (231) 924-5594

Five Cap, Inc.  
302 N. Main  
Scottsville, MI 49454  
Phone: (231) 757-3785

Fax: (231) 757-9669

**Weatherization Agency**

FiveCAP, Inc.  
302 North Main Street, PO Box 37  
Scottsville, MI 49454  
Phone: (231) 757-3785  
Fax: (231) 757-9669  
Email: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Website: [www.fivecap.org](http://www.fivecap.org)

**2-1-1**

C.A.L.L. 2-1-1 Phone (within county): 2-1-1

Outside the county: (877) 211-5253

Searchable 2-1-1 Database: [www.rtmdesigns.net/seniorresources](http://www.rtmdesigns.net/seniorresources)

# Michigan Energy Assistance Directory 2011-2012

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## Marquette County

### Utilities

#### Electric

Alger Delta Cooperative Electric  
Assn.  
Marquette Board of Light & Power  
Negaunee Electric Dept.  
UP Power Company  
We Energies

#### Gas

MichCon  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - Marquette County  
Courthouse Annex  
234 W. Baraga Ave.  
Marquette MI 49855  
Phone: (906) 228-9691

Fax: (906) 228-3393

### Area Agency on Aging

UP Area Agency on Aging,  
UPCAP Services, Inc.  
2501 14th Avenue S., P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701  
Fax: (906) 786-5853  
Website: [www.upcapservices.com](http://www.upcapservices.com)

MARQUETTE OFFICE  
706 Chippewa Square, Suite 201  
Marquette, MI 49855

### Michigan Community Action Agency Association

Alger - Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800)-562-9762  
E-mail: [inquiries@amcab.org](mailto:inquiries@amcab.org)

Fax: (906) 228-6527  
Website: [www.amcab.org](http://www.amcab.org)

### The Salvation Army

The Salvation Army - Ishpeming Corps  
222 E. Division Street  
Ishpeming, MI 49849  
Phone: (906) 486-8121  
Fax: (906) 486-8521

The Salvation Army - Marquette Corps  
1009 W. Baraga  
Marquette, MI 49855  
Phone: (906) 226-2241  
Fax: (906) 226-5028

### THAW Agency Participants

Alger-Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800)-562-9762  
Fax: (906) 228-6527  
Website: [www.amcab.org](http://www.amcab.org)

**Michigan Energy Assistance Directory  
2011-2012**

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**Marquette County (Cont'd)**

**Weatherization Agency**

Alger - Marquette Community Action Board  
1125 Commerce Drive  
Marquette, MI 49855  
Phone: (906) 228-6522 or (800)-562-9762  
E-mail: [inquiries@amcab.org](mailto:inquiries@amcab.org)

Fax: (906) 228-6527  
Website: [www.amcab.org](http://www.amcab.org)

**2-1-1**

Phone (within county): 2-1-1  
Outside the county: (800)-338-1119

# Michigan Energy Assistance Directory 2011-2012

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## Mason County

### Utilities

#### **Electric**

Consumers Energy  
Great Lakes Energy Cooperative

#### **Gas**

MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Mason County  
915 Diana St.  
Ludington MI 49431  
Phone: (231) 845-7391

Fax: (231) 843-1430

### Area Agency on Aging

Region 8 Area Agency on Aging  
1279 Cedar NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

FiveCap, Inc. – Mason County  
302 N. Main Street, PO Box 37  
Scottville, MI 49454  
Phone: (231) 757-3785  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Fax: (231) 757-9669  
Website: [www.fivecap.org](http://www.fivecap.org)

TrueNorth Community Services (at the Department of Human Services)  
915 Diana St.  
Ludington, MI 49431  
Phone: (231) 845-7391  
Website: [www.TrueNorthServices.org](http://www.TrueNorthServices.org)

### The Salvation Army

The Salvation Army - Ludington Corps  
116 E Melendy St  
Ludington, MI 49431-2336  
Phone: (231) 843-3711

Fax: (231) 843-4038

### THAW Agency Participants

American Red Cross-West Shore Chapter  
1644 West US 10  
Scottville, MI 49454  
Phone: (231) 757-3069  
Fax: (231) 757-3607

Five Cap, Inc.  
302 N. Main Street, P.O. Box 37  
Scottville, MI 49454  
Phone: (231) 757-3785  
Fax: (231) 757-9669

**Michigan Energy Assistance Directory  
2011-2012**

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**Mason County (Cont'd)**

Newaygo County Community Services  
6308 S. Warner, P.O. Box 149  
Fremont, MI 49412  
Phone: (231) 924-0641

Fax: (231) 924-5594

**Weatherization Agency**

FiveCap, Inc. – Mason County  
302 N. Main Street, PO Box 37  
Scottville, MI 49454  
Phone: (231) 757-3785  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Fax: (231) 757-9669

Website: [www.fivecap.org](http://www.fivecap.org)

**2-1-1**

C.A.L.L. 2-1-1 Phone (within county): 2-1-1

Outside the county: (877) 211-5253

Searchable 2-1-1 database: [www.rtmdesigns.net/seniorresources/](http://www.rtmdesigns.net/seniorresources/)

# Michigan Energy Assistance Directory 2011-2012

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## Mecosta County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Mecosta County  
800 Water Tower Rd.  
Big Rapids, MI 49307  
Phone: (231) 796-4300

Fax: (231) 796-0799

### Area Agency on Aging

Region 8 Area Agency on Aging  
1279 Cedar NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency, Inc.  
14330 Northland Drive  
Big Rapids, MI 49307  
Phone: (231) 796-4664  
E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Fax: (231) 796-4665  
Website: [www.mmcaa.org](http://www.mmcaa.org)

### TrueNorth Community Services

Mid-Michigan Community Action Agency (at Michigan Works)  
826 N. State St., Suite B  
Big Rapids, MI 49307  
Phone: (231) 796-0049

### The Salvation Army

The Salvation Army - Big Rapids Corps  
701 Maple Street.  
Big Rapids, MI 49307  
Phone: (231) 796-5597

Fax: (231) 796-1457

### THAW Agency Participants

American Red Cross  
Mecosta/Osceola  
218 South Warren  
Big Rapids, MI 49307  
Phone: (231) 796-6562  
Fax: (231) 796-5457

**Michigan Energy Assistance Directory  
2011-2012**

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**Mecosta County (Cont'd)**

**Weatherization Agency**

Mid-Michigan Community Action Agency, Inc., Main Office  
1574 East Washington Road, PO Box 76405 South Third Street  
Farwell, MI 48622

Phone: (989) 386-3805

Fax: (989) 386-3277

Website: [www.mmcaa.org](http://www.mmcaa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Menominee County

### Utilities

#### **Electric**

Alger Delta Cooperative Electric  
Assn.  
UP Power Company  
We Energies  
Wisconsin Public Service Corp.

#### **Gas**

MichCon  
Wisconsin Public Service Corp.

### Department of Human Services

DHS - Menominee County  
2612 10th Street  
Menominee, MI 49858  
Phone: (906) 863-9965

Fax: (906) 863-7426

### Area Agency on Aging

U.P. Area Agency on Aging, UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800)-338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Menominee-Delta-Schoolcraft Community Action Agency  
507 First Avenue, N  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Website: [www.mcaaa.org/directory/mdscaa.htm](http://www.mcaaa.org/directory/mdscaa.htm)

Fax: (906) 786-9423

### The Salvation Army

The Salvation Army - Escanaba Corps  
3001 5th Avenue, S  
Escanaba, MI 49829  
Phone: (906) 786-0590

Fax: (906) 786-1247

### THAW Agency Participants

MDS Community Action Agency  
507 First Avenue, North  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Fax: (906) 786-9423

MDS Community Action Agency  
300 Walnut Street, Rm. 206  
Manistique, MI 49854  
Phone: (906) 341-2452  
Fax: (906) 341-1014

### Weatherization Agency

Menominee-Delta-Schoolcraft Community Action Agency  
507 First Avenue, N  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Website: [www.mcaaa.org/directory/mdscaa.htm](http://www.mcaaa.org/directory/mdscaa.htm)

Fax: (906) 786-9423

**Menominee County (cont.)**

**2-1-1**

UPCAP Services

2501 14th Avenue, S.

Escanaba, MI 49829

Phone: 211 or (800) 338-7227

Website: [www.upcap.org](http://www.upcap.org)

# Michigan Energy Assistance Directory 2011-2012

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## Midland County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy

### Department of Human Services

DHS - Midland County  
1509 Washington, Ste. A, P.O. Box 1609  
Midland, MI 48641  
Phone: (989) 835-7040

Fax: (989) 835-7708

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506 or (800)-858-1637  
Website: [www.region7aaa.org](http://www.region7aaa.org)

Fax: (989) 893-3770

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency, Inc. – Midland Co. Outreach Office  
1521 Washington Street  
Midland, MI 48640  
Phone: (989) 832-7377  
E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Fax: (989) 832-7340  
Website: [www.mmcaa.org](http://www.mmcaa.org)

#### Main Office

1574 E. Washington Road, PO Box 768  
Farwell, MI 48622  
Phone: (989) 386-3805

Fax: (989) 386-3277

### The Salvation Army

The Salvation Army - Midland Corps  
330 Waldo  
Midland, MI 48640  
Phone: (989) 496-2787

Fax: (989) 496-0883

### Weatherization Agency

Mid-Michigan Community Action Agency, Inc. – Midland Co. Outreach Office  
1574 E. Washington Road, PO Box 768  
Farwell, MI 48622  
Phone: (989) 386-3805

Fax: (989) 386-3277  
Website: [www.mmcaa.org](http://www.mmcaa.org)

### 2-1-1

2-1-1 Northeast Michigan Phone (within county): 2-1-1  
Outside the county: (888) 636-4211  
Searchable 2-1-1 Database: [www.rrefersoftware.com/uwmc](http://www.rrefersoftware.com/uwmc)

**Michigan Energy Assistance Directory  
2011-2012**

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## **Missaukee County**

### **Utilities**

#### **Electric**

Consumers Energy  
Great Lakes Energy Cooperative

#### **Gas**

Consumers Energy  
MichCon

### **Department of Human Services**

DHS - Missaukee County  
10641 W. Watergate Rd., P.O. Box 309  
Cadillac, MI 49601  
Phone: (231) 779-4500

Fax: (231) 779-4507

### **Area Agency on Aging**

Area Agency on Aging of Northwest Michigan  
1609 Park Drive, Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### **Michigan Community Action Agency Association**

Northwest Michigan Human Services Agency - Missaukee County  
3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

Cadillac Office  
1640 Marty Paul Street  
Cadillac, MI 49601  
Phone: (231) 775-9781 or (800) 443-2297  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 775-1448

### **TrueNorth Community Services**

Northwest Michigan Community Action Agency  
1640 Marty Paul Street  
Cadillac, MI 49601  
Phone: (800) 433-2297

### **The Salvation Army**

The Salvation Army - Cadillac Corps  
725 Wright St  
Cadillac, MI 49601-1528  
Phone: (231) 775-7131

Fax: (231) 775-2775

### **THAW Agency Participants**

Northwest Michigan Community Action Agency  
1640 Marty Paul  
Cadillac, MI 49601  
Phone: (231) 775-9781 or (800)-443-2297  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 775-1448

**Michigan Energy Assistance Directory  
2011-2012**

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**Missaukee County (Cont'd)**

**Weatherization Agency**

Northwest Michigan Human Services Agency - Missaukee County

1640 Marty Paul

Cadillac, MI 49601

Phone: (231) 775-9781 or (800) 632-7334

Fax: (231) 775-1448

Website: [www.nmhsa.org](http://www.nmhsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Monroe County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison  
Midwest Energy Cooperative

#### Gas

Consumers Energy  
MichCon  
Michigan Gas Utilities

### Department of Human Services

DHS - Monroe  
1051 S. Telegraph  
Monroe, MI 48161  
Phone: (734) 243-7200 or (800)-649-3777 Fax: (734) 243-1660

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795 Fax: (248) 948-9691  
Website: [www.aaa1b.org](http://www.aaa1b.org)

### Michigan Community Action Agency Association

Monroe County Opportunity Program  
1140 S. Telegraph Road  
Monroe, MI 48161  
Phone: (734) 241-2775 Fax: (734) 457-0630  
Website: [www.monroecountyop.org/](http://www.monroecountyop.org/)

### The Salvation Army

The Salvation Army - Monroe Corps  
815 E. First Street  
Monroe, MI 48161  
Phone: (734) 241-0440 Fax: (734) 241-7181

### THAW Agency Participants

Monroe County Opportunity Program 1140 S. Telegraph Road Monroe, MI 48161 Phone: (734) 241-2775 Fax: (734) 457-0630	The Salvation Army 815 E. First Street Monroe, MI 48161 Phone: (734) 241-0440 Fax: (734) 241-7181
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### 2-1-1

United Way 2-1-1 Phone (within county):  
2 -1-1  
Outside the county: (866) 953-4357  
Searchable 2-1-1 Database:  
[www.uwsem.org/gethelp](http://www.uwsem.org/gethelp)

### Weatherization Agency

Monroe County Opportunity Program  
1140 S. Telegraph Road  
Monroe, MI 48161  
Phone: (734) 241-2775  
Fax: (734) 457-0630  
Website: [www.monroecountyop.org](http://www.monroecountyop.org)

# Michigan Energy Assistance Directory 2011-2012

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## Montcalm County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Montcalm  
609 N. State, P.O. Box 278  
Stanton, MI 48888  
Phone: (989) 831-8400

Fax: (989) 831-8496

### Area Agency on Aging

Area Agency on Aging of Western Michigan, Inc.  
1279 Cedar Street, NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

EightCAP, Inc., Main Office  
906 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-9315  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

### The Salvation Army

The Salvation Army - Alma Corps  
425 Republic Avenue  
Alma, MI 48801  
Phone: (989) 463-2864

Fax: (989) 463-5818

### THAW Agency Participants

The Salvation Army  
425 Republic Avenue  
Alma, MI 48801  
Phone: (989) 463-2864

Fax: (989) 463-5818

### Weatherization Agency

EightCAP, Inc., Main Office  
906 Oak Drive  
Greenville, MI 48838  
Phone: (616) 754-2660 or (800) 221-2033  
Website: [www.eightcap.org](http://www.eightcap.org)

Fax: (616) 754-9310

# Michigan Energy Assistance Directory 2011-2012

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## Montmorency County

### Utilities

#### Electric

Alpena Power  
Consumers Energy  
Great Lakes Energy Cooperative  
Presque Isle Electric & Gas Co-op

#### Gas

MichCon  
Presque Isle Electric & Gas Co-op

### Department of Human Services

DHS - Montmorency County  
11636 M-32, W., P.O. Box 427  
Atlanta MI 49709  
Phone: (989) 785-4218

Fax: (989) 785-2302

### Area Agency on Aging

Region IX Area Agency on Aging, Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 354-5909

### Michigan Community Action Agency Association

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

The Salvation Army  
2323 US 23, South  
Alpena, MI 49707  
Phone: (989) 358-2769

Fax: (989) 354-5120

### Weatherization Agency

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 471-5110 or (866) 484-7077  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Muskegon County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon  
Michigan Gas Utilities  
Shell Gas Propane

### Department of Human Services

DHS - Muskegon County  
2700 Baker St., P.O. Box 4290  
Muskegon Heights MI 49444  
Phone: (231) 733-3700

Fax: (231) 733-3872

### Area Agency on Aging

Senior Resources of West Michigan  
255 West Sherman Blvd.  
Muskegon, MI 49444  
Phone: (231) 739-5858 or (800)-442-0054  
Website: [www.seniorresources.us](http://www.seniorresources.us)

Fax: (231) 739-4452

### Michigan Community Action Agency Association

Muskegon-Oceana Community Action Partnership, Inc., Main Office  
1170 W. Southern Ave.  
Muskegon, MI 49441-2241  
Phone: (231) 725-9499  
Website: [www.mocap1.org](http://www.mocap1.org)

Fax: (231) 722-1959

Muskegon Heights Action Center Office  
273 East Broadway  
Muskegon Heights, MI 49444  
Phone: (231) 733-4438

TrueNorth Community Services (at the Department of Human Services)  
2700 Baker St., PO Box 4290  
Muskegon, MI 49444  
Phone: (231) 733-3700

Website: [www.TrueNorthServices.org](http://www.TrueNorthServices.org)

### The Salvation Army

The Salvation Army - Muskegon Corps  
1221 Shonot St.  
Muskegon, MI 49442  
Phone: (231) 773-3284

Fax: (231) 773-0587

### THAW Agency Participants

Muskegon/Oceana  
Community Action Partnership  
1170 W. Southern Ave.  
Muskegon, MI 49441  
Phone: (231) 725-9499

Fax: (231) 722-1959

**Michigan Energy Assistance Directory  
2011-2012**

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**Muskegon County (Cont'd)**

The Salvation Army - Muskegon  
1221 Shonat St.  
Muskegon, MI 49442  
Phone: (231) 773-3284

Fax: (231) 773-0587

**Weatherization Agency**

Muskegon-Oceana Community Action Partnership  
1170 W. Southern Ave.  
Muskegon, MI 49441-2241  
Phone: (231) 725-9499  
Website: [www.mocap1.org](http://www.mocap1.org)

Fax: (231) 722-1959

**2-1-1**

C.A.L.L. 2-1-1 Phone (within county): 2-1-1  
Outside the county: (877) 211-5253

Searchable 2-1-1 database: [www.rtmdesigns.net/seniorresources](http://www.rtmdesigns.net/seniorresources)

# Michigan Energy Assistance Directory 2011-2012

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## Newaygo County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon

### Department of Human Services

DHS - Newaygo County  
1018 Newell, P.O. Box 640  
White Cloud, MI 49349  
Phone: (231) 689-5500

Fax: (231) 689-5586

### Area Agency on Aging

Region 8 Area Agency on Aging  
1279 Cedar NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

FiveCAP, Inc.  
434 N. Evergreen Dr., P.O. Box 446  
White Cloud, MI 49349  
Phone: (231) 689-6688  
E-mail: [fivecap@fivecap.org](mailto:fivecap@fivecap.org)

Website: [www.fivecap.org](http://www.fivecap.org)

FiveCAP, Inc., Main Office  
302 North Main Street  
Scottsville, MI 49454  
Phone: (231) 757-3785

Fax: (231) 757-9669

TrueNorth Community Services  
6308 S. Warner  
Fremont, MI 49412  
Phone: (231) 924-0641

Website: [www.TrueNorthServices.com](http://www.TrueNorthServices.com)

### The Salvation Army

The Salvation Army - Big Rapids Corps  
701 Maple Street.  
Big Rapids, MI 49307  
Phone: (231) 796-5597

Fax: (231) 796-1457

### THAW Agency Participants

American Red Cross-West Shore Chapter  
1644 West US 10  
Scottsville, MI 49454  
Phone: (231) 757-3069

Fax: (231) 757-3607

**Michigan Energy Assistance Directory  
2011-2012**

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**Newaygo County (Cont'd)**

Five Cap, Inc.  
302 N. Main Street  
Scottsville, MI 49454  
Phone: (231) 757-3785

Fax: (231) 757-9669

Newaygo County Community Services (NCCS)  
6308 S. Warner, P.O. Box 149  
Fremont, MI 49412  
Phone: (231) 924-0641

Fax: (231) 924-5594

**Weatherization Agency**

FiveCAP, Inc., Main Office  
302 North Main Street  
Scottsville, MI 49454  
Phone: (231) 757-3785  
Website: [www.fivecap.org](http://www.fivecap.org)

Fax: (231) 757-9669

# Michigan Energy Assistance Directory 2011-2012

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## Oakland County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
MichCon  
SEMCO

### Department of Human Services

DHS - Baldwin Road District 1  
1685 Baldwin Road  
Pontiac, MI 48340  
Phone: (248) 975-4800  
Fax: (248) 975-4855

DHS - Madison Heights District 2  
30755 Montpelier  
Madison Heights, MI 48071  
Phone: (248) 583-8700  
Fax: (248) 583-8841

DHS - Oakland County  
Oakland Towne Center  
28 N. Saginaw St., Ste.1200  
Pontiac, MI 48342  
Phone: (248) 975-5400  
Fax: (248) 975-5550

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Fax: (248) 948-9691

### Michigan Community Action Agency Association

Oakland Livingston Human Service Agency -  
Main Office  
196 Oakland Ave.  
Pontiac, MI 48348  
Phone: (248) 209-2600  
Fax: (248) 209-2645  
E-mail: [info@olhsa.org](mailto:info@olhsa.org)  
Website: [www.olhsa.org](http://www.olhsa.org)

Oakland Livingston Human Service Agency –  
South Office  
345 E. Nine Mile Road  
Ferndale, MI 48220  
Phone: (248) 542-5860  
Fax: (248) 542-5897

### The Salvation Army

The Salvation Army - Eastern Michigan  
Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753  
Fax: (989) 354-5120

The Salvation Army - Farmington Hills Corps  
27500 Shiawasee  
Farmington Hills, MI 48336  
Phone: (248) 477-1153  
Fax: (248) 477-7468

**Michigan Energy Assistance Directory  
2011-2012**

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## **Oakland County (Cont'd)**

### **The Salvation Army (cont.)**

The Salvation Army - Pontiac Corps  
34 Oakland Avenue  
Pontiac, MI 48342  
Phone: (248) 334-2407  
Fax: (248) 334-0442

The Salvation Army - Royal Oak Corps  
3015 N. Main Street  
Royal Oak, MI 48073  
Phone: (248) 585-5600  
Fax: (248) 585-6997

### **THAW Agency Participants**

Active Faith Community Services  
401 S. Washington, P.O. Box 188  
South Lyon, MI 48178  
Phone: (248) 437-9790  
Fax: (248) 437-0109

Oakland Livingston Human Services Agency  
(OLHS)  
345 East 9 Mile Road  
Ferndale, MI 48220  
Phone: 248-542-5860

Jewish Family Services  
6555 West Maple Road  
West Bloomfield, MI 48322  
Phone: 248-592-2313  
Fax: 248-592-2310

Rochester Hills Area Neighborhood House  
1234 Ingelwood  
Rochester Hills, MI 48308  
Phone: (248) 651-5836  
Fax: (248)651-5310

Lighthouse Emergency Services-Clarkston  
6330 Sashabaw Road  
Clarkston, MI 48346  
Phone: (248) 620-6116  
Fax: (248) 620-6337

The Salvation Army-Farmington Hills  
27500 Shiawassee  
Farmington Hills, MI 48336  
Phone: (248) 477-1153  
Fax: (248) 477-7468

Lighthouse Emergency Services-Pontiac  
46156 Woodward Avenue  
Pontiac, MI 48342  
Phone: (248) 920-6100, Ext. 2200  
Fax: (248) 335-1031

The Salvation Army-Pontiac  
34 Oakland Avenue  
Pontiac, MI 48342  
Phone: (248) 334-2407  
Fax: (248) 334-0442

Oakland/Livingston Human Services Agency  
196 Cesar E. Chavez Ave., P.O. Box 430598  
Pontiac, MI 48343  
Phone: Pontiac Main Office (248) 209-2600  
S. Oakland Co. (248) 542-5860  
Fax: (248) 209-2645  
Website: [www.olhsa.org](http://www.olhsa.org)

The Salvation Army-Royal Oak  
3015 N. Main Street  
Royal Oak, MI 48073  
Phone: (248) 585-5600  
Fax: (248) 585-6997

Southfield Human Services  
26080 Berg Road  
Southfield, MI 48033  
Phone: (248) 796-4546  
Fax: (248) 796-4545

**Michigan Energy Assistance Directory  
2011-2012**

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**Oakland County (Cont'd)**

**Weatherization Agency**

Oakland Livingston Human Service Agency -  
Central Office  
196 Oakland Ave.  
Pontiac, MI 48348  
Phone: (248) 209-2760  
Fax: (248) 209-2645  
E-mail: [info@olhsa.org](mailto:info@olhsa.org)  
Website: [www.olhsa.org](http://www.olhsa.org)

Oakland Livingston Human Service Agency –  
South Office  
345 E. Nine Mile Road  
Ferndale, MI 48220  
Phone: (248) 542-5860  
Fax: (248) 542-5897

**2-1-1 & Other Services**

United Way for Southeastern Michigan C.A.L.L. 2-1-1 Phone (within county): 2-1-1  
Outside the county: (800) 552-1183  
Searchable 2-1-1 database: [www.uwsem.org/gethelp](http://www.uwsem.org/gethelp)

Veterans Trust Fund  
401 E. 13 Mile Road  
Madison Heights, MI 48071  
Phone: (248) 655-1265  
Fax: (248) 655-1263

# Michigan Energy Assistance Directory 2011-2012

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## Oceana County

### Utilities

#### Electric

Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Oceana County  
4081 W. Polk Rd.  
Hart, MI 49420  
Phone: (231) 873-7251

Fax: (231) 873-3803

### Area Agency on Aging

Senior Resources of West Michigan  
255 West Sherman Blvd.  
Muskegon, MI 49444  
Phone: (231) 739-5858 or (800)-442-0054  
Website: [www.seniorresources.us](http://www.seniorresources.us)

Fax: (231) 739-4452

### Michigan Community Action Agency Association

Muskegon-Oceana Community Action Partnership  
Oceana County Action Center Office  
569 South State Street  
Shelby, MI 49455  
Phone: (231) 861-5767 – Please call First  
Website: [www.mocap1.org](http://www.mocap1.org)

Main Office  
1170 West Southern Ave.  
Muskegon, MI 49411  
Phone: (231) 725-9499  
Website: [www.mocap1.org](http://www.mocap1.org)

Fax: (231) 722-1959

TrueNorth Community Services (at the Department of Human Services)  
4081 W. Polk Road  
Hart, MI 49420  
Phone: (231) 873-7251

Website: [www.TrueNorthServices.com](http://www.TrueNorthServices.com)

### The Salvation Army

The Salvation Army - Ludington Corps  
116 E Melendy Street  
Ludington, MI 49431-2336  
Phone: (231) 843-3711

Fax: (231) 843-4038

### THAW Agency Participants

Muskegon/Oceana Community Action Partnership  
1170 W. Southern Ave.  
Muskegon, MI 49441  
Phone: (231) 725-9499  
Fax: (231) 722-1959

**Michigan Energy Assistance Directory  
2011-2012**

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**Oceana County (Cont'd)**

The Salvation Army - Muskegon  
1221 Shonat St.  
Muskegon, MI 49442  
Phone: (231) 773-3284

Fax: (231) 773-0587

**Weatherization Agency**

Muskegon-Oceana Community Action Partnership- Main Office  
1170 West Southern Ave.  
Muskegon, MI 49411  
Phone: (231) 725-9499 ext. 234  
Website: [www.mocap1.org](http://www.mocap1.org)

**2-1-1**

C.A.L.L. 2-1-1 Phone (within county): 2-1-1

Outside the county: (877) 211-5253

Searchable 2-1-1 database: <http://www.rtmdesigns.net/seniorresources>

# Michigan Energy Assistance Directory 2011-2012

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## Ogemaw County

### Utilities

#### Electric

Consumers Energy

#### Gas

MichCon

### Department of Human Services

DHS - Ogemaw County

444 E. Houghton Ave.

West Branch MI 48661

Phone: (989) 345-5135

Fax: (989) 345-4688

### Area Agency on Aging

Region IX Area Agency on Aging

Northeast Michigan Community Services Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474

Fax: (989) 358-6604

Website: [www.nemcsa.org](http://www.nemcsa.org)

### Michigan Community Action Agency Association

Northeast Michigan Community Service Agency, Inc., Main Office

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (866) 484-7077

Fax: (989) 354-5909

E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### Weatherization Agency

Northeast Michigan Community Service Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474 or (866) 484-7077

Fax: (989) 354-5909

E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Ontonagon County

### Utilities

#### **Electric**

Ontonagon County Rural Electrification  
Assn.  
We Energies  
Xcel Energy

#### **Gas**

SEMCO  
Xcel Energy

### **Department of Human Services**

DHS - Ontonagon County  
730 S. 7th Street  
Ontonagon, MI 49953  
Phone: (906) 884-4951

Fax: (906) 884-6323

### **Area Agency on Aging**

U.P. Area Agency on Aging, UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800)-338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### **Michigan Community Action Agency Association**

Gogebic-Ontonagon Community Action Agency, Main Office  
100 S. Mill Street  
Bessemer, MI 49911  
Phone: (906) 667-0283

Fax: (906) 663-4810

### **The Salvation Army**

The Salvation Army - Hancock Corps  
408 Ravine Street, P.O. Box 389  
Hancock, MI 49930  
Phone: (906) 482-3420

Fax: (906) 482-9622

### **THAW Agency Participants**

Gogebic-Ontonagon Community Action Agency  
320 E. Auroa Street  
Ironwood, MI 49938  
Phone: (906) 932-4200

Fax: (906) 932-0271

### **2-1-1**

Phone (within county): 2-1-1  
Outside the county: (800)-338-1119

### **Weatherization Agency**

Gogebic-Ontonagon Community Action  
Agency, Main Office  
100 S. Mill Street  
Bessemer, MI 49911  
Phone: (906) 667-0283  
Fax: (906) 663-4810

# Michigan Energy Assistance Directory 2011-2012

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## Osceola County

### Utilities

#### Electric

Consumer Energy  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative

#### Gas

MichCon

### Department of Human Services

DHS - Osceola  
800 Water Tower Road  
Big Rapids, MI 49307  
Phone: (231) 796-4300

Fax: (231) 796-0799

### Area Agency on Aging

Area Agency on Aging of Western Michigan, Inc.  
1279 Cedar Street, NE  
Grand Rapids, MI 49503  
Phone: (616) 456-5664  
Website: [www.aaawm.org](http://www.aaawm.org)

Fax: (616) 456-5692

### Michigan Community Action Agency Association

Mid-Michigan Community Action Agency, Inc.  
Osceola County Outreach Office  
240 East Church Street  
Reed City, MI 49677  
Phone: (231) 832-3131  
E-mail: [contactus@mmcaa.org](mailto:contactus@mmcaa.org)

Fax: (231) 832-4452  
Website: [www.mmcaa.org](http://www.mmcaa.org)

Main Office  
1574 East Washington Road, PO box 768  
Farwell, MI 48622  
Phone: (989) 386-3805

Fax: (989) 386-3277

### The Salvation Army

The Salvation Army - Big Rapids Corps  
P.O. Box 1256  
Big Rapids, MI 49307  
Phone: (231) 796-5597

### THAW Agency Participants

American Red Cross - Mecosta/Osceola  
218 South Warren  
Big Rapids, MI 49307  
Phone: (231) 796-6562

Fax: (231) 796-5457

**Michigan Energy Assistance Directory  
2011-2012**

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**Osceola County (cont'd)**

**Weatherization Agency**

1574 East Washington Road, PO Box 768

Farwell, MI 48622

Phone: (989) 386-3805

Fax: (989) 386-3277

Website: [www.mmcaa.org](http://www.mmcaa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Oscoda County

### Utilities

#### **Electric**

Consumers Energy  
Great Lakes Energy Cooperative  
Presque Isle Electric & Gas Co-op

#### **Gas**

MichCon

### **Department of Human Services**

DHS - Oscoda County  
200 W. Fifth Street, P.O. Drawer 849  
Mio, MI 48647  
Phone: (989) 826-4000

Fax: (989) 826-3961

### **Area Agency on Aging**

Region IX Area Agency on Aging – Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

### **Michigan Community Action Agency Association**

Northeast Michigan Community Service Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7707  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

### **The Salvation Army**

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### **Weatherization Agency**

Northeast Michigan Community Service Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 471-5110 or (866) 484-7707  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Otsego County

### Utilities

#### **Electric**

Consumers Energy  
Great Lakes Energy Cooperative  
Presque Isle Electric & Gas Co-op

#### **Gas**

MichCon  
Presque Isle Electric & Gas Co-op  
Shell Gas Propane

### Department of Human Services

DHS - Otsego County  
1999 Walden Drive  
Gaylord MI 49735  
Phone: (989) 732-1702

Fax: (989) 732-8715

### Area Agency on Aging

Region IX Area Agency on Aging – Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

### Michigan Community Action Agency Association

Northeast Michigan Community Service Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 484-7707  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

### The Salvation Army

The Salvation Army – Gaylord Service Unit  
116 E. Fifth Street  
Gaylord, MI 49735  
Phone: (989) 731-5959

Fax: (989) 731-2677

### THAW Agency Participants

First Call For Help  
116 E. Fifth Street  
Gaylord, MI 49735  
Phone: (989) 732-8929  
Fax: (989) 731-2677

The Salvation Army  
116 E. 5th Street  
Gaylord, MI 49735  
Phone: (989) 731-5959  
Fax: (989) 731-3564

### Weatherization Agency

Northeast Michigan Community Service Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 471-5110 or (866) 484-7707  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Ottawa County

### Utilities

#### Electric

Consumers Energy  
Holland Board of Public Works  
Great Lakes Energy Cooperative  
Tri-County Electric Cooperative  
Zeeland Board of Public Works

#### Gas

Consumers Energy  
MichCon  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - Ottawa County  
12185 James St., Ste. 200  
Holland MI 49424  
Phone: (616) 394-7200

Fax: (616) 395-5526

### Area Agency on Aging

Senior Resources of West Michigan  
255 West Sherman Blvd.  
Muskegon, MI 49444  
Phone: (231) 739-5858 or (800)-442-0054  
Website: [www.seniorresources.us](http://www.seniorresources.us)

Fax: (231) 739-4452

### Michigan Community Action Agency Association

Ottawa County Community Action Agency  
12251 James Street, Suite 300  
Holland, MI 49424  
Phone: (616) 393-4433 or (800) 764-4111, Ext. 4433  
Website: [www.miottawa.org/caa](http://www.miottawa.org/caa)

Fax: (616) 393-5612

### The Salvation Army

The Salvation Army - Holland Corps  
104 Clover Avenue  
Holland, MI 49423  
Phone: (616) 392-4461  
Fax: (616) 392-3145

The Salvation Army - Grand Haven Corps  
310 N. DeSpelder Street  
Grand Haven, MI 49417  
Phone: (616) 842-3380  
Fax: (616) 842-1131

### THAW Agency Participants

Ottawa County Community Action Agency  
12251 James St., Ste. 300  
Holland, MI 49424  
Phone: (616) 393-5697 or (800)-764-4111 ext. 5607

Fax: (616) 393-5612

**Michigan Energy Assistance Directory  
2011-2012**

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**Ottawa County (Cont'd)**

**Weatherization Agency**

Ottawa County Community Action Agency

12251 James Street, Suite 300

Holland, MI 49424

Phone: (616) 393-4433 or (800) 764-4111, Ext. 4433 Fax: (616) 393-5612

Website: [www.miottawa.org/caa](http://www.miottawa.org/caa)

**2-1-1**

C.A.L.L. 2-1-1 Phone (within county): 2-1-1

Outside the county: (877) 211-5253

Searchable 2-1-1 database: <http://www.rtmdesigns.net/seniorresources>

**Michigan Energy Assistance Directory  
2011-2012**

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**Presque Isle County**

**Utilities**

**Electric**

Alpena Power  
Consumers Energy  
Presque Isle Electric & Gas Co-op

**Gas**

Auroa Gas  
Presque Isle Electric & Gas Co-op  
MichCon

**Department of Human Services**

DHS - Presque Isle County  
1242 W. Third Street  
Rogers City, MI 49779  
Phone: (989) 734-2108

Fax: (989) 734-2767

**Area Agency on Aging**

Region IX Area Agency on Aging  
Northeast Michigan Community Services Agency, Inc.  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474  
Website: [www.nemcsa.org](http://www.nemcsa.org)

Fax: (989) 358-6604

**Michigan Community Action Agency Association**

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 356-3474 or (866) 270-0687  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

**The Salvation Army**

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

**THAW Agency Participants**

The Salvation Army  
2323 US 23, South  
Alpena, MI 49707  
Phone: (989) 358-2769

Fax: (989) 354-5120

**Weatherization Agency**

Northeast Michigan Community Services Agency  
2375 Gordon Road  
Alpena, MI 49707  
Phone: (989) 471-5110 or (866) 270-0687  
E-mail: [contact@nemcsa.org](mailto:contact@nemcsa.org)

Fax: (989) 354-5909

Website: [www.nemcsa.org](http://www.nemcsa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Roscommon County

### Utilities

#### Electric

Consumers Energy

#### Gas

MichCon

### Department of Human Services

DHS - Roscommon County

111 Union St.

Roscommon MI 48653

Phone: (989) 275-5107

Fax: (989) 275-5545

### Area Agency on Aging

Region IX Area Agency on Aging

Northeast Michigan Community Services Agency, Inc.

2375 Gordon Road

Alpena, MI 49707

Phone: (989) 356-3474

Fax: (989) 358-6604

Website: [www.nemcsa.org](http://www.nemcsa.org)

### Michigan Community Action Agency Association

Northwest Michigan Human Action Agency, Main Office

3963 Three Mile Road

Traverse City, MI 49686

Phone: (231) 947-3780 or (800)-632-7334

Fax: (231) 947-4935

Cadillac Office:

1640 Marty Paul Street

Cadillac, MI 49601

Phone: (231) 775-9781 or (800) 433-2297

Fax: (231) 775-1448

Website: [www.nmhsa.org](http://www.nmhsa.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

Northwest Michigan Human Services Agency

1640 Marty Paul

Cadillac, MI 49601

Phone: (231) 775-9781 or (800)-443-2297

Fax: (231) 775-1448

Website: [www.nmhsa.org](http://www.nmhsa.org)

### Weatherization Agency

Northwest Michigan Human Services Agency

3963 Three Mile Road

Traverse City, MI 49686

Phone: (231) 947-3780 or (800) 632-7334

Fax: (231) 947-4935

Website: [www.nmhsa.org](http://www.nmhsa.org)

**Michigan Energy Assistance Directory  
2011-2012**

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**Saginaw County**

**Utilities**

**Electric**

Consumers Energy

**Gas**

Consumers Energy

**Department of Human Services**

DHS - Saginaw County

411 E. Genesee

P.O. Box 5070

Saginaw, MI 48605-9931

Phone: (989) 758-1500

Fax: (989) 758-1476

**Area Agency on Aging**

Region VII Area Agency on Aging

1615 S. Euclid Avenue

Bay City, MI 48706

Phone: (989) 893-4506 or (800)-858-1637

Fax: (989) 893-3770

Website: [www.region7aaa.org](http://www.region7aaa.org)

**Michigan Community Action Agency Association**

Saginaw County Community Action Committee

2824 Perkins

Saginaw, MI 48601

Phone: (989) 753-7741

Fax: (989) 758-2439

Website: [www.saginawcac.org](http://www.saginawcac.org)

**The Salvation Army**

The Salvation Army - Saginaw Corps

2030 N. Carolina Street

Saginaw, MI 48602

Phone: (989) 793-8371

Fax: (989) 793-9978

**Weatherization Agency**

Saginaw County Community Action Agency

2824 Perkins

Saginaw, MI 48601

Phone: (989) 753-7741

Fax: (989) 758-2439

Website: [www.saginawcac.org](http://www.saginawcac.org)

# Michigan Energy Assistance Directory 2011-2012

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## St. Clair County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - St. Clair County  
220 Fort Street  
Port Huron, MI 48060  
Phone: (810) 966-2000

Fax: (810) 966-2025

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Fax: (248) 948-9691

### Michigan Community Action Agency Association

Community Action Agency of St. Clair County  
302 Michigan Street  
Port Huron, MI 48060  
Phone: (810) 982-8541 or (800) 374-9466  
Website: [www.caascc.org](http://www.caascc.org)

Fax: (810) 982-7233

### The Salvation Army

The Salvation Army - Port Huron Corps  
2000 Court Street  
Port Huron, MI 48060  
Phone: (810) 984-2679

Fax: (810) 984-2885

### THAW Agency Participants

Downriver Community  
555 St. Clair River Drive  
Algonac, MI 48001  
Phone: (810) 794-4917  
Fax: (810) 794-9249

Economic Opportunity Committee  
108 McMorran Blvd.  
Port Huron, MI 48060  
Phone: (810) 982-8541 or (800)-374-9466  
Fax: (810) 982-7233

The Salvation Army  
2000 Court Street  
Port Huron, MI 48060  
Phone: (810) 984-2679  
Fax: (810) 984-2885

**Michigan Energy Assistance Directory  
2011-2012**

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**St. Clair County (Cont'd)**

**Weatherization Agency**

Community Action Agency of St. Clair County  
302 Michigan Street  
Port Huron, MI 48060  
Phone: (810) 982-8541 or (800) 374-9466  
Website: [www.caascc.org](http://www.caascc.org)

Fax: (810) 982-7233

**211 & Other Services**

Veterans Trust Fund  
200 Grand River, Suite 104  
Port Huron, MI 48060  
Phone: (810) 989-6945

# Michigan Energy Assistance Directory 2011-2012

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## St. Joseph County

### Utilities

#### Electric

Consumers Energy  
Indiana Michigan Power  
Midwest Energy Cooperative

#### Gas

Consumers Energy  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - St. Joseph County  
629 E. Main Street  
Centreville, MI 49032  
Phone: (269) 467-1200

Fax: (269) 467-1229

### Area Agency on Aging

Branch-St. Joseph Area Agency on Aging (III-C)  
Branch-Hillsdale-St. Joseph Community Health Agency  
570 Marshall Road  
Coldwater, MI 49036  
Phone: (517) 278-2538 or (888) 615-8009

Fax: (517) 278-2494

### Michigan Community Action Agency Association

Community Action  
441 E. Main Street  
Centerville, MI 49032  
Phone: (269) 467-4506  
E-mail: [contact@caascsm.org](mailto:contact@caascsm.org)

Fax: (269) 467-4918  
Website: [www.caascsm.org](http://www.caascsm.org)

Main Office  
175 Main Street, PO Box 1026  
Battle Creek, MI 49016  
Phone: (269) 965-7766 or (877) 422-2726  
Website: [www.caascsm.org](http://www.caascsm.org)

Fax: (269) 965-8580

### The Salvation Army

The Salvation Army - Sturgis Corps  
105 N. 4th Street  
Sturgis, MI 49091  
Phone: (269) 651-4275

Fax: (269) 659-4850

### THAW Agency Participants

Community Action Agency of South Central MI-ST.J  
441 E. Main Street  
Centreville, MI 49032  
Phone: (269) 273-8563

Fax: (269) 279-1802

**Michigan Energy Assistance Directory  
2011-2012**

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**St. Joseph County (Cont'd)**

**Weatherization Agency**

Community Action, Main Office

175 Main Street, PO Box 1026

Battle Creek, MI 49016

Phone: (269) 965-7766 or (877) 422-2726

Fax: (269) 965-8580

Website: [www.caascm.org](http://www.caascm.org)

**2-1-1**

Hands On Battle Creek Phone (within county): 2-1-1

Outside the county: (800)-250-5628

Searchable 2-1-1 database: [www.refersoftware.com/vcbc](http://www.refersoftware.com/vcbc)

# Michigan Energy Assistance Directory 2011-2012

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## Sanilac County

### Utilities

#### Electric

Detroit Edison  
Thumb Electric Cooperative

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - Sanilac County  
515 S. Sandusky Road  
Sandusky, MI 48471  
Phone: (810) 648-4420

Fax: (810) 648-4432

### Area Agency on Aging

Region VII Area Agency on Aging  
1615 S. Euclid Avenue  
Bay City, MI 48706  
Phone: (989) 893-4506 or (800)-858-1637  
Website: [www.region7aaa.org](http://www.region7aaa.org)

Fax: (989) 893-3770

### Michigan Community Action Agency Association

Human Development Commission  
227 N. Elk St., P.O. Box 207  
Sandusky, MI 48471  
Phone: (810) 648-4497  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (810) 648-5422

Main Office  
429 Montague Ave.  
Caro, MI 48723  
Phone: (989) 673-4121  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension  
302 E. Exchange Street  
Owosso, MI 48867  
Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

Human Development Commission  
215 N. Elk Street  
Sandusky, MI 48471  
Phone: (810) 648-4497

Fax: (810) 648-5422

### Weatherization Agency

Human Development Commission  
429 Montague Ave.  
Caro, MI 48723  
Phone: (989) 673-4121  
Website: [www.hdc-caro.org](http://www.hdc-caro.org)

Fax: (989) 673-2031

# Michigan Energy Assistance Directory 2011-2012

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## Schoolcraft County

### Utilities

#### Electric

Alger Delta Cooperative Electric Assn.  
Cloverland Electric Cooperative  
UP Power Company

#### Gas

SEMCO

### Department of Human Services

DHS - Schoolcraft County  
300 Walnut Street  
CourthouseRoom 175A  
Manistique, MI 49854  
Phone: (906) 341-2114

Fax: (906) 341-2110

### Area Agency on Aging

U.P. Area Agency on Aging, UPCAP Services, Inc.  
2501 14th Avenue, S, P.O. Box 606  
Escanaba, MI 49829  
Phone: (906) 786-4701 or (800)-338-7227  
Website: [www.upcapservices.com](http://www.upcapservices.com)

Fax: (906) 786-5853

### Michigan Community Action Agency Association

Menominee-Delta-Schoolcraft Community Action Agency  
507 1st Avenue, N  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Website: [www.mcaaa.org](http://www.mcaaa.org)

Fax: (906) 786-9423

### The Salvation Army

The Salvation Army - Escanaba Corps  
3001 5th Avenue, S  
Escanaba, MI 49829  
Phone: (906) 786-9423

The Salvation Army – Marquette Corps  
1009 W. Baraga  
Marquette, MI 49855  
Phone: (906) 226-2241  
Fax: (906) 226-5028

### THAW Agency Participants

MDS Community Action Agency  
507 First Avenue, North  
Escanaba, MI 49829  
Phone: (906) 786-7080  
Fax: (906) 786-9423

MDS Community Action Agency  
300 Walnut Street, Rm. 206  
Manistique, MI 49854  
Phone: (906) 341-2452  
Fax: (906) 341-1014

### 211

Phone (within county): 2-1-1  
Outside the county: (800)-338-1119

**Michigan Energy Assistance Directory  
2011-2012**

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**Schoolcraft County (Cont'd)**

**Weatherization Agency**

Menominee-Delta-Schoolcraft Community Action Agency

507 1st Avenue, N

Escanaba, MI 49829

Phone: (906) 786-7080

Fax: (906) 786-9423

Website: [www.mcaaa.org](http://www.mcaaa.org)

# Michigan Energy Assistance Directory 2011-2012

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## Shiawassee County

### Utilities

#### Electric

Consumers Energy

#### Gas

Consumers Energy

### Department of Human Services

DHS - Shiawassee County

1975 W. Main, Ste. 1

Owosso, MI 48867

Phone: (989) 725-3200

Fax: (989) 725-3305

### Area Agency on Aging

Valley Area Agency on Aging

711 N. Saginaw Street, Ste. 111

Flint, MI 48503

Phone: (810) 239-7671 or (800)-978-6275

Fax: (810) 239-8869

Website: [www.areaagencyonaging.org](http://www.areaagencyonaging.org)

### Michigan Community Action Agency Association

Capital Area Community Services, Inc.

1845 Corunna Ave.

Owosso, MI 48867

Phone: (989) 723-3115

Website: [www.cacs-inc.org](http://www.cacs-inc.org)

Administrative Office

101 East Willow Street

Lansing, MI 48906

Phone: (517) 482-6281

Fax: (517) 482-7747

Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### Weatherization Agency

101 East Willow Street

Lansing, MI 48906

Phone: (517) 482-6281

Fax: (517) 482-7747

Website: [www.cacs-inc.org](http://www.cacs-inc.org)

### 211

Central Michigan 2-1-1 Phone (within county): 2-1-1

Outside of county: (800) 250-5628

Searchable 2-1-1 database: [www.refersoftware.com/vcbc](http://www.refersoftware.com/vcbc)

# Michigan Energy Assistance Directory 2011-2012

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## Tuscola County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison  
Thumb Electric Cooperative

#### Gas

Consumers Energy  
SEMCO

### Department of Human Services

DHS - Tuscola County

1365 Cleaver Road

Caro, MI 48723

Phone: (989) 673-9100

Fax: (989) 673-9209

### Area Agency on Aging

Region VII Area Agency on Aging

1615 S. Euclid Avenue

Bay City, MI 48708

Phone: (989) 893-4506 or (800)-858-1637

Fax: (989) 893-3770

Website: [www.region7aaa.org](http://www.region7aaa.org)

### Michigan Community Action Agency Association

Human Development Commission

429 Montague Avenue

Caro, MI 48723

Phone: (989) 673-4121

Fax: (989) 673-2031

Website: [www.hdc-caro.org](http://www.hdc-caro.org)

### The Salvation Army

The Salvation Army - Eastern Michigan Service Extension

302 E. Exchange Street

Owosso, MI 48867

Phone: (989) 723-9753

Fax: (989) 354-5120

### THAW Agency Participants

Human Development Commission

429 Montague Avenue

Caro, MI 48723

Phone: (989) 673-4121

Fax: (989) 673-2031

Website: [www.hdc-caro.org](http://www.hdc-caro.org)

### Weatherization Agency

Human Development Commission

429 Montague Avenue

Caro, MI 48723

Phone: (989) 673-4121 or (800) 843-6394

Fax: (989) 673-2031

Website: [www.hdc-caro.org](http://www.hdc-caro.org)

# Michigan Energy Assistance Directory 2011-2012

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## Van Buren County

### Utilities

#### Electric

Consumers Energy  
Indiana Michigan Power  
Midwest Energy Cooperative

#### Gas

Consumers Energy  
Michigan Gas Utilities  
SEMCO

### Department of Human Services

DHS - Van Buren County  
57150 C.R. 681, P.O. Box 7  
Hartford, MI 49057  
Phone: (269) 621-2800

Fax: (269) 621-2927

### Area Agency on Aging

Region IV Area Agency on Aging  
2900 Lakeview Avenue  
St. Joseph, MI 49085  
Phone: (269) 983-0177 or (800)-442-2803  
Fax: (269) 983-5218

Senior Info Line: (800)-654-2810

### Michigan Community Action Agency Association

Southwest Michigan Community Action Agency  
117 N. Paw Paw St.  
Lawrence, MI 49064  
Phone: (269) 674-7175 or (800) 968-3905  
E-mail: [contact@smcaa.com](mailto:contact@smcaa.com)

Fax: (269) 674-8270  
Website: [www.smcaa.com](http://www.smcaa.com)

Main Office  
185 East Main, Suite 200  
Benton Harbor, MI 49022  
Phone: (269) 925-9077 or (800) 334-7670  
Website: [www.smcaa.com](http://www.smcaa.com)

Fax: (269) 925-9271

### The Salvation Army

The Salvation Army - Benton Harbor Corps  
233 Michigan Street  
Benton Harbor, MI 49022  
Phone: (269) 927-1353

Fax: (269) 927-0401

### THAW Agency Participants

Southwest Michigan Community Action Agency, Main Office  
185 E. Main Street, Ste. 200  
Benton Harbor, MI 49022  
Phone: (269) 965-9077 or (800) 343-7670  
Website: [www.mcaaa.org](http://www.mcaaa.org)

Fax: (269) 925-9271

**Michigan Energy Assistance Directory  
2011-2012**

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**Van Buren County (Cont'd)**

**Weatherization Agency**

Southwest Michigan Community Action Agency, Main Office

185 E. Main Street, Ste. 200

Benton Harbor, MI 49022

Phone: (269) 965-9077 or (800) 343-7670

Fax: (269) 925-9271

Website: [www.smcaa.com](http://www.smcaa.com)

**211**

Gryphon Place 2-1-1 Phone (within county): 2-1-1

Outside of county: (800) 310-5454

Searchable 2-1-1 database: [www.refersoftware.com/uwswmi](http://www.refersoftware.com/uwswmi)

# Michigan Energy Assistance Directory 2011-2012

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## Washtenaw County

### Utilities

#### Electric

Consumers Energy  
Detroit Edison

#### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS - Washtenaw County  
22 Center Street  
Ypsilanti, MI 48198  
Phone: (734) 481-2000

Fax: (734) 481-8386

### Area Agency on Aging

Area Agency on Aging 1-B  
29100 Northwestern Highway, Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Fax: (248) 948-9691

### Michigan Community Action Agency Association

Washtenaw County Employment Training & Community Service Group  
301 W. Michigan Ave., Ste. 400  
Ypsilanti, MI 48197  
Phone: (734) 544-6850  
Website: [www.ewashtenaw.org/government/departments/etcs/index.html](http://www.ewashtenaw.org/government/departments/etcs/index.html)

Fax: (734) 544-6730

Community Action Office  
336 Harriett Street  
Ypsilanti, MI 48197  
Phone: (734) 544-6850

Fax: (734) 544-6731

### The Salvation Army

The Salvation Army - Ann Arbor Corps  
100 Arbana Drive  
Ann Arbor, MI 48103  
Phone: (734) 668-8353  
Fax: (734) 668-0908

The Salvation Army - Ypsilanti Corps  
9 S. Park Street  
P.O. Box 980426  
Ypsilanti, MI 48198  
Phone: (734) 482-4700  
Fax: (734) 482-2689

### THAW Agency Participants

The Salvation Army  
100 Arbana Drive  
Ann Arbor, MI 48103  
Phone: (734) 668-8353  
Fax: (734) 668-0908

Washtenaw County Employment Training  
Community Services Group  
336 Harriet  
Ypsilanti, MI 48198  
Phone: (734) 544-6850  
Fax: (734) 544-6731

**Michigan Energy Assistance Directory  
2011-2012**

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**Washtenaw County (Cont'd)**

**Weatherization Agency**

Washtenaw County Employment Training & Community Service Group

301 W. Michigan Ave., Ste. 400

Ypsilanti, MI 48197

Phone: (734) 544-6850

Fax: (734) 544-6730

Website: [www.ewashtenaw.org/government/departments/etcs/index.html](http://www.ewashtenaw.org/government/departments/etcs/index.html)

**2-1-1 & Other Services**

United Way 2-1-1 Phone (within county): 2-1-1

Outside of county: (800) 250-5628

Searchable 2-1-1 database: [www.uwsem.org/gethelp](http://www.uwsem.org/gethelp)

Veterans Trust Fund

2155 Hogback Road

Ann Arbor, MI 48103

Phone: (734) 971-2195

Fax: (734) 973-4560

# Michigan Energy Assistance Directory 2011-2012

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## Wayne County

### Utilities

#### Electric

Detroit Edison

### Gas

Consumers Energy  
MichCon

### Department of Human Services

DHS-Forest/Ellery District  
3606 E. Forest  
Detroit, MI 48207  
Phone: 313-267-0700  
Fax: 313-267-0779

DHS-Inkster District  
2700 Hamlin  
Inkster, MI 48141  
Phone 313-277-4782  
Fax: 313-277-4782

DHS-Fort Wayne District  
6534 W. Jefferson  
Detroit, MI 48209  
Phone: 313-554-8300  
Fax: 313-554-8460

DHS-Lafayette District  
2000 W. Lafayette  
Detroit, MI 48216  
Phone: 313-963-6002  
Fax: 313-963-6028

DHS-Glendale/Trumbull District  
396 Glendale  
Highland Park, MI 48238  
Phone: 313-852-2187  
Fax: 313-852-2186

DHS-McNichols/Goddard District  
2400 E. McNichols Road  
Detroit, MI 48212  
Phone: 313-852-2300  
Fax: 313-852-2358

DHS-Grand River/Warren District  
5131 Grand River  
Detroit, MI 48208  
Phone: 313-361-7300  
Fax: 313-361-7525

DHS-Medbury/Concord District  
6821 Medbury  
Detroit, MI 48211  
Phone: 313-267-0340  
Fax: 313-267-0406

DHS-Greenfield/Joy District  
8655 Greenfield  
Detroit, MI 48228  
Phone: 313-943-5200  
Fax: 313-943-5230

DHS-Schoolcraft/Stansbury District  
14000 Schoolcraft  
Detroit, MI 48227  
Phone: 313-493-7400  
Fax: 313-493-7701

DHS-Greydale  
17330 Greydale  
Detroit, MI 48219  
Phone: 313-387-7100  
Fax: 313-387-2853

DHS-Taylor District  
22050 Pennsylvania Road  
Taylor, MI 48180  
Phone: 734-281-8204  
Fax: 734-281-8305

DHS-Hamtramck District  
2400 Denton  
Hamtramck, MI 48212  
Phone: 313-876-6304  
Fax: 313-876-6877

## Michigan Energy Assistance Directory 2011-2012

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### Wayne County (Cont'd)

#### **Area Agency on Aging**

Area Agency on Aging 1-B  
29100 Northwestern Hwy., Ste. 400  
Southfield, MI 48034  
Phone: (248) 357-2255 or (800)-852-7795 Fax: ((248) 948-9691  
Website: [www.aaa1b.org](http://www.aaa1b.org)

Detroit Area Agency on Aging  
1333 Brewery Park Blvd., Ste. 200  
Detroit, MI 48207  
Phone: (313) 446-4444 Fax: (313) 446-4445  
Website: [www.daaa1a.org](http://www.daaa1a.org)  
Serves cities of: Detroit, Grosse Pointe, Grosse Pointe Farms, Grosse Pointe Park, Grosse Pointe Shores, Grosse Pointe Woods, Hamtramck, Harper Woods, Highland Park

The Senior Alliance, Inc.  
3850 Second Street, Ste. 201  
Wayne, MI 48184-1755  
Phone: (734) 722-2830 or (800)-815-1112 Fax: (734) 722-2836  
Website: [www.aaa1c.org](http://www.aaa1c.org)  
Serves all of Wayne County, excluding areas served by Region 1-A

#### **Michigan Community Action Agency Association**

Wayne Metro, Community Action Agency, Main Office (outside of Detroit)  
2121 Biddle, Suite 102  
Wyandotte, MI 48192  
Phone: (734) 246-2280 Fax: (734) 246-2288  
Website: [www.waynemetro.org](http://www.waynemetro.org)

Services Office  
Phone: (734) 284-6999 Fax: (734) 284-4497

City of Detroit - Department of Human Services, City of Detroit  
5031 Grandy St.  
Detroit, MI 48211  
Phone: (313) 852-5634 Fax: (313) 852-4837  
Website:  
<http://www.ci.detroit.mi.us/Departments/HumanServicesDepartment/tabid/119/Default.aspx>

#### **The Salvation Army**

The Salvation Army - Brightmoor Corps  
15133 Burgess  
Detroit, MI 48223  
Phone: (313) 532-1500  
Fax: (313) 532-1734

The Salvation Army - Dearborn Heights  
Corps  
26700 W. Warren  
Dearborn Heights, MI 48127  
Phone: (313) 563-4457  
Fax: (313) 563-1951

## Michigan Energy Assistance Directory 2011-2012

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### Wayne County (Cont'd)

#### The Salvation Army (cont.)

The Salvation Army - Grandale Corps  
11325 Montrose  
Detroit, MI 48227  
Phone: (313) 835-3736  
Fax: (313) 835-8644

The Salvation Army – Harbor Light Corps  
3737 Lawton  
Detroit, MI 48208  
Phone: (313) 361-6136  
Fax: (313) 361-6342

The Salvation Army - Harding Corps  
3735 Harding  
Detroit, MI 48214  
Phone: (313) 822-2800  
Fax: (313) 882-8873

The Salvation Army - Plymouth Corps  
9451 S. Main  
Plymouth, MI 48170  
Phone: (734) 453-5464  
Fax: (734) 453-0805

The Salvation Army - Temple Corps  
3729 W. Chicago  
Detroit, MI 48206  
Phone: (313) 897-2914  
Fax: (313) 897-2933

#### THAW Agency Participants

American Indian Services  
1110 Southfield Road  
Lincoln Park, MI 48146  
Phone: (313) 388-4100  
Fax: (313) 388-6566

Arab Center Community Economy Social  
Services (ACCESS)  
2651 Saulino Court  
Dearborn, MI 48120  
Phone: (313) 842-7010  
Fax: 313) 842-5150

Black Family Development  
2995 E. Grand Blvd.  
Detroit MI 48202  
Phone: (313) 758-0150  
Fax: (313) 758-0253

The Salvation Army - Wayne/Westland  
2300 Venoy  
Westland, MI 48186  
Phone: (734) 722-3660  
Fax: (734) 722-5115

The Salvation Army - Wyandotte Corps  
1258 Biddle  
Wyandotte, MI 48192  
Phone: (734) 282-0930  
Fax: (734) 282-8928

Delray United Action Council  
7914 W. Jefferson  
Detroit, MI 48209  
Phone: (313) 842-8620  
Fax: (313) 842-1766

**Michigan Energy Assistance Directory  
2011-2012**

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**Wayne County (Cont'd)**

Department of Human Services-Area A  
18100 Meyers, Lower Level  
Detroit, MI 48235  
Phone: (313) 887-6656  
Fax: (313) 578-7638

Department of Human Services-Area C  
7131 Westfield  
Detroit, MI 48204  
Phone: (313) 887-6687  
Fax: (313) 870-5059

Department of Human Services-Area D  
7737 Kercheval  
Detroit, MI 48214  
Phone: (313) 887-6700  
Fax: (313) 852-4775

Department of Human Services-Area G  
5031 Grandy  
Detroit, MI 48211  
Phone: (313) 852-5634  
Fax: (313) 852-5608

**THAW Agency Participants (cont.)**

Detroit Community Initiative, Inc.  
4777 E. Outer Drive  
Detroit, MI 48234  
Phone: (313) 368-0240  
Fax: (313) 368-0531

Friendship House  
9540 Conant  
Hamtramck, MI 48212  
Phone: (313) 871-7443  
Fax: (313) 871-7445

Greater Mitchell Temple C.O.G.I.C.  
13737 Curtis  
Detroit, MI 48235  
Phone: (313) 340-1880  
Fax: (313) 340-1881

HELP  
1726 Howard  
Detroit, MI 48216  
Phone: (313) 832-330  
Fax: (313) 832-3393

Izak's House  
12837 Dexter Blvd.  
Detroit, MI 48238  
Phone: (313) 834-4056  
Fax: (313) 834-4856

Latino Family Services  
3815 W. Fort Street  
Detroit, MI 48216  
Phone: (313) 841-7380  
Fax: (313) 841-3730

Macomb Co. Community Services Agency  
22856 Ryan Road  
Warren, MI 48091  
Phone: (586) 759-9150  
Fax: (586) 759-9156

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**Wayne County (Cont'd)**

Michigan Legal Services  
220 Bagley, Suite 900  
Detroit, MI 48226  
Phone: (313) 964-4130  
Fax: (313) 964-1192

Neighborhood Service Organization-  
Dexter/Elmhurst  
11825 Dexter  
Detroit, MI 48206  
Phone: (313) 933-2583  
Fax: (313) 571-9866

Neighborhood Service Organization  
Harper Gratiot Multi Service Center  
9641 Harper  
Detroit, MI 48213  
Phone: (313) 923-5050  
Fax: (313) 571-9866

Ravendale  
13903 Harper  
Detroit, MI 48213  
Phone: (313) 527-1603  
Fax: (313) 527-4091

Rochester Area Neighborhood House  
1234 Inglewood  
Rochester MI 48308  
Phone: (248) 651-5836  
Fax: (248) 651-5310

The Salvation Army-Brightmoor  
15133 Burgess  
Detroit, MI 48223  
Phone: (313) 532-1500  
Fax: (313) 532-1734

The Salvation Army-Dearborn Heights Corps  
26700 W. Warren  
Dearborn Heights, MI 48127  
Phone: (313) 563-4457  
Fax: (313) 563-1951

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**Wayne County (Cont'd)**

**THAW Agency Participants (cont.)**

The Salvation Army-Grandale Corps  
11325 Montrose  
Detroit, MI 48227  
Phone: (313) 835-3736  
Fax: (313) 835-8644

United Community Housing Coalition  
220 Bagley, Suite 224  
Detroit, MI 48226  
Phone: (313)963-3310  
Fax: (313) 963-4680

The Salvation Army-Harbor Light  
125 Sproat  
Detroit, MI 48201  
Phone: (313) 963-5604  
Fax: (313) 964-3560

Wayne Metropolitan CAA  
2121 Biddle  
Wyandotte, MI 48192  
Phone: (734) 246-2280  
Fax: (734) 246-2288

The Salvation Army-Harding Corps  
3735 Harding  
Detroit, MI 48214  
Phone: (313) 822-2800  
Fax: (313) 822-8837

Wayne Metropolitan CAA  
3715 W. Jefferson  
Ecorse, MI 48229  
Phone: (313) 843-2550  
Fax: (313) 841-7540

The Salvation Army-Plymouth Corps  
9451 S. Main  
Plymouth, MI 48170  
Phone: (734) 453-5464  
Fax: (734) 453-0805

Wayne Metropolitan CAA  
6094 Second Street  
Romulus, MI 48174  
Phone: (734) 729-7635  
Fax: (734) 729-7636

The Salvation Army-Temple Corps  
3729 W. Chicago  
Detroit, MI 48206  
Phone: (313) 897-2914  
Fax: (313) 897-2933

Wayne Metropolitan CAA  
211 Glendale Suite 423  
Highland Park, MI 48203  
Phone: (313) 868-1460  
Fax: (313) 868-9629

The Salvation Army-Wayne/Westland  
2300 Venoy Road  
Westland, MI 48186  
Phone: (734) 722-3660  
Fax: (734) 722-5115

Wayne Metropolitan CAA  
30650 W. Six Mile Road  
Livonia, MI 48152  
Phone: (734) 266-0190  
Fax: (734) 266-0189

The Salvation Army-Wyandotte Corps  
1258 Biddle Avenue  
Wyandotte, MI 48192  
Phone: (734) 282-0930  
Fax: (734) 282-8928

Wayne Metropolitan CAA  
26650 Eureka Road  
Taylor, MI 48180  
Phone: (734) 955-6752  
Fax: (734) 955-6754

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### Wayne County (Cont'd)

#### **Weatherization Agency**

Wayne Metropolitan Community Action Agency, Main Office (outside City of Detroit)  
2121 Biddle  
Wyandotte, MI 48192  
Phone: (734) 284-6999 Fax: (734) 284-4497  
Website: [www.waynemetro.org](http://www.waynemetro.org)

Department of Human Services, City of Detroit  
5031 Grandy Street  
Detroit, MI 48211  
Phone: (313) 852-5625 Fax: (313) 852-5500  
Website:  
<http://www.ci.detroit.mi.us/Departments/HumanServicesDepartment/tabid/119/Default.aspx>

#### **2-1-1 & Other Services**

United Way

Wayne County Soldiers Relief Fund  
28 W. Adams, Ste. 1710  
Detroit, MI 48226  
Phone: (313) 224-5045 Fax: (313) 224-8179

Health Emergency Lifeline Program (Note: Clients must be HIV positive)  
1419 W. Warren  
Detroit, MI 48208  
Phone: (313) 832-3300 Fax: (313) 832-3393

Warm Training Center  
4835 Michigan  
Detroit, MI 48210  
Phone: (313) 894-1063

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## Wexford County

### Utilities

#### Electric

Cherryland Electric Cooperative  
Consumers Energy  
Great Lakes Energy Cooperative

#### Gas

MichCon  
Shell Gas Propane

### Department of Human Services

DHS - Wexford County  
10641 W. Watergate Rd., P.O. Box 309  
Cadillac MI 49601  
Phone: (231) 779-4500

Fax: (231) 779-4507

### Area Agency on Aging

Area Agency on Aging of Northwest Michigan  
1609 Park Drive, Box 5946  
Traverse City, MI 49696-5946  
Phone: (231) 947-8920 or (800)-442-1713  
Website: [www.aaanm.org](http://www.aaanm.org)

Fax: (231) 947-6401

### Michigan Community Action Agency Association

Northwest Michigan Human Services Agency  
1640 Marty Paul  
Cadillac, MI 49601  
Phone: (231) 775-9781 or (800) 443-2297  
Website: [www.nmcaa.net](http://www.nmcaa.net)

#### Main Office

3963 Three Mile Road  
Traverse City, MI 49686  
Phone: (231) 947-3780 or (800) 443-2297  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935

### The Salvation Army

The Salvation Army - Cadillac Corps  
725 Wright St  
Cadillac, MI 49601-1528  
Phone: (231) 775-7131

### THAW Agency Participants

Northwest Michigan Community Action Agency  
1640 Marty Paul  
Cadillac, MI 49601  
Phone: (231) 775-9781 or (800)-443-2297  
Website: [www.nmhsa.org](http://www.nmhsa.org)

Fax: (231) 775-1448

### Weatherization Agency

3963 Three Mile Road  
Traverse City, MI 49686

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Phone: (231) 947-3780 or (800) 443-2297  
Website: [www.nmcaa.net](http://www.nmcaa.net)

Fax: (231) 947-4935